



Intelligent Support for Corporate Food Ordering

AI x Commerce Build Day



What are we solving for?

- Customer support teams are overwhelmed with routine inquiries
- Employees need immediate assistance with common issues
- Almost all companies that services individual users or corporate clients can benefit from offloading support tasks to AI agents
- This would allow them to grow their business without adding additional headcount in their customer support teams.

What use cases are relevant to us?

- Order & Delivery Tracking
- Cancellations & Refunds
- Meal Allowance Management
- Credit System Support
- Dietary & Allergen Information
- Expense Management Assistance
- Account Access Support

Technologies used

We have build a RAG based AI agent for customer support specifically for corporate food ordering platforms.

- IDE: Windsurf
- Backend: Python, Flask, SQL Alchemy
- LLM: OpenAI
- Vector Store: FAISS

Demo

Q/A

