

Ariana Winters

Charleston, South Carolina

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GitHub: <https://github.com/arianaw15> Portfolio: arianareactportfolio.herokuapp.com/

Objective

A self-motivated and curious software engineer looking to bring relevant experience and knowledge to your company as well as continue to learn and grow my coding skills.

Work Experience

Adapt Corporate Training LLC dba Fulcrum Labs - Junior Software Engineer

May 2021 - Present

Remote

- Collaborated with a team to develop a centralized UI component library using React.JS, HTML5, CSS3, and JavaScript and migrated all Sass styles
- Used Logrocket/Sentry to monitor platform for new issues and coordinate/implement solutions
- Resolved cross browser issues identified by clients
- Managed custom HTML, JS, CSS learner embed interactions via AWS S3
- Acted as tier 2 support for the Fulcrum Platform, solutions ranged from backend to frontend
- Contributed to FastAPI microservices related to client facing issues

Amazon Pharmacy - Account Manager

June 2019 - May 2021

Salt Lake City, UT

- Supported the launch of 12 separate partners and owned the creation of all Customer experience content for impacted teams
- Communicated frequently with business partners, addressing both customer accounts and operational improvements to better the company's processes. More specifically utilized business and user feedback to make large scale changes to complex billing process
- Addressed urgent escalations requiring quick turnaround time through effective problem solving in partnership with business stakeholders
- Built and managed business reporting and updates using both Looker and Excel to provide leadership with insight into current business trends and improvements included in upcoming roadmaps
- Utilized reporting to quantify enrollments, units shipped, and other important performance guarantees required in our partner contracting as well as provide feedback to the UX team regarding choke points during a customer's enrollment where we identified drop off

Education

University of Utah - Coding Bootcamp Full Stack Developer Certificate

November 2020 - May 2021

Salt Lake City, UT

Skills

- JavaScript
- HTML
- CSS/ SASS
- React.JS
- Node.JS
- MongoDB
- SQL
- AWS S3