

## KA\$Hplus Features & Function Guide

Get the KA\$Hplus Application.



**Apple Store:**

<https://apps.apple.com/us/app/kashplus/id1591333903>

**Google Play Store:**

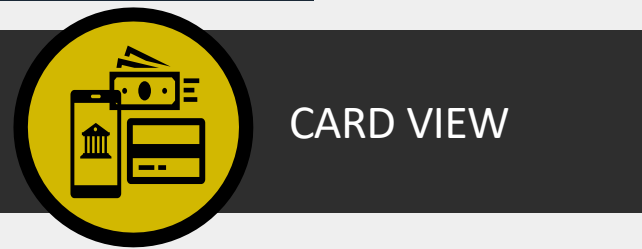
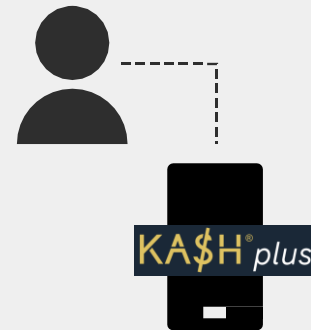
<https://play.google.com/store/apps/details?id=com.fasspay.biz.wallet.vfsb>

**Huawei App Gallery:**

<https://appgallery.huawei.com/Feature>

<input type="checkbox"/> KA\$Hplus Card Details View	<i>page 4</i>
<input type="checkbox"/> QR Payment	<i>page 5</i>
<input type="checkbox"/> Bill Payment Online	<i>page 7</i>
<input type="checkbox"/> Prepaid Reload Online	<i>page 9</i>
<input type="checkbox"/> Top Up Money Into KA\$Hplus card Account via Debit Card / Credit Card	<i>page 11</i>
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<input type="checkbox"/> Forgot Password	<i>page 17</i>
<input type="checkbox"/> Change Password	<i>page 18</i>
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<input type="checkbox"/> Change Transaction Limit	<i>page 24</i>
<input type="checkbox"/> Reset Card Pin	<i>page 25</i>
<input type="checkbox"/> Change Mobile Number	<i>page 27</i>

<input type="checkbox"/> Send Money To Friend	<i>page 29</i>
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<input type="checkbox"/> Third Party Services	<i>page 35</i>



