

Microsoft Project 2016

Lesson 6

Fine-Tuning Resources

Objectives

SKILLS	MATRIX SKILL
Entering Material Resource Consumption Rates	Enter a variable consumption rate for a material resource
Entering Costs Per Use for Resources	Enter a cost per use for a resource
Assigning Multiple Pay Rates for a Resource	Assign multiple pay rates for a resource
Applying Different Cost Rates to Assignments	Apply a different cost rate to an assignment
Specifying Resource Availability at Different Times	Specify a resource's availability over time
Resolving Resource Overallocations Manually	Manually resolve a resource overallocation
Leveling Overallocated Resources	Use resource leveling to resolve an overallocation

Entering Material Resource Consumption Rates

In the following exercise, you will assign a variable consumption rate to a material resource. You can assign two types of consumption rates:

- A ***fixed consumption rate*** means that an absolute quantity of the resources will be used, no matter the duration of the task to which the material is assigned. For example, filling a swimming pool requires a fixed amount of water to be used.
- A ***variable consumption rate*** means that the amount of the material resource consumed is dependent upon the duration of the task. An advantage of using a variable rate of consumption is that as the duration of the task changes, so do the calculated amount and cost of the material resource because the rate is tied to the task's duration.

Step-by-Step: Enter a Variable Consumption Rate for a Material Resource

- GET READY. Before you begin these steps, open *Tailspin Remote Drone 6M* from the data files for this lesson. SAVE the file as *Tailspin Remote Drone 6* in the solutions folder.
1. Press the F5 key. The Go To dialog box appears. Key 32 in the ID box and then click OK. Project displays task 35, Proof of Concept. This is the first of a couple of tasks that require the digital camera and an SD Card to record digital video. You have determined that the initial estimates for SD consumption were incorrect. Because for each day of work you will only be recording for 2 hours, you have determined that the correct consumption rate for the SD resource is 0.25 SD Card/day (the SD Cards can record up to 8 hours).
 2. Click the Resource tab and then click the Assign Resources button. The Assign Resources dialog box appears.

Step-by-Step: Enter a Variable Consumption Rate for a Material Resource

3. In the Assign Resources dialog box, click the Units field for the SD Card. Key 0.25/d and then press Enter. Microsoft Project changes the consumption rate of SD Cards for this task to 0.25 per day.
4. Move the column divider between the Units and Cost columns to expand the Units column. The Assign Resources dialog box should look similar to the figure on the next slide.
5. Click the Close button in the Assign Resources dialog box. You will now verify the cost and work values of the DVD assignment to task 35.
6. On the ribbon, click the down arrow under the Team Planner button. Click Task Usage.
7. Double-click the SD Card resource assignment under task 32, Proof of Concept. The Assignment Information dialog box appears.

Step-by-Step: Enter a Variable Consumption Rate for a Material Resource

Variable rate for DVDs

Assign Resources

Task: Proof of Concept

Resource list options

Resources from Tailspin Remote Drone 6

	Resource Name	R/D	Units	Cost
✓	Digital camera		100%	\$600.00
✓	Greg Guzik		100%	\$2,560.00
✓	Maria Hammond		100%	\$2,200.00
✓	Model technician		100%	\$1,320.00
✓	SD Card		0.25 4 GB/d	\$30.00
	Anemometer			
	Annette Hill			
	Bjorn Rettig			
	Bottled water			
	Brad Sutton			

Hold down Ctrl and click to select multiple resources

Assign Remove Replace... Graph Close Help

8. Select the General tab, if it is not already selected. Note the Work, Units, and Cost fields. The Assignment Information dialog box should look similar to the figure on the next slide.

Step-by-Step: Enter a Variable Consumption Rate for a Material Resource

9. Click OK to close the Assignment Information dialog box.
10. SAVE the project schedule.
 - PAUSE. LEAVE Project open to use in the next exercise.

Cost field automatically calculated and cannot be edited directly

Assignment Information

General | Tracking | Notes

Task: Proof of Concept

Resource: SD Card

Work: 2.54 GB Units: 0.254 GB/d

Work contour: Flat

Start: Wed 2/20/19 Booking type: Committed

Finish: Wed 3/6/19 Cost: \$30.00

Cost rate table: A Assignment Owner:

OK Cancel

Entering Costs Per Use for Resources

- In addition to its pay or consumption rate, a resource can also have a cost associated with each use.
- In the following exercise, you will enter a per-use cost for a material resource.
- Any resource can have a cost per use, in place of or in addition to the costs derived from their pay rates (work resources) or consumption rates (material resources).
- You can also specify whether the per-use cost should accrue at the beginning or end of the task to which it is assigned.

Step-by-Step: Enter a Cost Per Use for a Resource

- GET READY. USE the project schedule you created in the previous exercise.
- 1. On the Resource ribbon, click the down arrow under the Team Planner button and then select the Resource Sheet.
- 2. On the Resource Sheet, select resource 11, Digital camera.
- 3. On the ribbon, in the Properties group, click the Information button. The Resource Information dialog box appears.
- 4. Select the Costs tab.
- 5. Under Cost rate tables, select the A (Default) tab. The Digital camera has a \$20 maintenance fee every time you use it.
- 6. In the first row under Per Use Cost, key 20 and then press Enter.
- 7. Select End from the Cost accrual drop-down box. Your screen should look similar to the figure on the next slide.

Step-by-Step: Enter a Cost Per Use for a Resource

8. Click OK to close the Resource Information dialog box.
9. SAVE the project schedule.
- PAUSE. LEAVE Project open to use in the next exercise.

Cost Rate Table A

\$20 fee for each use of the resource

Resource Information

General | Costs | Notes | Custom Fields

Resource Name: Digital camera

Cost rate tables

For rates, enter a value or a percentage increase or decrease from the previous rate. For instance, if a resource's Per Use Cost is reduced by 20%, type -20%.

