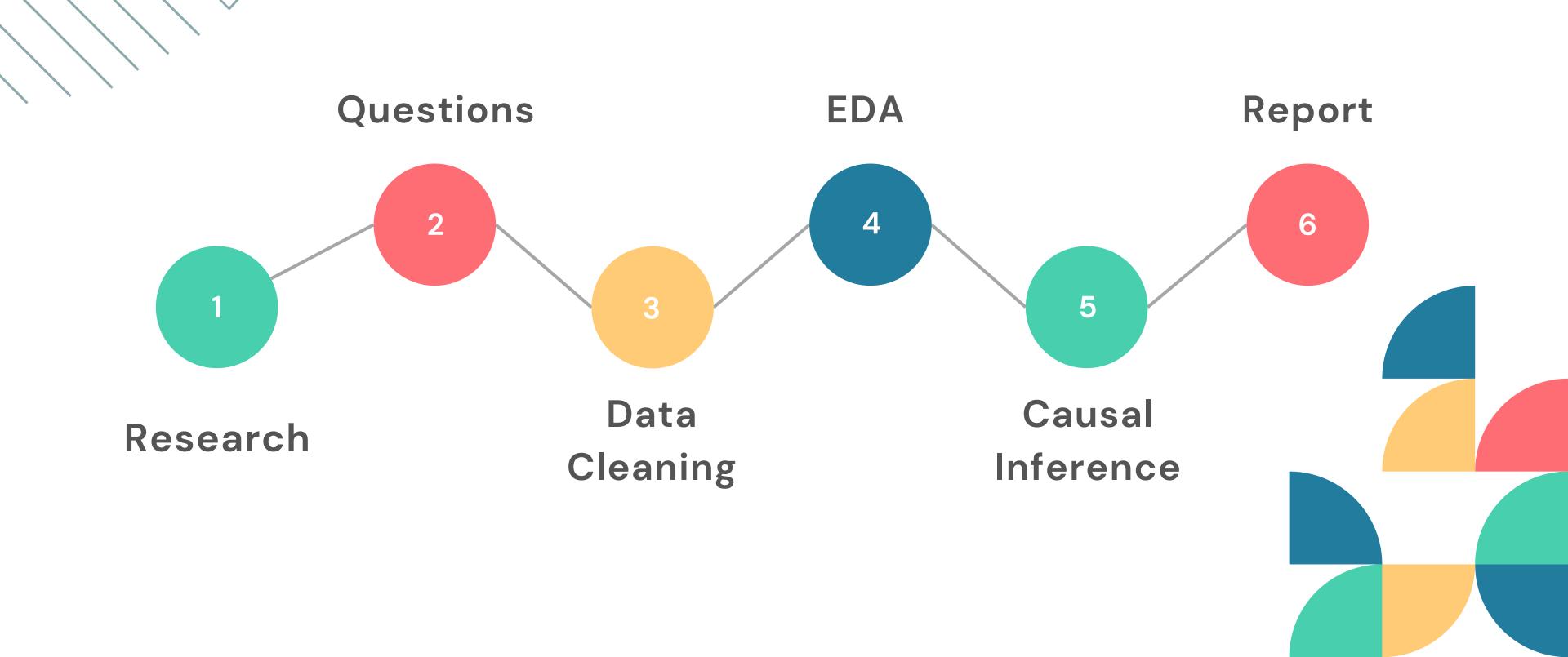


Abdul Rafey Arham Bin Imtiaz Jawad Shakeel Sarfraz Ahmad Uzayr Ali

PROJECT TIMELINE



PROJECT INTRODUCTION

E-Commerce in Pakistan

- Data as the foundation for understanding customer behaviour and trends.
- Exponential growth of Pakistan's e-commerce sector offers valuable insights.

Focus Questions

- How to segment customers based on buying patterns?
- How do discounts, temporal patterns, and commissions influence sales and revenue?

DATA CLEANING

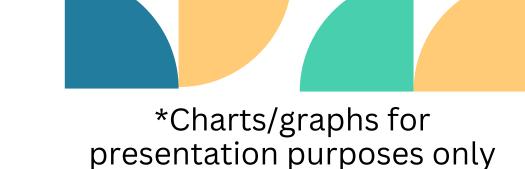
CLEANED DATA AND CONVERTED DATES FOR BETTER ANALYSIS.