CARD VIEW

1

Swipe to view the  
KA\$Hplus Visa Card

2

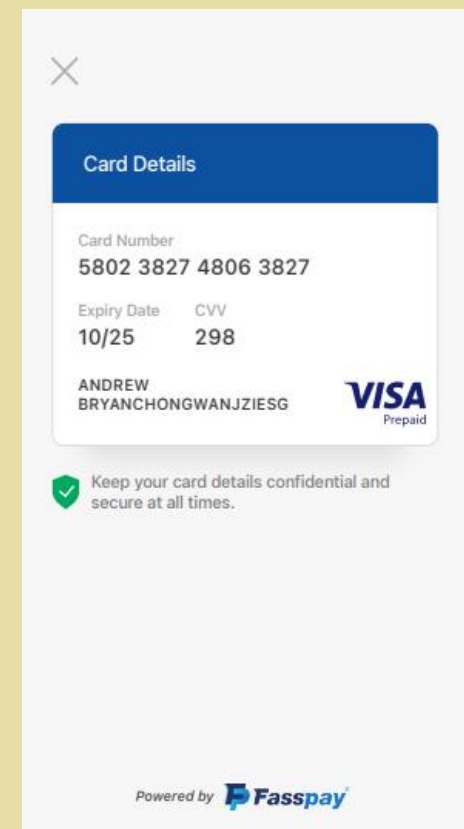
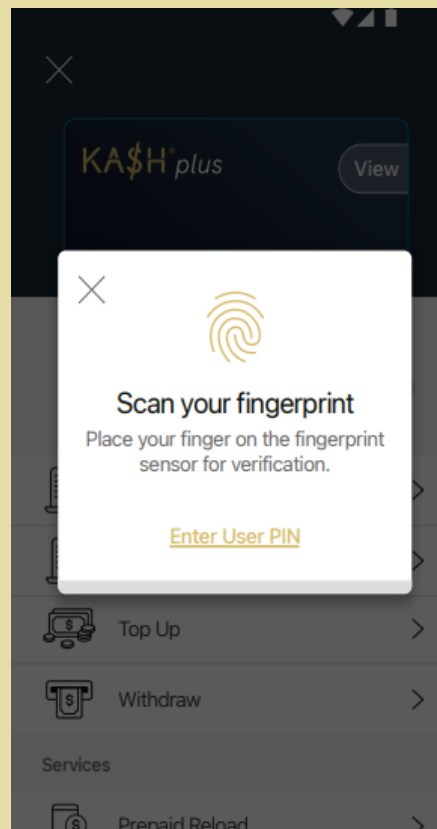
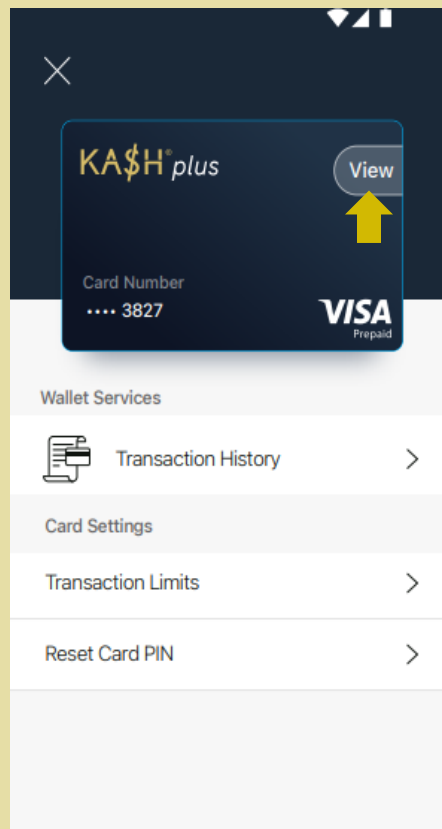
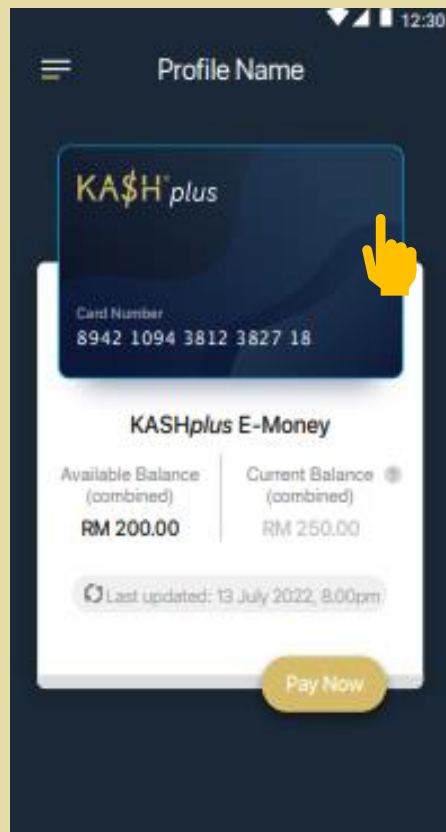
Tap on the card and  
select 'View' to view the  
KA\$Hplus card details

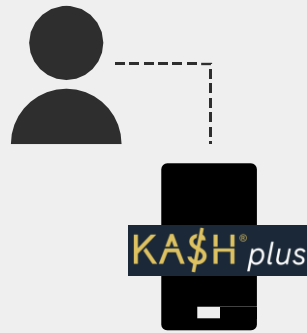
3

Enter your KA\$Hplus  
6-digit user PIN or  
scan your fingerprint  
to view card details

