

David R. Bass

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EXPERIENCE:

Spiceworks

(Pending) Scrummaster/Agile Team Coach

January 2018 - Present

- Helped drive transition of dev organization from Waterfall to Agile
- Assisted in training individuals across organization in Scrum and Jira
- Guided teams towards self-organization
- Created new processes and documentation for effective team communication, trust, and continuous improvement

Senior Community Manager

May 2014 – January 2018

- Managed volunteer moderation team of 30 people
- Acted as project manager for major website releases/features from ideation through product betas
- Fixed internal processes for communicating upcoming changes to community

Carbine Studios

Community Lead

Dec 2013 – May 2014

- Hired and managed a team of 8 to support studio efforts across the Community/Brand teams
- Built and led execution of event plans (including staffing, panels, stage shows, and booth design) for PAX, SDCC, and NYCC.

Senior Community Manager

June 2012 – Dec 2013

- Built grassroots community campaign for an unknown studio and IP within an extremely limited budget and timeframe.
- Developed and supported comprehensive beta program for WildStar
- Worked with global team to create communication strategies both pre- and post-launch

BioWare Austin

Senior Community Coordinator

Dec 2010 – June 2012

- Created and executed plans for 10 worldwide events over the 2011/12 convention circuit, including budget, panels, live demos, booth design, and staff scheduling for *Star Wars: The Old Republic*
- Produced the Guild Summit, with 200 global players in attendance alongside a livestream with 20,000 PCU
- Put together off-site "Community Meet & Greet" events at each convention, including management of budgets, ROI, swag, and location scouting.

Gazillion Entertainment

Community Coordinator

April 2010 – Dec 2010

- Planned pre-launch campaigns for 7 online games (including *Marvel Heroes* and *Jumpgate: Evolution*)
- Coordinated booth presences at conventions

Cryptic Studios

Online Community Representative

April 2009 – Feb 2010

EDUCATION:

Brandeis University, MA

May 2009

B.A. in Computer Science; Minor in Theatre Arts and Business