

Areg Yeghnazar

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SUMMARY OF QUALIFICATIONS

- Software engineer: ASP.NET Core MVC, WPF, MS SQL Server.
- Additional experience developing in Winforms, .NET 5, SQLite, Python, Node.js (Express)
- Comfortable working alongside clients and stakeholders in urgent scenarios
- Analytical skills coupled with the real-world experience to identify bottlenecks in technical implementations
- Experience with payment processing (Authorize.net), product licensing, and software deployment
- Strong presentation and communication skills with a passion for instruction and lucid explanation

TECHNICAL SKILLS

- Languages: C#, T-SQL, Python, JavaScript
- Technologies: ASP.NET MVC, WPF, .NET Core, Winforms, Microsoft SQL Server
- Conference talks: "Web App Data Visualization with Angular and DevExtreme" (SoCal Code Camp Summer 2014)

EXPERIENCE

DIRECTOR OF CLIENT SERVICES · Developer Express, Inc. (Jul-2014 to present)

Led the non-technical client-facing team; developed internal tools; responsible for technical consulting

- Sourced, trained, and managed new hires
- Developed and supported software infrastructure for use by non-technical employees (web CRM, workflow management software, internal reports)
- Generated and issued custom prices and NET payment terms
- Responsible as a vendor point-of-contact for company details and compliance data
- Reported analysis to internal management on sales performance, tax reporting, sanction, and GDPR considerations based on retained database records
- Escalation of customer support scenarios and technical pre-sales
- Presentation and authorship of technical demonstrations for prospective users, across all products
- Worked closely with core product teams to coordinate product issues and roadmap plans

TECHNICAL EVANGELIST · Developer Express, Inc. (Sep-2011 to Jul-2014)

Responsible for technical consulting with prospective customers of UI tools (WPF, Winforms, ASP.NET, JavaScript) and cross-platform reporting libraries (XtraReports for .NET). Support escalation of customer issues

EDUCATION

University of California, Berkeley · **B.A. Mathematics (2011), Physics (2011)**

Undergraduate Research Assistant · Lawrence Berkeley National Laboratory (Sep-2008 to May-2009)

OTHER INTERESTS

Pedagogy of mathematics · Systems theory · Data visualization · US Academic Decathlon coach