4

KA\$Hplus card  
details





**QR PAYMENT**

**1**

Click 'Pay Now'  
at Home Page for  
QR Pay

**2**

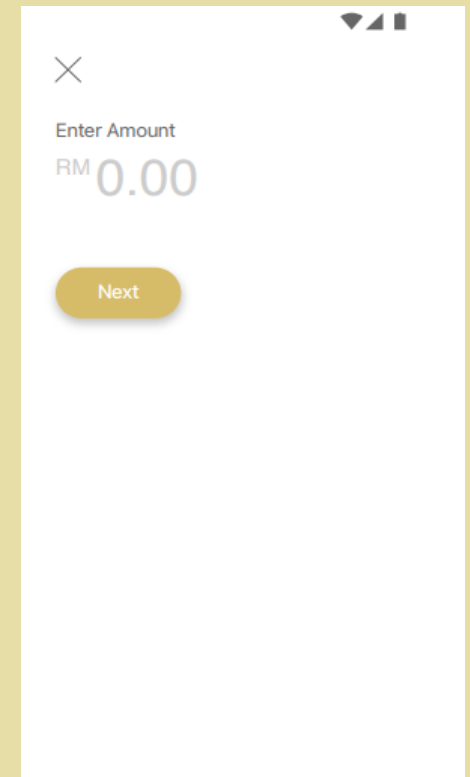
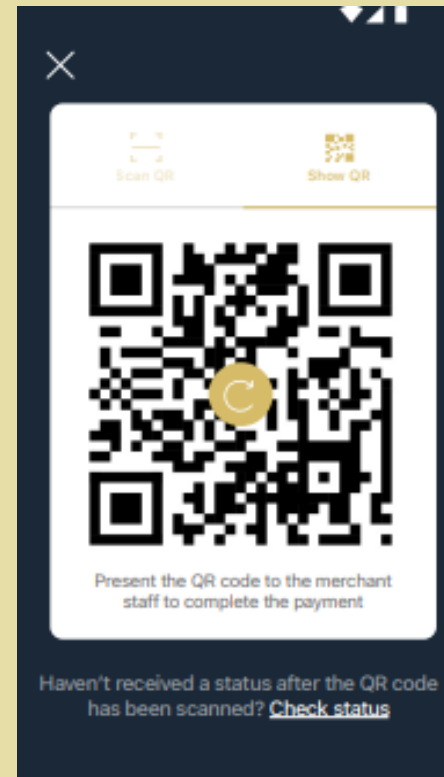
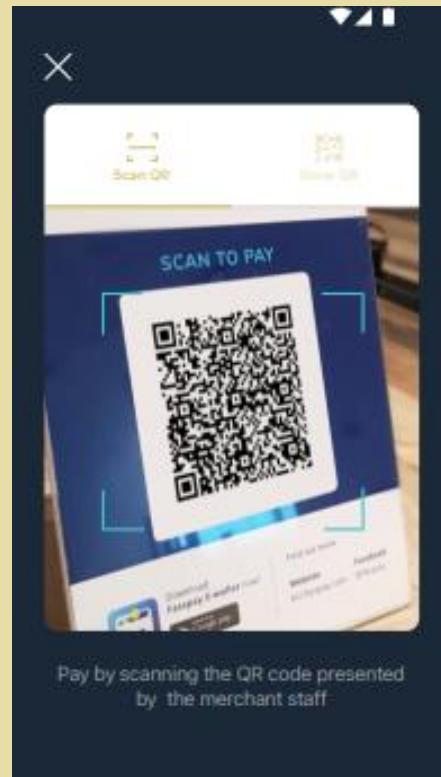
Scan the QR Code  
presented by the  
merchant