A (Default)	B	C	D	E
	Effective Date	Standard Rate	Overtime Rate	Per Use Cost
	--	\$300.00/w	\$0.00/h	\$20.00

Cost accrual method

Cost accrual: End

Help Details... OK Cancel

Assigning Multiple Pay Rates for a Resource

- Sometimes, the same work resource may perform different tasks with different pay rates. Microsoft Project enables you to enter multiple pay rates for a single resource.
- In the following exercise, you will enter a second cost rate table for a resource. A **cost rate table** is resource pay rates that are stored on the Costs tab of the Resource Information dialog box.
- For a given resource, you can enter up to five cost rate tables for a resource. Each table has 25 possible entry lines (125 lines total in the five tables) so you can assign dates at which the new cost rate takes effect. After you assign a resource to a task, you can specify which rate table should apply.

Step-by-Step: Assign Multiple Pay Rates for a Resource

- GET READY. USE the project schedule you created in the previous exercise. Because Yan Li's rate differs depending on whether he is working on developing marketing materials or administrative tasks, you need to enter a second rate for him.
1. In the Resource Sheet view, click the name of resource 9, Yan Li.
 2. On the ribbon, click the Information button. The Resource Information dialog box appears.
 3. Click the Costs tab. Each tab of the cost rate table corresponds to one of the five pay rates a resource can have.
 4. Under Cost rate tables, click the B tab.
 5. Select the default entry of \$0.00/h in the field directly below the Standard Rate column heading, key 15/h, and then press Enter.

Step-by-Step: Assign Multiple Pay Rates for a Resource

6. In the Overtime Rate field, key 22.50/h and then press Enter. Your screen should look similar to the figure at right.
7. Click OK.
8. SAVE the project schedule.
- PAUSE. LEAVE Project open to use in the next exercise.

Cost Rate Table B

Standard and overtime rates

Resource Information

General Costs Notes Custom Fields

Resource Name: Yan Li

Cost rate tables

For rates, enter a value or a percentage increase or decrease from the previous rate. For instance, if a resource's Per Use Cost is reduced by 20%, type -20%.

	Effective Date	Standard Rate	Overtime Rate	Per Use Cost
A (Default)	--	\$15.00/h	\$22.50/h	\$0.00
B				
C				
D				
E				

Cost accrual: Prorated

Help Details... OK Cancel

Applying Different Cost Rates to Assignments

- Microsoft Project enables you to enter as many as five different pay rates for a resource. These pay rates may be applied to different assignments as necessary.
- In the following exercise, you will apply an alternate rate table for a resource to reflect a different pay rate for different work.
- You can set up as many as five pay rates per resource. This enables you to assign different pay rates to different assignments for a resource.
- By default, Microsoft Project uses Cost Rate Table A, but you can specify any time another rate table should be used.

Step-by-Step: Apply a Different Cost Rate to an Assignment

- GET READY. USE the project schedule you created in the previous exercise.
1. On the Resource ribbon, click the down arrow under the Team Planner button and then click Task Usage.
 2. Press the F5 key. Key 6 in the ID box and then click OK.
 3. Click the View tab. Verify the Cost table is selected by clicking the Tables button, located in the Data group, and then select Cost.
 4. Under task 9, click the row heading directly to the left of Yan Li so that Yan Li's entire assignment is selected.
 5. Move the vertical splitter in the table portion of the Task Usage view to the right until the Total Cost column is visible. You can see that the total cost of Yan's assignment to this task is \$228.00. Your screen should look similar to the figure on the next slide.

Step-by-Step: Apply a Different Cost Rate to an Assignment

Yan Li's cost for task 9 is
\$228.00 based on
Cost Rate Table A

TASK USAGE	Task Name	Fixed Cost	Fixed Cost Accrual	Total Cost	Baseline	Variance	Actual	Remain	Details	Jan 6, '19						
										F	S	S	M	T	W	
	Jeff Pike			\$320.00	\$0.00	\$320.00	\$0.00	\$320.00	Work				8h	4.8h		
	Brad Sutt			\$246.40	\$0.00	\$246.40	\$0.00	\$246.40	Work				8h	6.93h		
	Annette I			\$149.33	\$0.00	\$149.33	\$0.00	\$149.33	Work				4h	3.47h		
6	Review and a	\$0.00	Prorated	\$25.00	\$0.00	\$25.00	\$0.00	\$25.00	Work					1h		
	Jeff Pike			\$25.00	\$0.00	\$25.00	\$0.00	\$25.00	Work					1h		
7	Conduct surv	\$0.00	Prorated	\$1,792.86	\$0.00	\$1,792.86	\$0.00	\$1,792.86	Work					4.13h	16h	
	Scott See			\$514.29	\$0.00	\$514.29	\$0.00	\$514.29	Work					1.18h	4.57h	
	Judy Lew			\$674.29	\$0.00	\$674.29	\$0.00	\$674.29	Work					1.18h	4.57h	
	Annette I			\$228.57	\$0.00	\$228.57	\$0.00	\$228.57	Work					0.58h	2.28h	
	Ryan Ihri			\$365.71	\$0.00	\$365.71	\$0.00	\$365.71	Work					1.18h	4.57h	
	Bottled w			\$10.00	\$0.00	\$10.00	\$0.00	\$10.00	Work					0.09	0.33	
8	Focus Groups	\$0.00	Prorated	\$3,926.00	\$0.00	\$3,926.00	\$0.00	\$3,926.00	Work					0.2h	23.93h	
9	Identify focu	\$0.00	Prorated	\$586.00	\$0.00	\$586.00	\$0.00	\$586.00	Work					0.2h	21.8h	
	Jeff Pike			\$200.00	\$0.00	\$200.00	\$0.00	\$200.00	Work					0.07h	7.93h	
	Brenda D			\$158.00	\$0.00	\$158.00	\$0.00	\$158.00	Work					0.07h	7.93h	
	Yan Li			\$228.00	\$0.00	\$228.00	\$0.00	\$228.00	Work					0.07h	7.93h	
10	Contact pote	\$0.00	Prorated	\$1,260.00	\$0.00	\$1,260.00	\$0.00	\$1,260.00	Work						0.13h	
	Brad Sutt			\$660.00	\$0.00	\$660.00	\$0.00	\$660.00	Work						0.07h	
	Survey Te			\$600.00	\$0.00	\$600.00	\$0.00	\$600.00	Work						0.07h	
11	Conduct focu	\$0.00	Prorated	\$2,080.00	\$0.00	\$2,080.00	\$0.00	\$2,080.00	Work							
	Judy Lew			\$1,180.00	\$0.00	\$1,180.00	\$0.00	\$1,180.00	Work							

