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|  | **Priya Elza Jacob**  Phone: 0091-9995532188  Email: [priya.elza.jacob@gmail.com](mailto:priya.elza.jacob@gmail.com) |

## CAREER OBJECTIVE

Looking forward to be a part of an organization that will convert my potential into performance and recognition for hard work, honesty and sincerity and thereby contributing to the growth of the organization and myself.

## PERSONAL PROFILE

I am a **B.Tech Graduate in Information Technology** having about 2 years of work experience both in India and in the U.A.E. I love to be a successful member of a team where I can contribute my knowledge and skills. I wish to contribute meaningfully to the growth and success of the organization by undertaking challenging assignments and delivering quality and timely results, using my professional knowledge and skills. I have the ability to work under pressure, adaptability to changing work environment and accepting challenges in a competitive environment. Good communication skills, openness to learning and believing in teamwork are some personal qualities I have.

## PROFESSIONAL EXPERIENCE

**Lamprell Energy Ltd *June 2014 – August 2014***

***Temporary Staff (IT)***

* + - * + Designed and developed a store management software (Primesoft) to track real time information for a departmental store.
        + Forms were developed that provides for data entry and queries using Oracle Form Developer-a productive development environment for internet business applications.
        + Modules developed for the project :
* User Management
* Supplier Management
* Customer Management
* Shop Management
* Inventory Management
  + - * + Data storage and manipulation was performed in Oracle SQL Developer –an Oracle database IDE.
        + Using Oracle SQL developer, performed table creation, updating and manipulation, execution of queries, exported data into formats like XML, Excel, PDF, etc., debugging and testing.
        + Oracle Report Builder was used to generate reports that allowed the organization to centralize report processing and to better manage reporting.
        + Specific SQL statements were generated using query builder to obtain customized report data.
        + Reports generated were exported to formats like PDF and Word.

**TECOM Investments, Dubai, UAE *August 2011 – March 2013***

***KPMO Analyst (April 2012 – March 2013)***

* + - * + Participated as well as led requirements gathering for key stakeholders at TECOM. Translated these requirements into a system interface for the management of team improvement plans (TIP-ACTS).
        + Developed workflows, security schemes, permissions, notifications and dashboards in JIRA 4.2.2 for the WMS a custom built organization project management tool.
        + Performed customization of workflows and dashboards as well as configured custom fields and screens.
        + Empowered users by coordinating and providing training and hands-on work-sessions on using the WMS.
        + Assisted in the creation of dashboard views, filters and query reports.
        + Developed detailed manual to improve user understanding of system and answer FAQs.
        + Coordinated and worked closely with Group IT to document and trouble shoot fixes to WMS.
        + Performed research on portals and have added content to the PMO’s portal page.
        + Attended trainings and vendor presentations on SharePoint 2010 and SharePoint 2013.

***Trainee Intern (August 2011 – March 2012)***

* + - * + Received JIRA training and developed workflows for various areas within TECOM.
        + Developed pages and site map for the KPMO portal page.
        + Participated in requirements gathering sessions and strategy discussions for the Work Management System (WMS).

Sutherland Global Services, Kerala, India *December 2010 – April 2011*

*Technical Support Executive*

* + - * + Worked for McAfee to support Customers in the management and prevention of hardware viruses.
        + Successfully eliminated viruses, Trojans, spyware, rootkits and other malware from Customers’ PC in allotted time period and adhering to SLA agreements.
        + Effectively applied security updates to Customers; operating system and reduced the risk of re-infection.

## TECHNICAL SKILLS

**LANGUAGES:**

Core Java, Oracle, ASP.NET, C#, CSS, JavaScript, JQuery, C/C++, HTML, PL/SQL, XML, SQL, MS Office (Excel, Word, Power Point, Access).

**IDE:**

Microsoft Visual Studio 2010/2012, Net Beans, Eclipse, Microsoft SQL Server, Oracle JDeveloper, Oracle Form Builder, Oracle Report Builder, Oracle SQL Developer.

## ACADEMIC PROJECT

**FINAL YEAR PROJECT: (Tamil Nadu College of Engineering)**

**Fast Query Point Movement Techniques for Large CBIR Systems**

Performing target search in content based image retrieval systems to find a specific image using efficient query point movement methods. This approach enabled reaching any given target image with fewer iterations in the worst and average cases. A new index structure and query processing technique was proposed to improve retrieval effectiveness and efficiency. Intended targets could be retrieved even with poor selection of initial query points.

**(Front end:** Java 1.6 **Back end:** SQL Server 2000**)**

## COURSES ATTENDED

* Diploma in Java Technologies (Java1.6, J2EE, JSP, Servlets & Oracle 9i database) from NIIT, Kochi, India.
* Certification Course in ASP.NET from G-TEC, Kochi, India.
* Microsoft SharePoint Foundation 2010 from New Horizons, Dubai.
* Microsoft Excel 2010 from New Horizons, Dubai.

## EDUCATION

**Tamil Nadu College of Engineering, Tamil Nadu, India.**

**Graduation:** May 2010

B.Tech Information Technology

**Our Own English High School, Dubai, U.A.E.**

**Graduation:** April 2006

Central Board of Secondary Education (10th and 12th)

## ADDITIONAL

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| **Personal Details** | |
| Date of Birth | October 29, 1988 |
| Gender | Female |
| Nationality | Indian |
| Marital Status | Single |
| Driving License | Indian driving license |
| Languages | Fluent in Malayalam, Hindi and English |
| Visa Status | Residence Visa |

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