


# Fix "Ordering backlog items is disabled"

10/02/2019 • 2 minutos para ler • Colaboradores 

## Neste artigo

[How backlogs and boards display hierarchical \(nested\) items](#)

[When you track bugs as requirements](#)

[When you track bugs as tasks](#)

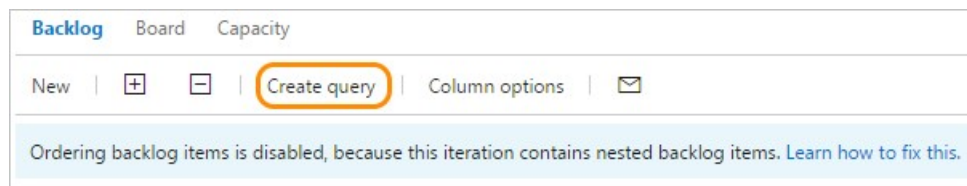
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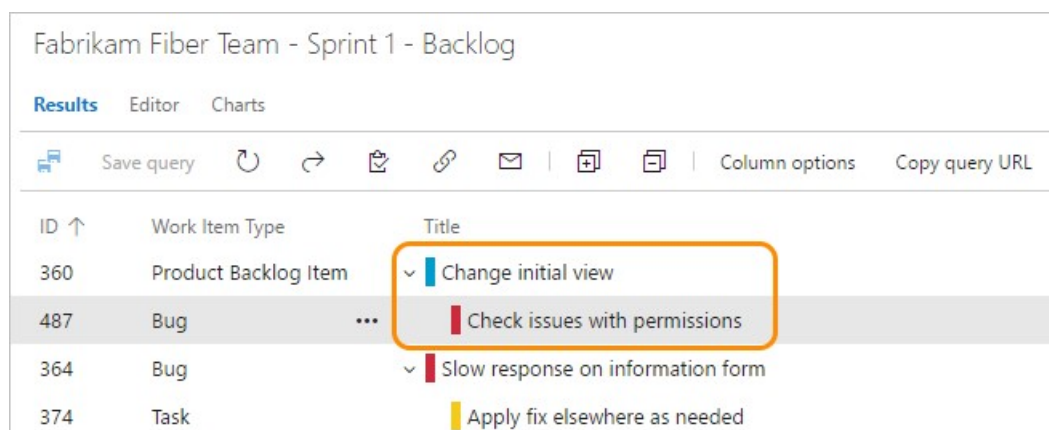
When a product, portfolio, or sprint backlog contains same-category, nested work items—as described in the next section, [How backlogs and boards display hierarchical \(nested\) items](#)—the system disables the drag-and-drop reorder feature. It does this as it determines that not all items display under these circumstances.

To fix this, take the following actions:

1. Choose the **Create query** link on the backlog page.



2. Open the query (choose the link that appears).
3. Review the list of items to determine which items are nested. For example, the following query shows that a bug is a child of a user story. Because the team has configured their backlog to display user stories and bugs at the same level (Requirements category), this corresponds to a nested item that disables the ordering feature.



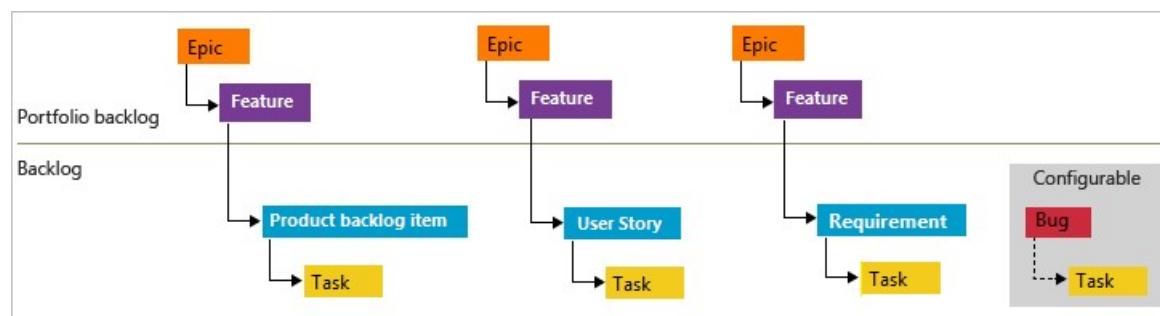
4. Remove all parent-child links that exist among nested items.
5. Return to the backlog page and refresh the page.

## How backlogs and boards display hierarchical (nested) items

While you can create a hierarchy of backlog items, tasks, and bugs—we don't recommend that you create same-category hierarchies. That is, don't create parent-child links among work items of the same type, such as story-story, bug-bug, task-task. The reason is that the Kanban board, sprint backlog, and taskboard only show the last node in a same-category hierarchy, called the leaf node. For example, if you link items within a same-category hierarchy that is four levels deep, only the items at the fourth level appear on the Kanban board, sprint backlog, and taskboard.

