**PREM KUMAR MAURYA**  
Delhi  
Telephone No:8700833928  
Email id:prem302056@gmail.com

**Objective:**

To work in the well known company as a Computer Hardware & Networking Technician on acquired skills training and experience.

**Work Experience:**

**Desktop Support:** aashirwad group as a desktop engineer 10-6-2011 to 25-9-2012.

**Desktop Support**: Z3infotech as a desktop engineer 18-12-2012 To Till Date.

**Job responsibilities:**  
➢ Assembling & dissembling of computers.  
➢ Installing, maintaining & troubleshooting different operating system.  
➢ Installing, maintaining different hardware devices.  
➢ installing, maintaining, & troubleshooting of LAN using switch & hub.  
➢ Configuring dial up & broadband connection.  
➢ Troubleshooting various network & hardware problems.  
➢ Managing & troubleshooting local Printer & network printer.  
➢ Troubleshooting of Network Desktops.

**Computer Service Technician: Dec. 2012 – Till Date Z3infotech, Delhi,**

**Key Roles and Responsibilities –**  
➢ Planning and managing Local Area Networking.  
➢ Installation and configuration of DNS, DHCP Services.  
➢ Backup and Restore System state Data.  
➢ Installation, configuration and troubleshooting of operating systems (WinXP/Vista/win7, Win8 Win 8.1 , Win 10, Linux )  
➢ Configuring and troubleshooting of mail clients (MS Outlook , Firefox thunderbird, Live mail )  
➢ Installation, Configuration of Network Printer & Local Printers.  
➢ installing internet data cards and configuring Wi-Fi network on the laptops.

**Education:**

* **10th U.P Board 2006,**
* **12Th U.P Board 2008,**
* **14 Month Diploma in Computer hardware Networking & Security System in IACM 2009 To 2010 Delhi,**
* **BSC.IT Sikkim Manipal university 2017,**

Additional Certification:  
➢ Microsoft certified IT professional (MCITP 2008)

**TECHNICAL EXPERTISE:   
HARDWARE SKILLS**  
✓ Excellent troubleshooting skills in complex software and hardware problems  
✓ Installed Hard Disk, CD Drives, Sound Blaster Cards CPU, Memory, Power Supply Unit, Networking Card, Video Graphics Card, Hard Disk Controller Card On PC System  
✓ Troubleshooting of personal computers on line support to customers connecting their computer problems.  
✓ Configuring and troubleshooting desktops, laptops and servers.  
✓ Computer assembling and maintenance.  
✓ Troubleshooting hardware and software problems.  
✓ Installing and configuring the peripherals components and drives.  
✓ Installing software and application to user standards.

**NETWORKING SKILLS**  
✓ Docomentation of all the work done vising visio, Excel and M.S word.  
✓ installing configuring administrating software application.  
✓ Virus protection and eradication.  
✓ Backup management, Reporting and Recovery.  
✓Disaster recovery.  
✓ Managing and maintaining the server, pc’s, Routers and Switches.  
✓ Cofiguring, managing and maintaining networking equipments.  
✓ Network processing, Centrailized and distributive network connection.  
✓ Installing configuration and administering network technologies.  
✓Installed and configured workstations for IP/IPX based LAN.  
✓ Installed and configured DHCP client/Server.

**ALSO HAS EXPERTISE IN FOLLWING**  
✓ Application Softwares: MSOffice (Word, Excel, Powerpoint),  
Photoshop, ISM, OpenOffice  
✓ System Tools: NortonGhost, TeamViewer, cpu-z, PartitionEditor  
✓ Virtualization: VirtualBox, Microsoft Virtual PC  
✓ Operating Systems: Windows 9x/XP/Vista/7/8/10, MSDOS, Linux  
✓ Trojans & Viruses  
✓ Mac  
✓ Software Packages  
✓ Ammyy, Virtual Pc, windows and software Creking,  
✓ Teamviewer, Thin Client workstation (Making, handle) Server Client (Making, handle)  
✓ Installation All Windows, Software, Driver& Hardware Installation

**AREA OF INTEREST:**  
• Networking Engineering.  
• Computer Network & Security.

**PERSONAL DETAILS:-**

Father’s Name Harilal Maurya

Date of Birth 12-03-1991

Marital Status Married

Languages Known Hindi, English

**DECLERATION-:**

I hereby solemnly declare that all the information given above is true as per my knowledge & belief.

**Date-:**

**Place-:**                                                                        (**Prem Kumar Maurya )**