Step-by-Step: Apply a Different Cost Rate to an Assignment

6. Double-click on Yan Li's name. The Assignment Information dialog box appears.
7. Click the General tab, if it is not already selected.
8. In the Cost rate table box, key or select B, and then click OK. Microsoft Project applies Yan Li's Cost Rate Table B to the assignment. The new cost of the assignment, \$120.00, is reflected in the Total Cost column. Your screen should look similar to the figure on the next slide.
9. SAVE the project schedule.
 - PAUSE. LEAVE Project open to use in the next exercise.

Step-by-Step: Apply a Different Cost Rate to an Assignment

Yan Li's cost for task 9 is now \$120.00 based on Cost Rate Table B

	Task Name	Fixed Cost	Fixed Cost Accrual	Total Cost	Baseline	Variance	Actual	Remain	Details	Jan 6, '19					
										F	S	S	M	T	W
6	Jeff Pike			\$320.00	\$0.00	\$320.00	\$0.00	\$320.00	Work				8h	4.8h	
	Brad Sutt			\$246.40	\$0.00	\$246.40	\$0.00	\$246.40	Work				8h	6.93h	
	Annette I			\$149.33	\$0.00	\$149.33	\$0.00	\$149.33	Work				4h	3.47h	
	Review and s	\$0.00	Prorated	\$25.00	\$0.00	\$25.00	\$0.00	\$25.00	Work					1h	
7	Jeff Pike			\$25.00	\$0.00	\$25.00	\$0.00	\$25.00	Work					1h	
	Conduct surv	\$0.00	Prorated	\$1,792.86	\$0.00	\$1,792.86	\$0.00	\$1,792.86	Work					4.13h	16h
	Scott See			\$514.29	\$0.00	\$514.29	\$0.00	\$514.29	Work					1.18h	4.57h
	Judy Lew			\$674.29	\$0.00	\$674.29	\$0.00	\$674.29	Work					1.18h	4.57h
8	Annette I			\$228.57	\$0.00	\$228.57	\$0.00	\$228.57	Work					0.58h	2.28h
	Ryan thr			\$365.71	\$0.00	\$365.71	\$0.00	\$365.71	Work					1.18h	4.57h
	Bottled w			\$10.00	\$0.00	\$10.00	\$0.00	\$10.00	Work					0.09	0.93
	Focus Groups	\$0.00	Prorated	\$3,818.00	\$0.00	\$3,818.00	\$0.00	\$3,818.00	Work					0.2h	23.93h
9	Identify focu	\$0.00	Prorated	\$478.00	\$0.00	\$478.00	\$0.00	\$478.00	Work					0.2h	23.8h
	Jeff Pike			\$200.00	\$0.00	\$200.00	\$0.00	\$200.00	Work					0.07h	7.93h
	Brenda D			\$158.00	\$0.00	\$158.00	\$0.00	\$158.00	Work					0.07h	7.93h
	Yan Li			\$120.00	\$0.00	\$120.00	\$0.00	\$120.00	Work					0.07h	7.93h
10	Contact pote	\$0.00	Prorated	\$1,260.00	\$0.00	\$1,260.00	\$0.00	\$1,260.00	Work						0.13h
	Brad Sutt			\$660.00	\$0.00	\$660.00	\$0.00	\$660.00	Work						0.07h
	Survey Te			\$600.00	\$0.00	\$600.00	\$0.00	\$600.00	Work						0.07h
	Conduct focu	\$0.00	Prorated	\$2,080.00	\$0.00	\$2,080.00	\$0.00	\$2,080.00	Work						
11	Judy Lew			\$1,180.00	\$0.00	\$1,180.00	\$0.00	\$1,180.00	Work						

Specifying Resource Availability at Different Times

- Sometimes, as you are working on a project schedule, you will find that a resource will have varying availability. To control this availability, Microsoft Project uses Max. Units, or the maximum capacity of a resource to accomplish tasks.
- In the following exercise, you will resource availability over time using the Resource Availability grid.
- Recall that a resource's capacity to work is measured in units. The Max. Units value is the maximum capacity of a resource to accomplish tasks. A resource's calendar determines when a resource is available to work. However, the resource's capacity to work (measured in units and limited by their Max. Units value) determines how much that resource can work within those hours without becoming overallocated.

Step-by-Step: Specify a Resource's Availability Over Time

- GET READY. USE the project schedule you created in the previous exercise.
- 1. On the ribbon, click the Resource Sheet button.
- 2. In the Resource Name column, double-click the name of resource 10, Model technician. The Resource Information dialog box appears.
- 3. Click the General tab, if it is not already selected. You originally planned that there would be two technicians available for the entire project, but you have just determined that there will only be one available from March 4 through March 8, 2019.
- 4. Under Resource Availability, in the first row of the Available From column, leave NA (Microsoft Project's term for a null field, or a field that is blank).

