State-Level Analysis

Intro Statement

State Performance

Further Analysis

The Southeast

Introduction: Project Value

Why look at states?

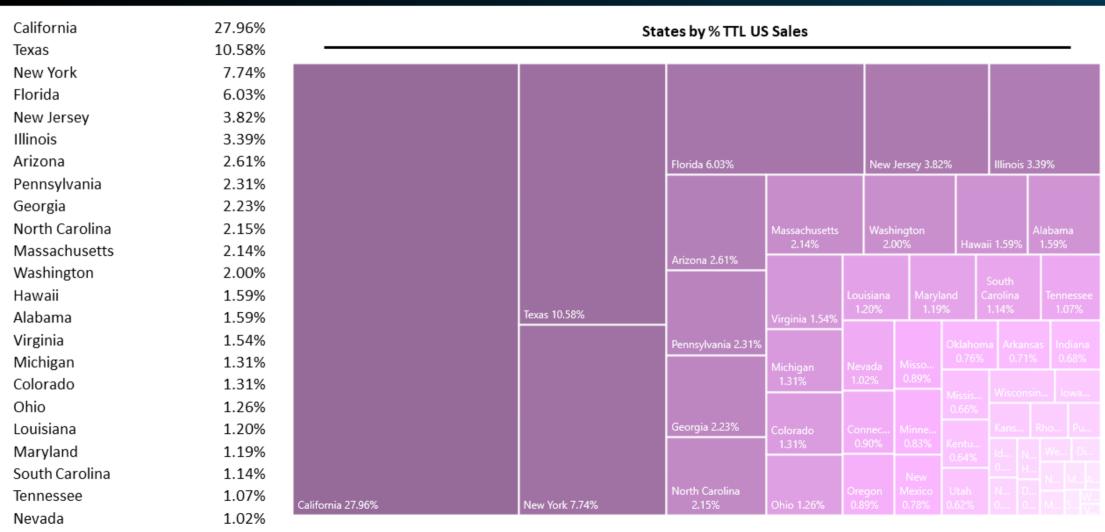
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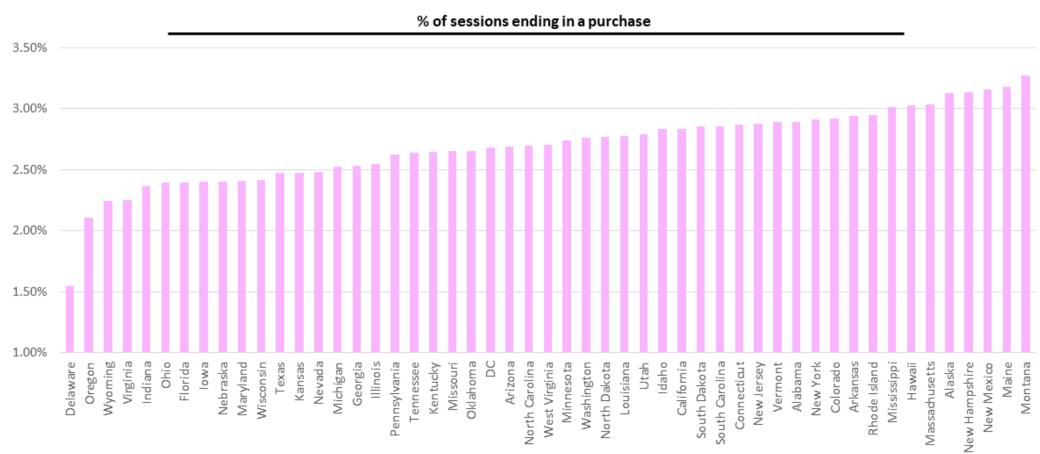
Sales Breakdown



