

SENG 275

SOFTWARE TESTING

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ENGINEERING



FAULT / FAILURE / ERROR / BUG / DEFECT

VERIFICATION / VALIDATION



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FAULT/FAILURE/ERROR/BUG/DEFECT

VERIFICATION/VALIDATION



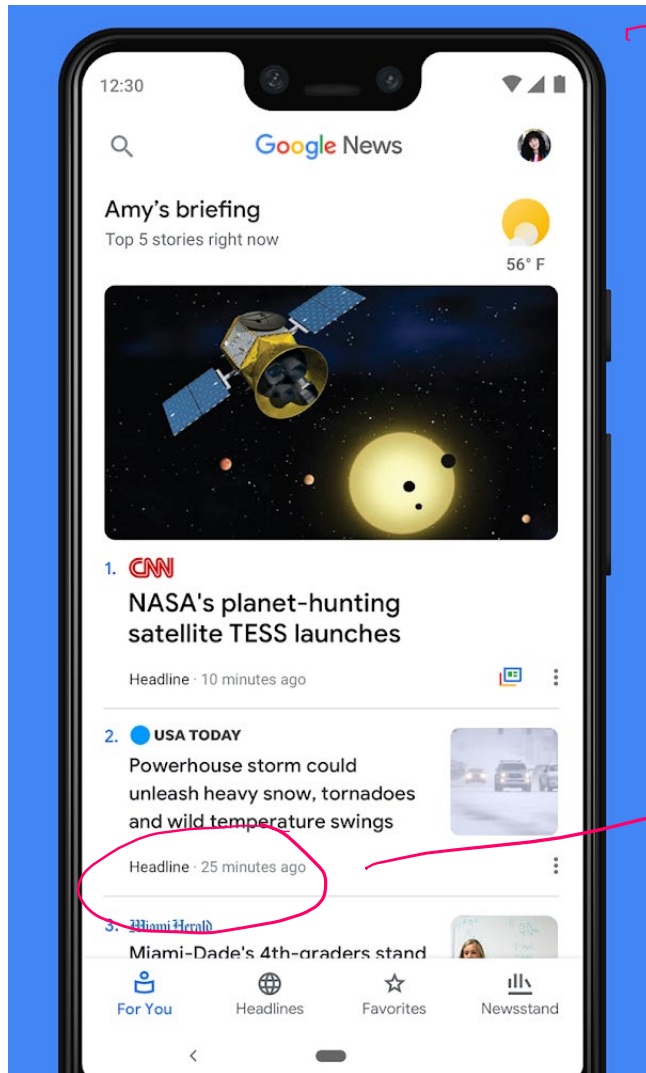
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Failure, Fault and Error

- **Failure** is an OBSERVABLE INCORRECT BEHAVIOUR of the software.
- **Fault** is INCORRECT CODE.
- **Error** is CAUSE OF FAULT.
- If Failures become visible to the end user, it may be disastrous to the application.
- An example of a failure is a mobile app that stops working, or a news website that starts to show yesterday's news on its front page.
- The software system did something it was not supposed to do.
- Errors may be caused if specifications are incorrectly interpreted by a developer.





→ Say Date today is
04/05/2021

Failure

→ This is news of
03/05/2021



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Defect (or bug, fault)

A flaw in a component that can cause the system to behave incorrectly.
e.g., an incorrect statement.

A defect, if encountered during execution, may cause a failure.

Error (mistake)

A human action that produces an incorrect result.

A mistake by a developer can lead to a fault in the source code that can eventually result in a failure.

