

**Md. Shahzad Hasan**

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# **Career Objective**

My aim in life is to be successful in my field of work & motto is to preserve to the highest point and secure a position where I can effectively contribute my skills and abilities in the I.T & ITES industry as a Technical engineer possessing Competent Technical skills.

# **Professional Summary**

* Around 3 Years of experience in Microsoft Windows Technologies
* Hands on experience in Systems troubleshooting.
* A keen communicator and team member with excellent relation management, leadership, analytical and problem solving skills.

# **Work Experience**

* **Store Keeper Aug’ 2015 to till date**

SYAL SCALE CO., Delhi

**Roles and Responsibility:**

 Store keeping to monitor stock levels and carry out regular manual checks of recorded stock level against actual.

 Manage labors with unloading and storage of goods received.

 Identification and loading of goods for dispatch.

 Assist with checking the condition and quantity / quality of goods received.

 To update records manually for all transactions of assigned materials.

 Generate invoice and other necessary paperwork for goods dispatched.

**Net Connect Pvt. Ltd. Feb’ 2014 to July' 2015**

Desktop Engineer

Client: IBM Netsol Daksh

**Roles and Responsibility:**

* Installation, configuration, Software and troubleshooting Hardware peripherals on Windows platforms.
* Installation, configuration **Citrix** client ends
* Installation, configuration and troubleshooting **Lotus notes**
* Responsible for **VPN** connection
* Network printer installation & configuration
* Identify and troubleshoot network related physical problems on a regular basis.
* Encryption of Laptop with Standard Check list
* Attending problems reported by customer through mails and through Elixir, Maximo & Codesk ticketing tool.

**SP Solutions Point Pvt. Ltd. March’ 2012 to Feb’ 2014**

**Desktop Engineer**

**Client: Northern railway Headquarter**

## Role & responsibilities:

* Installation, configuration and troubleshooting of operating systems- Windows XP, Win 7,Win Vista, Windows 2003 Server- drivers, Software patches & other PC peripherals
* Configuration & troubleshooting of **MS Outlook** at client end.
* Looking after maintenance of hardware and software
* Installation of **Anti-Virus** software’s on clients.
* Installation and configuration LAN on Microsoft Windows Operating System based machine.

**Network Incorporation July’ 2009 to Dec’ 2011**

**Hardware Engineer**

## Role & responsibilities:

* Assembling Of Desktop system.
* Installation, configuration and troubleshooting of operating systems- Windows XP, Win 7,Win Vista, Windows 2003 Server- drivers, Software patches & other PC peripherals
* Configuration & troubleshooting of **MS Outlook** at client end.
* Looking after maintenance of hardware and software
* Installation of **Anti-Virus** software’s on clients.
* Installation and configuration LAN on Microsoft Windows Operating System based machine.

# **Technical Qualification**

* Passed Microsoft Certified IT Professional **(MCITP)**, Windows 7 in July-2011.
* Certification course in A+ (Hardware) and N+ (NETWORKING) from IIHT.
* Certification course in Windows Server2003 Engineer (*MCSE-2003) from IIHT.*
* Certification course in Cisco Certified Engineer (*CCNA) from IIHT.*

# **Academic Qualification**

* B.A from Magadh University, Bihar
* 12th passed from – Patna Council of Intermediate Science Education
* 10th passed from –Bihar Board (Patna) of Secondary Education

# **Personal Profile**

Father’s Name : Md. Sadrul Hasan Azad

Date of Birth : 15th December, 1985

Marital Status : Single

Permanent Address : Vill- Hargawan

P.O-Barbigha  
 Dist- Nalanda (Bihar)

# **Declaration:**

I hereby declare that all the details provided are true to my knowledge and I promise that if I am placed at your concern I will do my jobs to the best satisfaction of my superiors.

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Date: (MD SHAHZAD HASAN)

Place: