

MAD DEP SURVEY

Based on your understanding of the MAD DEP migrant/Volunteer website please answer the questions below to provide us an understand of how the Application might be perceived by the public.

Age: 26 Sex:m Original Nationality: German Years in Country: 5

Q1) When you immigrated to Australia were there any support mechanisms in place to assist with your assimilation? If so what were they and how effective were they?

I came over on student visa and applied for permanent status after completing Uni. They government provided all the information I needed to stay here, but nothing for private services like plumbing or mechanics. It was a bit frustrating trying to communicate with people with my accent and and sometimes hard to understand Australian accent.

Q2) Do you feel that a system like MAD DEP's would have been useful when you first started living here?

Yes certainly. I had car troubles early on as I was a poor student and could only afford cheap older cars. I didn't want to go to a mechanic as I didn't feel comfortable and was worried about excessive costs.

Q3) Did you have access to a community of your original nationality?

Not really. I had some friends from Germany that I met over here, and I made friends at backpacker bars, but not the type of strong community structure that I could rely on.

Q4) As a migrant what features would you like to see added to the MAD DEP system?

I thing there should just be a general info section about who I could go to. My English was fairly good when I arrived so I was confident enough to go out and speak on my own, I just didn't know where to go and didn't want to be ripped off.

Q5) Would you as a new migrant have utilised the MAD DEP system? If yes how would you feel about becoming a volunteer to assist other members in assimilating to Australian?

I would definitely have used the site. I would probably use it now, cause I like the idea of there being another person to keep the service provider honest and make me feel more assured that I was getting the best price of service.