Adrianne Sebastian

Software Engineer

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EXPERIENCE

Software Developer at Full Potential Solutions, Inc. · Mandaluyong City, Philippines
2021 OCT - PRESENT

- Implements and maintains product interfaces based on agreed-upon acceptance criteria and Figma mockups
- Manages and documents tasks using Jira, participates in Agile Scrum ceremonies, and demonstrates implemented features to the team and stakeholders
- Notable features and achievements include
    - Multiple Outbound Numbers UI that enables site admins and supervisors to configure and assign multiple outgoing numbers to the corresponding contact center agent
    - Admin Configuration UI that enables site admins to manipulate Xcelerate settings to comply with their specific use cases
    - Bulk CSV Upload UI that enables site admins to upload users en masse
    - Xcelerate Support Docs UI, in collaboration with the team's technical writers
    - Postman developer documentation for internal APIs
    - Demonstration app and technical documentation for the NPM package @xcelerate-ui/core

Junior Software Engineer at Reekoh, Inc. · Makati City, Philippines
2019 JUN - 2021 APR

- Responsible for building and maintaining 15+ modular plugins where each plugin integrated the RESTful services of various enterprise solutions with the Reekoh platform
- Notable APIs worked with include Twitter, Dynamics 365, Apache Kafka, MOVUS, OSIsoft PI Web, IBM Maximo, AVEVA Insight, MongoDB, and Snowflake
- Translated user and business requirements into technical specification documents
- Conducted software design and code reviews
- Authored technical user guides for plugin usage
- Managed and documented tasks using Jira
- Conducted technical interviews for potential service engineer candidates, mentored new team members, and established process documentation to streamline the team's internal operations and onboarding of new members

Associate Software Engineer at Accenture, Inc. · Pasig City, Philippines
2018 FEB - 2019 MAY

- Maintained the codebase, resolved bugs, and integrated the Elasticsearch engine and Kibana visualization dashboard into a Chatbot project
- Developed an Excel VBA-based tool that reduced the time for manually logging and calculating work hours from 30-45 minutes to 5 minutes
- Provided client support as a SAP Basis and SAP Security practitioner, managing user access, system jobs, and inter-environment transports

EDUCATION

BS Electronics and Communications Engineering
University of the Philippines Diliman · Quezon City, Philippines
2017

TECHNOLOGIES

- **Languages/Frameworks/Libraries:** JavaScript ES6 (TypeScript, React, Material UI, Node.js, Redux), HTML5, CSS3 (Bootstrap5, SASS/SCSS), SQL, Markdown, YAML, Shell, Excel VBA, Python, MATLAB, C, Assembly
- **Infrastructure:** Amazon Web Services (AWS), Twilio Flex
- **Version Control:** Git (GitHub, GitLab, BitBucket)
- **Documentation:** Notion, Atlassian Suite (Jira, Confluence), Google Workspace Suite, MS Office Suite, ServiceNow, LaTeX
- **Operating Systems:** OS X, Linux (K/Ubuntu distros), Windows

INDUSTRY COMPETENCIES

- User and business requirements analysis
- End-to-end software design, prototyping, development, and delivery
- Technical writing for user guides, developer documentation, and academic papers
- Agile Scrum workflows and ceremonies
- Customer service and support
- Elementary project management and risk management
- Communication, collaboration, and teamwork
- English and Filipino bilingual