Instead of nesting requirements, bugs, and tasks, we recommend that you maintain a flat list. In other words, only create parent-child links one level deep between items that belong to a different category.

Use the Feature work item type when you want to group user stories (Agile), product backlog items (Scrum), or requirements (CMMI). You can [quickly map product backlog items to features](#), which creates parent-child links in the background.



## When you track bugs as requirements

As mentioned previously, [each team can choose how they want to track bugs](#) to behave like requirements, or tasks, or as neither.

When you make a bug or requirement a child of another bug or requirement, all items appear on the product backlog page, but only the child bug or requirement appears on the Kanban board. For example, the third user story, *Interim save on long form*, has a child bug, *Save takes too long*.

The child bug, *Save takes too long*, appears on the Kanban board, but not the parent user story.

### All bugs and requirements appear on the backlog

Backlog

Board

New

Create Query

Column Options

Type

User Story

Title

Add

Order	Work Item Type	State	Title
1	Bug	Active	<div></div> Autolocation persisting in stale state between sessions
2	User Story	Active	<div></div> Welcome back
3	User Story	New	<div></div> Interim save on long form
4	Bug	Active	<div></div> Save takes too long
5	User Story	Resolved	<div></div> Add an information form
6	User Story	Active	<div></div> Change initial view
7	User Story	Resolved	<div></div> Resume

Only leaf nodes appear on the Kanban board








Backlog Board		
Customize columns		
New	Active 2/5	Resolved 2/5
<div>+ New item</div> <div>Autolocation persisting in stale state between sessions</div> <div>Save takes too long</div>	<div>Change initial view</div> <div>Johnnie McLeod 5</div> <div>Welcome back</div> <div>Jamal Hartnett 20</div>	<div>Add an information form</div> <div>Raisa Pokrovskaya 13</div> <div>Resume</div> <div>Jamal Hartnett 5</div>

## When you track bugs as tasks

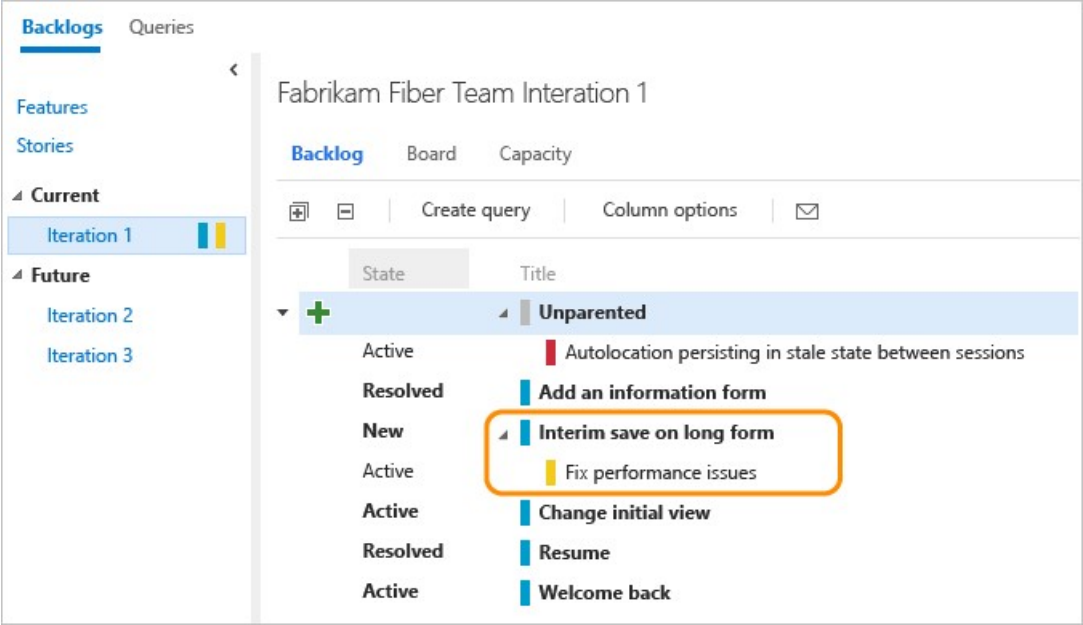
When you choose to have bugs appear in the backlog with tasks, linking tasks and bugs to their parent requirements groups them accordingly on the sprint backlog and taskboard.

However, if you create parent-child links between a requirement and a bug, and the bug and a task, as shown here, the task will appear on the sprint backlog and taskboard, but not the bug.

