

BAMA CLEANING SERVICE

CLEANING SERVICE CONTRACT

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ARTICLE ONE

OBJECTIVE

European Property Management PLC is seeking a comprehensive service provider capable of offering Janitorial service for its property, calledResidence located Bole sub city woreda 02, H/ No New. The selected company Bama Cleaning Service will be responsible for managing the supply of Janitorial cleaning services in a well-organized and professional manner, handling administrative and related issues to ensure seamless delivery. This includes the provision of eight (8) well-trained cleaning personnel to maintain 8 hours per day.

ARTICLE TWO

SERVICE CONTRACT

Cleaning Service Contract is made between European Property Management PLC, verified as 'Client' Address Addis Ababa city, Bole Sub city Woreda 02 H/No NEW Tell +251 911 251128.

AND

Bama cleaning service referred as "service provider", Address Addis Ababa city, Sub city Addis Ketema sub city, Woreda 01 H/No 078, and Nifas silk Sub city Woreda 2 H/No 10/5. Tell +251 936 743669 or +251 912 504797.

ARTICLE THREE

OBLIGATION OF SERVICE PROVIDER

THE SERVICE PROVIDER shall deploy Seven (7) Female cleaners, and (1) Male with the flexibility to increase the workforce as required by U-Street parking PLC. Aged 20-30, trained in accordance with the National Cleaning Service Manuals (NCSM) to provide the cleaning service.

The service provider shall give its service 56 Hrs. per week.

The deployed cleaning service crew should be professional, organized, and efficient, paying close attention to detail for each task.

The deployed cleaning service crew must possess a strong work ethic, a positive approach to their occupation, and work well both independently and as a team member.

The deployed cleaning service crew must have abilities to work effectively in a multi-ethnic and multi-cultural environment.

It is important for individuals responsible for cleaning to know the different equipment necessary for cleaning, such as tools that are used for floor polishing. They should also be aware of which cleaning chemicals are appropriate for each task and should avoid mixing items that could be harmful.

Cleaners should have a good understanding of safety and security measures.

The company must ensure to provide suitable equipment and necessary cleaning supplies.

Cleaners will clean various areas within the office premises and adjacent leased building like: lobby area, pharmacy office, clothing room, main office and toilet, ground floor to 13th floor and only 12 empty rooms chosen by the property manager, corridors, swimming pool, toilets and open bar and 13th floor toilet and open bar which includes corridors, bars and emergency exit stairs.

The deployed cleaning service crew is expected to exercise diligence and accountability in all aspects of their service provision.

The deployed cleaning crew must wear a uniform of a style commonly used by uniform code; the uniform should be the same color and style for all cleaners performing under this contract. The workers should maintain a professional and neat appearance at all times during their duties.

The cleaners assigned to this task must have completed a minimum of 8th- Grade education.

Clean corridors on stairs, balcony and electric lights at all floors.

Ensure cleanliness of bathrooms across all ground to 13th rooms, lobby area and floor. maintain cleanliness of main gates and stairs, passageway to parking /ground floor/

All collected wastes should be disposed properly.

The service provider shall be responsible for the payment of local taxes, fees and any other charges regarding the cleaning service. The service provider will provide insurance guaranty for any damage will that may occur while doing the service and will cover the cost of the damaged Materials, Equipment's and Property.

All the cleaners shall wear the service provider uniform (long sleeved fully gray and fully gray sleeve folded area and apron to be mustard)

ARTICLE FOUR

OBLIGATION OF THE SELLER

After payment request from the service provider, the client must pay within 2 days.

The client must access water and electric light for 24/7

The client must access rooms for cleaners resting room and store.

Time of service Monday to Saturday 12:30 am to 5:00 pm

ARTICLE FIVE

MAN POWER REQUIRMENT AND PAYMENT

Note: The amount indicated on the above table is based our first discussion and

agreements.

All cleaners' minimum monthly net salary payment should be 4,500.00 ETB.

Minimum monthly net salary payment for cleaner's supervisor should be 7,000.00

The number of cleaners may increase from the number mentioned in the document based on the real time need of U-street Parking PLC.

U-street parking PLC will pay after the service provider request its payment within a week days.

ARTICLE SIX

TERMINATION OF AGREEMENT

/PERIOD OF VALIDITY/

With the exception of force majeure, either party may terminate this agreement by giving the other party one month period notice or formal letter.

This agreement shall be terminated upon the expiry of the agreed contact period ends.

Termination shall be without prejudice to the right and obligations of the parties.

This agreement ends June 09, 2026.

ARTICLE SEVEN

APPLICABLE LAW AND ARBITRATION

The conclusion and performance of this contract shall in all respects be subject to and construed in accordance with the laws of Federal Democratic Republic of Ethiopia.

ARTICLE EIGHT

NOTICE

8.1 Any notice to be given under this contract shall be made in writing through the official addresses of the parties given in this contract or other known legal meanness.

ARTICLE NINE

AMENDMENT

9.1 No clause of this contract can be modified or suspended unless a written statement is signed between the two parties.

ARTICLE TEN

MISCELLANEOUS PROVISIONS

10.1 This contract is signed in three originals in the English language each of which shall have the same legal force; the service provider keeping two copies and the client one copy.

For client For Service provider

Name..... Name.....

Signature..... Signature.....

Date..... Date.....