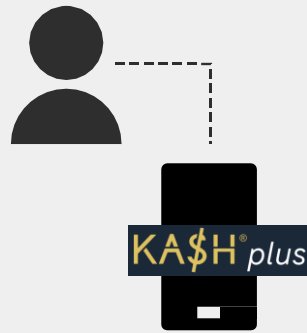
**3**

Present the QRCode  
to the merchant staff  
to complete the payment

**4**

Enter the  
purchase amount





5

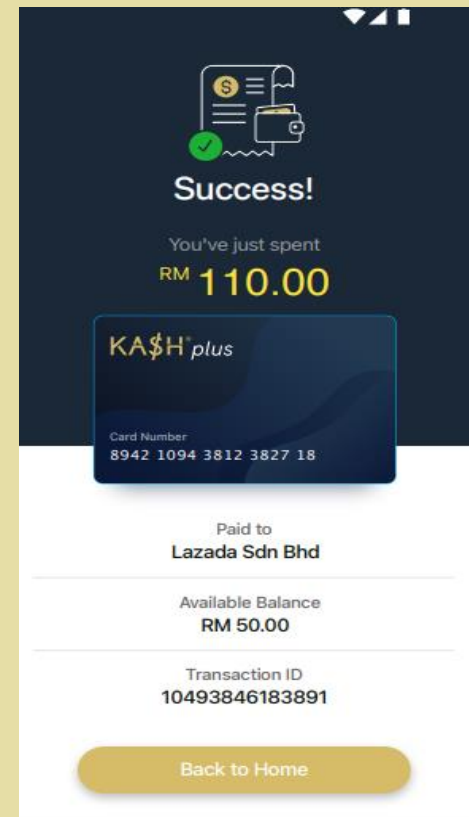
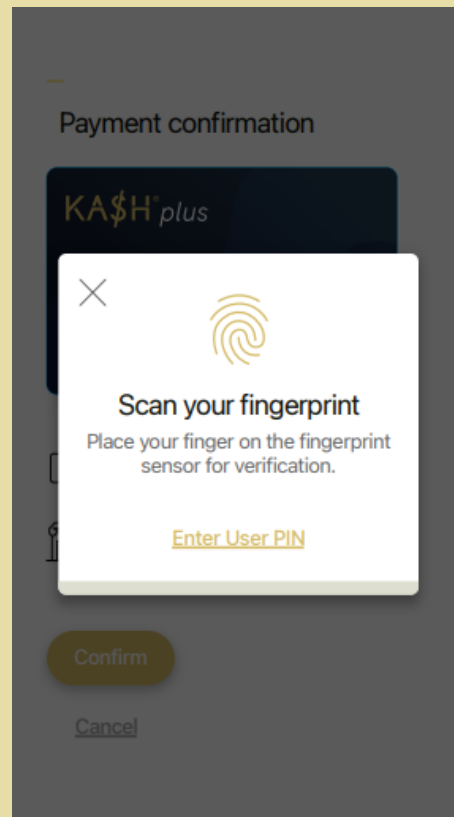
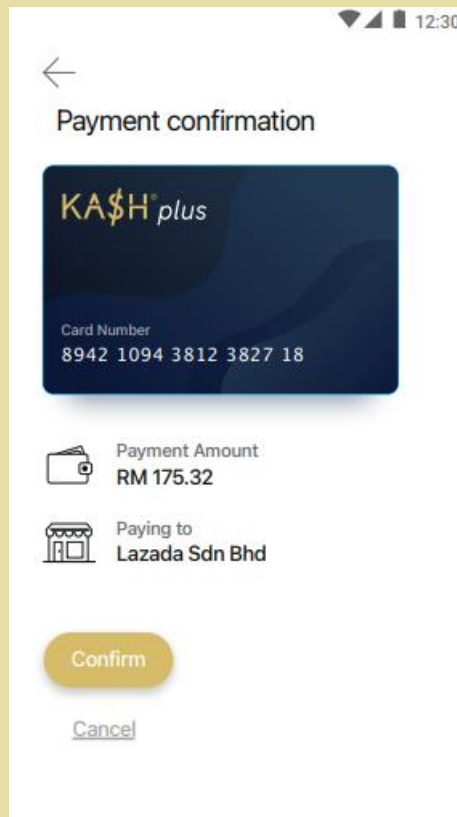
Payment  
confirmation page