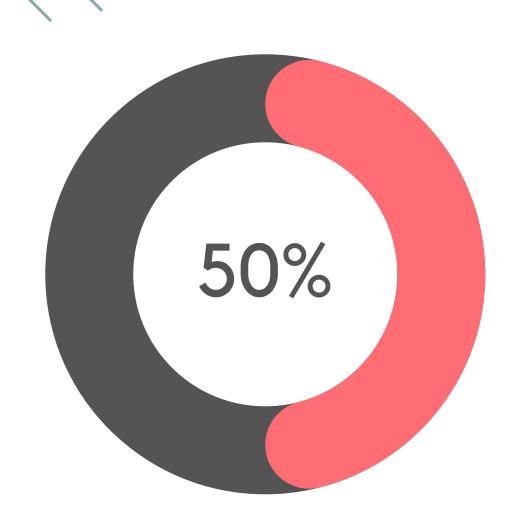
EXTRACTED YEAR/MONTH COLUMNS FOR TEMPORAL TRENDS.

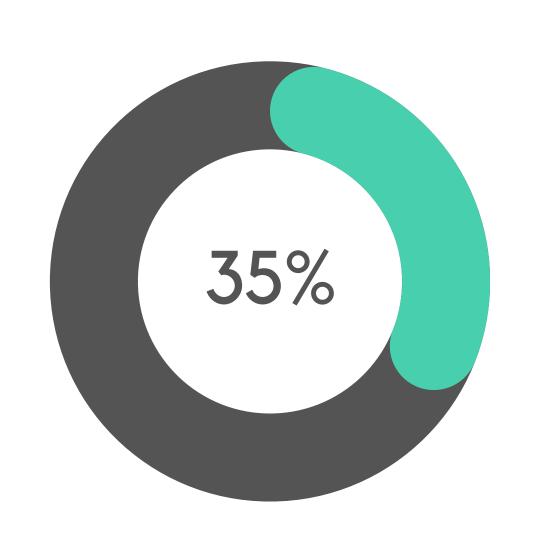
CALCULATED DESCRIPTIVE STATS LIKE MEAN, MEDIAN, AND PERCENTILES.

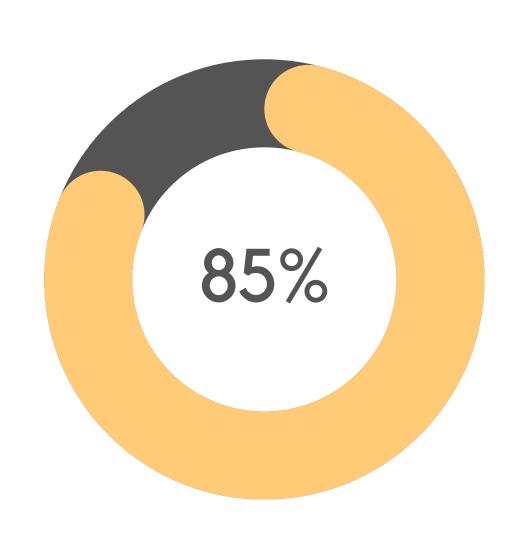


CUSTOMER SEGMENTATION









MODERATE FREQUECY

Balanced order size and frequency.

LOW FREQUENCY

Infrequent but large orders.

HIGH FREQUENCY

Small but consistent orders.

CAUSAL ANALYSIS

• Used dowhy library for causal inference.

Key Relationships:

- Discounts → Smaller cart sizes (drives lower-priced items).
- Commissions → Larger cart sizes in some categories (e.g., Computing).



