

9/9/2015

Developing Team

Team 07

2 George St, Brisbane QLD 4000

Dear Developing Team,

Throughout the following letter we would like to take the opportunity to provide feedback on your presentation and demonstration of the Property Management project on September 8th, 2015 during the workshop. As a client we are pleased about the manner in which your colleagues have presented themselves. In particular, the seriousness in which you have taken our team onboard, in order to uphold and support our particular user needs.

Following this, our team Mad Dep would like to take the opportunity to say thank you for your effort towards our specific user needs in relation to property management project. Throughout this particular development analysis, we would like to discuss the following points with your team in relevance to your presentation and demonstration of your website. These points include:

- Preparedness
- Expectations
- Technicalities
- Professionalism

Throughout this letter we are hoping that you gain an extensive amount of knowledge that will hopefully be at most useful for your developing team.

Preparedness

Beginning with preparedness, our team acknowledged the extensive use of attending all user stories, and demonstrating its practicality within the developed website itself. Furthermore, each team member showed a high quality of knowledge of what was happening within the project and seemed to all be on the same level in terms of development. In terms of demonstrating their product, it was noted that team was aiming to attend all user needs. Special mention would most definitely be the fact that your team clearly explained all log ins from all perspectives (manager, staff, etc.) which was definitely a great highlight to see, and as a client it was extremely satisfying to view these conditions separately.

Expectations

Continuing onwards, we will also discuss the expectations demonstrated throughout the whole process, which was very positive from our team's point of view. As a team you successfully provided all of the user stories within your first sprint and showed its functionalities within the website itself, in conjunction with communicating with the inbuilt

database. The acceptance criteria for all of the user stories were tested throughout the website and was even shown when presenting and demonstrating the website. Reliability and validity were also very noticeable throughout your development process as you managed to stay on top of assigned tasks and also associated issues that were encountered throughout the process. The team was very confident with the criteria for acceptance and were able to provide sound reasoning when questioned and prove acceptance. As discussed within our team, the quality of the first sprint, was extremely impressive and is where the product can be seen to produce and deliver business value.

Technicalities

We were very pleased that the information conveyed was in an appropriate manner for a diverse group. The presentation was very direct and straight to the point. The use of asp.net as the architecture appears to have been an excellent choice and worked out nicely for the developers, although we would have appreciated more insight as to why this particular method was selected.

We were delighted that the presentation had no technical malfunctions and we appreciated the reliability and integrity of the site. We did however, mention that there was a missing element to the site, the lack of a custom 404 page with an automatic redirect. It is noted that this is not an immediate concern yet we appreciated the discussion about including it in the following sprint.

Professionalism

The presentation style was direct, to the point and all encompassing. We valued the level of detail presented to us and respected your ability to provide more comprehensive information when asked. We did noticed during the presentation that a single member was the main spokesman. Obviously this member was extremely confident of the work he had contributed and was able to provide expert information on the topics.

However we as clients also recognised a disunity in your team. The presentation appeared prepared, but we expected greater involvement of all members. The questions we asked were answered appropriately, confidently and we appreciate our concerns / advice being considered, however we did notice extra comments about a lack of communication between members. We understand that any team will have conflicts, but there is a time and place to resolved disputes. It appears as if some members are not contributing as effectively as others and we encourage you to sort out these problems before they fester.

Conclusion

It becomes apparent that the overall establishment of the demonstration, presentation and process was of high quality. The team has succeeded in creating a professional system and have been a great service towards our user needs in relevance towards the property management project. The points of preparedness, expectations, technicalities and professionalism have been reviewed by team eight, and we hope that they are used to your advantage. As a client we are extremely excited to see the finished product and say thank you for taking our property management issue into consideration.

Kind Regards,

Team 08
Mad Dep Productions