**G.MANOHAR,** [](https://www.google.com/url?url=https://www.distance-learning-centre.co.uk/products/372/mcitp___server_administrator_course.htm&rct=j&frm=1&q=&esrc=s&sa=U&ei=bV9PVfj5KY3M8gXlj4GoDw&ved=0CCIQ9QEwBg&usg=AFQjCNEr30_HmXGNG5NoNFA9sqs5NiHliA)

**No: 70 n/2 e sector Barkhera Bhopal**

**INDIA**

E-mail:[g.manohar1982@rediffmail.com](mailto:g.manohar1982@rediffmail.com)

Mob Ph:  9752705792,8754465318

SUMMARY OF WORK EXPERIENCE

* 5+ years of rigorous experience and excellent understanding of, Server Administration, Technical support operations and Network functions.
* Thorough knowledge of Windows XP, Windows Vista, Windows 7, Windows 8 and 8.1, Mac OS X 10.7 "Lion",Mac OS X 10.8 “Mountain Lion” ,[Mac OS X 10.9 "Mavericks"](http://apple.wikia.com/wiki/Mac_OS_X_10.9) Windows Server 2003, Windows Server 2008, Windows server 2012,Raid,
* Active Directory Services, Active Directory Group Policy Objects (GPO),DHCP, DNS and DFS, Active Directory Users and computers.
* Excellent command of running projects employing industry standard project management techniques.
* Extensive documentation and training experience.
* Successful project and **FOG** (deploying OS through network LINUX BASED).
* Excellent temperament to multi- task and coordinate various activities under high pressure and time constraints and Troubleshoot any hardware related issues within least possible Turn Around Time.

.TOOLS

| Tools Used |
| --- |
| ATS (Ticketing tool), ITOP (Ticketing tool), Zabbix |
| Dame ware remote tool, Team viewer , Remote desktop, VNC viewer |

### TECHNICAL SKILLS

|  |  |
| --- | --- |
| Operating System | Windows XP, Windows 7, Windows 8, Windows 8.1, MAC OS X 10.7 "Lion", Mac OS X 10.8 “Mountain Lion, Mac OS X 10.9 "Mavericks",Mac OS X 10.10" Yosemite. |
| Microsoft Servers: | Windows Server 2000, Windows Server 2003, Windows Server 2008, Windows Server 2012, AD 2003, AD 2008,AD 2012 |
| Elements | Servers, Firewall, Workstations,Desktops, Printers |
| Antivirus | MacAfee& Symantec |
| Data | Cobian Backup & Restore |
| Virtualization: | VMware Player, Hyper-V |
| Networking | Fortigate Firewall 110C, ,Dlink , Netgear wifi routers |

**CERTIFICATION:**

* **Course completed MCITP (Microsoft certified in IT professional ID NO-10232521) 2013**

**Professional Experience**

**Company Name : Amnet-Systems Private Limited, Chennai.**

**Designation : Junior IT Engineer**

**Specialization : Windows Admin and Desktop support Engineer**

**Duration : September 2013 to December 2014**

**Roles and Responsibilities:**

* Installation and Maintenance of IMAC , MAC Book, Windows2003 , windows2008 and Windows 2012 server operating systems .Managing and maintaining 50+ Servers installed with Windows 2003/2008/2012 ,MAC10.6 OSX servers and printers.

**MAC**

* Providing 24/7 support for Clients. Support given through remotely using VNC viewer.
* Installing OS using Disk Utility and Boot camp.
* Installed MAC OS X 10.7 "Lion", Mac OS X 10.8 “Mountain Lion , Mac OS X 10.9 "Mavericks"
* Checking Logs everyday.
* Clearing Logs, Temp files and profiles.
* Installing and configuring Domain Name, Network ,Antivirus.
* Installing and Configuring MS Outlook and Local and Network Printers and managing overall MAC and Windows software installations.
* As per project requirement , I have installed Dual OS in IMAC like MAC OS and Windows OS.
* Done the system upgrades and Software upgrades.
* Sharing the folders and files in MAC.

