**Vijay Jawre** 

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**Objectives:**

To obtain challenging position in Server Administration which will provide growth and learning opportunities,permits to apply my experience, quality of team work while completing challeging tasks assigned.

**Summary of Experience:**

* 4 years of IT experience as a Desktop Admin and Remote Support Engineer

and responsible for managing and supporting Desktops, Laptops & Active Directory,

Server Administration and Hardware maintainance.

* Implementation of Active directory,antivirus server,
* Troubleshooting Windows 2000\2003Active Directory\Linux Server problems.
* Installation and Operating windows,macintosh and linux operating system
* Installtion and Support activities of LAN and WAN
* Troubleshoot LAN and WAN network with various tools
* Creating and mainting email profile users with various client softwares
* Using remote control software tools (logmein,team viewer,Ammyy) to provide fault resolution and diagnosis
* Performing health checks on the server & managing and checking for hardware faults. Checking Event Viewer logs time to time
* Planned downtime schedule for business units and providing them the outage information of service due to hardware replacement or reboot of server .
* Corrdinating with vendor for IT related issue such as mail server issue,antivius,hardware purchase,delivery and installtion
* Hardworking and willing to take on new responsibilities and respond to it
* Good Problem solving skills along with ability to maintain calm under pressure

**Educational Qualification:**

Qualification : Graduation in B.Sc.( Eletronic)

College : Guru tech Bahdur College in Jabalpur-Madhya Pradesh

Certification :Microsoft Certified Professional(XP )

Organization : Microsoft

**Professional Experience:**

**Shriram Value Service pvt ltd.-**Shriram value service is a IT support, DATA center,HR consultant, and BPO company. SVS give support to one of the biggest shriram finance group.I providing support shiram housing finance and shriram city both groups along with 30 Branchs.

Project Name : Shriram Housing Finance Ltd Mumbai

Technology : Microsoft Windows

Role :Technical Support engineer

Period : Jan-2012 to Jan-2013

Key Activities:

* Managing IT hardware and software managment issues
* Provide Remote, Telephonic and mail support to 30 branchs
* Support for Active directory access permissions related issues.
* Server security monitoring and security related issue troubleshooting.
* Backup Management, Reporting and Recovery.
* Network share creation, Access & permission issue troubleshooting
* Monitoring all servers (Services, CPU, Memory and Disk space)
* Managing firewall and creating users and group in mail server
* Corrdinating with vendor for IT realated issue
* Identifying LAN faults and resolving the same

**Previous Assignments:**

Joined as Technical support excutive in Shriram Value service and providing support toMP region shriram city union finance ltd and shriram life insurance.

Project Name : Shriram City Union Finance Ltd Bhopal

Technology : Microsoft Windows

Role :Technical Support engineer

Period : April-2010 to June-2011

Key Activities:

* Support for First Level of Messaging and Active directory support.
* Creating New Users, Groups & granting appropriate rights and permissions.
* Managing User profiles, permissions and applying group policy on servers.
* Administration of Network Printers and Local printers
* Administration of Desktops and Laptops
* Support for Business Application and All Microsoft Products
* Installation, configuration and troubleshooting of Microsoft Outlook.
* Troubleshooting and fix windows Operating System problems.
* Responsible for Virus and Spyware solution on remote workstations
* Anti-virus installation and updating the virus definition file.
* Installation, configuration and Troubleshooting of MS Outlook, Outlook Express and another mail clients

**Previous Assignments:**

Roland infotech private ltd is an IT solutions & services provide and HP autorised dealer.Company deployed HP servers in NTPC Bilaspur where i take care of the server and along with i will take care Antivirus server.

Project Name : National Thermal Power Coorporation Bilaspur.

Technology : Microsoft Windows

Role : Server Support Engineer

Period : July-2009 to May-2010

Key Activities:

* Responsible for remote desktop support
* Troubleshooting and fix windows Desktop Operating Systems problems.
* Installation of application softwares & troubleshooting remotely on workstation.
* Installation, configuration and troubleshooting of Microsoft Outlook or mail client.
* Networkmaintenance such as login, printing problems
* Troubleshooting of virus related problems using HIJAKTHIS, Trend Micro AV, MacAfee sas
* Implemented Trend Micro antivirus server in windows 2000 server
* Troubleshooting and replacing the PC Spare..
* Identifying LAN faults and resolving the same

**Achiements:**

* Implemented trend Micro antivirus in windows 2000 platform
* Implemented Lan network infra structure in Branch offices

**Personal Details :**

* Father Name : Mr.K.L.Jawre
* Date of Birth : 08-July1986
* Marital Status : Single
* Contact Address : C/O-Ranbir Singh,H.No. 100,Secound floor, Gali No-4,Chandu Park Sombazaar

Delhi-110051

**Declaration**:

I ,Vijay kumar Jawre , here by declare that the above furnished information is authentic to the best of my knowledge.

**Place:Delhi** **Vijay Jawre**

**Date:**