

Your Essential Handbook for Staying Safe Online

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# **6** What Are Scams?

Scams are fraudulent schemes designed to steal your money, personal information, or both. Scammers use sophisticated psychological tactics to create urgency, fear, or excitement to make you act without thinking.

## **Key Facts:**

- 1. **Billions of dollars** are lost to scams globally every year
- 2. Scams target people of all ages, backgrounds, and income levels
- 3. Modern scams use AI and advanced technology to appear more legitimate
- 4. Prevention through awareness is your best defense



# **S** Prize & Lottery Scams

**How it works:** You receive a message claiming you've won money, but must pay fees to claim it.

**Reality Check:** Legitimate contests never require upfront payments.

## **l** Job & Employment Scams

**How it works:** Fake job offers requiring registration fees or personal information.

**Red Flag:** Any job requiring you to pay money upfront is a scam.

## **m** Banking & Financial Scams

**How it works:** Fake messages claiming your account is suspended or compromised.

**Warning:** Banks never ask for passwords, PINs, or OTPs via email or SMS.

## **Romance Scams**

**How it works:** Fake online relationships leading to requests for money.

**Reality:** Someone you've never met in person asking for money is a major red flag.

## **m** Government Scheme Scams

**How it works:** Fake messages about COVID relief, subsidies, or tax refunds requiring fees.

Fact: Government agencies never ask for processing fees via phone or email.

# Homoglyph & Domain Spoofing Attacks

## What Are Homoglyphs?

Homoglyphs are characters that look identical but are actually different. Scammers use these to create fake websites and emails that appear legitimate.

## **Common Examples:**

#### Visual Lookalikes:

Legitimate	Fake Version	What Changed
-		•
google.com	googIe.com	Capital I instead of lowercase 1
google.com	g00gle.com	Zeros instead of O's
paypal.com	paypa <b>I</b> .com	Capital I instead of lowercase 1

amazon.com amaz**0**n.com Zero instead of O
microsoft.com **rn**icrosoft.com "rn" looks like "m"

#### **Unicode Character Substitution:**

Legitimate	Fake Version	Character Used
apple.com	apple.com	Cyrillic 'a' instead of Latin 'a'
google.com	google.com	Cyrillic 'o' instead of Latin 'o'
paypal.com	paypal.com	Cyrillic 'p' instead of Latin 'p'

## **Suspicious Domain Patterns:**

- 1. Prefixes: secure-, verify-, payment-, official-
- 2. Suffixes: -secure, -verify, -support, -help
- 3. Suspicious TLDs: .tk, .ml, .ga, .cf, .xyz, .top, .club

# Red Flags to Watch For



## Prize/Money Related:

- 1. "You have won" + "pay fee to claim"
- 2. "Congratulations, you're selected"
- 3. "Pay processing/verification fee"
- 4. "Show legitimacy by paying first"

## **Urgency Tactics:**

- 1. "Urgent action required"
- 2. "Account will be suspended"
- 3. "Limited time offer"
- 4. "Act now or lose money"

## **Information Requests:**

- 1. "Share your OTP/PIN"
- 2. "Send Aadhaar/PAN details"

- 3. "Verify via this link"
- 4. "Update your KYC immediately"

#### **Job/Government Scams:**

- 1. "Work from home pay registration fee"
- 2. "Government scheme pay to apply"
- 3. "COVID relief fund processing fee required"
- 4. "Selected for job pay security deposit"

# SUSPICIOUS PATTERNS

#### **Generic Greetings:**

- 1. "Dear Customer" instead of your name
- 2. "Valued User" or "Account Holder"

#### **Poor Grammar/Spelling:**

- 1. Multiple spelling errors
- 2. Awkward phrasing
- 3. Mixed languages inappropriately

#### **Contact Information:**

- 1. Gmail/Yahoo addresses for "official" communication
- 2. WhatsApp numbers for bank support
- 3. Shortened URLs (bit.ly, tinyurl.com)

# Real Examples of Scam Messages

## **Example 1: Lottery Scam**



🚨 SCAM ALERT 🚨



"CONGRATULATIONS! You have won ₹25,00,000 in Google Lucky Draw 2024. To claim your prize, pay processing fee of ₹5,000 to account: XXXX-XXXX. Contact: +91-XXXXXXXXXXXX

#### **RED FLAGS:**

- **X** Unsolicited prize notification
- **X** Requires upfront payment

- X Uses unofficial contact methods
- **X** Creates false urgency

### **Example 2: Banking Scam**



🚨 SCAM ALERT 🚨



"URGENT: Your SBI account has been temporarily suspended due to suspicious activity. Click here to verify: http://sbi-secure-login.tk Share OTP within 24 hours to avoid permanent closure."

