# NLP Task

SkillMapper

### Issues to solve

- Commodification of courses
  - Too many courses to pick from
- Limited exposure to reviews
  - Too many reviews
  - Good reviews always on top
- High search time
  - Comparing multiple courses
  - Caused by the 1<sup>st</sup> issue

### Issues to solve

- Commodification of courses
  - Too many courses to pick from Something that takes into account all the courses
- Limited exposure to reviews
  - Too many reviews
  - Good reviews always on top

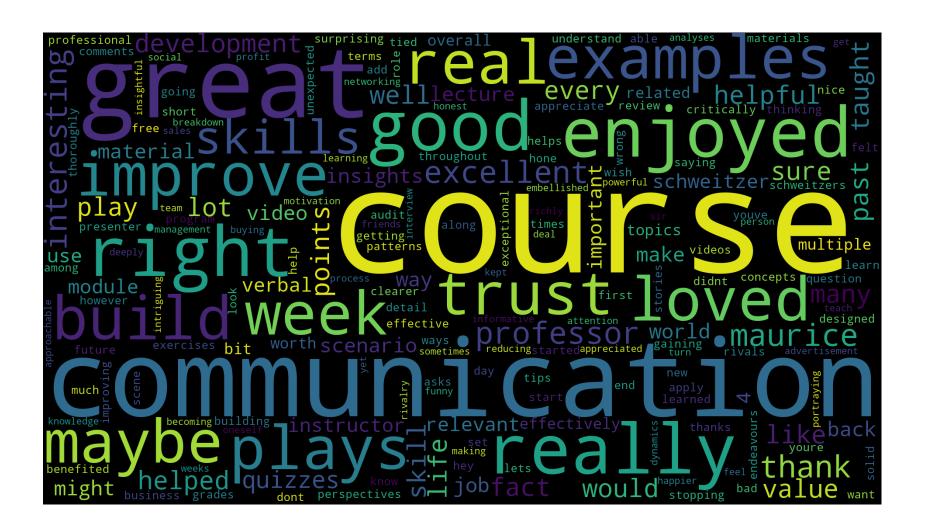
    Something that takes into account all the reviews
- High search time
  - Comparing multiple courses

    Decision making should not take away too much time
  - Caused by the 1<sup>st</sup> issue

## Possible Approaches

- Wordcloud and top-words
- Sentiment Analysis
- TF-IDF Approach
- Cosine similarity using spaCy
- Extra metadata

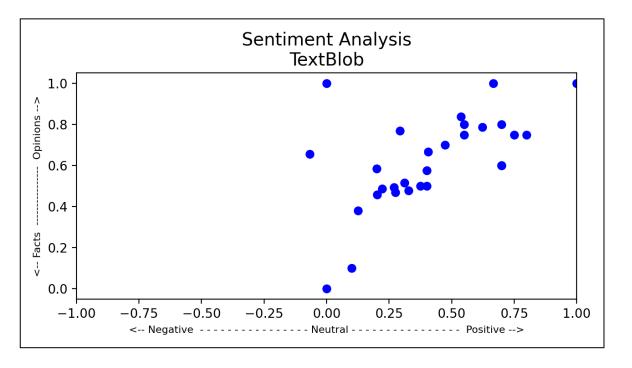
## 1. Wordcloud & Top-Words

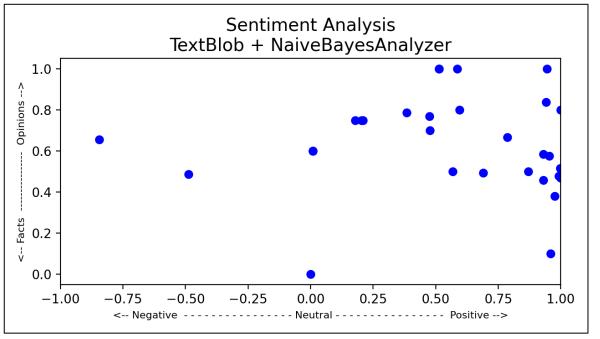


word count 23 course communication 10 great enjoyed right good really plays improve loved real examples week maybe build trust skills professor thank maurice interesting

### 2. Sentiment Analysis

- TextBlob (based on NLTK)
  - PatternAnalyzer
  - NaiveBayesAnalyzer
- Possible for each course
  - Comparison between courses





- Generally used for words with corpus (document)
- Can be *possibly* leveraged for reviews

'Gold-standard'

Course  $\alpha$ 

Course 1

Course 2

. . .

Course M

review 1

review 2 review 3

.

•

review n

review 1

review 2

review 3

•

•

review n

review 1

review 2

review 3

•

•

review n

review 1

review 2

review 3

•

.

