JOE ROSELLI III

Quality Assurance Analyst at Electronic Arts
Phone: (732) 691-6041 | Email: jroselli3@gmail.com

———— PROFESSIONAL SUMMARY ————

Senior Level Quality Assurance Analyst with a strong background in Risk-Based Testing and Data Driven Analytics. Three shipped AAA titles, with full Game Development Pipeline knowledge. Experienced in Agile work environments that utilize Scrum frameworks to communicate with Dev Teams and Stakeholders. Practices a Player First mentality which promotes an End User-Friendly title.

———— EXPERIENCE ————

ELECTRONIC ARTS
Quality Analyst – Madden NFL 18, Madden NFL 19

Orlando, Florida
January 2018 – Current

- Product owner of multiple features in Madden's Ultimate Team mode, guiding contractors in both scripted and ad hoc testing.
- Directly responsible for targeting online connection issues, leading to a 15% reduction in desync rates in Madden NFL 18.
- Generated data-driven reports to stakeholders, providing grounds for actionable change in development.
- Designed and implemented testing strategies and heuristics which aided in the discovery of thousands of bugs.
- Delivered professional but critical feedback to designers, producers, and team leads to promote a better product for end users.

Quality Assurance Tester II – Madden NFL 17, Madden NFL 18   April 2017 – January 2018

- Performed quality assurance checks on pre-integration changes to the game to prevent errors from appearing in latest builds.
- Supported Continuous Development of a released AAA title, leading the testing of patches and live content updates.
- Provided software engineers with detailed reproduction steps, videos, and screenshots of in-game issues to assist them.

F.S. USER EXPERIENCE LAB
UX Project Lead – World of Tanks, Master of Orion (2016)

Winter Park, FL
December 2015 – November 2016

- Led 13 unique player studies on multiple AAA titles, gauging overall player satisfaction and measuring results against KPIs.
- Gathered and analyzed qualitative and quantitative data which was used to drive actionable change on major projects.

A&M TAX SERVICE
Office Staff, Bookkeeping, IT

Brick, NJ
June 2013 – October 2015

- Local IT specialist, responsible for establishing, maintaining, and securing all office computers and local networks.
- Accountant's assistant, customer relations, client bookkeeping, and general office help.

———— EDUCATION ————

FULL SAIL UNIVERSITY
Game Design, M.S. – Human-Computer Interactions
Valedictorian, 4.0 GPA

Winter Park, FL
November 2015 – November 2016

STOCKTON UNIVERSITY
Communication Studies, B.A.
Political Science Minor, 3.5 GPA

Galloway, NJ
September 2011 – May 2013

———— APPLICABLE SKILLS ————

ANALYTICS TOOLS
- MySQL
- Power BI
- Splunk
- Visual Studio

TESTING METHODS
- Risk-Based Testing
- Data Assisted Analysis
- Issue Origin Analysis
- Scripted & Ad Hoc Blend

AREAS OF EXPERTISE
- Online Multiplayer
- Bandwidth/Stress Testing
- User-Facing Features
- Purchasing & Currency