

Align, Plan and Organize (APO)

1. APO01 Manage The IT management Framework
2. APO02 Manage Strategy
3. APO03 Manage Enterprise architecture
4. APO04 Manage innovation
5. APO05 Manage portfolio
6. APO06 Manage budget and costs
7. APO07 Manage human resources
8. APO08 Manage relationship
9. APO09 Manage service agreement
10. APO10 Manage suppliers
11. APO11 Manage quality
12. APO12 Manage risk
13. APO13 Manage security

Build, Acquire, and Implement (BAI)

1. BAI01 Manage programmes and projects
2. BAI02 Manage requirements and definitions
3. BAI03 Manage solutions identification and build
4. BAI04 Manage availability and capacity
5. BAI05 Manage organisational change enablement
6. BAI06 Manage changes
7. BAI07 Manage change acceptance and transitioning
8. BAI08 Manage knowledge
9. BAI09 Manage assets
10. BAI10 Manage configuration

Deliver, Service and Support (DSS)

1. DSS01 Manage operations
2. DSS02 Manage service requests and incidents
3. DSS03 Manage problems
4. DSS04 Manage continuity
5. DSS05 Manage security services
6. DSS06 Manage business process control

Monitor, Evaluate, and Assess (MEA)

1. MEA01 Monitor, evaluate and assess performance and conformance
2. MEA02 Monitor, evaluate and assess the system of internal control
3. MEA03 Monitor, evaluate and assess compliance with external requirements