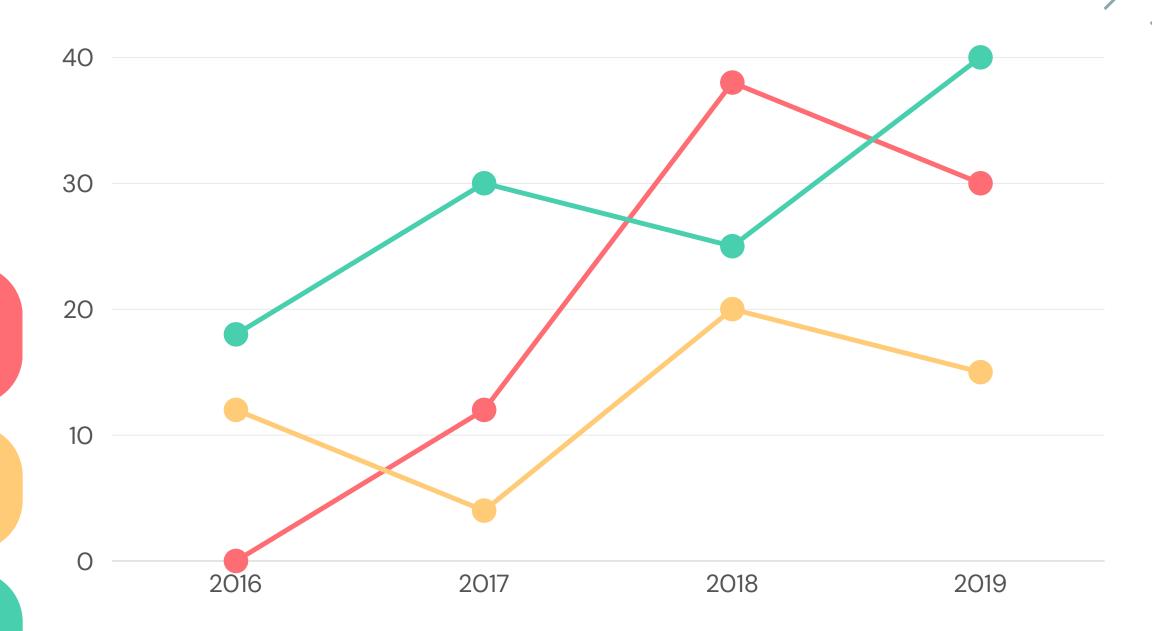
FORECASTING

Top 3 future trends in Pakistani ecommerce are:

01 - MOBILES & TABLETS

02 - APPLIANCES

03 - ENTERTAINMENT



*Charts/graphs for presentation purposes only

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FINDINGS FROM ATE ANALYSIS

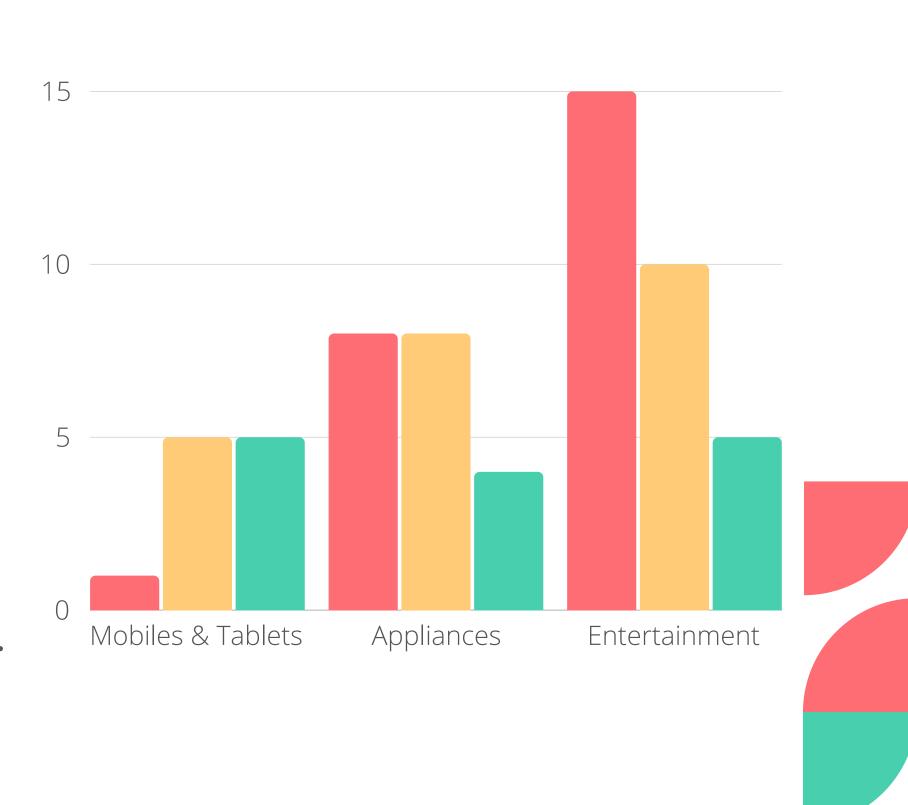
20

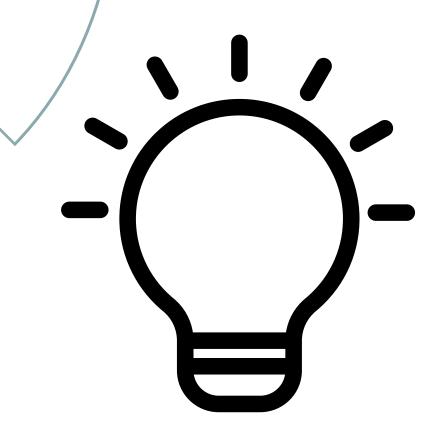
Impact of Strategies on Cart Size:

- Discounts: Small cart sizes.
- Commissions: Larger cart sizes in low-frequency customers.

Key Insight:

Mixed strategies (discounts + commissions) maximize order counts.





WE REJECT THE NULL HYPOTHESIS

It shows a strong relationship between customer type and product preference.

NULL HYPOTHESIS

No relationship between customer and product categories.

ALTERNATE HYPOTHESIS

There is a strong relationship between customer and product categories.

CONCLUSION

1. Customer Segmentation:

 Identified distinct purchasing behaviours for targeted strategies.

2. Causal Insights:

 Discounts and commissions have significant but different impacts.

3. Forecasting:

- Mobiles & Tablets will continue dominating sales.
- Actionable Framework: Combine segmentation, causal analysis, and forecasting to optimize strategies.

THANK YOU