Note: Data from average days January 2019 through July 2020

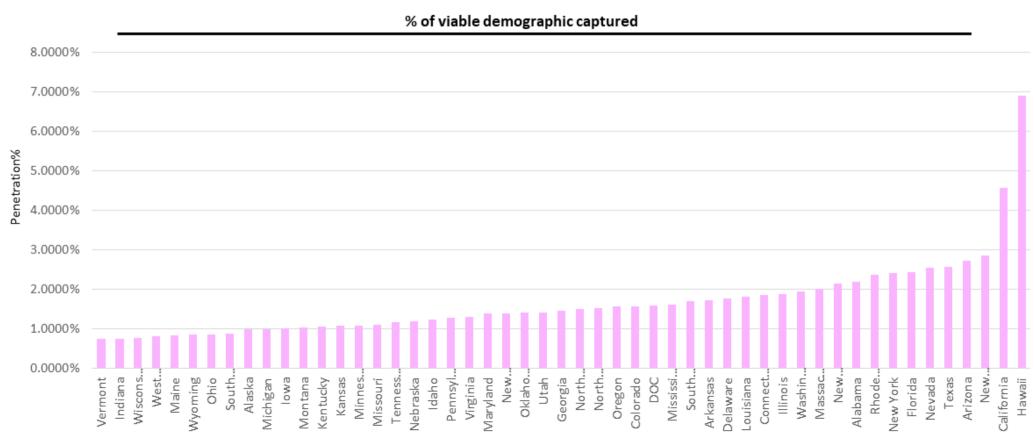
Conversion Rate (No Promo)

Conversion rate varies from 1.5% to 3.3%. No discernible trend is present.



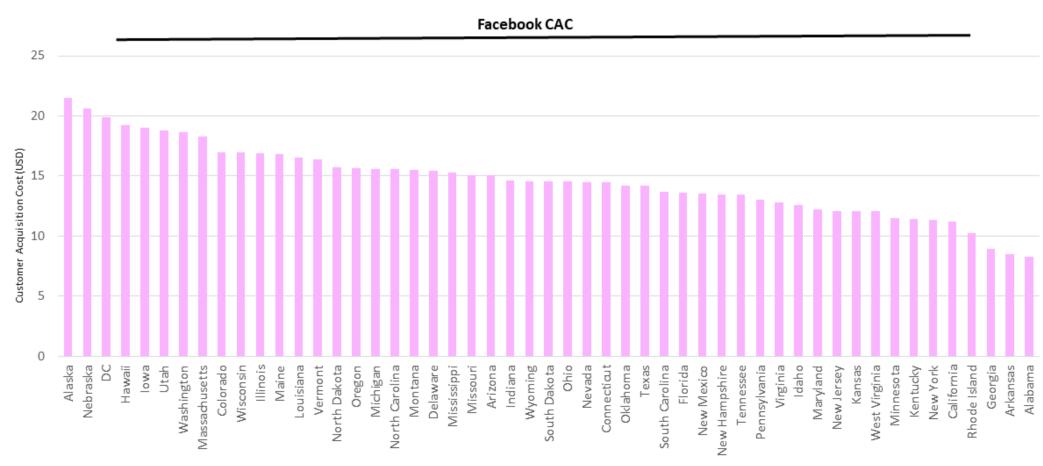
Customer Penetration

Customer Penetration demonstrates a huge range: 0.75% to 6.9%. California and Hawaii are tremendous outliers, illustrating their status as well-established states.