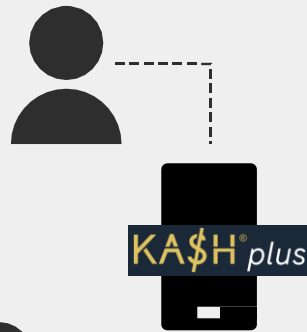
6

Enter user 6-digit pin /  
Scan user fingerprint  
to authorize transaction

7

Transaction successful





BILL PAYMENT  
ONLINE

1

Tap on the card and  
select 'Bill Payment'

2

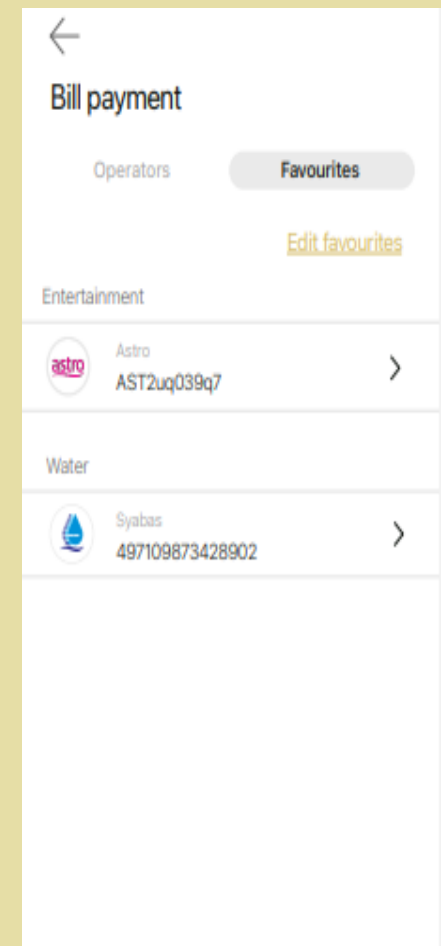
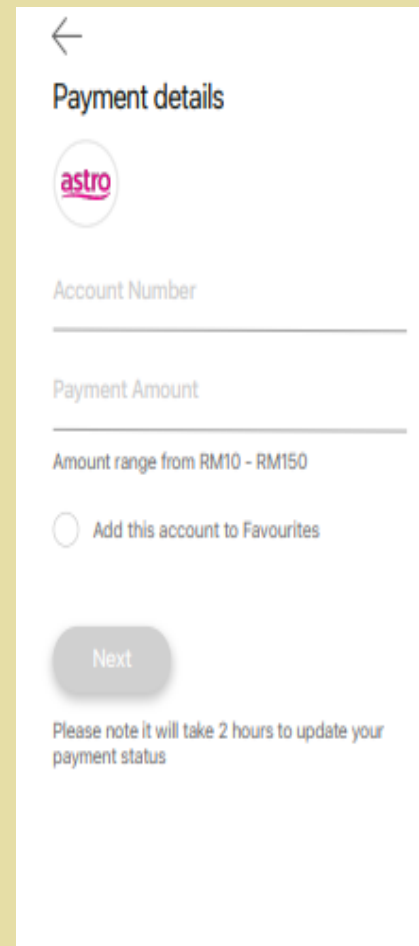
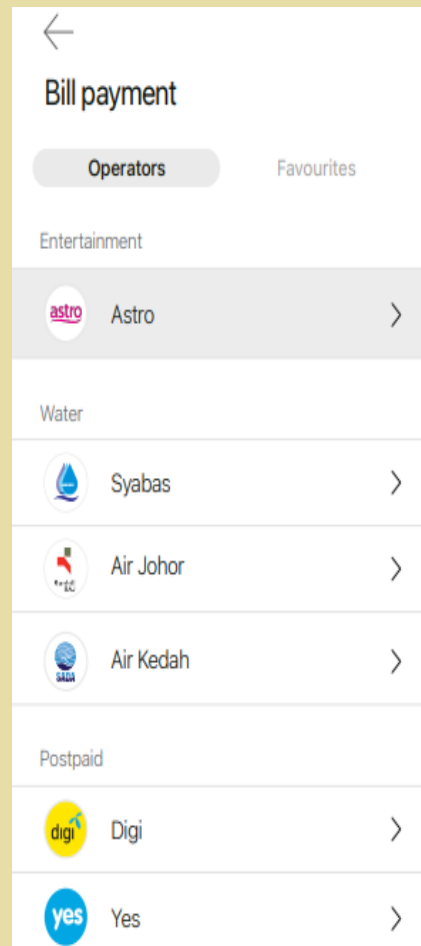
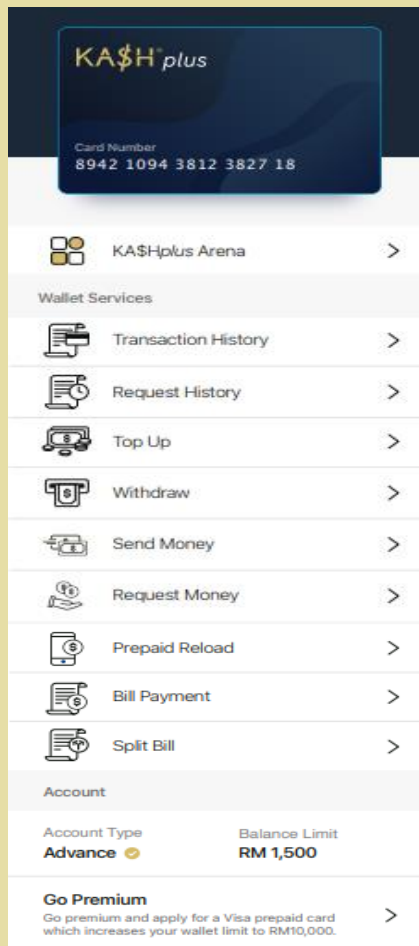
Select any  
Utilities Operators  
available from the list

