

Swathi Krishna Manoharan

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EDUCATION

- **B.Tech Computer Science Engineering, First class CGPA: 6.94** July 2016 - June 2020
Vidya Academy of Science and Technology , Thrissur, Kerala

TECHNICAL SKILLS

- **Languages:** Python, PHP, C, C++, SQL, JAVA, Golang
- **Frameworks:** Selenium WebDriver, TestNG / JUnit, Cucumber, Appium , Robot Framework, Cypress, RestAssured
- **Tools:** Postman, SoapUI, JMeter / LoadRunner, Katalon Studio, JIRA, TestRail, Zephyr, QTest
- **Platforms:** Linux, Web, Windows, Raspberry, AWS, GCP
- **Version Control:** Git / GitHub / GitLab, Jenkins, Bitbucket
- **Other Skills:** Agile / Scrum, SDLC / STLC / Bug Life Cycle, Mobile Testing (Android iOS), Writing test cases, test plans
- **Soft Skills:** Strong communication, Leadership, Analytical skills, Adaptability, Proactiveness, Time Management

EXPERIENCE

- **CloudQ IT Services Private Limited, Technopark Phase I** Trivandrum, Kerala
Manual Tester (Full-time) Sep 2024 - Mar 2025

Handled requirement analysis, test case design, and full STLC execution. Performed sanity and API testing (SOAP), managed defects in JIRA, and collaborated with developers and clients for smooth delivery. Delivered test reports, supported UI/UX enhancements, and ensured alignment with Federal Bank stakeholders.

Project - CrISP a Credit Dispute Resolution Portal for Federal Bank

- **Alokin Software Private Limited, Technopark Phase I** Trivandrum, Kerala
QA Engineer (Full-time) Dec 2021 - Jun 2024

Executed manual and API testing (Postman) across web and mobile platforms, ensuring end-to-end functionality and user experience. Designed and executed test plans and cases, tracked defects using JIRA, and collaborated cross-functionally in Agile/Scrum environments. Managed critical tickets, supported client demos, contributed to SEO optimization, and ensured timely delivery of high-quality releases.

Project - Mariposa: Whitelabel Platform for Self-Storage Rentals A whitelabel solution powering over 400+ websites in the self-storage industry, enabling companies to offer seamless online rental services.

PROJECTS

- **Credit Dispute Resolution Portal for Federal Bank:** Designed to streamline and automate the process of handling disputes from CIBIL, CRIF Highmark, Equifax , Experian. The portal serves as a central hub for the Credit Admin Department, enabling efficient resolution of disputes. Provided support in API testing for International Service Charge, UI testing of the Fed Mobile KYC portal, and API testing of UPI cardless cash withdrawals, Provided support in API testing for International Service Charge, UI testing of the Fed Mobile KYC portal, and API testing of UPI cardless cash withdrawals. [LINK](#)
- **Mariposa: Tenant INC USA based client, Whitelabel Platform for Self-Storage Rentals:** A whitelabel solution powering over 400+ websites in the self-storage industry, enabling companies to offer seamless online rental services. Manual testing, API testing, regression testing, and smoke testing. Managed test case design, execution, and bug tracking. Used Postman, JIRA, TestRail, and PostgreSQL for database validations, performed onboarding ticket testing and collaborated closely with cross-functional teams. [LINK](#)
- **Hummingbird:** Content Management System (CMS) Tested a CMS built for self-storage operations. Focused on UI, Smoke, and regression testing. Tools used: JIRA, TestRail. [LINK](#)
- **Pixely: Alokin Software Pvt Ltd own Product, Photo Booth Application:** A platform that helps photographers capture, manage and share event photos through web and mobile applications. Conducted functional and non-functional tests, including API and UI testing. Planned, created, and executed test cases. Reported bugs and validated automation test cases. The tools used included Postman, JIRA, and Kiwi TCMS [LINK](#)

INTERNSHIPS

- **Python Full stack Trainee:** Attended structured online sessions focused on Python programming and core concepts. Completed hands-on exercises and small projects to practice Python skills
- **India Chamber of Commerce USA:** Assisted in website maintenance and content management for the company's official website, ensuring information accuracy and timely updates. Learning case studies on Merger Acquire of IT companies.

LANGUAGES

- English - (Fluent)
- Malayalam (Native)
- Hindi (Conversational)
- French (Elementary)