***CURRICULUM VITAE***

**Sunny Kumar Yadav**

**Data Analyst**

**+91-9871616600**

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**CARRIER OBJECTIVE:**

To implement my learning experience of technologies in a reputed organization and understand the business and functional aspects at the same time to contribute towards the success of the Organization.

**PROFFESSIONAL CAREER**

EXPERIENCE: 6 MONTHS of experience in Customer Care Executive (CCE)

COMPANY- VERTEX SOLUTION, NOIDA SEC-4

CLIENT- VODAFONE

PROCESS- FIRST BILL

* Providing customer satisfaction
* Responsible for loading, extracting & validation of client data.
* Maintaing call clarity and neatness
* Responsible for call quality
* Maintaing CSAT

EXPEIENCE: 1 YEARS 8 MONTHS of experience in Data Analysis & Research.

COMPANY- TECH MAHINDRA

CLIENT- GOOGLE

PROCESS- MERLOT

* Analyzing raw data.
* Responsible for loading, extracting & validation of client data.
* Manipulating, cleaning & processing data using Excel, Access
* Monitoring the automated loading processes.
* Advising on the suitability of methodologies & suggesting improvements.
* Supplying qualitative & quantitative data to peers & clients.
* Help in optimizing existing process & providing ongoing feedback on tools & processes.

**QUALITY ASSURANCE**

* Analyzing Data for Google shopping project using Inbuilt Labeling tool.
* Cross-checking test data by Label Scope Tool (Inbuilt Tool).
* Delivering high quality data to the client and at the same time maintaining productivity.

**Project Details:**

**Tech Mahindra |July2014- April2016|**

|Project-Merlot: Google Shopping | July 2014-April2016 |:

 Merlot is a program that is built to classify the Google shopping products into pre-defined categories. As a Quality analyst my role is to review and correct the information given by my sub ordinates on product categories and training data to an artificially intelligent classifier.

**CURRENT EXPEIENCE: 15 MONTHS of experience in Data Analysis & Research.**

**COMPANY- INTELENET GLOBAL SERVICES (April2016-till date)**

**CLIENT- GOOGLE**

**PROCESS- MERLOT**

* Analyzing raw data.
* Responsible for loading, extracting & validation of client data.
* Manipulating, cleaning & processing data using Excel, Access
* Monitoring the automated loading processes.
* Advising on the suitability of methodologies & suggesting improvements.
* Supplying qualitative & quantitative data to peers & clients.
* Help in optimizing existing process & providing ongoing feedback on tools & processes.

**TECHNICAL PROFICIENCIES:**

* Operating Systems: Windows/ Linux/Android
* Tools: MS word, MS excel

**ACHIEVEMENTS:**

* **3 Times** awarded with **KC (Key Contributor)** for testing data in terms of productivity & quality from the Client
* **5 Times** awarded with **QPC (Quality plus Contributor)** in the project**.**

KEY STRENGTHS:

 Good communication and interpersonal skills, Self-Motivated.

 Strong Team building approach for participating in-group activities for a more synergistic effort to achieve goals and objectives of a required project.

 Adaptability to meet new challenges/requirements in a short time.

 Good leadership skills, and an ability to take an initiative, evaluate risks and provide for viable solutions.

**ACADEMICS:**

* Graduation: Bachelor of business administration from CCS university
* Senior Secondary: Commerce from UPPS, Varanasi
* Higher Secondary: CBSE Curriculum.

**EXTRA CURICULAR ACTIVITIES:**

* Take part in various corporate tournaments and social events.

# PERSONAL DETAILS:

Father’s Name : Shesh Nath Yadav

Date of Birth : 02 mar 1991

Marital Status : Single

Language Known : English & Hindi

Hobbies : Listening to Music and Reading Books.

Permanent Address : **j 12/63 A-2 Nati imali, labour**

**Chauraha, Varanasi-221002**

Salary Expected : As per the company norms

**I hereby declare that the above-mentioned information is accurate.**

**Yours truly**

**Sunny Kumar Yadav**

**9871616600**