ERROR

**FAULT
(bug/defect)**

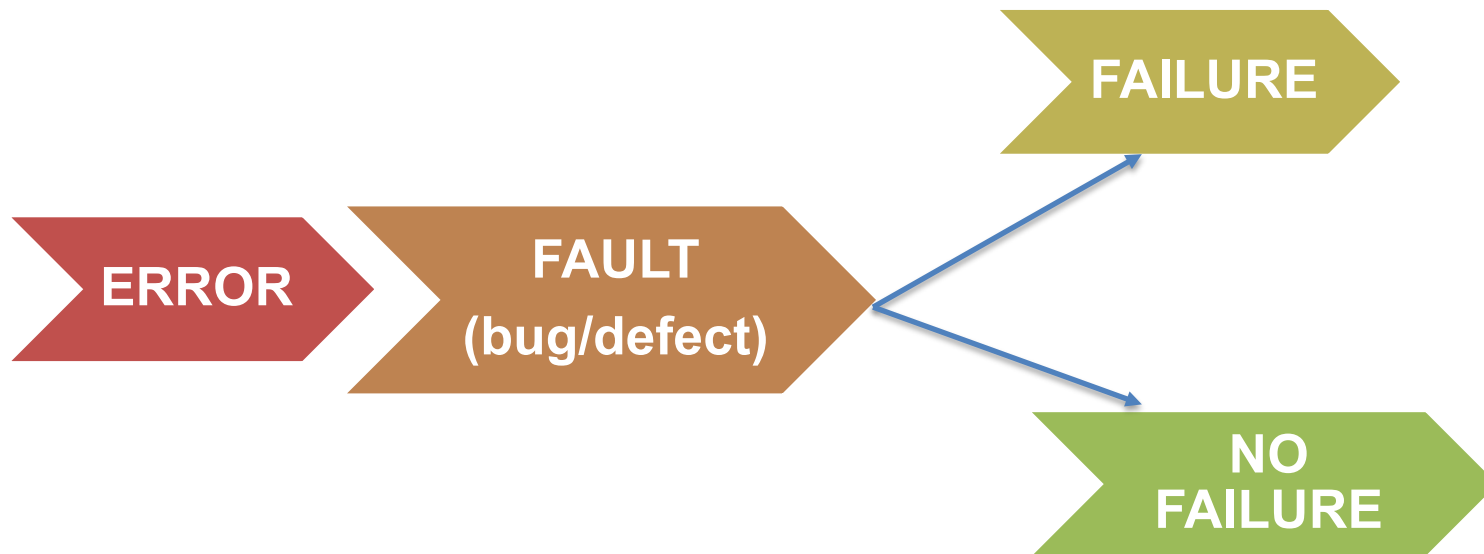
FAILURE

Give Example Cases

1. Error: No, Fault: Yes, Failure: Yes
2. Error: No, Fault: Yes, Failure: No
3. Error: Yes, Fault: Yes, Failure: Yes
4. Error: Yes, Fault: Yes, Failure: No
5. Error: No, Fault: No, Failure: Yes



Depending on the test input, the fault may or may not manifest in a failure



Failures/faults/errors

- Failures are generally caused by faults.
- Faults are also called defects or bugs.
- A fault is the flaw in the component of the system that caused the system to behave incorrectly.
- A fault is technical and usually refers to source code, such as a comparison in an if statement that uses a "less than" operator (<) instead of a "greater than" operator (>). A broken connection is an example of a hardware fault.
- The existence of a fault in the source code does not necessarily lead to a failure. If the code containing the fault is never executed, it will never cause a failure.
- Error, also called mistake. An error is the human action (cause of a fault) that caused the system to run not as expected. Error is deviation from actual and expected value. It represents mistake made by people. E.g., Result is subtraction instead of addition, found during development.
- For example, a developer didn't cover an obscure condition because they misunderstood the requirement.
- Plugging a cable into the wrong socket is an example of a hardware mistake.



Find Error, Fault, Failure

//Program to add two numbers

```
#include<stdio.h>
```

```
int main ()
```

```
{ int value1, value2, ans;
```

```
value1 = 5;
```

```
value2 = 3;
```

```
ans = value1 - value2;
```

```
printf("The addition is = %d.", ans);
```

```
return 0; }
```

When you compile and run this program you see the printed statement as below:

The addition is = 2.



