# **YASIR HASAN KHAN**

**46 P.A.C, Rudrapur, U.S. Nagar Uttarkhand, Pin-263153,**

Email- [**Yasirhasankhan78@gmail.com**](mailto:Yasirhasankhan78@gmail.com), Mobile- 7017074260

**PROFESSIONAL SUMMARY**

A detail-oriented professional with a passion for service in the information technology industry. Skilled in a wide range of desktop applications, their uses, and how to maintain and repair them. Expert interpersonal communicator who is not satisfied until the customer is satisfied.

**Education**

**Diploma: Computer Science & Engineering**

Institution: Govt. Polytechnic Kaladhungi (Nainital)

University: Uttarakhand Board of Technical Education Roorkee

Year of passing: 2015

**HSC :** Uttarakhand Board

Institution: Krishna Inter College Rudrapur (U.S. Nagar) Uttarakhand

Year of passing: 2011

**Training &** **Work Experience**

* Company Name **(VDA Info Solutions Pvt. Ltd.)** As **FMS Engineer** Duration 10-10-2018 To Present.
* Company Name **(JUPSOFT TECHNOLOGIES PVT. LTD)** As **Technical Support Executive** duration 29-08-2017 To 04-08-2018.
* Company Name **(TITAN COMPANY LTD.)** As **IT Trainee** duration 01-01-2016 To 31-12-16.
* Certified in “Local Area Network” (Dr. K. N. Shukla, Central Computing Facility College of Technology, Pantnagar)

**Job Responsibility**

* Installing & Configuring of PC Hardware & Software and Windows.
* Punching and Crimping in UTP Cable, RJ45 Connectors.
* Configuring TCP/IP properties and mapping network drive
* Configuring Microsoft outlook for user and troubleshooting Mail Problem.
* Having experience Ticketing Tools with BMC Remedy and Manage Engine IT Management Suite.
* Installation & Maintenance Desktop & Laptop in Workgroup and Domain Model.
* Provide Support in Resolving Networks Problem and troubleshooting of LAN Connectivity issues.
* Ensuring the anti-virus software is installed, properly configured, updated and working properly on all PC’s.
* Installation and troubleshooting of different client application software like Citrix, Cisco VPN, and Bajaj Portal.
* Local and Network Printer configuration, troubleshooting.
* Active directory (Password Reset, Drive Sharing, User Creation)
* Handling IT Asset Stock & Maintaining IT Inventory Records.
* VPN & Remote Desktop Assistance through VNC, Team Viewer, Landesk,
* Taking Daily Backup on Scheduled Basis & Manually also.

**Technical Support Skills**

* **Operating Systems:** Windows XP, Win7, Windows 8, Windows 10, Windows Server 2008, 2012.
* **Application:** Microsoft Office **365,** 2007,2010,2013,2016
* Assembling and troubleshooting of hardware devices.
* Installation of all **Microsoft Windows Series** (Win xpWin7, Win8, Win10, Server 2008, 2012.).
* Microsoft Windows maintenance, dual booting, updating antivirus, updating windows.
* Disk Management, Partitions, Folder sharing, Access Permission, Bit Locker
* **MS outlook** configuration, backup, restore and troubleshooting
* **Printer** and **scanners** installation and troubleshooting.
* Basic networking (LAN/WAN/Wireless), Configuration of **TCP/IP** setting,
* **Remote desktop** and remote assistance.
* Cabling and **LAN** troubleshooting
* **DHCP**(Dynamic Host Configuration Protocol), **DNS**(Domain Name Service)
* Familiar with web technology HTML, PHP, C, C++, Java.
* Installation of JDK, Netbeans, Visual Studio, SQL Server, Eclipse, etc.

**Non-Technical**

* Honest and hardworking
* Quick learner
* Good team player
* Good communication skills, optimistic and positive attitude.

**PROJECT DETAILS**

I worked in a team of five member when we made a project on Paper Evaluation Code Generator System. (Minor project).

**Personal Details**

* Father’s name : Mr. Ajaj Hasan Khan
* Date of Birth : 10/01/1994
* Sex/ Civil Status : Male/ Single
* Nationality : Indian
* Hobbies : Sports, Travelling, Teaching

**DECLARATION:**

I hereby declare that all the information mentioned above is true to my knowledge and I bear the responsibility for the above mentioned particulars.

* **DATE:**
* **PLACE:** Rudrapur **(Yasir Hasan Khan)**