

View and update work items via the mobile browser

18/11/2018 • 3 minutos para ler • Colaboradores

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With the mobile browser and work item form, you gain on-the-go features to stay on top of the latest updates made to work tracking. When you click any work item link on your mobile device, it will open a mobile-friendly version of the work item. From there, you can update the work item or access all work items assigned to you or that you're following.

The screenshot shows the mobile interface for a work item. At the top is a blue header with a hamburger menu icon and the text 'Work items'. Below the header is a light blue banner with an information icon and the text 'Mobile form is in PREVIEW.' with a close button. The main content area has a yellow background. It starts with a blue icon and the text 'USER STORY 1'. Below this is the title 'This is the new mobile experience!' and the text 'Updated Wednesday by Jamal Hartnett'. There are three tags: '3', 'UI', 'service', and 'mobile'. A blue icon is on the right. Below this is a comment section with a profile picture of Jamal Hartnett, the name 'Jamal Hartnett', and the text '2 days ago'. The comment text is '@Chuck Reinhart - Note the differences between the previous and the latest version.' Below the comment is a link 'View 1 comment >'. Below the comment section are four tabs: 'Details', 'History', 'Links', and 'Attachments'. The 'Details' tab is selected. Below the tabs are several fields: 'Assigned To' with a profile picture of Christie Church and the name 'Christie Church'; 'State' with a radio button and the text 'New'; 'Reason' with the text 'New' and a lock icon; 'Area' with the text 'Fabrikam Fiber'; 'Iteration' with the text 'Fabrikam Fiber'; and 'Description' with an upward arrow icon.

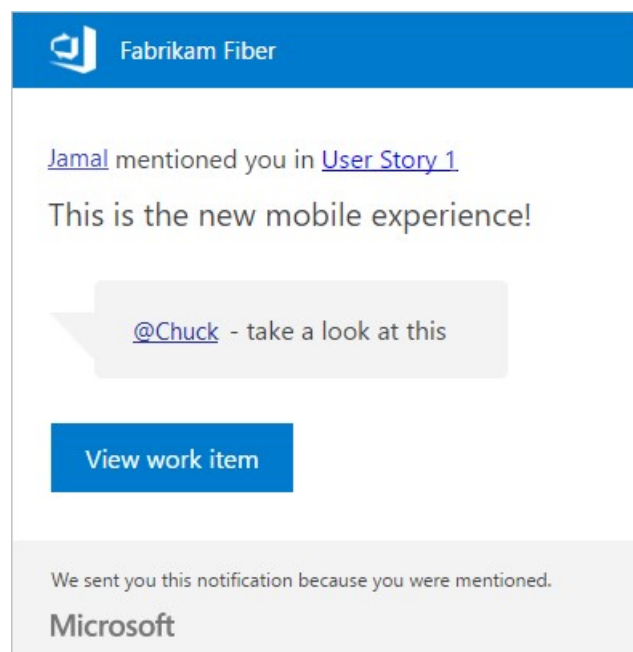
🚫 Observação

The mobile browser supports Azure DevOps work tracking. To sign up for free, go to [Azure DevOps Services](#). The mobile browser is not an app, but a mobile view into select features. There is nothing to download. You access the mobile browser by clicking a link from a work item you receive in your mobile email application.

Open the mobile work item form

The mobile work item form will open when you click **View work item** from an email you receive from your mobile device. You'll receive this type of email under these circumstances:

- Changes were made to a work item you're following
- You were **@mentioned** in a discussion
- A notification is sent based on the work item alerts you've set using [Manage personal notifications](#).



Update a work item

Within the mobile form, you can do almost everything you can do from the [web portal form](#). Here are the actions you can take in the order they appear in the mobile form:



- Add and remove tags
- View and add to the discussion, click on the comment to add to the discussion
- View and update any field within the form (Assign to, State, Area, Iteration, Description, and more)
- View and open a link within the Development section
- View History
- View and open a link from the Links tab
- Open and add an attachment from the Attachments tab

Actions not available to you:

- You can't initiate a development operation
- You can't add a link

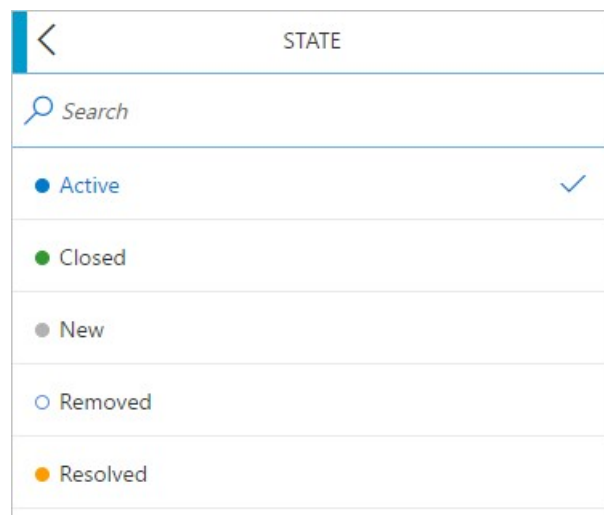
Interact with mobile form controls

Mobile form controls operate as follows:

- Click any field to edit it and the form changes to a full-screen experience. For example, some of the most common actions such as changing the state of an item, moving to a different area path, adding an attachment, and creating/removing tags are all supported.
- When done, click the  return option.
- Remember to click the  save icon to save your changes!

Update status (change State)

To update the state, click the state you want.

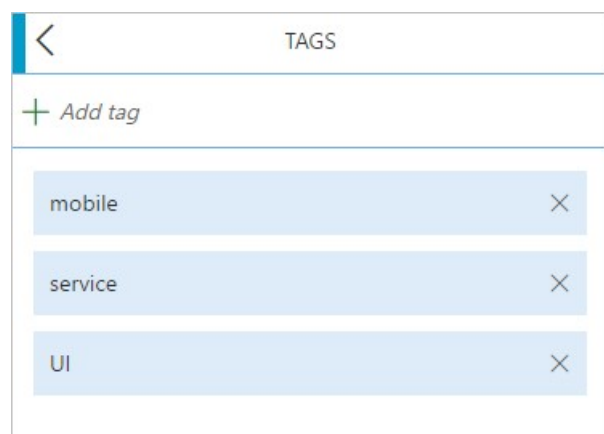


The screenshot shows a mobile form titled "STATE". At the top, there is a back arrow icon and the title "STATE". Below the title is a search bar with a magnifying glass icon and the text "Search". Under the search bar is a list of state options, each with a colored circle and a checkmark:

- Active (blue circle, checked)
- Closed (green circle)
- New (grey circle)
- Removed (light blue circle)
- Resolved (orange circle)

Add or remove tags

To add a tag, type the text you want.

