



James Harris

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IT veteran with 20 years of experience in publishing, design, and technical support for newspapers and magazines. I have experience in multiple roles - graphic designer, software integrator and trainer, network admin, system admin, digital specialist, and web developer.

Work Experience

IT Digital Support and Web Development

05/2002 to 03/2020

Creative Loafing LLC Atlanta
Georgia 30303

- Reduced network expenses 95% by implementing a bid process for service providers.
- Scaled back systems by removing and repurposing outdated systems in addition to those no longer in production.
- Deployed a virtual private network and firewall security measures for both ethernet and WiFi networks.
- Migrated company email services to Google Workplace (formerly G Suite) from an Office 365 enterprise deployment by the previous owners.
- Moved the local IP phone system to a cloud-based telephony service that utilized the personal mobile devices of company employees. Sold the old IP phone system hardware to offset expenses for the cloud service subscription.
- Worked with vendors and with company personnel to facilitate purchases of personal computer equipment and new hardware.
- Deployed a NAS solution to house the company's photo archives from the last eighteen years.
- Managed the data and content migration of website from old hosting platform to a new wiki-style platform.
- Retrieve data from old web databases on a case-by-case basis as requests come in from the publisher and editors.
- Publish all monthly content to the website.

Integration Specialist and Site Manager

04/1998 to 04/2002

Managing Editor Inc. Jenkintown
Pennsylvania

- Project manager for the installation and training of specialized software packages for newspapers and magazines. Coordinated schedules with client site lead for hardware and software installation prior to onsite deployment.
- Managed an IPS Adtrac (formerly known as Roundhouse) installation team including server engineers and training personnel.
- Conducted installation projects for Gannett Newspaper, Les Editions Transcontinental (Montreal and Toronto), Newhouse Publishing, and Billboard (Viacom)

Skills:

Web Development

HTML
CSS
JavaScript
Node.JS
Agile Methodology
MySQL
Express.JS
Object-relational Mapping
Mode-View-Controller Design Patterns

Applications

Visual Studio Code

Adobe Creative Cloud Suite - 6 years Office
365 administration - 2 years
Google Workplace administration - 9 years
macOS support - 10+ years
iOS support - 6 years
Windows 7/10 support - 7 years
Windows Server administration - 10+ years
Hardware service and setup for laptops and desktops - 10+ years Help
Helpdesk ticketing systems - 5 years

Links

LinkedIn: <https://www.linkedin.com/in/artboyatl/>
GitHub: <https://github.com/arcangyl1963/>
Portfolio: <https://arcangyl1963.github.io/AS-Portfolio/>

Projects:

[Project 1: News Flash App](#)
[Project 2: Tick Tock Birthday Clock App](#)

Education

University of Alabama in Huntsville

Bachelor's
Communication Graphics (Graphic Design)
Huntsville, Alabama

Georgia Institute of Technology

Certificate Program
Full-Stack Flex Bootcamp
Atlanta, GA