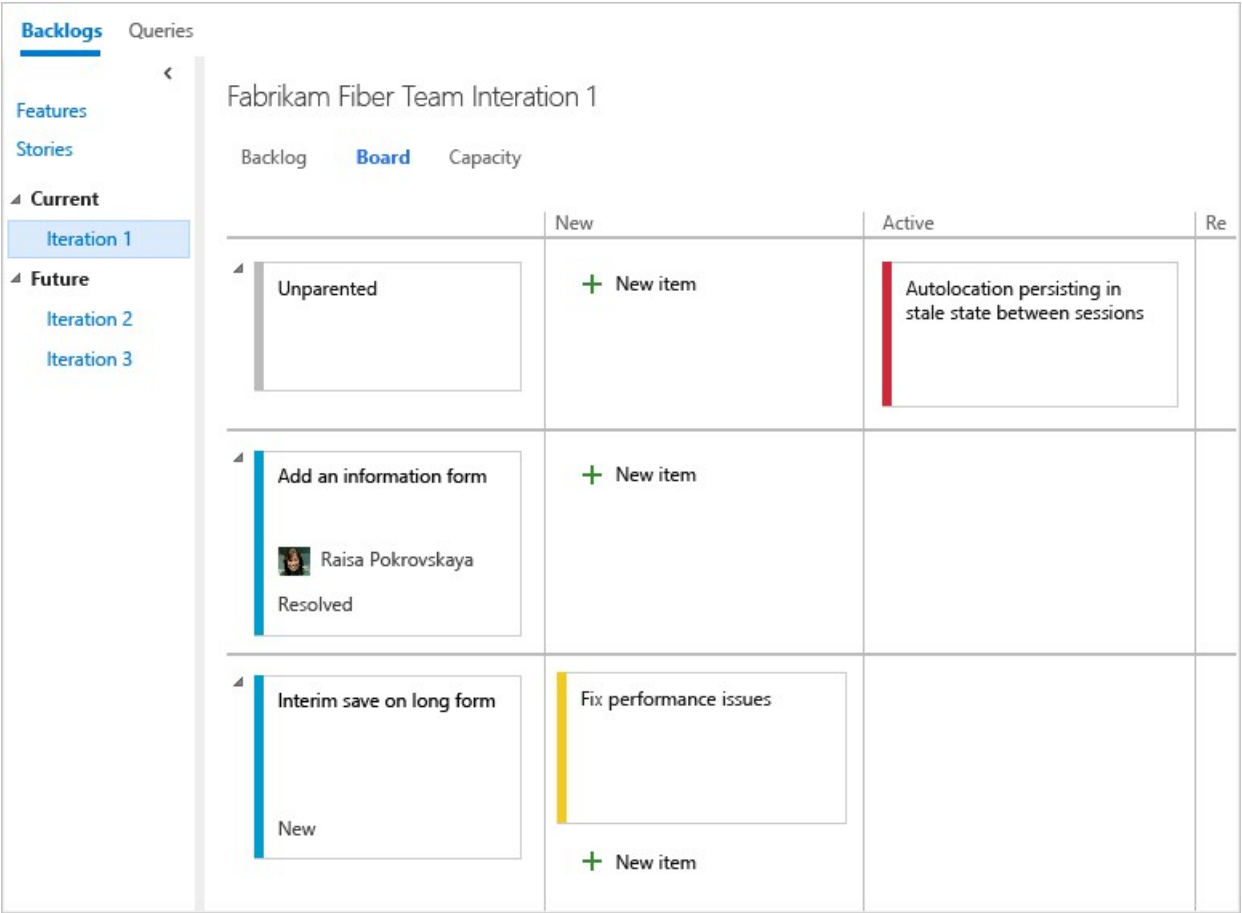
### Hierarchy of items assigned to the sprint backlog

Backlogs Queries	
New ▾    	
Assigned to me	
Unsaved work items	
<div>My favorites</div> <div>Drag queries here to ad...</div> <div>Team favorites</div> <div>Drag queries here to ad...</div> <div>My Queries</div> <div>Fabrikam Fiber Team - I...</div> <div>Shared Queries</div> <div>Current Sprint</div>	
Fabrikam Fiber Team - Iteration 1 - Backlog	
Results Editor Charts	
 Save query     Column options Copy q...	
State	Title
Resolved	Add an information form
Active	Autolocation persisting in stale state between sessions
Active	Change initial view
New	Interim save on long form
Active	Save takes too long
New	Fix performance issues
Resolved	Resume
Active	Welcome back

Only leaf nodes appear on the sprint backlog



Only leaf nodes appear on the taskboard



Is there a workaround to display intermediate nodes within a hierarchy? Not at this time. You can always check the entire list of items assigned to a sprint by using the **Create Query** link.

## Related articles

- [Backlogs, boards, and plans](#)