# **Case Study: Global AI Tools Adoption across Industries**

"Analyzing Usage Trends, User Engagement, and Sector-Wise Adoption Rates"

### 1. Objective

The goal of this project was to analyze a dataset on AI adoption across various industries, demographics, and company sizes. Using data visualization and statistical analysis techniques, I developed a comprehensive dashboard to uncover patterns in AI adoption rates, daily user engagement, and correlations between variables.

### 2. Dataset Overview

- Name: AI Adoption Dataset
- **Records**: 1,000+ (simulated data)
- Fields:
  - o Industry, Company Size, Age Group
  - AI Tools Used
  - Year
  - Adoption Rate (%)
  - Daily Active Users

#### 3. Tools Used

- Tableau Public: For interactive dashboard creation and correlation heatmaps
- Python (Pandas): For data cleaning and aggregation
- Excel: For initial data understanding and sanity checks

## 4. Key Insights

- 1. **Technology and Finance industries** showed the highest average AI adoption rates.
- 2. Large enterprises had the most daily active users, while medium companies showed the steepest growth trend.
- 3. AI adoption steadily increased from **2017 to 2023**, with a sharp rise after 2020.

- 4. Strong positive correlation ( $r \approx 0.82$ ) was observed between adoption rate and daily user activity.
- 5. Younger age groups (18–34) tend to show higher adoption rates, possibly due to better tech adaptability.
- 6. Tool frequency analysis revealed a handful of AI tools dominate across industries.

## 5. Visualizations in the Dashboard

The dashboard includes the following 8 maps and charts:

	Chart Title	Chart Type	Description
1	Average AI Adoption Rate by Country	Tree Map	Shows country-wise average AI adoption rates. Higher adoption is represented by darker shades. Germany, India, and Australia stand out with higher averages.
2	AI Adoption Rate by Company Size	Pie Chart	Visualizes the proportion of adoption among Startups, SMEs, and Enterprises. The sizes are fairly balanced.
3	Average AI Adoption Rate by Industry	Horizontal Bar Chart	Compares average adoption rates across industries. Healthcare and Finance have higher averages.
4	Total Daily Active Users by AI Tool	Bar Chart	Displays the number of daily users per AI tool. ChatGPT leads, followed by Midjourney and Stable Diffusion.
5	Year-wise AI Adoption Trend	Line Graph	Highlights AI adoption growth over time. Strong upward trend visible from 2023 to 2024.
6	AI Tool Usage by Industry	Heatmap	Shows tool usage counts across industries. Uses conditional color formatting for easy comparison. ChatGPT dominates across most sectors.
7	Adoption Rate by Age Group	Bar Chart	Shows number of adopters by age bracket. All age groups show balanced adoption, but 18–24 slightly leads.
8	Correlation Matrix	Heatmap Matrix	Shows correlation values between numerical fields like "Adoption Rate" and "Daily Active Users." Shows a strong correlation between the two.

### 6. Data Analysis

- **Healthcare** and **Finance** industries had the highest AI adoption rates, while **Transportation** lagged.
- Enterprises led in user numbers, but SMEs showed the fastest growth trend.
- ChatGPT was the most used tool across sectors, followed by Midjourney and Stable Diffusion.
- Younger age groups (18–34) adopted AI more actively than older groups.
- A **sharp rise** in adoption was observed after 2020, reflecting the post-pandemic digital push.
- A **strong correlation** was found between adoption rate and daily active users, highlighting that engagement drives adoption.

#### 7. Conclusion

This dashboard provides a clear overview of how AI technologies are being adopted across industries and demographics. It enables decision-makers to identify leading sectors, monitor adoption growth, and assess where engagement is strongest. The strong correlation between daily users and adoption rates suggests high engagement leads to higher institutional AI investment.

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