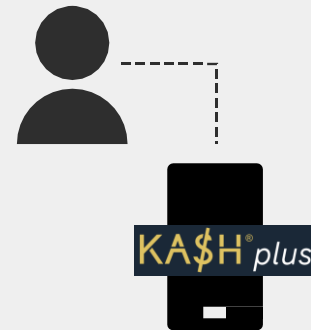
3

Enter Bill Details  
(for first time)

4

Click 'Favorites' to save  
same bill details  
for the next payment





BILL PAYMENT  
ONLINE

5

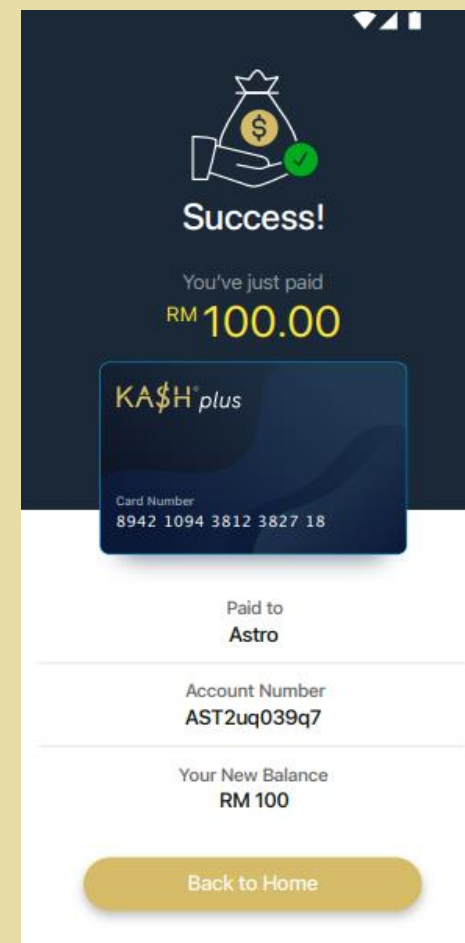
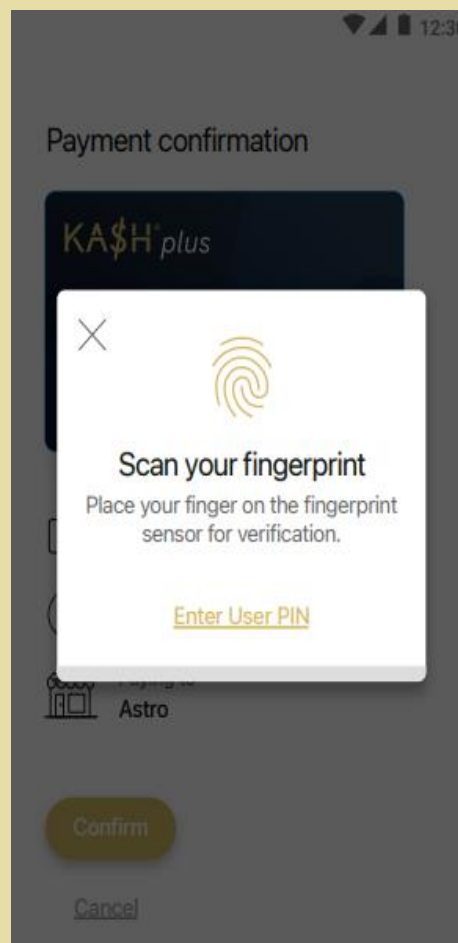
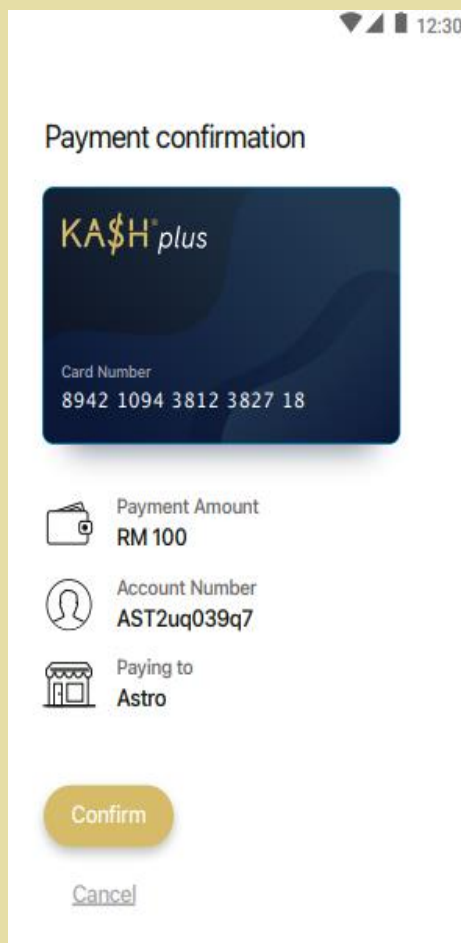
Payment  
confirmation page

6

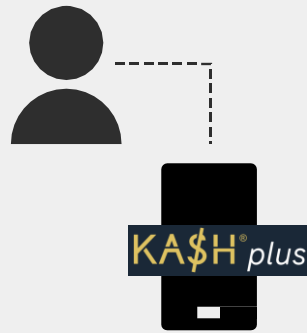
Enter user 6-digit pin /  
Scan user fingerprint  
to authorize transaction

7

Payment successful







1

Tap on the card and select 'Prepaid Reload'