Step-by-Step: Specify a Resource's Availability Over Time

5. In the Available To cell in the first row, key or select 3/3/19.
6. In the Available From cell in the second row, key or select 3/4/19.
7. In the Available To cell in the second row, key or select 3/8/19.
8. In the Units cell in the second row, key or select 100%.
9. In the Available From cell in the third row, key or select 3/9/19.
10. Leave the Available To cell in the third row blank.
11. In the Units cell in the third row, key or select 200%, and then press Enter. Your screen should look similar to the figure on the next slide.

Step-by-Step: Specify a Resource's Availability Over Time

12. Click OK to close the Resource Information dialog box.
13. SAVE the project schedule.
 - PAUSE. LEAVE Project open to use in the next exercise.

Available From	Available To	Units
NA	3/3/2019	200%
3/4/2019	3/8/2019	100%
3/9/2019	NA	200%

Only one Model technician is available between 3/4 and 3/8

Resolving Resource Overallocations Manually

- A resource is overallocated when it is scheduled for work that exceeds its maximum capacity to work. You can manually resolve this situation within the project schedule.
In the next exercise, you will manually resolve a resource overallocation. Recall that a resource's capacity to work is called allocation, and a resource is said to be in one of three states:
- **Underallocated:** The work assigned to the resource is less than the resource's maximum capacity.
- **Fully allocated:** The total work of a resource's task assignments is exactly equal to that resource's work capacity.
- **Overallocated:** A resource is assigned to do more work than can be done within the normal work capacity of the resource.

Resolving Resource Overallocations Manually

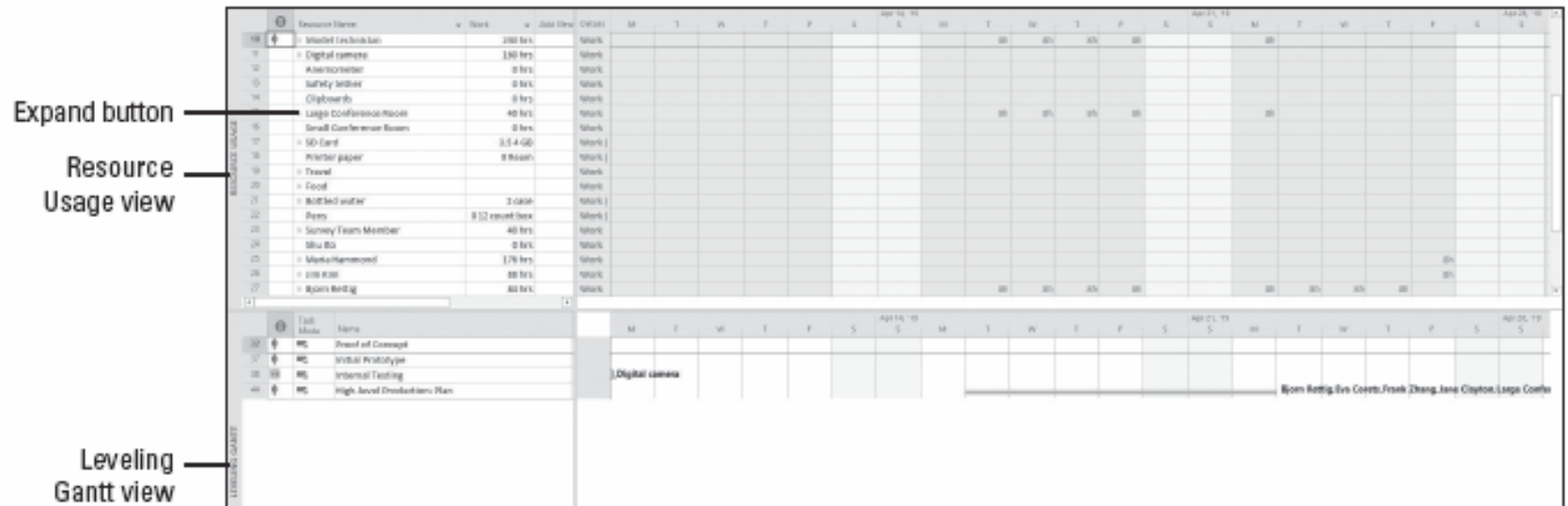
Manually editing an assignment is one way to resolve a resource overallocation, but there are several other options:

- You can replace the overallocated resource with another resource using the Replace button in the Assign Resources dialog box.
- You can reduce the value in the Units field in the Assignment Information or Assign Resources dialog box.
- If the overallocation is not extreme, you can just allow the overallocation to remain in the schedule.
- In Microsoft Project 2016, overallocations are also noted when you have assigned a work resource to working times outside normal working hours. They are not truly overallocated by definition. It is simply the software's way of notifying you that you have resources assigned work that is outside their normal working hours.

Step-by-Step: Manually Resolve a Resource Overallocation

- GET READY. USE the project schedule you created in the previous exercise.
1. On the View ribbon, click the down arrow to the right of the Resource Sheet button, click More Views, select Resource Allocation, and then click Apply. Microsoft Project switches to the Resource Allocation view. This is a split view that displays the Resource Usage view in the top pane and the Leveling Gantt view in the bottom pane.
 2. Press the F5 key. Key 1/10/19 in the Date box and then click OK. The Leveling Gantt pane shows the task bars for assignments.
 3. On the ribbon, in the Zoom group, click the down arrow in the Timescale box and select days. Your screen should look similar to the figure on the next slide.

Step-by-Step: Manually Resolve a Resource Overallocation



4. In the Resource Usage view, scroll vertically through the Resource Name column so that you can see the names. The names you see formatted in red are overallocated resources.

Step-by-Step: Manually Resolve a Resource Overallocation

5. In the Resource Name column, navigate (scroll) to and select the name of resource 4, Judy Lew.
6. Click the expand button next to Judy Lew's name. Scroll left to see the assignments at the beginning of the project. Your screen should look similar to the figure on the next slide.

