




PROCE EUS


AI Legal Chatbot

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Project Purpose

- Provides an open source system that can assist people with tenant/landlord problems
 - Regie du logement deals with constant requests and does not have the means to help in a timely manner
 - Chatbot is an easy way of understanding and interacting with users
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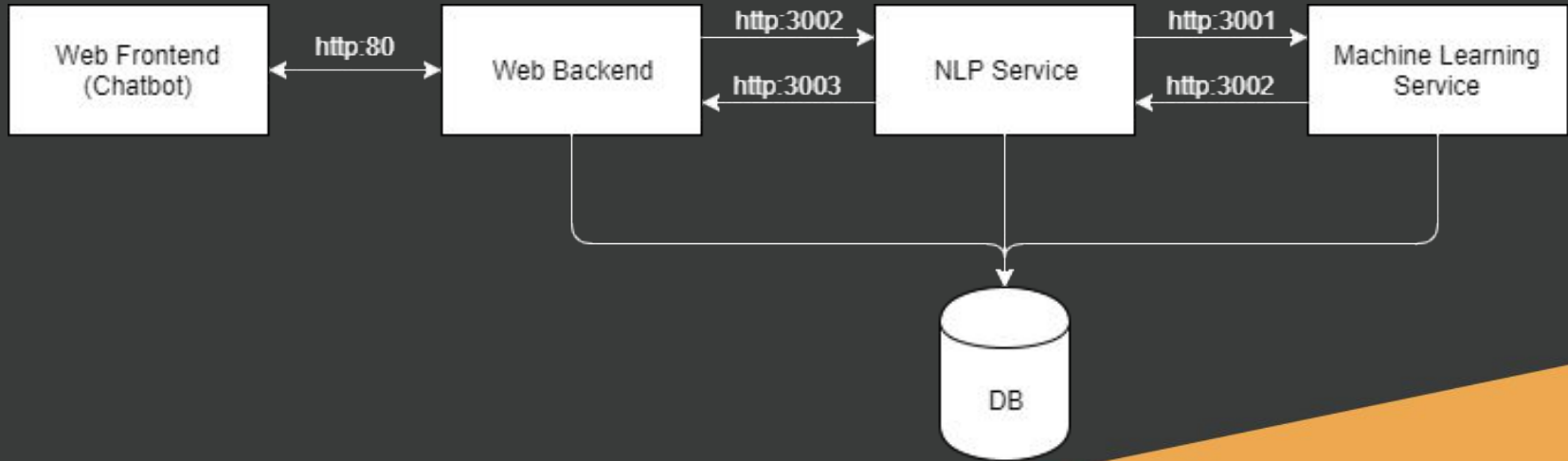
Marketability