#### RED FLAGS:

- X Creates panic with "suspended account"
- X Suspicious domain (.tk extension)
- X Requests OTP sharing
- **X** Unofficial communication channel

### **Example 3: Job Scam**



🚨 SCAM ALERT 🚨



"Congratulations! You are selected for Data Entry work from home. Salary: ₹25,000/month. Pay registration fee ₹2,500 to confirm your position. WhatsApp: +91-XXXXXXXXXXX"

#### **RED FLAGS:**

- X Unsolicited job offer
- X Requires registration fee
- X Too good to be true salary
- **X** Uses WhatsApp for business communication



## **How to Protect Yourself**



#### Verification:

- 1. Always verify through official channels
- 2. **Double-check URLs** character by character

- 3. Call the organization directly using official numbers
- 4. Ask trusted friends/family for second opinions

#### **Safe Practices:**

- 1. Use official apps instead of clicking links
- 2. Enable two-factor authentication on all accounts
- 3. Keep software updated on all devices
- 4. Use reputable antivirus software

### **Information Sharing:**

- 1. Never share OTPs, PINs, or passwords
- 2. Be cautious with personal information on social media
- 3. Verify identity before sharing sensitive data

## X DON'Ts

#### **Never Pay Upfront:**

- 1. Don't pay fees to claim prizes
- 2. Don't pay for job applications
- 3. Don't pay processing fees for loans
- 4. Don't pay to access "government schemes"

#### **Never Share Sensitive Info:**

- 1. Don't share OTPs with anyone
- 2. Don't give banking details over phone/email
- 3. Don't click suspicious links
- 4. Don't download attachments from unknown sources

# SOS What to Do If You've Been Scammed

#### **Immediate Actions:**

#### 1. Stop Further Damage

- 1. Change all passwords immediately
- 2. Contact your bank to freeze accounts
- 3. Report unauthorized transactions
- 4. Scan devices for malware

#### 2. Document Everything

- 1. Save all communications (emails, messages, call logs)
- 2. Take screenshots of fraudulent websites
- 3. Keep transaction records
- 4. Note dates and times

#### 3. Report the Scam

- 1. File police complaint at local cyber crime cell
- 2. Report to bank if financial fraud occurred
- 3. Contact telecom provider for SIM-related fraud
- 4. Report to relevant authorities

### **Recovery Steps:**

### **Financial Recovery:**

- 1. Contact bank immediately for transaction disputes
- 2. File insurance claims if applicable
- 3. Monitor credit reports for unauthorized activities
- 4. Consider legal action for significant losses

#### **Identity Protection:**

- 1. Monitor all accounts regularly
- 2. Set up fraud alerts with credit agencies
- 3. Consider identity monitoring services
- 4. Be extra vigilant for future attempts

# Quick Reference Checklist

## **Before Clicking Any Link:**

- 1. Is the sender's email address legitimate?
- 2. Does the URL match the official website exactly?
- 3. Are there any spelling errors in the domain?
- 4. Does the message create unnecessary urgency?

## **Before Sharing Information:**

1. Did I initiate this communication?

- 2. Is the request coming through official channels?
- 3. Would a legitimate organization ask for this information?
- 4. Have I verified the identity of the requester?

## **Before Making Any Payment:**

- 1. Is this payment request legitimate?
- 2. Have I verified through official channels?
- 3. Am I being pressured to pay immediately?
- 4. Does this seem too good to be true?

## **Red Flag Phrases to Watch For:**

- 1. "You have won" + payment request
- 2. "Urgent action required"
- 3. "Share your OTP/PIN"
- 4. "Pay to claim/verify/process"
- 5. "Limited time offer"
- 6. "Account suspended"
- 7. "Click here immediately"

# **L** Emergency Contacts

#### India:

- 1. Cyber Crime Helpline: 1930
- 2. National Consumer Helpline: 1915
- 3. Banking Fraud: Contact your bank immediately

#### **International:**

- 1. USA: FBI Internet Crime Complaint Center (IC3)
- 2. UK: Action Fraud (0300 123 2040)
- 3. Canada: Canadian Anti-Fraud Centre (1-888-495-8501)

# **®** Remember: The Golden Rule

"If it sounds too good to be true, it probably is."

Trust your instincts. If something feels wrong, it probably is. When in doubt:

1. **Pause** and think

- 2. Verify through official channels
- 3. Consult trusted friends or family

4. Report suspicious activity

Stay informed, stay vigilant, stay safe!

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