In the upper pane, you see most all of Judy's assignments. Notice that two of those tasks, task 7, Conduct Survey, and task 11, Conduct focus groups, are causing an overallocation.

In the lower pane, you can see the Gantt bars for the two tasks that have caused Judy to be overallocated during this time—tasks 7 and 11. This results in work on the same day of around 11.4 hours of work—beyond Judy's capacity to work. In addition, Judy is also assigned to an hour of work for task 58, Status meeting 2.

Step-by-Step: Manually Resolve a Resource Overallocation

				Jan 11, '19											
				W	T	F	S	S	M	T	W	T	F		
RESOURCE USAGE		Resource Name	Work	Details											
		Unassigned	0 hrs	Work											
	1	Jamie Harding	259 hrs	Work											
	2	Scott Seely	59.25 hrs	Work	4.57h	4.57h	4.57h	4.57h		3.38h					
	3	Jeff Pike	221.8 hrs	Work	7.93h										
	4	Judy Lew	264.85 hrs	Work	4.57h	4.57h	4.57h	4.57h		12.38h	8h	0.07h	0h		
		Conduct survey	22.85 hrs	Work	4.57h	4.57h	4.57h	4.57h		3.38h					
		Conduct focus groups	40 hrs	Work						8h	8h	0.07h	0h		
		Conduct observations	40 hrs	Work											
		Conduct secondary research	40 hrs	Work											
		Research Findings Evaluation	8 hrs	Work											
		Resource Planning	24 hrs	Work											
		Final Production Plan Approval	2 hrs	Work											
		Marketing Plan Development and	8 hrs	Work											
		Status Meeting 1	1 hr	Work											
		Status Meeting 2	1 hr	Work						1h					
		Status Meeting 3	1 hr	Work											
		Status Meeting 4	1 hr	Work											
		Status Meeting 5	1 hr	Work											

		Jan 11, '19											
		W	T	F	S	S	M	T	W	T	F		
7	Conduct survey	Judy Lew(57%), Scott Seely(57%)											
11	Conduct focus groups												
15	Conduct observations												
22	Conduct secondary research												
30	Research Findings Evaluation												
45	Resource Planning												
47	Final Production Plan Approval												

Judy Lew's assignments and associated Gantt bars

Step-by-Step: Manually Resolve a Resource Overallocation

7. In the Resource Name column, navigate (scroll) to and select the name of resource 4, Judy Lew.
8. Click the General tab, if it is not already selected.
9. In the Units box, key or select 50% and then click OK to close the Assignment Information dialog box.

Note that Judy's daily work assignments on this task are reduced, but the task duration is increased. You want to reduce the work, but not increase the duration of the task. Also note the Actions button that has been activated next to the name of the assignment.
10. Click the Actions button. Review the options in the list that appears. Your screen should look similar to the figure on the next slide.

Step-by-Step: Manually Resolve a Resource Overallocation

					Jan 6, '19							Jan 13, '19						
					S	M	T	W	T	F	S	S	M	T	W	T	F	
			Unassigned	0 hrs														
1			Jamie Redding	259 hrs														
2			Scott Seely	59.25 hrs														
3			Jeff Pike	221.8 hrs		9h	4.98h	4.57h	4.57h	4.57h	4.57h		3.38h					
4			Judy Lew	204.85 hrs		8h	5.87h	7.93h										
						1h	1.03h	4h	4h	4h	4h		13h	9.82h	0.07h	0h	0h	
			Conduct survey	22.85 hrs			1.03h	4h	4h	4h	4h		4h	1.82h				
			You changed the hours resources work per day (units). Do you want to:										8h	8h	0.07h	0h	0h	
			<input checked="" type="radio"/> Change the duration but keep the amount of work the same.															
			<input type="radio"/> Change the amount of work but keep the duration the same.															
			Resource Planning	24 hrs														
			Final Production Plan Approval	2 hrs														

Select the second option in the Actions Tag list

- Click Change the amount of work but keep the duration the same in the Actions option list. Microsoft Project reduces Judy's work assignments on the task and restores the task to its original duration. Your screen should look similar to the figure on the next slide.

Step-by-Step: Manually Resolve a Resource Overallocation

RESOURCE USAGE	Resource Name ▾ Work ▾ Add New				Jan 6, '19							Jan 13, '19						
	Unassigned				S	M	T	W	T	F	S	S	M	T	W	T	F	
	1	👤	▶ Jamie Reding	0 hrs	Work													
	2	👤	▶ Scott Soely	50.25 hrs	Work		9h	4.98h	4.57h	4.57h	4.57h			3.38h				
	3	👤	▶ Jeff Pike	221.8 hrs	Work		8h	5.87h	7.93h									
	4	👤	▶ Judy Law	202 hrs	Work		1h	1.03h	4h	4h	4h	4h		11.97h	8h	0.07h	0h	0h
			Conduct survey	20 hrs	Work			1.03h	4h	4h	4h	4h		2.97h				
			Conduct focus groups	40 hrs	Work									8h	8h	0.07h	0h	0h
			Conduct observations	40 hrs	Work													
			Conduct secondary research	40 hrs	Work													
		Research Findings Evaluation	8 hrs	Work														
		Resource Planning	24 hrs	Work														
		Final Production Plan Approval	2 hrs	Work														
		Marketing Plan Development and	8 hrs	Work														

Task works hours have been reduced

Notice that Judy is still overallocated, so now you will reduce the assignment units on her second task.

- In the Resource Name column, double-click Judy's second assignment, Conduct focus groups. The Assignment Information dialog box appears.

