

Ariana Winters

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[LinkedIn](#)

[GitHub](#)

[Portfolio](#)

Work Experience

Program Manager (Current) **Amazon Pharmacy**

- Communicated frequently with Partners regarding both individual client accounts and operational improvements to better the program
- Involved in multiple Program launches, creating the operational documentation and training
- Participated in user acceptance testing for new products providing operational feedback and reporting bugs that would impact client experience

Associate Sign-up Advisor/ PDaaS Advisor **PillPack Pharmacy**

- Handled prescription and billing information for thousands of customers
- Engineered new processes to elevate a campaign and assist my small team
- Offered continuous feedback on issues with partner companies, and maintained relationships with their employees and our mutual customers
- Offered insight and resolutions to current situations that needed change
- Handled the launch of a new campaign and provided feedback for continuous improvement

Shipping and Inventory Supervisor **Amadeals LLC**

- Maintained accurate inventory counts for thousands of items
- Coordinated shipments to multiple Amazon facilities throughout the country
- Facilitated the timely delivery to personal buyers all across the country
- Maintained customer relations by negotiating returns, refunds, changes in shipments, and troubleshooting order issues.

Intern **Pedersen Worldwide Companies (Del Sol and Cariloha)**

- Learned and mastered product knowledge of both Cariloha and Del Sol
- Helped guests understand the features and benefits of the products
- Used updated POS system to operate registers
- Communicated inventory needs to ensure proper stocking of locations
- Handled major bank transactions for multiple locations and verified financial accuracy
- Completed management training to further understand the needs of the company

Education

University of Utah Full Stack Bootcamp (Current)

I am currently a student in the University of Utah Full Stack Bootcamp where I've developed technical skills to professionally utilize the technical skills outlined below. I worked with multiple groups and was able to successfully lead a group project.

Skills

I am a hard worker who is task-oriented with high standards in regards to how well the job gets done. I work well with other people and know how to not only lead a group, but also follow a leader and help them accomplish the goals that we set. I am constantly looking to better myself both in my personal life and employment which results in taking on new training programs and new responsibilities. I take pride in my work and I'm passionate about creating positive environments both for coworkers and customers whether that be face-to-face or by other means of communication.

Technical Skills

- HTML/ CSS
- JavaScript
- Node

Technical Projects

- [Trip Itinerary](#)
- [Password Generator](#)
- [Weather Channel](#)