Airbnb Database Design

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Defining Entities and Relationship

Overview

Airbnb is an online platform for connecting hosts to users searching for a rental property. Properties hold an array of information for consumers to view, and all users store a variety of personal and financial information for transactional purposes. Users can become hosts by listing a property for rent. Users can rent and save properties, and hosts can have properties, tax forms, and payout methods, in addition to the general user information.

Entities/Components

- User Stores information for anyone with a registered account on Airbnb. Includes all the account information and preferences.
 - Account Info
 - Legal Name
 - Gender
 - DOB
 - Email
 - Phone Number
 - Government ID (Key)
 - Address
 - Emergency Contact
 - Password
 - Default Language
 - Translation On?
 - Default Currency
 - Timezone
 - Number of Referrals (Derived)
 - Notification Preferences
 - Inspiration and offers
 - Email (On / Off)
 - SMS (On / Off)
 - Trip planning
 - Email (On / Off)
 - SMS (On / Off)
 - News and programs
 - Email (On / Off)
 - SMS (On / Off)
 - Feedback
 - Email (On / Off)
 - SMS (On / Off)
 - Travel regulations
 - Email (On / Off)
 - SMS (On / Off)
 - Account activity
 - Email (On / Off)
 - SMS (On / Off)
 - Guest policies
 - Email (On / Off)
 - SMS (On / Off)
 - Reminders
 - Email (On / Off)
 - SMS (On / Off)

- Messages
 - Email (On / Off)
 - SMS (On / Off)
- Privacy and Sharing Information
 - Include Profile on Search Engines (On / Off)
 - Use First Name and Photo (On / Off)
- Payout Method Stores financial information for the Airbnb hosts to receive payouts
 - Account Number (Key)
 - Routing Number (Key)
 - o Account Holder Name
 - Checking or Savings
- Payment Method Stores financial information for the Airbnb users to rent properties
 - Card Number (Key)
 - o CVV (Key)
 - Expiration Date
 - o Country/Region
 - o Zip Code
- Tax From Stores host tax information
 - Country
 - City
 - o State
 - o Zip Code
 - Address
 - o Full Name
 - US Tax ID Number (Key)
 - o Business Name (Key)
 - o Tax Classification
- Host (Subclass of User) Stores information for users with the ability to rent out properties
 - o # Reviews
 - o Identity verified (Y or N)
 - Superhost (Y or N)
 - Response Rate
 - o Allows Contributions
 - o Simplified or Split-fee Pricing
- Financial Receipt Stores information of past renting transactions
 - o Service Fee
 - Taxes
 - o Receipt ID
- Property Stores all relevant information regarding the property
 - Location
 - Zip Code
 - Street
 - City
 - State / Province / Region

- Country
- Property Info
 - Property Type
 - Max. Guest #
 - # Bedrooms
 - # Beds
 - # Bathrooms
 - Pictures
 - Amenities (multi-valued)
- Rent Pricing
 - Cost per night
 - Cleaning fee
 - Service fee
- o Additional Info
 - Getting there (multi-valued)
 - Price & availability (multi-valued)
 - House rules (multi-valued)
 - Health & safety (multi-valued)
 - Cancellation policy (multi-valued)
- o Open Dates
 - Time Period (multi-valued)
 - Start Date
 - o Day
 - Month
 - Year
 - End Date
 - o Day
 - o Month
 - Year

Relationships between Entities

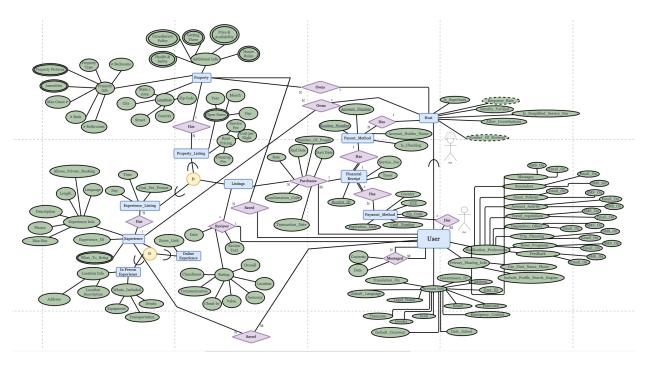
- User **Rents** Property recorded by Financial Receipt
 - o Start Date
 - End Date
 - o Rate
 - Transaction
 - o Ratings / Reviews
- User Saves Property (Many to Many)
- User **Has** Payment Method (One to Many)
- User **Messages** User (Many to Many)
 - o Contents
 - Date of Message

