

Arfaz Hossain

4098 San Capri Terrace,
Victoria, British Columbia
250 880 8402

arfazhussain@uvic.ca
linkedin.com/in/arfazhussain
arfazhuss.com/#portfolio

June 15, 2023

GeoComply
Vancouver, British Columbia

Dear Hiring Manager:

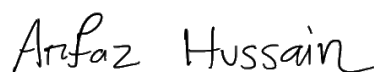
I am writing to apply for the IT Support Engineer Co-op at GeoComply. As someone who is always eager to learn and grow in my field, I believe that this is an excellent opportunity to gain valuable experience and enhance my skills in software development.

I have a deep fascination for the potential of technology to solve intricate problems, and I am continually refining my skills in developing efficient and dependable software solutions. Throughout my academic coursework, I have collaborated with multiple teams on diverse projects, gaining experience in different areas of software development. In addition to my academic projects, I have completed several personal projects, including developing mobile applications, building my personal web portfolio, and creating an obstacle-based game using Java Swing. These projects have given me the opportunity to work on my own, and I have developed strong problem-solving and debugging skills in the process.

In considering the alignment of responsibilities between an IT Support Intern and my own qualifications, I have experience in a customer service environment before and during the start of my academic studies at University of Victoria. I have, on many occasions, employed my technical skills in my customer service roles to help automate tasks in the workplace. Although I do not have a direct experience in an IT Support or ticketing environment, I am eager to learn the important skills that comes with this role. I am proficient in configuring and troubleshooting both Windows and macOS devices. Before starting my post-secondary education, I have often assumed the role of IT Support for my family members and helped my parents and grandparents in troubleshooting various technical issues they encountered with their devices and software. My technical background, combined with my previous work experience in customer service roles and my excellent communication, interpersonal, and problem-solving skills, make me well-suited for this role. While I may not possess extensive experience, I am confident that my passion, hunger for growth, and drive to excel will compensate for any gaps in my skills or knowledge.

Given my current work-term setup, I am available for either a 4 or 8-month co-op term and would be open to the possibility of participating in two consecutive terms. Thank you for considering my application. I look forward to the opportunity to further discuss my skills and experience with at GeoComply.

Most Sincerely,



Arfaz Hossain (He/Him)
2nd Year Software Engineering (BSEng) Student,
University Of Victoria