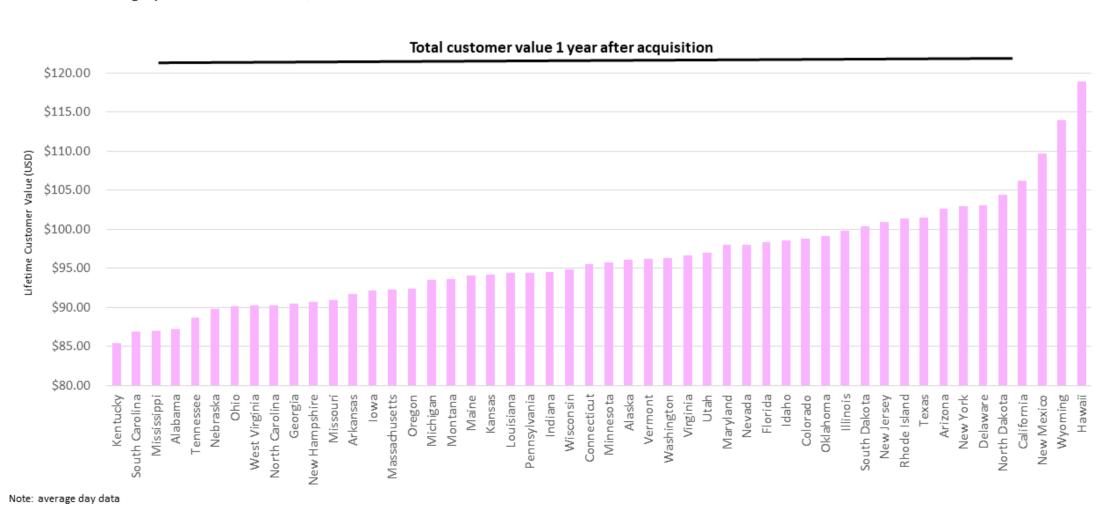
Facebook CAC

CAC is shown as decreasing here to be more easily comparable to other metrics. There exists also a large range: 21.5 to 8.3.



LTV

LTV varies hugely from state to state, with a minimum of 85 and a maximum of around 120. Southern states dominate the lower half.



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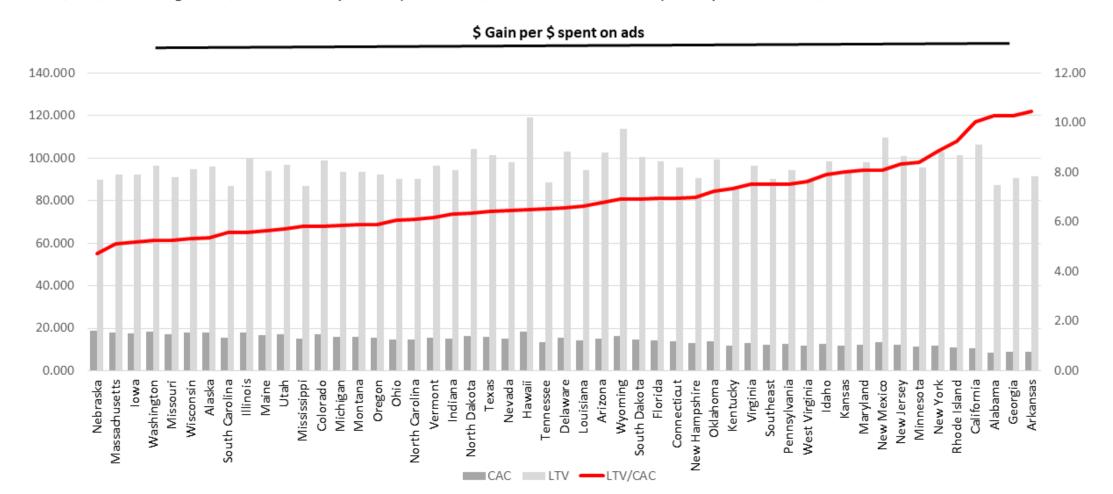
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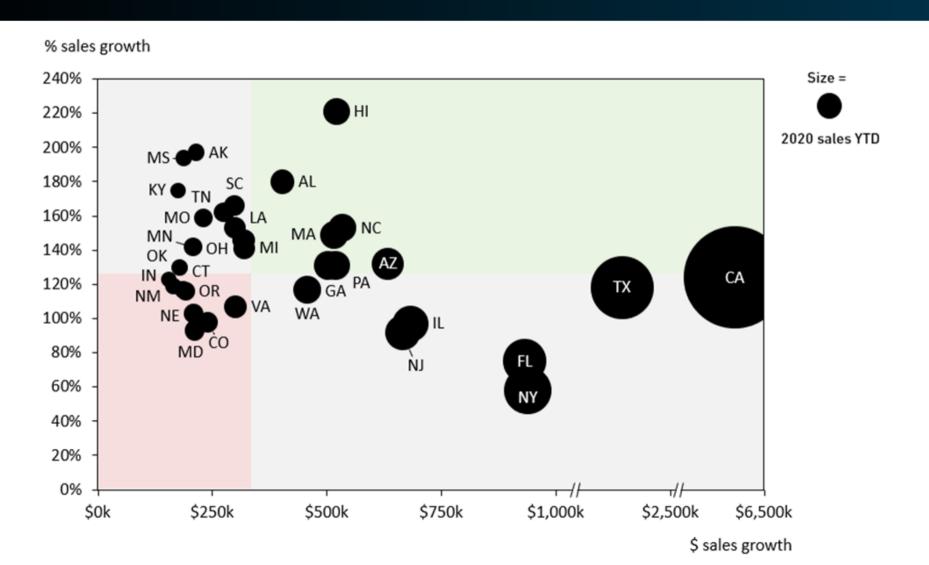
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LTV/CAC (No Promo)

