# Ariba Bashar

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# **EXPERIENCE**

#### UI/UX DESIGNER | FREELANCE

Feb 2024 - Present | India

- Collaborated with the edtech startup founder to design and develop a userfriendly website, effectively showcasing their learning platform and courses, attracting students, and enhancing brand visibility.
- Designed a website for Art & Design Life, Architecture & Interior designing firm. Conducted usability testing with key target groups, resulting in a 25% improvement in user experience and a more effective presentation of the firm's portfolio and brand identity.
- Redesigned Clickpost's return and exchange flow, improving user experience within existing constraints. Leveraged user insights to optimize the process and improve overall user experience.
- Increased user satisfaction with finding order information by 17% and reduced task completion time by approximately 40%.
- Conducted in-depth user research for Servicio NGO platform, expanding the sample size by 162.5% to gain insights into user needs. Leveraged these findings to design a user-friendly web interface and refined it through usability testing, resulting in a significantly improved user experience.

# WEB OPTIMIZATION & UX SPECIALIST | KINGS MINES LLC.

Jan 2024 | Remote (USA)

- Increased website conversion potential by 34% through code and image optimization, resulting in a 12% improvement in customer satisfaction (longer session duration, lower bounce rate).
- Leveraged user feedback and data insights to identify and implement 4 new features, leading to a 10-15% increase in user satisfaction and enhanced website functionality.

#### **WEB DEVELOPER** | ESPARTA OUTSOURCING LLC.

Aug 2023 - Dec 2023 | Remote (USA)

- Successfully launched 3 e-commerce websites (2 full stores and 1 product catalog) built on WooCommerce (WordPress) within a tight 4-month timeframe, employing Agile methodologies to effectively manage and prioritize projects, aligning with overall business strategy
- Leveraged user research (surveys & A/B testing) to identify usability issues and inform design decisions.
- Collaborated directly with the C-suite executives to discuss project progress, gather strategic direction, and understand client needs.
- Enhanced website SEO performance by 11.4% within a one-month period.

# LEADERSHIP EXPERIENCE

## **LEAD** | GOOGLE DEVELOPER STUDENT CLUB

July 2022 - June 2023

- Led and recruited a team of 10 people (developers, designers, and organizers) in planning and executing 5+ workshops for the club.
- Prioritized topics, managed project timelines, and ensured successful delivery of workshops, attracting and engaging over 100 attendees.

## **GRAPHICS LEAD** | COMPUTER SCIENCE SOCIETY, AMU

Dec 2021 - May 2023

• Led a team of designers for the Computer Science Society, managing visuals for events.

## **EDUCATION**

#### **ALIGARH MUSLIM UNIVERSITY**

BACHELOR OF Science (HONs.)
COMPUTER APPLICATIONS
2020 - 2023 | CGPA - 8.386

## **SKILLS**

#### **RESEARCH:**

- User Interviews
- Surveys and Questionnaires
- Empathy Mapping
- A/B Testing
- Competitor Analysis
- Usability Testing
- Design Strategy

#### **DESIGN:**

- User Personas
- User Journey
- Information Architecture
- Wireframing
- Prototyping
- Design Systems
- Interaction Design
- Storyboarding
- User Interface Design
- User Experience Design

#### **SOFTWARE:**

- Figma, Adobe XD
- WordPress
- HTML / CSS
- Google Analytics
- Git/GitHub
- Project Management: Trello, Jira
- Agile
- Google Workspace

#### **VISUAL DESIGN:**

- Poster Design
- Typography

#### **OTHER SKILLS:**

- Communication & Collaboration
- Teamwork & Leadership
- Stakeholder Management

# **AWARDS**

Performance Recognition Award,
 2023 at eSparta Outsourcing LLC.

# **LANGUAGES**

English (Fluent)