# MUHAMMAD MARDHOTILLAH

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## PROFESSIONAL SUMMARY

IT student specializing in front-end web development, UI/UX design, and data analytics. Experienced in building interactive dashboards, improving user interfaces, and supporting administrative and operational tasks. Strong leadership through project coordination, supported by teamwork, communication, and analytical skills. Seeking roles in IT, Data, Marketing Support, Administrative Support, and Management Trainee environments.

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## EXPERIENCE

### Digital Representative – PT Pegadaian

*Apr 2025 – Oct 2025*

- Increased customer digital adoption by 90% through structured user onboarding and product education.
- Delivered customer service support and promoted Pegadaian's digital platforms.
- Created daily activation and transaction reports using Excel and handled administrative documentation.

### IT Support – BBPOM Mataram

*Jul 2024 – Aug 2024*

- Developed and maintained the internal Data Center Website using HTML, CSS, and JavaScript.
- Improved user experience through UI/UX refinement and responsive design implementation.
- Supported troubleshooting, hardware/software maintenance, and system performance monitoring.

### Data Analytics & Web Development Trainee – RevoU (MSIB Batch 6)

*Feb 2024 – Jul 2024*

- Completed specialization in data analytics, AI, and web development with GPA 92.
- Served as PIC for Front-End Engineering Division, coordinating tasks and assisting team operations.
- Developed dashboards, performed data analysis, and presented insights to stakeholders.

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## EDUCATION

### Bachelor of Computer Science (Information Technology)

Universitas Bumigora, Mataram

Graduation: Oct 2025 | GPA: 3.81

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## CORE SKILLS

**Hard Skills:**

HTML, CSS, JavaScript, Data Analytics, Python, UI/UX Design, Data Visualization, Power BI

**General Skills:**

Administrative Support (Documentation & Reporting), Microsoft Office, Customer Handling, Operational Administration

**Soft Skills:**

Leadership, Teamwork, Problem-Solving, Communication, Analytical Thinking

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## PROJECTS

**Performance Dashboard (Native Web) – RevoU**

Built an interactive KPI dashboard using HTML, CSS, JavaScript, DOM manipulation, and Chart.js.

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## CERTIFICATIONS

- Power BI Certification – Cakap by Microsoft (2024)
- Data Analytics & Web Development – RevoU (2024)

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**Tools & Technologies:** VS Code, Git, Figma, Microsoft Office, Canva, Power BI

**Languages:** English (Fluent), Indonesian (Native)