The LTV/CAC value acts as a rudimentary metric of the amount gained per dollar spent. For example, Arkansas, the state with the highest LTV/CAC, is earning back \$10.46 or every dollar put in. Also, notice that CAC is the primary determinant, not LTV.

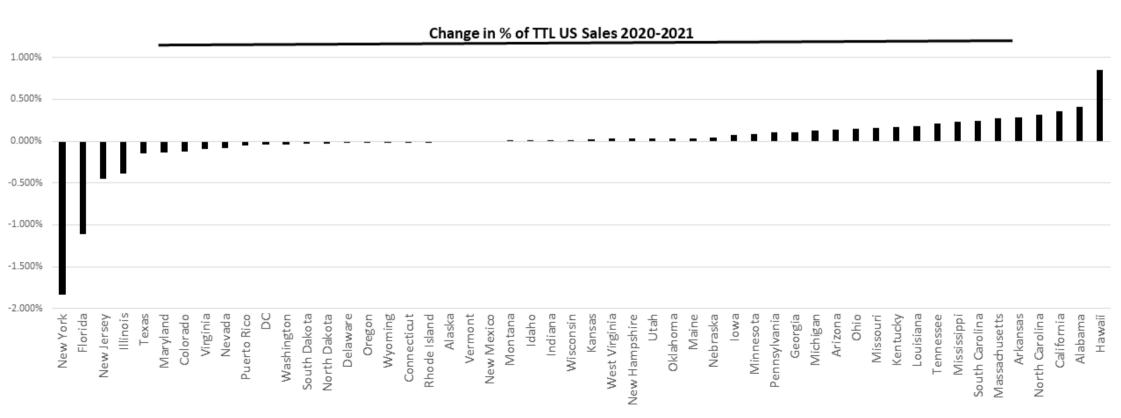


Growth v Net Sales

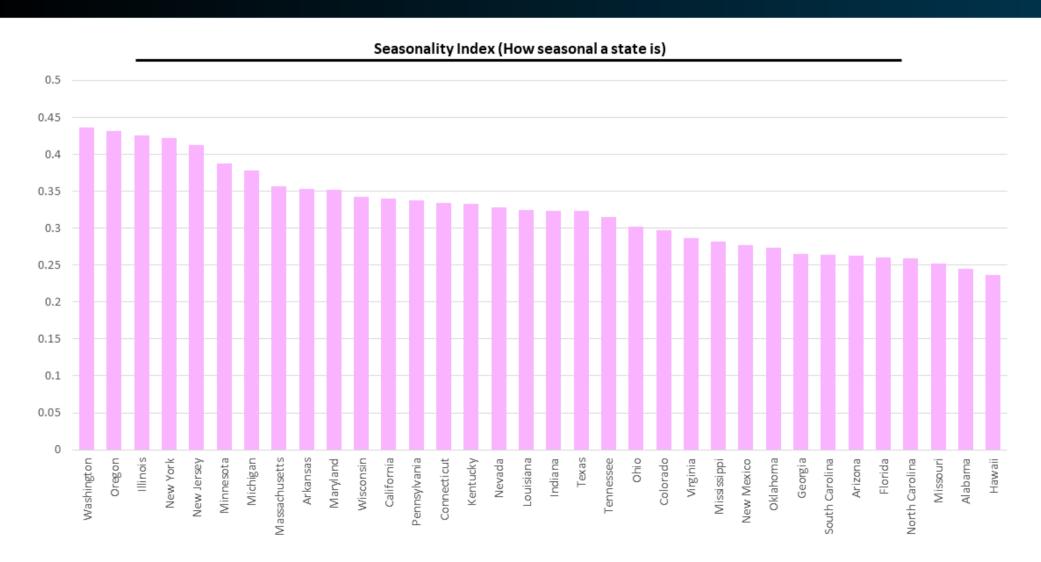


Future Growth: Where is the Money Going to be

This graph shows the gain or loss each state is expected to experience if current growth rates continue. The data has been expressed as the percentage of total 2021 sales projected via this model. I.E. New York will drop from 6.37% to 4.54% of total US sales.



Seasonality Index



Blue Light

The table below shows states listed by the percentage of their sales that came from blue light. Various potential explanations and metrics were placed against this. Seasonality and penetration were notably unsuccessful, with AOV being a close fit.

Blue light as % TTL US Sales (Average Days)

| Há | awaii | 27.3% | Virginia | 18.6% | Michigan | 16.8% | Tennessee | 14.1% |
|----|--------------|-------|--------------|-------|----------------|-------|----------------|-------|
| DO | C | 26.0% | Rhode Island | 18.4% | Arizona | 16.6% | Missouri | 14.0% |
| Oı | regon | 22.7% | Iowa | 18.2% | Massachusetts | 16.5% | Oklahoma | 13.5% |
| W | ashington | 22.0% | California | 17.9% | Delaware | 16.3% | Texas | 13.4% |
| Ut | ah | 21.5% | Nebraska | 17.8% | Indiana | 16.0% | Georgia | 13.4% |
| Sc | uth Dakota | 20.7% | Connecticut | 17.7% | Kansas | 15.9% | Arkansas | 12.9% |
| Μ | innesota | 20.4% | North Dakota | 17.7% | Ohio | 15.7% | South Carolina | 11.9% |
| Αl | aska | 19.9% | Maryland | 17.7% | New Jersey | 15.5% | West Virginia | 11.5% |