- Host **Owns** Property (One to Many)
- Host **Has** Tax Form (One to One)
- Host **Has** Payout Method (One to Many)
- Financial Receipt **Has** Payout Method (One to One)
- Financial Receipt **Has** Payment Method (One to Many)

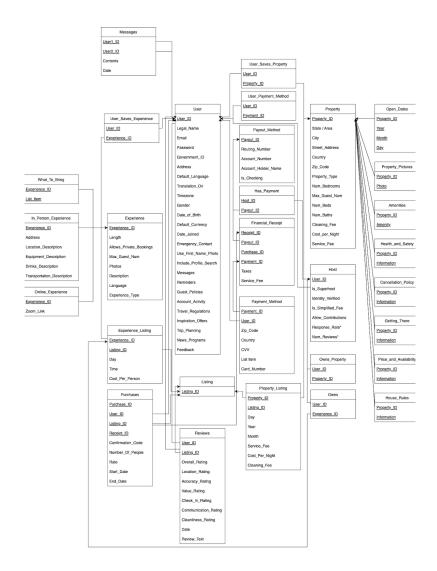
Enhanced ER Elements

• Host Is Subclass of User

Designing ER Diagram



Designing Relational Model



Updating Model to 3NF

Discuss database normalization rules on your tables. Show the functional dependencies that violate 1^{st} , 2^{nd} and 3^{rd} normal forms. Normalize your table(s) into 3NF.

1NF

In creating our relational schema, we already took the effort to remove any multi-valued attributes. The key in every relation determines every attribute implying that our relational schema is in at least 1NF.

2NF

We noticed a few violations of 2NF:

- We observed that for our Purchases relation that the Receipt_ID was unnecessary, and listed as a key attribute. This violated 2NF as non-prime attributes were not dependent on Receipt_ID, and therefore were not dependent on the whole key. We removed it and created a dependency from the Purchases_ID attribute in Receipt to the Purchases relation.
- We also realized that listing Payout_ID, Purchase_ID, and Payment_ID as key attributes
 also violates 2NF in Financial Receipt, as neither Taxes nor Service_Fee are both
 dependent on any of them.
- We also realized that Property_ID should not be a key for Property_Listing, as none of
 the other attributes are derived from Property_ID. Listing_ID is the only necessary key
 attribute.

Additional edits:

- We also removed the Listing relation as it was redundant and unnecessary, as Property_Listing already holds a unique Listing_ID.
- We removed User_ID as a key for Payment_Method since User_ID does not uniquely determine the attributes of the Payment Method relation.

Otherwise, all other attributes are dependent on the whole key of the relation for all other relations. With the aforementioned changes, the relational schema is in 3NF.

3NF

There were two cases we thought might violate 3NF but we found both were consistent with 3NF in the end.

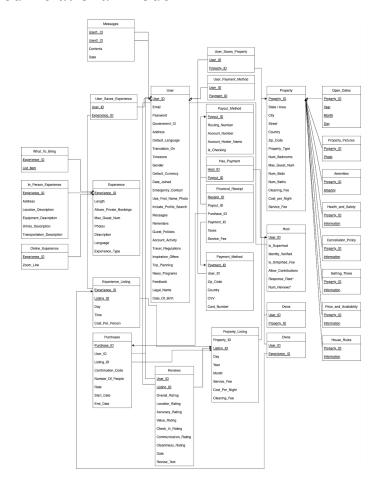
First, we observed that the Government_ID attribute uniquely determines the Legal_Name and Date_Of_Birth for the User relation. However, Government_ID is a candidate key for the User table as it uniquely determines all other values of the User relation. Hence, Legal_Name and Date_Of_Birth are not transitively dependent on the key through a non-prime attribute.