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Find Error, Fault, Failure

```
//Program to add two numbers
#include<stdio.h>

int main ()
{ int value1, value2, ans;
value1 = 5;
value2 = 3;
ans = value1 - value2;
printf("The addition is = %d.", ans);
return 0; }
```

Error: developer incorrectly interprets how addition is done or mistakenly inserts a minus symbol instead of plus.

Fault: minus symbol instead of plus

Failure: subtraction result instead of addition result.

When you compile and run this program you see the printed statement as below:

The addition is = 2.



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Program

```
public static int numZero (int[] x){  
    //Effects: if x==null throw NullPointerException  
    // else return the number of occurrences of 0 in x  
    int count = 0;  
    for (int i = 1; i < x.length; i++)  
        { if (x[i]==0)  
            count++;  
        }  
    return count;  
}
```

//Explanation

```
int[] exampleArray = {1,2,3,4,5};  
int exampleArraySize = exampleArray.length;  
System.out.print("This Java array size is: " + exampleArraySize );  
//The Java array length example prints out the number 5
```



Program

```
public static int numZero (int[] x){  
    //Effects: if x==null throw NullPointerException  
    // else return the number of occurrences of 0 in x  
    int count = 0;  
    for (int i = 1; i <x.length; i++)  
        { if (x[i]==0)  
            count++;  
        }  
    return count;  
}
```

Q) Identify the fault and fix it.

Q) Identify a test case where fault is executed but does not return a failure

Q) Identify a test case where fault is executed but does return a failure



Questions

Q) Identify fault and fix it.

Fault: for (int i = 1; i < x.length; i++)

Fix: for(int i=0; i<x.length; i++)

Q) Identify a test case where fault is executed but does not return a failure.

A) x = [2,7,0], fault executed, no failure

Q) Identify a test case where fault is executed but does return a failure.

A) x = [0,7,2], fault executed, failure



FAULT/FAILURE/ERROR/BUG/DEFECT

VERIFICATION/VALIDATION



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Verification and Validation

- Verification:
“Are we building the product, right?”
- Validation:”
“Are we building the right product?”
(Is this what the user wants?)



SOFTWARE TESTING

```
graph TD; A[SOFTWARE TESTING] --> B[STATIC TESTING]; A --> C[DYNAMIC TESTING]; B --> D[REVIEW]; B --> E[WALK THROUGH]; B --> F[INSPECTION]; C --> G[FUNCTIONAL TESTING]; C --> H[NON-FUNCTIONAL TESTING];
```

STATIC TESTING

REVIEW

WALK
THROUGH

INSPECTION

DYNAMIC TESTING

FUNCTIONAL
TESTING

NON-FUNCTIONAL
TESTING

What is Static Testing?

- Static Testing is a type of software testing in which software application is tested **without code execution**.
- Manual or automated **reviews of code, requirement documents and document design** are done in order to find the errors.
- The main objective of static testing is to improve the quality of software applications by **finding errors in early stages of software development** process.



Examples of Work documents-

- Requirement specifications
- Design document
- Source Code
- Test Plans
- Test Cases
- Test Scripts
- Help or User document
- Web Page content



Testing Process

Get the requirements

Prepare Test Plan

Create Test Scenarios

Create Test cases for each Test Scenario

Review meeting

Change Test cases if required

Upload the Test Cases

Manual/Automation Testing



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What is Dynamic Testing?

