

# Shopper Analyst

 Birmingham, AL  Full-Time  Data Science



[Job Openings](#) > [Shopper Analyst](#)

At Shipt, we are transforming the grocery shopping experience and giving time back to consumers. Our friendly shoppers handpick fresh groceries and household essentials, then deliver them to your door in as little as one hour.

Shipt is growing and we are searching for a Shopper Analyst to join our team! In this role you'll be responsible for finding relationships between shopper behavior, product development, and profitability.

### What You'll Gain

You will get experience working with a cross-disciplinary team shipping real-world products to our customers around the nation. You will also receive hands-on mentorship from your friendly teammates on topics ranging from design to career advice

### Your Responsibilities

- Provide ongoing analysis for shopper focused teams and new initiatives
- Build reports and analytical capability across different functional groups in an effort to optimize costs and quality of service
- Assist in the operations planning and decisions by collecting, researching, and analyzing shopper data to achieve target KPIs
- Solve operational problems and associated technical issues; modify existing tools, techniques or processes as you find opportunity
- Find opportunities for operational improvements, communicate your findings to others, and develop practical implementation plans

### Requirements

- Bachelor's Degree in a quantitative field
- 1-3 years of high achievement in an analyst role or a similar role
- Strong R/Python and SQL (we use Postgres, Snowflake) skills are required
- Experience with Business Intelligence platforms and data visualization tools (Tableau) is a major plus

### Nice to Haves

- Problem solving ability; able to rapidly find opportunities for improvement, locate key levers to effect change, and formulate a practical implementation plan
- Data driven decision mentality and sound business judgement through strong analytical thinking
- Explicit experience with Tableau and Snowflake
- Experience with creating statistical models
- understanding of the ETL process and table building.

We are an equal opportunity employer and value diversity at our company. We do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.

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