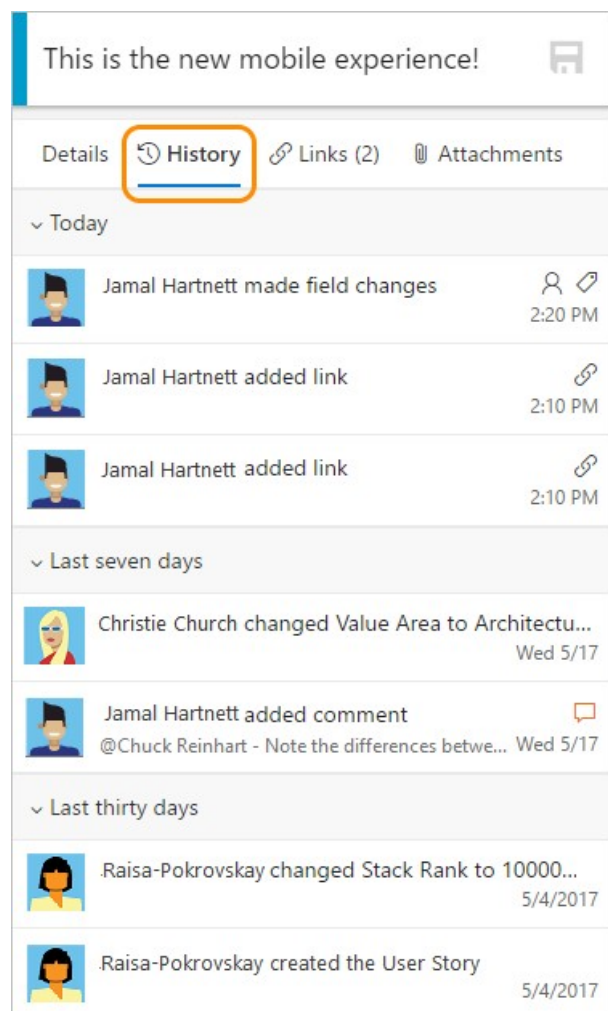


The screenshot shows a mobile form titled "TAGS". At the top, there is a back arrow icon and the title "TAGS". Below the title is a button with a plus icon and the text "Add tag". Under the button is a list of tags, each in a light blue box with a close icon (X) on the right:

- mobile
- service
- UI

View history

Click the History tab to view history.



View and open work items in your activity lists

From within the mobile work item form, you can access your work items. The mobile browser allows you to view and open work items which fall into these categories:

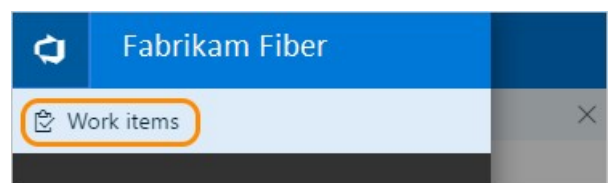
- **Assigned to me:** lists all work items assigned to you
- **Following:** lists all work items that you have elected to follow
- **My activity:** lists all work items that you have recently viewed or updated.

The lists available from each page span all team projects that you work in.

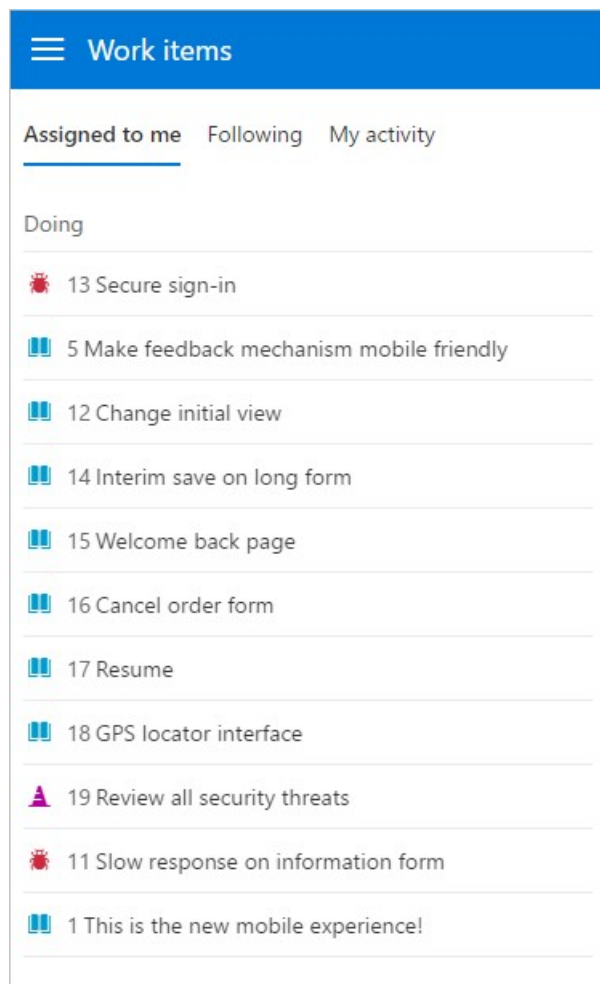
To access a list, first click the list control from the work item form you've opened.



Then, click **Work items**.



The browser opens to the **Assigned to me** page. From there, you can choose **Following** or **My activity** to access the other pages. To learn more about the **Work Items** view, see [View and add work items](#).



Related articles

Additional experiences are in the works to improve and expand on the mobile experience. For more information, see the blog post: [The mobile work item form \(preview\)](#).

- [Set personal notifications](#)
- [Set team notifications](#)
- [Follow a work item](#)

Provide feedback for the mobile experience

Help us improve the mobile experience.

To provide feedback, click the list control from the work item form and then click **Send Feedback**. To complete the feedback, select either the smile or frown and optionally enter a comment.

