



Deploying support-center sentiment analysis

NetApp Solutions

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Deploying support center sentiment analysis

[Previous: Design considerations.](#)

Deploying the solution involves the following components:

1. NetApp DataOps Toolkit
2. NGC Configuration
3. NVIDIA RIVA Server
4. NVIDIA TAO Toolkit
5. Export TAO models to RIVA

To perform deployment, complete the following steps:

NetApp DataOps Toolkit: Support center sentiment analysis

To use the [NetApp DataOps Toolkit](#), complete the following steps:

1. Pip install the toolkit.

```
python3 -m pip install netapp-dataops-traditional
```

2. Configure the data management

```
netapp_dataops_cli.py config
```

NGC configuration: Support center sentiment analysis

To set up [NVIDIA NGC](#), complete the following steps:

1. Download the NGC.

```
wget -O ngccli_linux.zip  
https://ngc.nvidia.com/downloads/ngccli_linux.zip && unzip -o  
ngccli_linux.zip && chmod u+x ngc
```

2. Add your current directory to path.

```
echo "export PATH=\"\$PATH:$(pwd)\"" >> ~/.bash_profile && source  
~/.bash_profile
```

3. You must configure NGC CLI for your use so that you can run the commands. Enter the following command, including your API key when prompted.

```
ngc config set
```

For operating systems that are not Linux-based, visit [here](#).

NVIDIA RIVA server: Support center sentiment analysis

To set up [NVIDIA RIVA](#), complete the following steps:

1. Download the RIVA files from NGC.

```
ngc registry resource download-version  
nvidia/riva/riva_quickstart:1.4.0-beta
```

2. Initialize the RIVA setup (`riva_init.sh`).
3. Start the RIVA server (`riva_start.sh`).
4. Start the RIVA client (`riva_start_client.sh`).
5. Within the RIVA client, install the audio processing library ([FFMPEG](#))

```
apt-get install ffmpeg
```

6. Start the [Jupyter](#) server.
7. Run the RIVA Inference Pipeline Notebook.

NVIDIA TAO Toolkit: Support center sentiment analysis

To set up NVIDIA TAO Toolkit, complete the following steps:

1. Prepare and activate a [virtual environment](#) for TAO Toolkit.
2. Install the [required packages](#).
3. Manually pull the image used during training and fine-tuning.

```
docker pull nvcr.io/nvidia/tao/tao-toolkit-pyt:v3.21.08-py3
```

4. Start the [Jupyter](#) server.
5. Run the TAO Fine-Tuning Notebook.

Export TAO models to RIVA: Support center sentiment analysis

To use [TAO Toolkit models in RIVA](#), complete the following steps:

1. Save models within the TAO Fine-Tuning Notebook.
2. Copy TAO trained models to the RIVA model directory.
3. Start the RIVA server (`riva_start.sh`).

Deployment roadblocks

Here are a few things to keep in mind as you develop your own solution:

- The NetApp DataOps Toolkit is installed first to ensure that the data storage system runs optimally.
- NVIDIA NGC must be installed before anything else because it authenticates the downloading of images and models.
- RIVA must be installed before the TAO Toolkit. The RIVA installation configures the docker daemon to pull images as needed.
- DGX and docker must have internet access to download the models.

Next: [Validation results](#).

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