Second, we observed for property that City, Street_Address, and Zip_Code can uniquely identify a State / Area and the Country. However, we also realized that City, Street_Address, and Zip_Code uniquely identify a property, so they form a candidate key. As these attributes are prime, dependencies on these attributes are allowed in 3NF. On a global scale, city might not

uniquely identify a state, and city and state might not uniquely identify a country, therefore there is no point in taking a risk by assuming any such dependencies. Therefore, the Property relation is in 3NF and no further action is necessary.

After analyzing these two cases, we determined that both potential violations were dependencies on prime attributes. However, no relations possess transitive dependencies on non-prime attributes. Therefore, the relational schema is in 3NF.

3NF Normalized Relational Model



SQL Database Creation

```
CREATE TABLE User(
    User_ID INT,
    Email VARCHAR(30) NOT NULL,
    Password VARCHAR(30) NOT NULL,
    Government_ID INT,
```

```
Address VARCHAR (50) NOT NULL,
     Default Language (15) DEFAULT 'English',
     Translation On BOOL DEFAULT False,
     Timezone VARCHAR(3),
     Gender VARCHAR (10),
     Default Currency VARCHAR (10),
     Date Joined DATE,
     Emergency Contact VARCHAR (30),
     Use First Name Photo BOOL DEFAULT False,
     Include Profile Search BOOL DEFAULT False,
     Messages BOOL DEFAULT True,
     Reminders BOOL DEFAULT True,
     Guest Policies BOOL DEFAULT True,
     Account Activity BOOL DEFAULT True,
     Travel Regulations BOOL DEFAULT True,
     Inspiration Offers BOOL DEFAULT True,
     Trip Planning BOOL DEFAULT True,
     News Programs BOOL DEFAULT True,
     Feedback BOOL DEFAULT True,
     PRIMARY KEY (User ID)
);
CREATE TABLE Property (
     Property ID INT,
     State or Area VARCHAR(20) NOT NULL,
     City VARCHAR (20) NOT NULL,
     Street Address VARCHAR (50) NOT NULL,
     Country VARCHAR (20) NOT NULL,
     Property Type VARCHAR(20) NOT NULL,
     Num Bedrooms INT NOT NULL,
     Max Guest Num INT NOT NULL,
     Num Beds INT NOT NULL,
     Num Baths INT NOT NULL,
     Cleaning Fee DECIMAL (10,2) NOT NULL,
     Cost per Night DECIMAL(10,2) NOT NULL,
     Service Fee DECIMAL(10,2) NOT NULL,
     PRIMARY KEY (Property ID)
);
CREATE TABLE Payout Method (
     Payout ID INT,
```

```
Routing Number INT NOT NULL,
     Account Number INT NOT NULL,
     Account Holder Name VARCHAR (50) NOT NULL,
     Is Checking BOOL NOT NULL,
     PRIMARY KEY (Payout ID)
);
CREATE TABLE Experience (
     Experience ID INT,
     Length VARCHAR (10) NOT NULL,
     Allows Private Bookings BOOL DEFAULT True,
     Max Guest Num INT NOT NULL,
     Photos BLOB,
     Description VARCHAR (1000) NOT NULL,
     Language VARCHAR (20) NOT NULL,
     Experience Type VARCHAR(20) NOT NULL,
     PRIMARY KEY (Experience ID)
);
CREATE TABLE Owns Property (
     User ID INT FOREIGN KEY REFERENCES User (User ID),
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     PRIMARY KEY (User ID, Property ID)