- Subscription can be applied to the use of the software (SaaS)
 - Can “recommend” certain legal infrastructures or partners for a monthly fee
 - “PRO” version given to law firms and sell the license at a monthly fee
 - etc. near infinite possibilities
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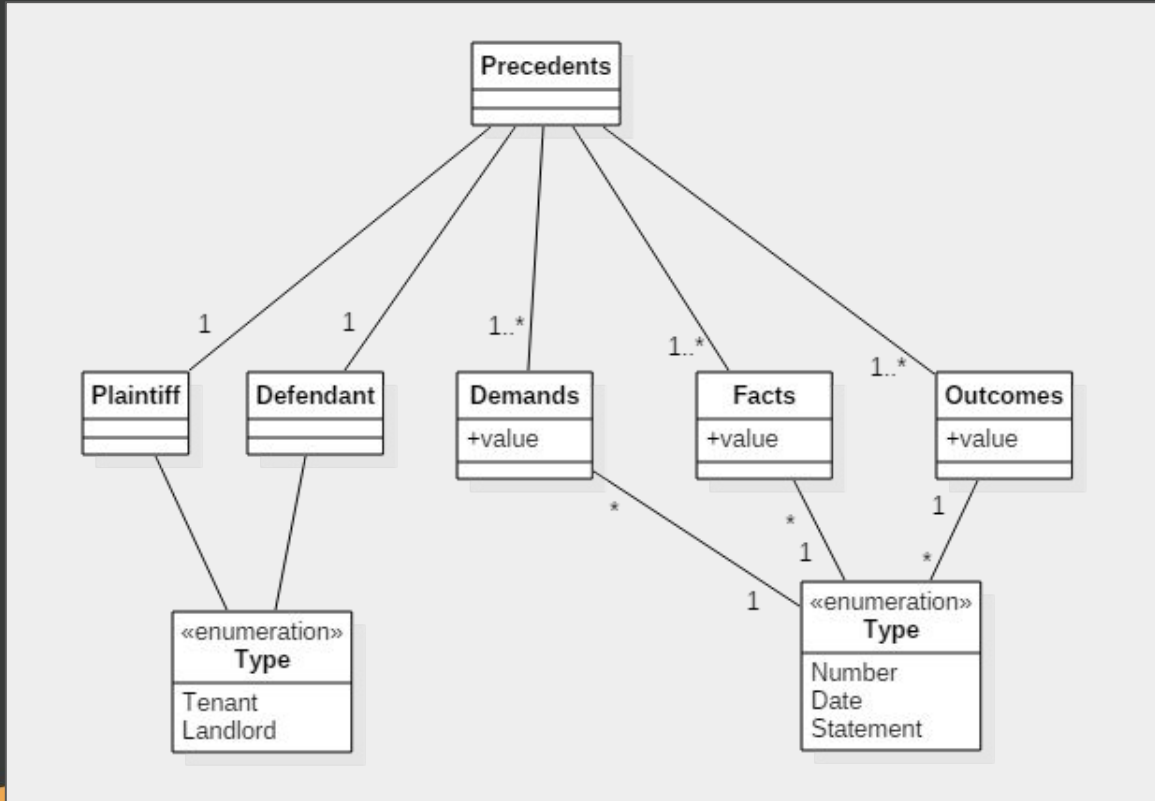
Privacy

- Completely avoided the use of third party APIs to keep data “in house”
 - Provide a clear and easy to understand EULA and Privacy Policy
 - Users are pseudonymised (known only by conversation ID)
 - Data is wiped on a regular basis (after improving ML models)
 - Application is only served using TLS tunnel
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Overall Architecture



Dataset Used (Domain Model)



User Story 1 - Predict Lease Termination

- Initial user story concerning predictions
- Added Classifiers to predict whether or not a lease would be terminated

Story: <https://github.com/Cyberjusticelab/JusticeAI/issues/183>

Acceptance Metrics: <https://github.com/Cyberjusticelab/JusticeAI/pull/316>

Feature Extraction

Inspect Sample documents

- Understand writing style of legal documents.
- Find common patterns among various documents

Write regex to match statements

- Verify validity of regex using:
- Fact Coverage
 - Manual inspection of regex matches
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Evaluate regex correctness

- Metrics used:
- % coverage of cluster sentences
 - % of statement coverage per precedent