2

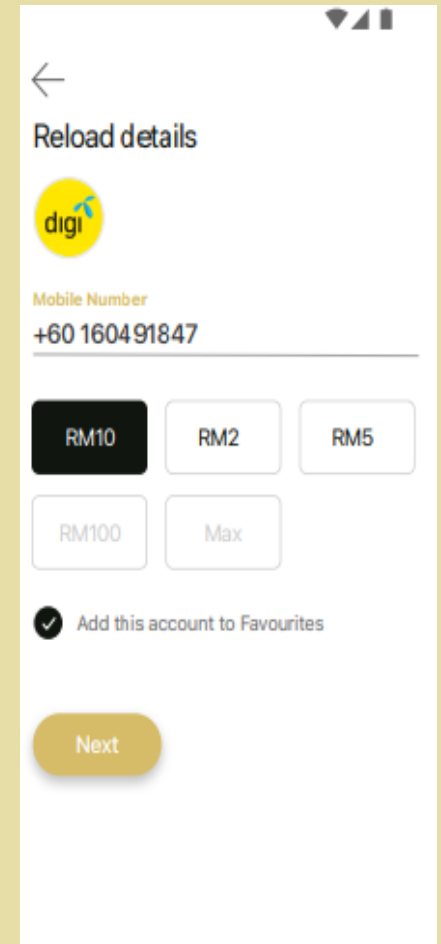
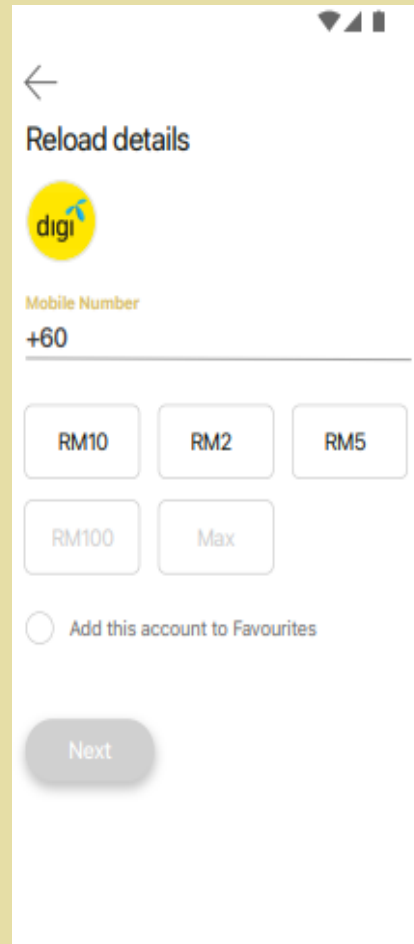
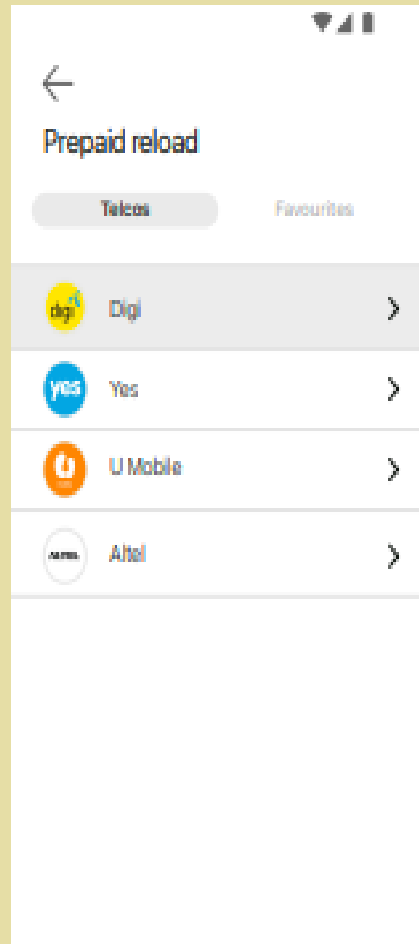
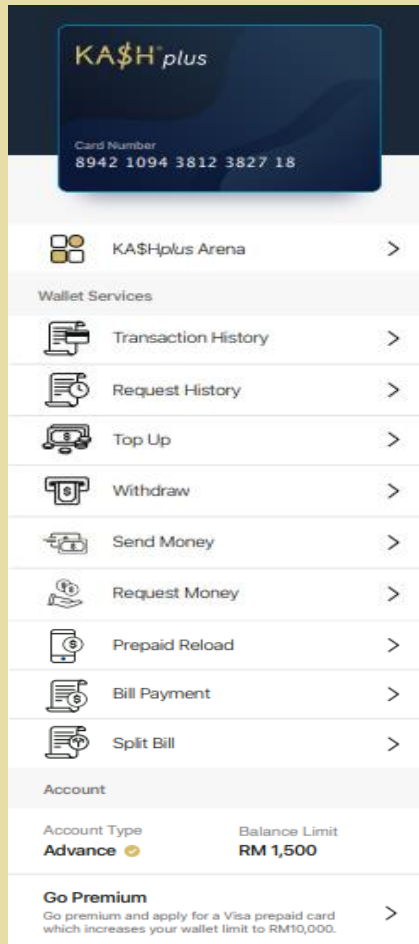
Select any Telcos available from the list

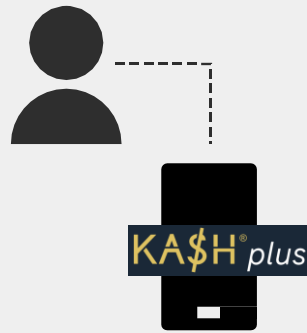
3

Enter reload details (for first time)