     ON DELETE CASCADE
);
CREATE TABLE Owns Experience (
     User ID INT FOREIGN KEY REFERENCES User (User ID),
     Experience ID INT FOREIGN KEY REFERENCES
Experience (Experience ID)
     ON DELETE CASCADE,
     PRIMARY KEY (User ID, Experience ID)
     ON DELETE CASCADE
);
CREATE TABLE Host (
     User ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE CASCADE,
     Is Superhost BOOL DEFAULT False,
```

```
Identity Verified BOOL DEFAULT False,
     Is Simplified Fee BOOL DEFAULT True,
     Allow Contributions Bool DEFAULT True,
     Response Rate DECIMAL(2,2),
     Num Reviews INT DEFAULT 0,
     PRIMARY KEY (User ID)
);
CREATE TABLE Open Dates (
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Day DATE NOT NULL,
     PRIMARY KEY (Property ID, Day)
);
CREATE TABLE Property Pictures (
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Photo BLOB NOT NULL,
     PRIMARY KEY (Property ID, Photo)
);
CREATE TABLE Amenities (
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Amenity VARCHAR (50) NOT NULL,
     PRIMARY KEY (Property ID, Amenity)
);
CREATE TABLE Health and Safety (
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Information VARCHAR (500) NOT NULL,
     PRIMARY KEY (Property ID, Information)
);
CREATE TABLE Cancellation Policy (
```

```
Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Information VARCHAR (500) NOT NULL,
     PRIMARY KEY (Property ID, Information)
);
CREATE TABLE Price and Availability (
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Information VARCHAR (500) NOT NULL,
     PRIMARY KEY (Property ID, Information)
);
CREATE TABLE House Rules (
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Information VARCHAR (500) NOT NULL,
     PRIMARY KEY (Property ID, Information)
);
CREATE TABLE Property Listing (
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     Listing ID INT,
     Date DATE NOT NULL,
     Service Fee DECIMAL(10,2) NOT NULL,
     Cost Per Night DECIMAL(10,2) NOT NULL,
     Cleaning Fee DECIMAL (10,2) NOT NULL,
     PRIMARY KEY (Listing ID)
);
CREATE TABLE Payment Method (
     Payment ID INT,
     User ID INT FOREIGN KEY REFERENCES User (User ID),
     ON DELETE CASCADE,
     Zip Code VARCHAR (50) NOT NULL,
     Country VARCHAR (100) NOT NULL,
```

```
CVV VARCHAR (10) NOT NULL,
     Card Number INT(20) NOT NULL,
     PRIMARY KEY (Payment ID)
);
CREATE TABLE Has Payment (
     Host ID INT FOREIGN KEY REFERENCES Host (User ID)
     ON DELETE CASCADE,
     Payout ID INT FOREIGN KEY REFERENCES
Payout Method(Payout ID)
     ON DELETE CASCADE,
     PRIMARY KEY (Host ID, Payout ID)
);
CREATE TABLE User Payment Method (
     User ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE CASCADE,
     Payment ID INT FOREIGN KEY REFERENCES
Payment Method (Payment ID)
     ON DELETE CASCADE,
     PRIMARY KEY (User ID, Payment ID)
);
CREATE TABLE User Saves Property (
     User ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE CASCADE,
     Property ID INT FOREIGN KEY REFERENCES
Property(Property ID)
     ON DELETE CASCADE,