| Ne | evada | 19.9% | New York | 17.5% | Wyoming | 15.4% | Puerto Rico | 11.5% |
| Ve | ermont | 19.4% | Maine | 17.3% | Illinois | 15.2% | Kentucky | 11.3% |
| Μ | ontana | 19.0% | Wisconsin | 17.3% | New Mexico | 14.5% | Louisiana | 10.0% |
| Ne | ew Hampshire | 18.9% | Florida | 17.1% | Idaho | 14.5% | Alabama | 9.3% |
| Co | olorado | 18.6% | Pennsylvania | 17.1% | North Carolina | 14.3% | Mississippi | 9.3% |
| | | | | | - | | - | |

Note: from average days Jul 2019 to Jun 2020

Collaboration Analysis

II O Lift Dook

The tables shown here present the state "lift" ranks for each promotional event chosen. This lift represents the amount sales swelled versus the average of normal days in the same period. Essentially, how much did this event augment sales in each state.

Lizza Lift Dank

Chrisay Taigan Lift Dank

| <u>1</u> | LO Lift Rank | Chrissy I | leigen Lift Rank | <u>Lizzo I</u> | | |
|----------|---------------|-----------|------------------|----------------|----------------|--|
| 1 | Puerto Rico | 1 | Utah | 1 | Nebraska | |
| 2 | New York | 2 | Washington | 2 | Oregon | |
| 3 | New Jersey | 3 | Colorado | 3 | Minnesota | |
| 4 | Florida | 4 | Tennessee | 4 | Kansas | |
| 5 | Connecticut | 5 | Wisconsin | 5 | lowa | |
| 6 | California | 6 | Massachusetts | 6 | Indiana | |
| 7 | Rhode Island | 7 | North Carolina | 7 | Oklahoma | |
| 8 | Illinois | 8 | Virginia | 8 | Illinois | |
| 9 | Missouri | 9 | Nevada | 9 | Wisconsin | |
| _10 | Massachusetts | _10 | New York | _10 | Washington | |
| 46 | Tennessee | 46 | Alabama | 46 | South Carolina | |
| 47 | Arkansas | 47 | Mississippi | 47 | West Virginia | |
| 48 | Mississippi | 48 | South Carolina | 48 | Arkansas | |
| 49 | Kansas | 49 | Oklahoma | 49 | Hawaii | |
| 50 | Alabama | 50 | Indiana | 50 | Alabama | |