•

review n

review n

review n

```
23
                                                                                                                                  course
                                                                                                                        communication
                                                                                                                                   great
   TF * IDF
                                                                                                                                 enjoyed
= Term Frequency * Inverse Document Frequency
                                                                                                                                    right
                                                                                                                                             4
                                                                                                                                    good
   Occurences of a word[i] in course[j]'s review total unique words in course[j]
                                                                         \left(\frac{Total\ no.\ of\ courses}{Occurences\ of\ word[i]across\ courses}\right)
                                                                                                                                    really
                                                                                                                                    plays
                                                                                                                                 improve
                                                                                                                                             3
                                                                                                                                    loved
                                                                                                                                      real
                                                                                                                               examples
          Course 1
                                   Course 2
                                                               Course M
                                                                                                                                    week
                                                                                                                                   maybe
                                                                                                                                    build
                                                                                                                                             3
                                                                                                                                    trust
          review 1
                                   review 1
                                                                review 1
                                                                                                                                     skills
          review 2
                                   review 2
                                                                review 2
                                                                                                                               professor
          review 3
                                   review 3
                                                                review 3
                                                                                                                                   thank
                                                                                                                                 maurice
                                                                                                                              interesting
                                                                                                                                             3
```

review n

word count

Course 1
Course 2
.
.
.
Course M

```
TF * IDF
= Term Frequency * Inverse Document Frequency
```

$$= \frac{Occurences \ of \ a \ word[i] \ in \ course[j]'s \ review}{total \ unique \ words \ in \ course[j]}$$

 $* log \left( \frac{Total\ no.\ of\ courses}{Occurences\ of\ word[i]across\ courses} \right)$ 

Takes into account all reviews

Takes into account all courses

	W1	W2 .	W <sub>N</sub>	_	
Course 1					vector 1
Course 2					vector 2
•					
•					•
•					•
Course M					vector M

## 4. spaCy's .similarity()

- Based on cosine similarity
- Returns value between [0, 1]

```
nlp = spacy.load("en_core_web_sm")

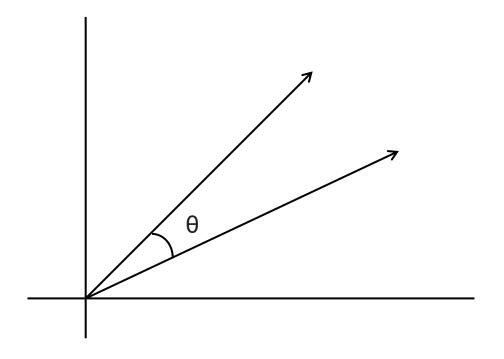
doc_gold = nlp(course_gold_reviews)

doc1 = nlp(course1_reviews)

doc2 = nlp(course2_reviews)

doc3 = nlp(course3_reviews)

doc_gold.similarity(doc1)
 doc_gold.similarity(doc2)
 doc_gold.similarity(doc3)
```



 vector computed using word2vec technique

### 5. Extra Metadata

```
id_review; id_course; url; rating; platform; review; language
```



Filter by:

All Learners ∨

All Stars ∨

Sort by: Most Helpful  $\checkmark$ 

### 1 - 25 of 68 Reviews for Introduction to Machine Learning in Production

#### ★☆☆☆ By Francisco R • May 21, 2021

I know it's an introduction, but I got a bit disappointed. It's quite basic and even though it has some hands on notebooks, they're optional and you don't need to work on anything. Quizzes are easy, and I didn't have the feeling I learnt much. I'm still rating it with 3 because, well, it's Andrew Ng, and this his teaching is worth gold.

#### ☆☆☆☆ By Mohamed A H • May 14, 2021

I give you the full review stars since I learned many new things that I did not pay attention to before, e.g.: I used to focus on models for many years instead of data.

#### ☆☆☆☆ By HARI A K • May 16, 2021

Really good for anyone with strong background in DL and ML... And want to be able to start a real time project... Or lead a ML team

#### ★★★☆ By Wesley E B • May 16, 2021

It had some great advice for how to design a machine learning system. More practical examples would have been appreciated.

This is helpful (3)

This is helpful (2)

This is helpful (2)

This is helpful (1)

### 5. Extra Metadata

```
TF * IDF
= Term Frequency * Inverse Document Frequency
```

```
= \frac{\textit{Occurences of a word[i] in course[j]'s review}}{\textit{total unique words in course[j]}} * \textit{log} \left( \frac{\textit{Total no. of courses}}{\textit{Occurences of word[i]across courses}} \right) * \textit{cmt\_weight}
```

23 course communication 10 great enjoyed right good really plays improve loved real examples week maybe build trust skills professor thank maurice

interesting

word count

## Possible Approaches

- 1. Wordcloud and top-words
- 2. Sentiment Analysis
- 3. TF-IDF Approach
- 4. Cosine similarity using spaCy
- 5. Extra metadata

Combination of some/all?

## Named Entity Recognition (NER)

### A Graph-based Text Similarity Measure That Employs Named Entity Information

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#### Abstract

Text comparison is an interesting though hard task, with many applications in Natural Language Processing. This work introduces a new text-similarity measure, which employs named-entities' information extracted from the texts and the n-gram graphs' model for representing documents. Using OpenCalais as a pamed

removal, stemming, part of speech (POS) tagging, multi-word terms (collocations), tokenization and text representation. Text preprocessing in this direction aims at reducing the amount of information used for representing the document, only to the information that is really useful (e.g. by ignoring misspelled words or stopwords), by reducing semantic ambiguity (e.g. by defining the POS of a polysemous word) and the dimensions