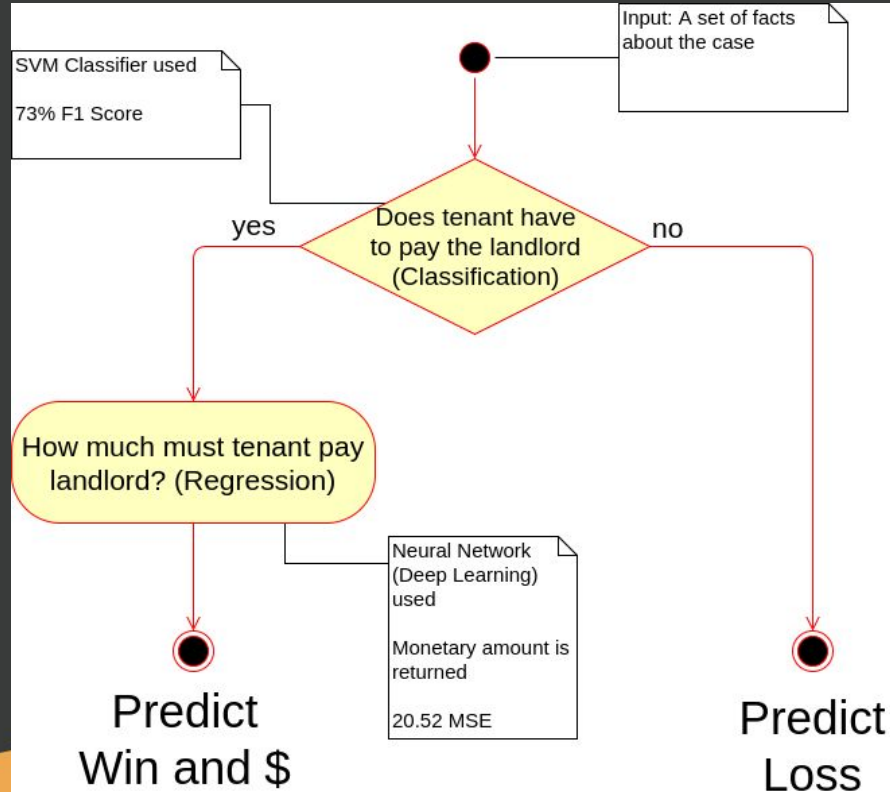
Use entity extraction to extract values

- Extract the following entities:
- Money
 - Date
 - Number

Create Precedent Vectors

- Obtain vector representation of precedents by using regex match.

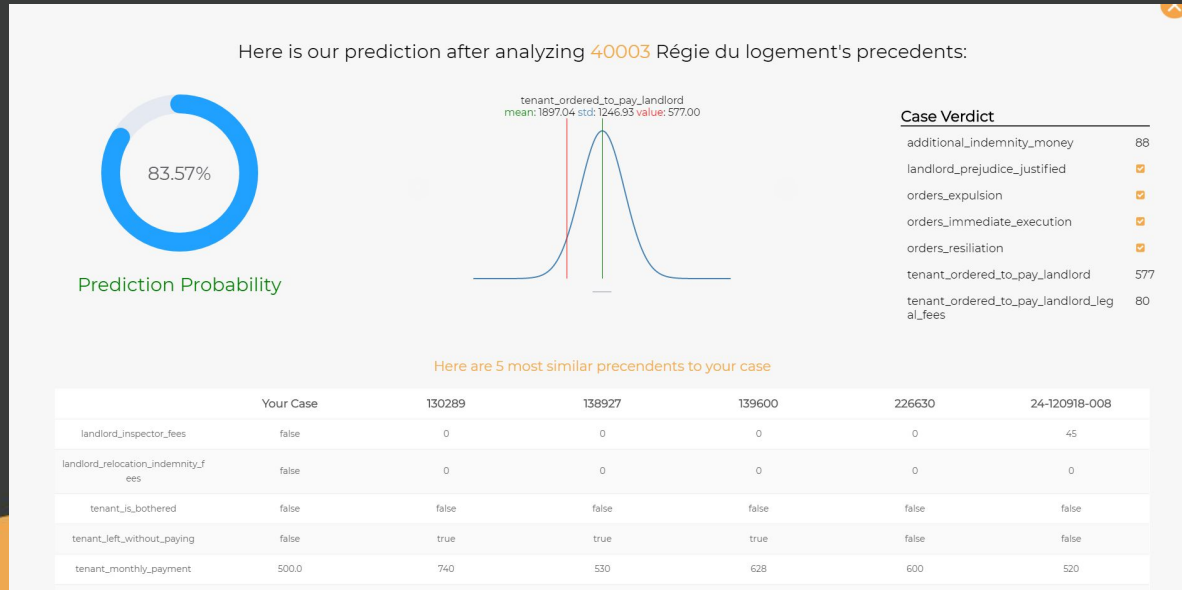
Prediction: Amount tenant owes landlord



User Story 2 - Dashboard Reporting of Results

- Story involves the display of all predictions in one screen

Story: <https://github.com/Cyberjusticelab/JusticeAI/issues/43>



User Story 3 - Show precedents that are similar


- Determine which precedents are similar to your case
- Technique: Nearest Neighbours with Mahalanobis distance
- Limitations:
 - No access to evaluation metrics (Expensive to obtain manually)

Story: <https://github.com/Cyberjusticelab/JusticeAI/issues/261>

Current Predictions

- Current Statistical ML Predictions
 - Classification
 - Tenant Expulsion
 - Lease Termination
 - Tenant ordered to pay Landlord
 - Immediate Execution Justified
 - Regression
 - Monetary amount that the tenant must pay the landlord (Classification & Regression)
 - Indemnity fee that must be paid (Classification & Regression)
 - Similarity
 - Finding similar precedents to your case

Lessons Learned

- Do not rush to build a technical system.
 - Market research and user testing are very important.
 - Receive and analyze data before starting the project
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Thank you!