State by State Focus

Selected 15 of the most *important* states based on growth data and other metrics. These will be the states I go into deeper analysis with, and draft strategic suggestions for.

| ı | State | Growth | AOV | CAC | LTV | Penetration | Population |
|-----------|----------------|--------|------|------|------|-------------|------------|
| | California | Mid | High | Low | High | High | 39M |
| | Texas | Mid | High | Mid | High | High | 27M |
| | New York | Low | High | Low | High | High | 20M |
| | Florida | Low | Mid | Mid | High | High | 20M |
| el | Illinois | Low | Mid | High | High | Mid | 13M |
| sales YTD | New Jersey | Low | High | Low | High | High | 9M |
| 2020 sal | Georgia | Mid | Mid | Low | Low | Mid | 10M |
| | North Carolina | High | Low | Mid | Low | Mid | 10M |
| | Massachusetts | High | Mid | High | Mid | High | 7M |
| | Hawaii | High | High | High | High | High | 1.4M |
| | Alabama | High | Low | Low | Low | High | 5M |
| | Louisiana | High | Low | Mid | Mid | Mid | 5M |
| | South Carolina | High | Low | Mid | Low | Mid | 5M |
| ţ | Tennessee | High | Low | Mid | Low | Low | 7M |
| | Missouri | High | Low | High | Low | Low | 6M |

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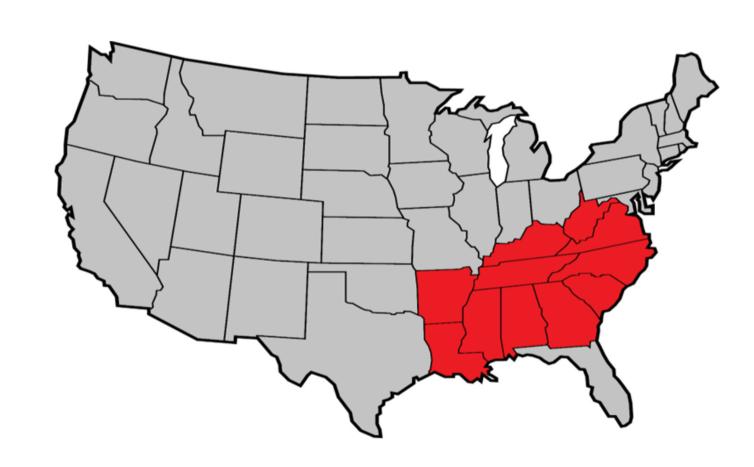
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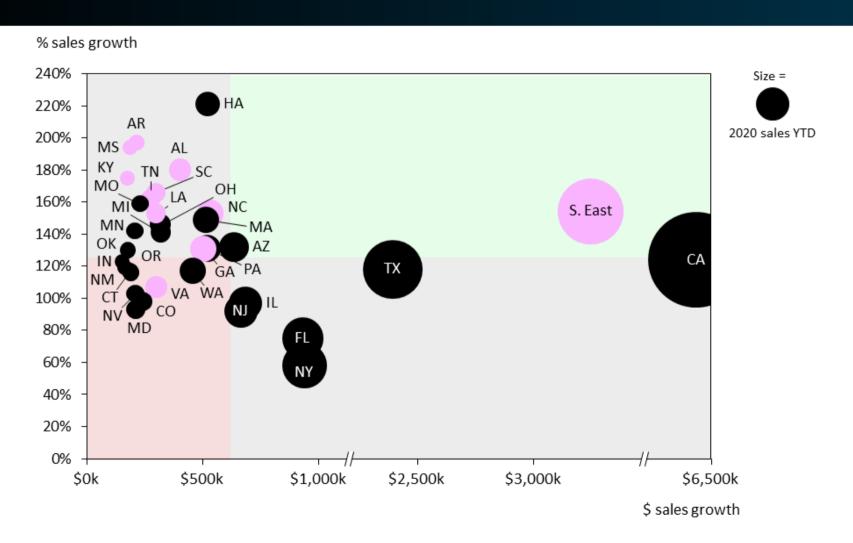
The Southeast