     PRIMARY KEY (User ID, Property ID)
);
CREATE TABLE Messages (
     User1 ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE SET NULL,
     User2 ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE SET NULL,
     Contents VARCHAR (1000) NOT NULL,
     Date DATE,
     PRIMARY KEY (User1 ID, User2 ID)
);
```

```
CREATE TABLE User Saves Experience (
     User ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE CASCADE,
     Experience ID INT FOREIGN KEY REFERENCES
Experience (Experience ID)
     ON DELETE CASCADE,
     PRIMARY KEY (User ID, Experience ID)
);
CREATE TABLE What To Bring (
     Experience ID INT FOREIGN KEY REFERENCES
Experience (Experience ID)
     ON DELETE CASCADE,
     List Item VARCHAR (3000),
     PRIMARY KEY (Experience ID, List Item)
);
CREATE TABLE In Person Experience (
     Experience ID INT FOREIGN KEY REFERENCES
Experience (Experience ID)
     ON DELETE CASCADE,
     Address VARCHAR (50) NOT NULL,
     Location Description VARCHAR (1000),
     Equipment Description VARCHAR (1000),
     Drinks Description VARCHAR (1000),
     Transportation Description VARCHAR (1000),
     PRIMARY KEY (Experience ID)
);
CREATE TABLE Online Experience (
     Experience ID INT FOREIGN KEY REFERENCES
Experience (Experience ID)
     ON DELETE CASCADE,
     Zoom Link VARCHAR (100) NOT NULL,
     PRIMARY KEY (Experience ID)
);
CREATE TABLE Experience Listing (
     Experience ID INT FOREIGN KEY REFERENCES
Experience (Experience ID)
```

```
ON DELETE CASCADE,
     Listing ID INT FOREIGN KEY REFERENCES
Property Listing (Listing ID)
     ON DELETE CASCADE,
     Day DATE,
     Time TIME,
     Cost Per Person DECIMAL(10,2),
     PRIMARY KEY (Experience ID, Listing ID)
);
CREATE TABLE Purchases (
     Purchase ID INT,
     User ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE SET NULL,
     Listing ID INT FOREIGN KEY REFERENCES
Property Listing (Listing ID)
     ON DELETE SET NULL,
     Confirmation Code INT,
     Number Of People INT,
     Rate DECIMAL(10,2),
     Start Date DATE,
     End Date DATE,
     PRIMARY KEY(Purchase ID)
);
CREATE TABLE Reviews (
     User ID INT FOREIGN KEY REFERENCES User (User ID)
     ON DELETE CASCADE,
     Listing ID INT FOREIGN KEY REFERENCES
Property Listing (Listing ID)
     ON DELETE CASCADE,
     Overall Rating DECIMAL(3,2),
     Location Rating DECIMAL(3,2),
     Accuracy Rating DECIMAL(3,2),
     Value Rating DECIMAL(3,2),
     Check In Rating DECIMAL(3,2),
     Communication Rating DECIMAL(3,2),
     Cleanliness Rating DECIMAL(3,2),
     Date DATE,
     Review Text VARCHAR (1000),
     PRIMARY KEY (User ID, Listing ID)
```

```
);
CREATE TABLE Financial Receipt (
     Receipt ID INT,
     Payout ID INT FOREIGN KEY REFERENCES
Payout Method(Payout ID)
     ON DELETE SET NULL,
     Purchase ID INT FOREIGN KEY REFERENCES
Purchases (Purchase ID)
     ON DELETE SET NULL,
     Payment ID INT FOREIGN KEY REFERENCES
Payment Method(Payment ID)
     ON DELETE SET NULL,
     Taxes DECIMAL(10,2) NOT NULL,
     Service Fee DECIMAL(10,2) NOT NULL,
     PRIMARY KEY (Receipt ID)
);
```