Step-by-Step: Manually Resolve a Resource Overallocation

13. Click the General tab if it is not already visible.
14. In the Units box, key or select 50% and then click OK to close the Assignment Information dialog box.
15. Click the Actions button. Click Change the amount of work but keep the duration the same in the Actions option list. Judy's assignments on tasks 7 and 11 are now resolved. You have just manually changed Judy's assignments to reduce the work assigned and resolve this overallocation. Your screen should look similar to the figure on the next slide.
16. SAVE the project schedule.
 - PAUSE. LEAVE Project open to use in the next exercise.

Step-by-Step: Manually Resolve a Resource Overallocation

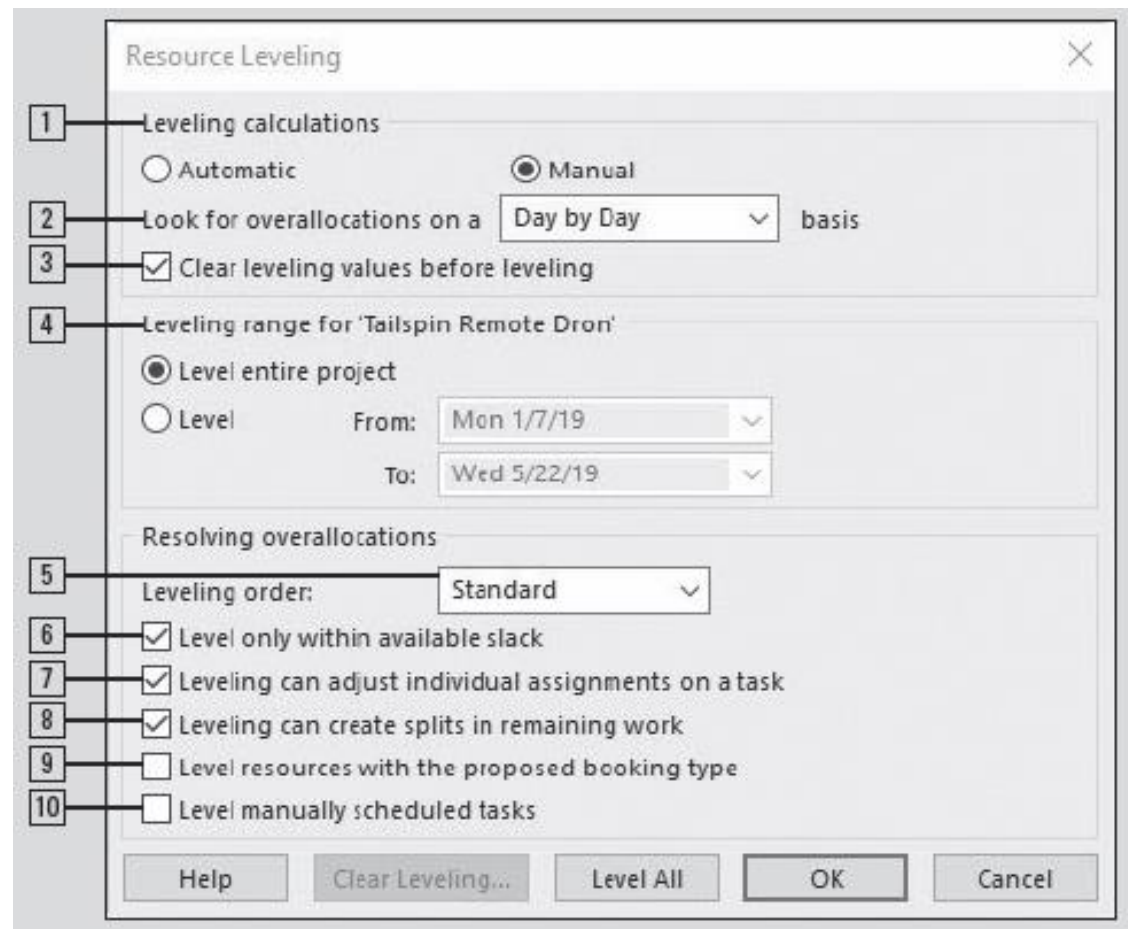
RESOURCE USAGE

				Jan 6, '19							Jan 13, '19						
				S	S	M	T	W	T	F	S	S	M	T	W	T	F
		Resource Name	Work	Details													
		Unassigned	0 hrs	Work													
1		Jamie Reding	259 hrs	Work													
2		Scott Seely	59.25 hrs	Work			9h	4.98h	4.57h	4.57h	4.57h	4.57h		3.38h			
3		Jeff Pike	221.8 hrs	Work			8h	5.87h	7.93h								
4		Judy Low	182 hrs	Work			1h	1.03h	4h	4h	4h	4h		7.97h	4h	0.03h	0h
		Conduct survey	20 hrs	Work				1.03h	4h	4h	4h	4h		2.97h			
		Conduct focus groups	20 hrs	Work										4h	4h	0.03h	0h
		Conduct observations	40 hrs	Work													
		Conduct secondary research	40 hrs	Work													
		Research Findings Evaluation	8 hrs	Work													
		Resource Planning	24 hrs	Work													
		Final Production Plan Approval	2 hrs	Work													
		Marketing Plan Development and	8 hrs	Work													
		Status Meeting 1	1 hr	Work			1h										
		Status Meeting 2	1 hr	Work										1h			
		Status Meeting 3	1 hr	Work													
		Status Meeting 4	1 hr	Work													
		Status Meeting 5	1 hr	Work													

Judy Low is no longer overallocated

Software Orientation

- The Resource Leveling dialog box, shown at right, allows you to specify the rules and options that control how Microsoft Project performs resource leveling.
- The numbered options are described on the following slides.



