



# AREESHA ALLAWALA

(647) 550-1903 | [Areesha.allawala@gmail.com](mailto:Areesha.allawala@gmail.com) | [LinkedIn](#)

## SKILLS:

### Languages:

Python, R, Java, SQL, C++

### Databases:

MySQL, Azure, Google Cloud

### Technical skills:

Excel PivotTable, Business Process Management Notation (BPMN), Java Methods

## EDUCATION AND TRAINING

Bachelor of Commerce, Business Technology Management

Sept 2021 – Apr 2025

*Toronto Metropolitan University – Ted Rogers School of Management* | Toronto, ON

## EXPERIENCE

Mississauga Public Library System | Public Service | Mississauga

Library Assistant

Oct 2023 – Current

- Operated WorkFlows and ensured all personal data was recorded and formatted accurately
- Operated Active Nets Point of Sale system
- Trained in readers advisory methods (recommending books, navigating catalogue to fit the customers' needs)

Library Page

Feb 2020 – Oct 2023

- Maintained and organized database of library collections
- Work with staff team on various projects and assignments when necessary to meet team objectives

McDonalds | Food Services | Mississauga

Customer Service Representative

May 2021 – Sep 2021

- Collected customer orders and facilitated payments in high volume environment
- Responded to and resolved customer complaints and ensured high levels of customer satisfaction
- Worked in a fast-paced team environment collaborating with crew to ensure smooth operation of restaurant

## EXTRACURRICULAR AND VOLUNTEERING

Halal Food Festival | Mississauga

Jun - Aug 2018, Jun – Aug 2019

- Lead volunteer recruitments of 150 staff and event management for community food festival, serving 30,000 people across a 3-day period