PL/SQL Triggers and Procedures

PL/SQL: Define two relevant stored procedures and two triggers (they should have a meaningful application in real-world cases).

Procedures

1) Inserts a new purchase entry into the Purchases table.

```
CREATE OR REPLACE PROCEDURE New_Purchase
(User_ID IN INT,
    Listing_ID IN INT,
    Number_Of_People IN INT,
    Start_Date IN DATE,
    End_Date IN DATE)
```

DECLARE

```
Purchase ID INT;
     Cleaning Fee DEC(10,2);
     Service Fee DEC(10,2);
     Rate DEC(10,2);
     DateDiff INT;
     Confirmation Code INT;
BEGIN
     SELECT (COUNT(Purchases ID) FROM Purchases) + 1
     INTO Purchase ID;
     SELECT DATEDIFF(day, Start Date, End Date)
     INTO DateDiff;
     SELECT Property Listing. Service Fee,
     Property Listing. Cleaning Fee
     FROM Property Listing
     WHERE Property Listing.Listing ID=New Purchase.Listing ID
     INTO New Purchase. Service Fee, New Purchase. Cleaning Fee
     Rate := (DateDiff * Cost Per Night) + Cleaning Fee +
     Service Fee;
     SELECT ROUND (RAND () * (100000000000),0)
     INTO Confirmation Code;
     INSERT INTO Purchases
          (Purchase ID,
          User ID,
          Listing ID,
          Confirmation Code,
          Number Of People,
          Rate,
          Start Date,
          End Date)
     VALUES
          (Purchase ID,
          User ID,
          Listing ID,
          Confirmation Code,
```

```
Number_Of_People,
          Rate,
          Start Date,
          End Date)
END;
2) Inserts a new property into the Property table.
CREATE OR REPLACE PROCEDURE New Property (
    (State or Area IN VARCHAR(20),
     City IN VARCHAR(20),
     Street Address IN VARCHAR (50),
     Country IN VARCHAR(20),
     Property Type IN VARCHAR (20),
     Num Bedrooms IN INT,
     Max Guest Num IN INT,
     Num Beds IN INT,
     Num Baths IN INT,
     Cleaning Fee IN DECIMAL(10,2),
     Cost per Night IN DECIMAL(10,2),
     Service Fee IN DECIMAL(10,2))
DECLARE
     Property ID INT;
BEGIN
     SELECT (COUNT(Property_ID)+1) INTO Property_ID
     FROM Property;
INSERT INTO Property
     (Property ID,
     State or Area,
```

City,

Country,

Street Address,

```
Poperty Type,
     Num Bedrooms,
     Max Guest,
     Num Beds,
     Num Baths,
     Cleaning Fee,
     Cost per Night,
     Service Fee)
VALUES
     (Property ID,
     State or Area,
     City,
     Street Address,
     Country,
     Poperty Type,
     Num Bedrooms,
     Max Guest,
     Num Beds,
     Num Baths,
     Cleaning Fee,
     Cost per Night,
     Service Fee)
END;
```

Triggers

1) Update average reviews upon new review for a given property.

```
We use the following formula for updating the averages:

New_Mean = (Old_Mean * Old_Number_Of_Points + New_Value) /
(Old_Number_Of_Points + 1)
```

This allows us to update the average without having to add up all the reviews every single time.

To accomplish this trigger, we assume the existence of the following table with foregin key Property_ID pointing to the Property entity.

```
Property ID
Overall Rating
Accuracy Rating
Value Rating
Check In Rating
Communication Rating
Number Of Reviews
CREATE OR REPLACE TRIGGER Update Reviews After Insert
AFTER INSERT ON Reviews
DECLARE
     Property ID INT;
     ANY ROWS FOUND INT;
     Old Overall Rating DECIMAL(3,2);
     Old Accuracy Rating DECIMAL(3,2);
     Old Value Rating DECIMAL(3,2);
     Old Check In Rating DECIMAL(3,2);
     Old Communication Rating DECIMAL(3,2);
     Old Review Count INT;
     New Overall Rating DECIMAL(3,2);
     New Accuracy Rating DECIMAL(3,2);
     New Value Rating DECIMAL(3,2);
     New Check In Rating DECIMAL(3,2);
     New Communication Rating DECIMAL(3,2);
     New Review Count INT;
BEGIN
     SELECT Property ID INTO Property ID
     FROM Property Listing as PL
     WHERE PL.Listing ID = :NEW.Listing ID
```

