



Muhamad Ariefin Ilham

IT Infrastructure

IT support with approximately 1 year experience. Own experience in the field of network, server, storage and also experience in the field of troubleshooting PC, laptop, printer.

Profile

Name : Muhammad Ariefin Ilham
Place of birth: Bogor
Birthday : 02 May 2002
Address : Ciapus, Bogor
Hobbies: Playing, Futsal, Games

Contact

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Website Profile
<https://ariefinilham791.github.io/>

Work Experience

IT Support

PT. Saraswanti Indo Genetech | Juli 2020 - Present

- Troubleshooting Network (LAN & WAN), Software and Hardware
- Installation and Update Software and Operating System (OS)
- Maintenance of PC Users, Printers, Laptops, Networks
- Designing and Developing Server Infrastructure and IT Network Systems
- Analyzing and Monitoring Network and Computer System Logs
- Provide technical support to Users (Hardware & Software)
- Perform Anti-Virus, Anti-Malware
- Mikrotik Router Configuration (VLAN, Firewall, Port Forwarding, Mikrotik L2TP)
- Network Monitoring with cacti

IT Support (Intern)

Lembaga Ilmu Pengetahuan Indonesia | Juli 2019 - Januari 2020

- Creating Network Topology with Cisco Packet Tracer
- Configure Access Point UniFi, TP-Link, EnGenius, Cisco
- PC, Laptop maintenance
- Local Network Installation
- Access Point Installation

Education

Indonesia Open University

Information System | 2021 - Present

Wikrama Vocational High School

Computer and Network Engineering | 2017 - 2020

Final Value 82

Skill

- Mikrotik (Port Forwarding, L2TP, Management bandwidth)
- Linux (Debian, Ubuntu, Centos)
- Routing (BGP, OSPF, MPLS)
- Switching (VLAN)
- TrueNas Storage
- Unifi access point
- Troubleshooting Network
- Troubleshooting PC, laptop, printer
- SQL Query