**Windows:**

* Providing 24/7 support for Clients. Support given through remotely using Dameware.
* Installing and configuring DNS, DHCP Server,Antivirus, Outlook Express, MS Outlook and Local and Network Printers and managing overall software installations.
* Complete management of User IDs and Groups, Mailboxes & Email Access.
* Taking server backups for Every week using wnidows system state backup.
* Configuring and maintaining RAID in Server
* Installing and maintaining Client WindowsXP ,windows 7, windows 8,Windows 8.1

MAC Operating systems

* Installation and troubleshooting of Application softwares, Antivirus
* Creating & Managing FTP users and control rights.
* **Firewall** policy routing , Daily backup , permission and restriction
* Using **VMware Workstation, VM player** ,Installing and maintaining Virtual servers.
* Installing and configuring Active Directory, DNS, DHCPCreating User Accounts, Groups and Configuring Folder permissions.
* Creating and configuring user profiles and Group policies.
* Active Directory users and groups management
* Giving folder permissions through the **Synology** (NAS)server and Windows server.
* Assigning and Closing tickets through **ATS** ticket tracking tool.
* Working with incident management and change management
* Have resolved the priority tickets in a quick time span
* Attending daily calls and updating the status accordingly to Management.
* Clearing Logs, Temp files and profiles,unwanted softwares .
* Wireless router configuration like Linksys, Dlink, Netgear.
* Coordinating with clients for hardware and software issues and for top priority tickets.
* Working with an antivirus team for anti-virus issues and checking daily antivirus update.
* Resolving alert tickets like disk space issues, unwanted memory usage issues alert in the server.
* Antivirus installation and upgradation of the agents in the servers across the environment. Troubleshooting all kinds of anti-virus related issues.
* Responding to E-mails in time and flexibility to work in 24/7.
* Troubleshoots L1 level desktop calls and server calls.
* Creating Intranet and Internet Mail ids as per user requirements.
* **Cacti** Monitoring for system and network interface performance.

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**Company Name : ASKI COMPUTERS Ashok Nagar,Chennai**

**Designation : Senior Engineer Customer Support**

**Duration : November 2011 to July 2013**

**Roles and Responsibilities:**

* Playing an essential role of installing and maintaining the company’s LAN network switches 35 systems
* Installation and Maintenance of Windows2003 and windows2003 server operating systems which includes
* Installing and configuring Active Directory, DNS, DHCP
* Creating User Accounts, Groups and Configuring Folder permissions.
* Creating and configuring user profiles and Group policies.
* Active Directory users and groups management
* Managing the overall administration of LAN, configuration & maintenance of application servers.
* **Firewall** policy routing , Daily backup , permission and restriction.
* Installing and maintaining network and data communication hardware and software environment.
* administrating accounts, setting up the permissions and access,troubleshooting all the Softwares.
* Installing and maintaining windows 7,WindowsXP
* Installation and troubleshooting of Application softwares, Antivirus
* Support given through remotely in windows using Teamviewer, Remote desktop connection.
* Configuration of wireless routers Dlink, Linksys
* Configuration of password policy for all systems which are all connected with wired and wireless Network.
* Configuration of system to work remotely in windows from anywhere.
* Crimping LAN cables.
* Microsoft Outlook,Outlook Express configuration .

**Company Name : Mediatech Systems Chennai**

**Designation : Service Engineer**

**Duration : April 2011 to April 2011**

**Roles and Responsibilities:**

* Playing an essential role of maintaining the company’s LAN network .
* Installing and maintaining windows 2000,2003 Servers, WindowsXP,Windows 7
* Implemented, Maintenance and troubleshooting LAN Suite
* Installation and troubleshooting of Application softwares, Antivirus
* Support given through remotely in windows.
* Configuration of file server, print server and password policy for all systems which are all connected with the network

**Company Name : Getsinfotek Chennai**

**Designation : Desktop Support Engineer**

**Duration : Jun 2008 to Sep 2010**

**Roles and Responsibilities:**

* Playing an essential role of maintaining the company’s LAN network (50 Systems).
* Installation of windows 2000,2003 servers and maintaining the same.
* Implemented, Maintenance and troubleshooting ADS, DNS.DHCP
* Installation of Operating System & trouble shooting for the above desktop PC’S.
* Installation and troubleshooting of Application softwares
* Support given through remotely in windows

**ACADEMIC PROFILE**

|  |  |  |
| --- | --- | --- |
| Qualification | University | Period |
| Graduation B.A Higher Secondary  (12th STD)  SSLC(10th STD) | Annamalai University  State Board, TN  State Board, MP | 2003 – 2005  2001-2002  1999 – 2000 |

**AREA OF INTEREST:**

Windows Systems Admin ,MAC System Admin

**HOBBIES**

Playing and watching Cricket.

Singing and like to hear musics.

##### PERSONAL PROFILE

Name - G.Manohar

Father’s name - K.Ganeshan

Age - 32

Date of Birth - 1stth june’1982

Sex - Male

Marital Status - Marreid

Nationality - Indian

Languages known - Hindi ,Tamil & English

DECLARATION

I hereby declare that all the information stated above is true to the best of my knowledge and belief.

Place: Signature

Date: ( G.manohar)