Software Orientation

The options in the Resource Leveling dialog box are:

1. *Leveling calculations*: These selections determine whether Microsoft Project levels resources constantly (Automatic) or only when you tell it to do so (Manual). Automatic leveling occurs as soon as a resource becomes overallocated.
2. *Look for overallocations on a basis*: This selection determines the time frame in which Microsoft Project will look for overallocations. If a resource is overallocated, its name will be formatted in red. If a resource is not overallocated, there will be no indication of any overallocation.
3. *Clear leveling values before leveling*: You might have to level resources repeatedly to get the results you want. If the Clear leveling values before leveling check box is selected, Microsoft Project removes any existing delays from all tasks before leveling.

Software Orientation

The options in the Resource Leveling dialog box are (continued):

4. *Leveling range for . . .*: This selection determines whether you level the entire project or only those assignments that fall within a date range you specify. Leveling within a date range is advantageous when you have started tracking actual work and you want to level only the remaining assignments in a project.
5. *Leveling order*: This setting allows you to control the priority Microsoft Project uses to determine which tasks it should delay to resolve a resource conflict. There are three options: ID Only, Standard, and Priority, Standard. The ID Only option delays tasks according to their ID numbers only. The Standard option delays tasks according to their predecessor relationships, start dates, task constraints, slack, priority, and IDs. The Priority, Standard option looks at the task's priority value before other standard criteria.

Software Orientation

The options in the Resource Leveling dialog box are (continued):

6. *Level only within available slack*: Clearing this setting allows Microsoft Project to extend the project's finish date, if necessary, to resolve resource overallocations. Selecting this setting would prevent Microsoft Project from extending the project's finish date in order to resolve resource overallocations. Instead, Project would only use the free slack of tasks, which might or might not be adequate to fully resolve resource overallocations.
7. *Leveling can adjust individual assignments to work on a task*: This setting allows Microsoft Project to add leveling delay (or, if Leveling can create splits in remaining work is selected, to split work on assignments) independently of any other resources assigned to the same task. This could cause resources to start and finish work on a task at different times.

Software Orientation

The options in the Resource Leveling dialog box are (continued):

8. *Leveling can create splits in remaining work:* This setting allows Microsoft Project to split work on a task in order to resolve an overallocation.
9. *Level resources with the proposed booking type:* Use this option only when Microsoft Project 2016 is being used in an enterprise environment, such as Project Server 2013. Using this option allows Microsoft Project to level resources in projects, connected to Project Server 2013, that have a proposed booking type.
10. *Level manually scheduled tasks:* If your project contains manually scheduled tasks that have overallocated resources, selecting this option allows the software split or delays these tasks. Leave this option selected if you want to maintain control and manually resolve overallocations on the manually scheduled tasks.

Leveling Overallocated Resources

- To avoid an overallocation situation, you can cause a resource's work on a specific task to be delayed through a process known as resource leveling.
- In the following exercise, you will use resource leveling to resolve overallocations. Recall that resource leveling is the process of delaying or splitting a resource's work on a task to resolve an overallocation.
- The options in the Resource Leveling dialog box enable you to set parameters about how you want Microsoft Project to resolve resource overallocations. Depending on the options you choose, Microsoft Project might try to level resources by delaying the start date of an assignment or task, or splitting the work on the task.

Step-by-Step: Use Resource Leveling to Resolve an Overallocation

- GET READY. USE the project schedule you created in the previous exercise.
- 1. On the ribbon, in the Split View group, deselect the Details check box.
- 2. On the ribbon, in the Resource Views group, click Resource Sheet. The Resource Sheet view appears. Take note of the resource names that appear in red and have the overallocated icon in the Indicators column.
- 3. Click on the Resource tab. In the Level group, select Leveling Options. The Resource Leveling dialog box appears.
- 4. In the Resource Leveling dialog box, under Leveling calculations, select Manual, if it is not already selected.

Step-by-Step: Use Resource Leveling to Resolve an Overallocation

5. In the Look for overallocations on a basis box, select Week by Week.
6. Ensure the Clear leveling values before leveling check box is checked.
7. Under Leveling range for, select Level entire project.
8. Under Resolving overallocations, in the Leveling order box, select Standard.
9. Clear the Level only within available slack check box.
10. Select the Leveling can adjust individual assignments on a task check box.
11. Select the Leveling can create splits in remaining work check box.
12. Clear the Level resources with the proposed booking type check box.

Step-by-Step: Use Resource Leveling to Resolve an Overallocation

13. Clear the Level manually scheduled tasks check box. Your screen should look similar to the figure at right.
14. Click the Level All button.
15. Notice that Project levels the overallocated resources.

The screenshot shows the 'Resource Leveling' dialog box with the following settings:

- Leveling calculations:**
 - ☐ Automatic
 - ☒ Manual
 - Look for overallocations on a **Week by Week** basis
 - ☒ Clear leveling values before leveling
- Leveling range for 'Tailspin Remote Dron':**
 - ☒ Level entire project
 - ☐ Level
 - From: **Mon 1/7/19**
 - To: **Wed 5/22/19**
- Resolving overallocations:**
 - Leveling order: **Standard**
 - ☐ Level only within available slack
 - ☒ Leveling can adjust individual assignments on a task
 - ☒ Leveling can create splits in remaining work
 - ☐ Level resources with the proposed booking type
 - ☐ Level manually scheduled tasks

Buttons at the bottom: Help, Clear Leveling..., Level All, OK, Cancel.

Step-by-Step: Use Resource Leveling to Resolve an Overallocation

After step 15, your screen should look similar to the figure at right.

16. On the ribbon, click the down arrow under the Team Planner button. Select More Views, select Leveling Gantt, and then click Apply.