Rating

```
-- Checks to See if Property Has Reviews
SELECT COUNT(*)
INTO ANY ROWS FOUND
FROM Rating
WHERE Rating. Property ID = Property ID
-- If no previous reviews, just use the new review.
IF ANY ROWS FOUND = 0 THEN
     INSERT INTO Rating
          (Properity ID,
          Overall Rating,
          Accuracy Rating,
          Value Rating,
          Check In Rating,
          Communication Rating,
          Number Of Reviews)
     VALUES
          (Property ID,
          :NEW.Overall Rating,
          :NEW.Accuracy Rating,
          :NEW. Value Rating,
          :NEW.Check In Rating,
          :NEW.Communication Rating,
          :NEW.Number Of Reviews,
          1);
-- If previous reviews, update using new review.
ELSE
     -- Select old averages
     SELECT
          Old Overall Rating := R.Overall Rating,
          Old Accuracy Rating := R.
             Accuracy Rating,
          Old Value Rating := R. Value Rating
```

```
Old Check In Rating :=
        R.Check In Rating,
     Old Communication Rating :=
        R.Communication Rating,
     Old Review Count := R.Review Count
FROM Rating AS R
WHERE R.Property ID = Property ID;
-- Compute New Average Reviews.
New Review Count := Old Review Count + 1;
New Overall Rating := (Old Overall Rating *
Old Review Count + :NEW.Overall Rating) /
New Review Count;
New Accuracy Rating := (Old Accuracy Rating *
Old Review Count + : NEW. Accuracy Rating) /
New Review Count;
New Value Rating := (Old Value Rating *
Old Review Count + : NEW. Value Rating) /
New Review Count;
New Check In Rating := (Old Check In Rating *
Old Review Count + : NEW. Check In Rating) /
New Review Count;
New Communication Rating :=
(Old Communication Rating * Old Review Count +
:NEW.Communication Rating) / New Review Count;
-- Insert New Average Reviews.
INSERT INTO Rating
     (Properity ID,
     Overall Rating
     Accuracy Rating
```

```
Value_Rating
Check_In_Rating
Communication_Rating
Number_Of_Reviews)

VALUES
(Property_ID,
New_Overall_Rating,
New_Accuracy_Rating,
New_Value_Rating,
New_Value_Rating,
New_Check_In_Rating,
New_Communication_Rating,
New_Number_Of_Reviews,
New_Review_Count);

END IF;
```

2) Update response rate for a given Host after a new message is sent

For this trigger, I assumed the existence of the following table, slightly modified from the Assignment 4 submission:

Messages
Message_ID
User1_ID
User2_ID
Contents
Date

```
AFTER INSERT ON Messages
DECLARE
     DECIMAL(2,2) R Rate;
     INT User1ID;
     INT User2ID;
     DATE HDate;
     INT Timely Responses;
     INT Untimely Responses;
BEGIN
     SELECT User1 ID, User2 ID, Time, Date INTO User1ID,
     User2ID, HDate
     FROM Messages
     WHERE DISTINCT Message ID = :NEW.Message ID
     DECLARE ReceivedMessages TABLE
     SELECT ROW NUMBER() OVER(ORDER BY Date) AS id, User1ID,
     User2ID, Date FROM Messages, Host
     WHERE Messages. User2 ID=User2ID AND DATEADD (month, 1, Date) <
     GETDATE() AND Messages. User2 ID IN (SELECT UserID FROM
     Host);
          -- Creates table of inquires received by the Host in
the past month
     Timely Responses :=0;
     Untimely Responses :=0;
     FOR i IN 0..COUNT(ReceivedMessages)
     LOOP
          IF EXISTS
          SELECT Message ID FROM Messages, ReceivedMessages
          WHERE (id=i AND User 1ID=User2ID AND User 2ID=User1ID
AND Messages.Date>ReceivedMessages.Date AND
Messages.Date<DATEADD(day, 1, ReceivedMessages.Date)</pre>
```

CREATE OR REPLACE TRIGGER Update Host Response Rate

```
THEN Timely_Responses := (Timely_Responses+1);

ELSE Untimely_Responses := (Untimely_Responses+1);

END IF;

END LOOP;

-- For all host messages received in the past month,
-- increments timely or untimely response,
-- based on response time

R_Rate := 100 * (Timely_Responses /
(Timely_Responses+Untimely_Responses)

-- Calculates the host's response rate

UPDATE Host
SET Response_Rate=R_Rate
WHERE Host.User_ID=User2ID

-- Updates the host's response rate

END;
```