



# James Harris

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IT veteran with 20 years of experience in publishing, design, and technical support for newspapers and magazines. I have experience in multiple roles - graphic designer, software integrator and trainer, network admin, system admin, digital specialist, and web developer.

## Work Experience

### IT Digital Support and Web Content Development

05/2002 to 03/2020

Creative Loafing LLC

Atlanta Georgia 30303

- Reduced network expenses 95% by implementing a bid process for service providers.
- Scaled back systems by removing and repurposing outdated systems in addition to those no longer in production.
- Deployed a virtual private network and firewall security measures for both ethernet and WiFi networks.
- Migrated company email services to Google Workplace (formerly G Suite) from an Office 365 enterprise deployment by the previous owners.
- Moved the local IP phone system to a cloud-based telephony service that utilized the personal mobile devices of company employees. Sold the old IP phone system hardware to offset expenses for the cloud service subscription.
- Worked with vendors and with company personnel to facilitate purchases of personal computer equipment and new hardware.
- Deployed a NAS solution to house the company's photo archives from the last eighteen years.

### Integration Specialist and Site Manager

04/1998 to 04/2002

Managing Editor Inc.

Jenkintown Pennsylvania

- Project manager for the installation and training of specialized software packages for newspapers and magazines. Coordinated schedules with client site lead for hardware and software installation prior to onsite deployment.
- Managed an IPS Adtrac (formerly known as Roundhouse) installation team including server engineers and training personnel.
- Conducted installation projects for Gannett Newspaper, Les Editions Transcontinental (Montreal and Toronto), Newhouse Publishing, and Billboard (Viacom).

## **Skills:**

### **Web Development**

HTML

CSS

JavaScript

Node.JS

Agile Methodolgy

### **Applications**

Visual Studio Code

Adobe Creative Cloud Software Suite - 6 years

Office 365 administration - 2 years

Google Workplace administration - 9 years

macOS support - 10+ years

iOS support - 6 years

Windows 7/10 support - 7 years

Windows Server administration - 10+ years

Hardware service and setup for laptops and desktops - 10+ years

Help Desk ticketing systems - 5 years

### **Education**

#### **University of Alabama in Huntsville**

Bachelor's

Communication Graphics (Graphic Design)

Huntsville, Alabama

### **Links**

LinkedIn:

<https://www.linkedin.com/in/artboyatl/>

GitHub: <https://github.com/arcangyl1963/>

Portfolio:

<https://arcangyl1963.github.io/ASPortfolio/>