

Areeya Mae Nacional

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WORK EXPERIENCE

Accenture

Software Engineer Analyst

Gateway Cubao

Feb 2019 - Present

- Handle end-to-end SAP Ariba support including S/4 HANA and CIG monitoring, with a focus on transactional data for Purchase Orders, Invoices, Service Entry Sheets, Order Requests, and Receipts.
- Perform manual reprocessing of failed transactions in CIG and resolve issues with stuck Purchase Requests in Ordering.
- Manage user data in S/4 HANA, including access updates and spend limit adjustments.
- Investigate and resolve issues related to Purchase Requests, Purchase Orders, Contracts, and Invoices; conduct defect analysis and validation.
- Support incident, change, and problem management processes across multiple client environments.
- Perform regression testing and execute test cases in Ariba's DFM and Test environments.
- Create and maintain user guides and test documentation to support smooth client onboarding and product updates.

WORK EXPOSURE

House of Representatives

IT Support

Quezon City, Philippines

Dec 2017 - Apr 2018

- Provided IT support and coordination services for the House of Representatives.

EDUCATION

University of Caloocan City

Bachelor of Science in Computer Science

Caloocan, Philippines

Mar 2015 - Dec 2019

TECHNICAL SKILLS

SAP Ariba: Buying & Invoicing, Test Environment, Incident, Change & Problem Management

S/4 HANA CIG: Transactional Data Management

Business Processes: Functional Analysis & Issue Resolution, Business Network Monitoring (PO, Invoice, SES)

Programming: HTML, CSS, JavaScript