# Aren Clissold

Software Engineer

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## Profile

Seeking a role that will take advantage of my problem solving skills, my team-player mentality and my passion for coding. Shifting from IT support to software development through this newfound passion. Eager to utilise my customer empathy from my previous position in sales to create unique digital experiences.

## Core Skills

- Problem solving
- Collaboration
- Adaptive learning
- Pair programming
- Curiosity
- Motivation
- Active Listening
- Communication

## Tech Skills

- Javascript
- HTML5/SCSS
- Node
- Express
- PostgreSQL
- MongoDB
- Ruby
- Ruby on Rails
- REST
- Python
- Bootstrap
- Git/GitHub

## Education

### Le Wagon Developer Bootcamp

2022 // Melbourne, VIC

Full-stack Bootcamp in web development collaboration and project oriented learning

### Monash University

2017 - 2020 // Melbourne, VIC

Bachelor of Science majoring in Biomedical Science

## Interests

Bouldering, hiking, skiing, travelling, learning Japanese

## Projects

### Dayt Online Github

A mobile first travel planning app designed to make planning your next trip simple and easy while providing authentic experiences created by locals.
Ruby on Rails | Postgresql | Javascript | SCSS

### Gig Fox Online Github

A two way venue booking marketplace app for posting and hiring venues. Featuring authorisation, authentication, geocoding and image upload.
Ruby on Rails | Postgresql | Javascript | SCSS

### Open Trivia Online Github

A trivia game with scores and categories, utilising the Open Trivia API.
Javascript | Stimulus.js | HTML | CSS | Bootstrap

## Experience

### IT Technician @ Easyweb Digital

Jul 2021 - Apr 2022 // Melbourne, VIC

- Worked in a team of network engineers to design, configure and deploy network equipment for the Sydney Royal Easter Show
- Handled the deployment and support of satellite network equipment for over 500 of Australia's evacuation centres
- Assisted customers with technical issues via email and telephone to meet or exceed our SLA

### Sales Team Member @ Vintage Cellars

Sep 2018 - Dec 2019 // Melbourne, VIC

- Collaborated with sales team members to provide an exceptional customer experience
- Used customer empathy to provide curtailed recommendations to exceed promotional requirements
- Resolved customer complaints with strong verbal and negotiation skills