Defining the Southeast

- Map is clearly geographically intuitive, but it also represents similar underlying stats.
- Florida has been excluded from this grouping due to its unique and wildly different metrics (e.g. its growth of 76% versus the southeastern 154%)
- New region has profound value: now these states are comparable to majors.

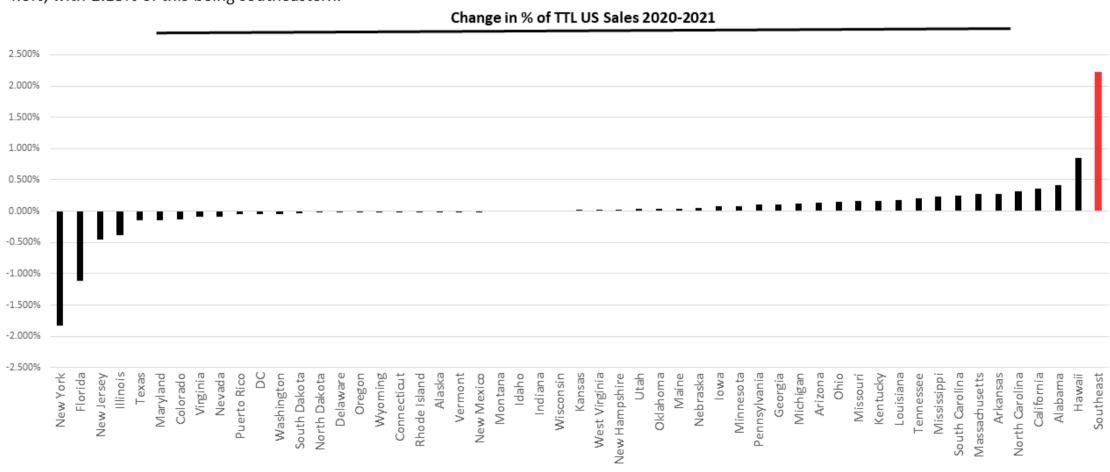


Southeastern Growth



Future Growth: The Southeast

Here the regional grouping of the **southeast** has been added, to demonstrate the regional nature of the growth trend. Total shift share shift is 4.6%, with 2.15% of this being southeastern.



Southeastern Metrics

This table is here to allow for the comparison between the Southeast and major states. Southeastern growth is far above all others shown here. Although AOV and LTV are low, so is CAC. This means, as shown by the LTV/CAC, that although states have a lower return, they have a lower cost to match. The final piece is the low penetration, which can be seen by comparing population and sales.

| State | Growth | AOV | CAC | LTV | LTV/CAC | Penetration | 2020 Sales YTD | Population |
|------------|--------|------|-----|------|---------|-------------|----------------|------------|
| California | Mid | High | Low | High | High | High | 11.5M | 39M |
| Texas | Mid | High | Mid | High | Mid | High | 4.4M | 27M |
| New York | Low | High | Low | High | High | Mid | 2.5M | 20M |
| Florida | Low | Mid | Mid | Mid | Mid | Mid | 2.2M | 20M |
| Southeast | High | Low | Low | Low | Mid | Low | 5.7M | 84M |

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Summary of Insights

- The US is a tremendously large market which can and should be split into smaller markets that demonstrate similar consumer habits.
- The traditional strongholds of the business aren't necessarily the markets of the future.
- The southeast demonstrates tremendous potential as a growth opportunity.