- Under Dynamic Testing, a code **is executed**.
- It checks for **functional behavior** of software system, **memory/cpu usage and overall performance** of the system. Hence the name "Dynamic"



VERIFICATION

It is a **static practice** of checking documents, design code and program

It does not involve code execution

It is human based checking of documents and files

It uses walkthroughs, inspection and reviews



VALIDATION

It is a **dynamic practice** of validating and testing the actual product

It involves code execution

It is computer based execution of Program

It uses blackbox testing, gray box testing and white box testing



Example of verification and validation

- In Software Engineering, consider the following specification

A clickable button with name Submet

- Verification would **check the design doc** and correcting the spelling mistake.
- Otherwise, the development team will create a button like



- So new specification is

A clickable button with name Submit

- Once the code is ready, Validation is done. A Validation test found –

Button **NOT** Clickable



Owing to Validation testing, the development team will make the submit button clickable



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Verification Strategy	Explanation	Deliverable
Requirements Review	The study and discussions of the computer system requirements to ensure they meet stated user needs and are feasible.	Reviewed statement of requirements.
Design Review	The study and discussion of the computer system design to ensure it will support the system requirements.	System Design Document, Hardware Design Document.
Code Walkthrough	Informal analysis of the program source code to find defects and verify coding techniques.	Software ready for initial testing by the developer.
Code Inspection	Formal analysis of the program source code to find defects as defined by meeting system design specification.	Software ready for testing by the testing team.

Sample GitHub code review

```
9 +
10 +   events:
11 +     'click .app-close': '_closeDialer'
12 +
13 +   serializeData: ->
14 +     frameSource: @_getFrameSource()
15 +
16 +   _dial: ( @contact, @phone ) ->
17 +     @render()
```

4



c-alscott repo collab

4 days ago

Why do we need to rerender every time we show the view? Can't we just render it once, then hide it away?



repo collab

4 days ago

The problem is the source of the iframe changes with each dial ...

But now that I think about it -- could we have used the `ui` property to bind to the iframe?



c-alscott repo collab

4 days ago

You could use a UI hash and use jQuery to change the attribute.



repo collab

4 days ago

Gracias! We just did that :)

Add a line note



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ERRORS IN REQUIREMENTS CAN BE FOUND USING VERIFICATION(REQUIREMENT TESTING)



Errors in ambiguous requirements

1) Weak wording:

“The system **should not allow external users to access...”**

does that mean that consultants working on-site get access or not?

The requirement is better phrased as

“The system will only allow employees to access...”

2) Pronoun ambiguity:

“When in a date field, the user should be able to open a pop-up calendar. *This* allows the user to...”

- What is the ***this*** that allows the user to do something? It could be the **date field** or the **calendar**.



Adverbs ambiguity

- Try to be specific when describing the intended product characteristics so that all readers will share a common vision of what result they will have when they're done.
- Adverbs are **subjective** and result in ambiguity when **people interpret them differently**.
- “The system must refresh the data **reasonably quickly**”-Ambiguous
- “The system must refresh the data within 0.5 seconds.”-
Unambiguous
- “Offer **significantly better** download speed.”-Ambiguous
- “Offer download speed of 6 mbps”-unambiguous



Ambiguity in Boundaries resolution

- “Only supervisors may issue cash refunds greater than \$50.”
- An analyst might derive several functional requirements from that business rule, such as the following:
 - 1. If the amount of the cash refund is less than \$50, the system shall open the cash register drawer.
 - 2. If the amount of the cash refund is more than \$50 and the user is a supervisor, the system shall open the cash register drawer. If the user is not a supervisor, the system shall display a message: “Call a supervisor for this transaction.”
- But what if the amount of the cash refund is **exactly \$50**? Is this a third, unspecified case? Or is it one of the two cases already described? If so, which one?



You can resolve boundary ambiguities in one of three ways.

- **Tabular solution**

- **Less than or equal to solution**: The previous requirement #1 could be rewritten as,

“If the amount of the cash refund is less than or equal to \$50, the system shall open the cash register drawer.”

- **Inclusive, Exclusive solution**: Alternatively, you could use the words inclusive and exclusive to explicitly indicate whether the endpoints of a numerical range are considered to lie within the range or outside the range.

“If the amount of the cash refund is less \$50, inclusive \$50, the system shall open the cash register drawer.”

