1. To Initiate a Dial :

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Parameter : PhoneNo - Phone number to be dialed

URL : http://ServerIp:Port/CallFunctions.xbc?DialoutThisNumber()&PhoneNo=VALUE Example : [http://192.168.11.99/CallFunctions.xbc?DialoutThisNumber()&PhoneNo=9876543210](http://192.168.11.99/CallFunctions.xbc?DialoutThisNumber()&amp;PhoneNo=9876543210)

Returned XML :

<?xml version="1.0" encoding="ISO-8859-1" ?>

<Call>

<CampId>1</CampId>

<RecId>1</RecId>

<Status>1</Status>

<Msg>Number added successfully.</Msg>

</Call>

Status :

1 - SUCCESS

0 - FAILED

1. To Check Status:

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Parameters : campid - Unique Id of the Process | Recid - Unique Id of the Record

URL : http://ServerIp:Port/CallFunctions.xbc?CheckStatus()&campid=VALUE&recid=VALUE Example : [http://192.168.11.99/CallFunctions.xbc?CheckStatus()&campid=1&recid=1](http://192.168.11.99/CallFunctions.xbc?CheckStatus()&amp;campid=1&amp;recid=1)

Returned XML :

<?xml version="1.0" encoding="ISO-8859-1" ?>

<Call>

<CampId>1</CampId>

<RecId>1</RecId>

<Status>2</Status>

<Msg>Success</Msg>

</Call>

Status:

2 - SUCCESS

1 - IN PROGRESS

0 – PENDING

-1 – FAILED

-2 - INACTIVE (Lead Inactive)

-3 - INACTIVE (Present in DND)

1. To Dispose the Call:

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Parameters : campid - Unique Id of the Process | recid - Unique Id of the Record

URL : http://ServerIp:Port/CallFunctions.xbc?DisposeTheCall()&campid=VALUE&recid=VALUE Example : [http://192.168.11.99/CallFunctions.xbc?DisposeTheCall()&campid=1&recid=1](http://192.168.11.99/CallFunctions.xbc?DisposeTheCall()&amp;campid=1&amp;recid=1)

Returned XML :

<?xml version="1.0" encoding="ISO-8859-1" ?>

<Call>

<Status>1</Status>

<Msg>The call disposition done successfully.

</Msg>

</Call>

Status :

1 - SUCCESS

0 - FAILED