

**A.RAHMATHULLAH**

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* About 10 years of experience in IT, includes hands-on and multi-tasking experience, adept at handling multiple system operations, including installation, upgrade, configuration, administration and maintenance of windows systems
* I am currently looking for a new challenge where in my skills and expertise progress further with my portfolio of successes

# SUMMARY OF SKILLS AND EXPERIENCE

* + Installing, configuring and managing windows servers 2008/2012 R2/2016
  + Domain Name Server (DNS), Dynamic Host Configuration Protocol (DHCP) configuration and management
  + Active Directory, Group Policies in Domain Environment and System Based Policies Configuration and Management
  + Installing, Configuring & Managing Virtualized Servers through Microsoft Hyper-V and Managing Physical servers.
  + Configuring and Managing Share and Security permissions
  + Administrating and managing Microsoft office 365 users mailboxes including Service accounts diagnose
  + Installing, Configuring and Administering Windows XP, windows7, Windows 8 and Windows 10.
  + Manages the installation and configuration of PCs, laptop, surface, AccesPoint, modem and other devices.
  + Maintained security (Trend Micro) for servers and client PCs and Updating virus definitions, service packs and software patches in place of minimizing security incidents.
  + Knowledge of installing, configuring & managing Microsoft Forefront Treat Management gateway (TMG).
  + Strong documentation and record keeping skills, with extreme attention to following documented Standard Operating Procedures.
  + Undertaken the day to day operation of data backup and restoration of servers using Symantec Backup Exec.
  + MS SQL Server administration and users management, Database Backup and restore
  + Configured and maintained Avaya IP Phones
  + Managing LG Servers for IPTV configuration.
  + Software Distribution and Software Updates Deployments in SCCM 2012
  + Working with Proxy Servers, File Servers ,Application and Print Servers
  + Knowledge of systems and network principles and general systems administration best practices.
  + To coordinate the service maintenance and procurement of purchasing all IT related equipment..

# ACADAMIC QUALIFICATION

Graduated As **MCA** (Master of Computer Application**)** from Adaikalamatha College, Thanjore, Bharadhidasan University, And Tamil Nadu, India.

# CERTIFICATION

* + Microsoft System Administrator **(MCSA)** – ID # 6171461.
  + Cisco Certified Network Associate **(CCNA)** – ID #CSCO11376898

# PROFESSIONAL EXPERIENCE

1. **Position :** System Administrator

**Company :** Dutco Group (JA Resorts And Hotels )

**Duration :** From Aug 2012 to June 20th 2018

# Job Description:

* + Installing, configuring and managing windows servers 2012 R2.
  + Configuration and management of Active Directory, DNS and DHCP
  + Restricting domain users from accessing critical services using AD and Group Policy
  + Managed group policy deployment, Active Directory users and group management.
  + Administering virtualized environments Hyper-V servers
  + Administrating Microsoft office 365 and managing 150 mailboxes including Service accounts Diagnose Hardware and Software problems, and replace defective components.
  + Installation of local and network printers and user access management in accessing these printers.
  + Documentation of Network layouts and constant update of Network infrastructure.
  + Configuration of Network routers, wireless Access Points(Juniper, Unifi).
  + Apply Operating System patches and upgrades on a regular basis.
  + Administrating Patch management for all the windows server and Workstation using WSUS
  + Managing LG Servers for IPTV configuration for the entire hotels.
  + Managing File server backup to LTO5. Configure the Network and local printers
  + MS SQL Server administration and users management, Database Backup and restore .
  + Troubleshooting day-to-day problems related LAN Networks & Printers.
  + Configuring and Managing Share and Security permissions
  + Configured and maintained Avaya IP TV & Phones. To Update the asset details to the Asset Management.
  + Effectively update the incidents and changes on the IT Service desk ticketing system.
  + Repair software issues and failures, Coordinate and communicate vendors if is in Warranty

1. **Position :** IT Support Executive

**Company :** Arabia Taxi Transportation LLC,Abu Dhabi,UAE

**Duration :** From Aug 2008 to july 2012

1. **Position :** IT Support Engineer

**Company :** HIDADA LTD, JEDDAH, SAUDI ARABIA

**Duration :** From Nov 2003– AUG 2007

# Job Description:

* + User Creation, Share folder creation and password policy management
  + DNS and DHCP configuration
  + Implementing group policy for domain users
  + Performing health checks and monitoring the Windows servers for any critical alerts like hardware
  + failures, critical events, disk space issues and dependency services that are running on the servers on daily basis
  + Managing Group policy, sharing, security, accessing files and folders
  + Installing and configuring of network Printers
  + Installing and configuring the network printer. Day to day user access support
  + Installing, configuring, maintaining and troubleshooting of Windows XP, Vista & windows7 operating system in domain environment. Administrating of print server and file servers.
  + Installing and Managing Symantec Endpoint protection Manager 12.0
  + Install and configure the necessary academic software’s CEOS and Orbit etc., as required by IT Management.
  + Undertaken the day to day operation of data backup and restoration of servers using Symantec Backup Exec.
  + Configured and maintained IP TV & Phones. Providing support to user mail clients (MS Outlook).

# PERSONAL DETAILS:

Father Name : Abdul Rahman

Date of Birth : 02-03-1979

Nationality : Indian

Religion : Muslim

Gender : Male

Marital status : Married

Languages Known : Arabic, English, Urdu, Tamil And Malayalam.

# DECLARATION

I hereby declare that the above stated information is true to the best of my knowledge and faith.

Place: India-Chennai Date:

Rahmathullah.A