		Resource Name	Type	Material Label	Initials	Group
1		Jamie Reding	Work		J	Engineering
2		Scott Seely	Work		S	Marketing
3		Jeff Pike	Work		J	Marketing
4		Judy Lew	Work		J	Management
5		Brenda Diaz	Work		B	Administrative
6		Brad Sutton	Work		B	Marketing
7		Annette Hill	Work		A	Administrative
8		Ryan Ihrig	Work		R	Marketing
9		Yan Li	Work		Y	
10		Model technician	Work		M	Manufacturing
11		Digital camera	Work		D	Equipment
12		Anemometer	Work		A	Equipment
13		Safety tether	Work		S	Equipment
14		Clipboards	Work		C	Supplies
15		Large Conference Room	Work		L	Facilities
16		Small Conference Room	Work		S	Facilities

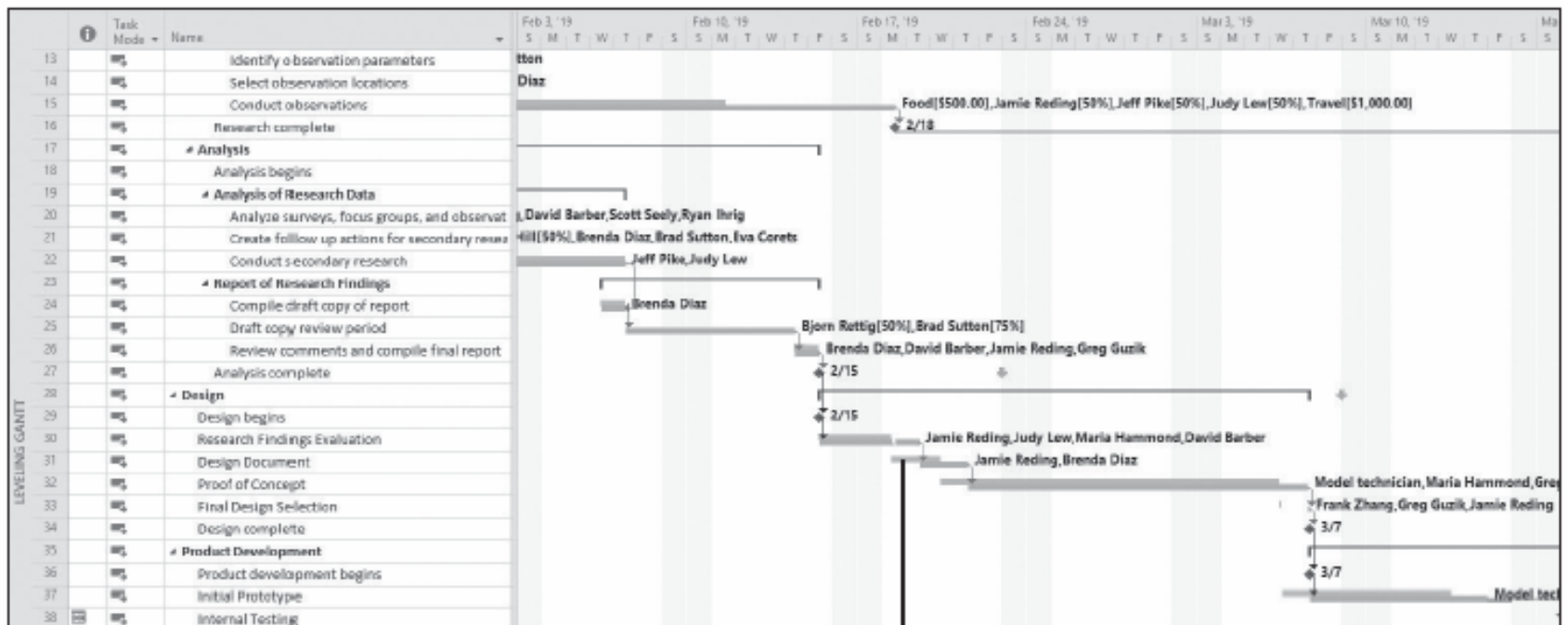
Jamie and Jeff (and others) are no longer overallocated

Resources that are still overallocated

Step-by-Step: Use Resource Leveling to Resolve an Overallocation

17. Press the F5 key and then key 2/17/19 in the Date box, and then click OK.
18. Scroll vertically so that task 13 or 14 is at the top of the task name list. Your screen should look similar to the figure on the next slide. Notice that each task now has two bars. The tan bar on the top represents the preleveled task. The light blue bar on the bottom represents the leveled task. You can see all of the preleveled start, duration, and finish values for any task by pointing to the desired tan bar. The solid teal line to the right of any light blue bar represents the float (slack) for that task.
19. SAVE the project schedule and then CLOSE the file.
 - PAUSE. If you are continuing to the next lesson, keep Project open. If you are not continuing to additional lessons, CLOSE Project.

Step-by-Step: Use Resource Leveling to Resolve an Overallocation



Level Gantt view bars represent values of the preleveled tasks and the values after leveling

Leveling Overallocated Resources

- Resource leveling is a powerful tool, but it has limits. It can only do a few things: It adds delays to tasks, it splits tasks, and it adjusts resource assignments. It does this by following a complex set of rules and options that you specify in the Resource Leveling dialog box.
- Resource leveling is useful for fine-tuning, but it can't replace the judgment of a project manager about task durations, relationships, and constraints, or resource availability.
- Resource leveling works with the information in your project schedule, but it might not be possible to completely resolve all resource overallocations within the time frame you want without changing more basic task and resource information.

Skill Summary

SKILLS	MATRIX SKILL
Entering Material Resource Consumption Rates	Enter a variable consumption rate for a material resource
Entering Costs Per Use for Resources	Enter a cost per use for a resource
Assigning Multiple Pay Rates for a Resource	Assign multiple pay rates for a resource
Applying Different Cost Rates to Assignments	Apply a different cost rate to an assignment
Specifying Resource Availability at Different Times	Specify a resource's availability over time
Resolving Resource Overallocations Manually	Manually resolve a resource overallocation
Leveling Overallocated Resources	Use resource leveling to resolve an overallocation