PRADEEP KUMAR

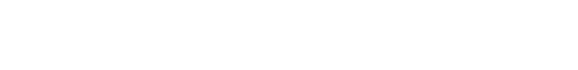


**Contant Info**

Address: Kayasth Sarai, Nagina (Bijnor) Uttar Pradesh Phone: +91 9837034429

Email: [saini\_pradeepkumar@hotmail.com](mailto:saini_pradeepkumar@hotmail.com)

# Technical Support Skills



OS installation: - Win XP, Win Server 2003, 2008, Win Vista, Windows 7, Win 8, Windows 10.

Assembling, hardware up gradation troubleshooting,

Windows maintenance, dual booting, upgrade & update the MS outlook configuration, Outlook backup & restore and troubleshooting.

Disk Management, partitions.

Printer installation and troubleshooting. Antivirus update & virus protection.

Scanner configuration & troubleshooting. Troubleshooting of hardware and O/S. Basic Networking, Map drive, Data sharing.

TCP/IP Configuration, Internet Maintenance. Data Cards configure and troubleshooting.

Remote desktop and Remote assistance.

Wireless Networking, Networking in Domain environment. Basic Firewall configuration.

VNC Configuration and team viewer configuration. User Profiles Backup and Restore.

Sharing folder, sharing device & Printer.



**Networking Support Skills**

Basic networking, peer to peer, Map drive, Data sharing. TCP/IP Configuration, Smooth running internet, Maintenance. Networking in Domain environment, & troubleshooting.

Hardware Installation, Maintenance & trouble shooting. Cabling, patching, and LAN troubleshooting.

# Work Experience



Working as a Computer professional in STATE BANK OF INDIA (NAGINA) BIJNOR, U.P. Since 2006.

Installed and patch updated hardware and software.

Manage Domain environment for two sites through remote support (Team Viewer, VNC)

Data Backup of all users, Manage Antivirus, Installation OS Local and Network Printer configuration, troubleshooting

# Education

2013 Graduation

*Monad University Hapur (U.P.)*

Advance Diploma in Information Technology

2005

(Networked Desktop Specialist)

*NIIT*

2003 Diploma in Desktop Publication

*CAFT CONSULTANTS PRIVATE LIMITED*

1999 Intermediate

*BOARD OF HIGH SCHOOL AND INTERMEDIATE EDUCATION U.P.*

1996 High School

*BOARD OF HIGH SCHOOL AND INTERMEDIATE EDUCATION U.P.*



**Personal Profile**

Date of Birth Father's Name

Marital Status Language Known Nationality

Hobbies

: 17/04/1981

: Mr Om Prakash

: Married

: Hindi, English

: Indian

: Reading Books



**Passport Details**

Passport No. Date of Issue Date of Expiry

Place of Issue

: N3869001

: 03/11/2015

: 02/11/2025

: Bareilly

DECLARATION:

I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately.

Date:

Place:

(**PRADEEP KUMAR**)