4

Tick 'Add to Favorites' to save same reload details





PREPAID RELOAD

5

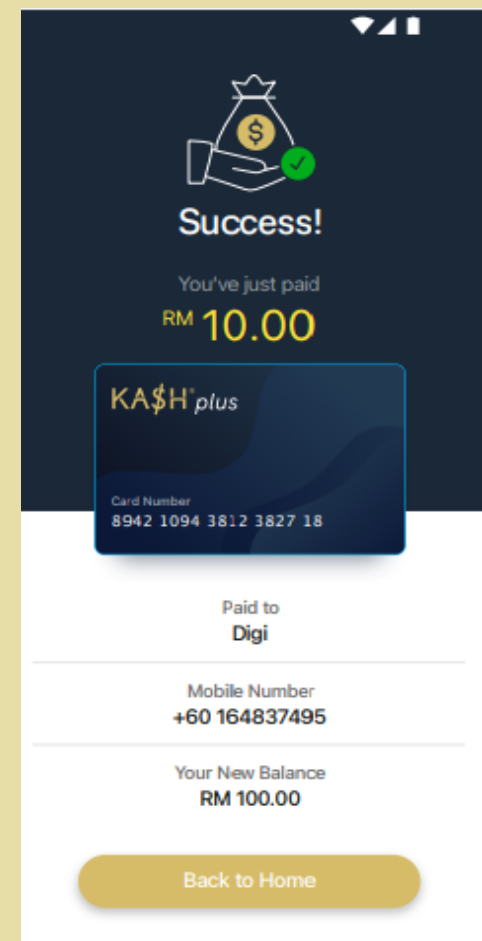
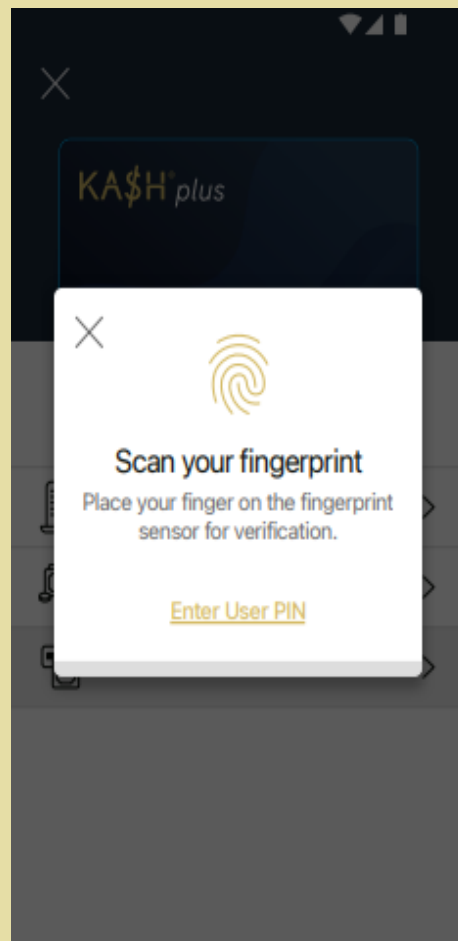
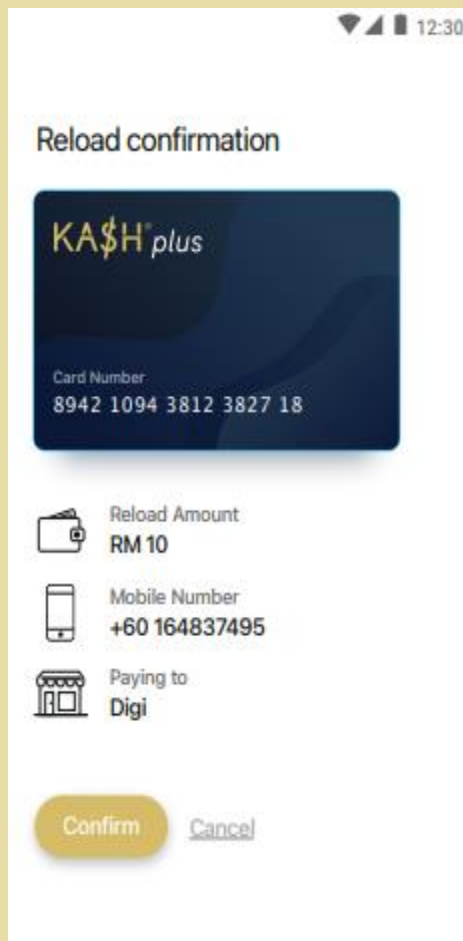
Reload  
confirmation page

6

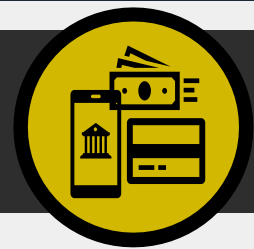
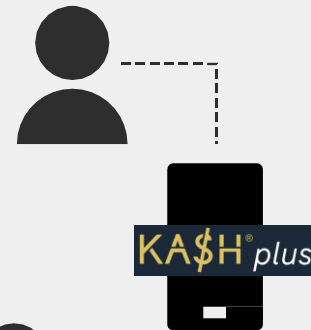
Enter user 6-digit pin /  
Scan user fingerprint  
to authorize transaction

7

Payment successful



# TOP UP KA\$Hplus CARD



VIA CREDIT /  
DEBIT CARD

1

Tap on the card and  
Select 'Top Up'

2

Select  
'Credit/Debit Card'  
as top up method

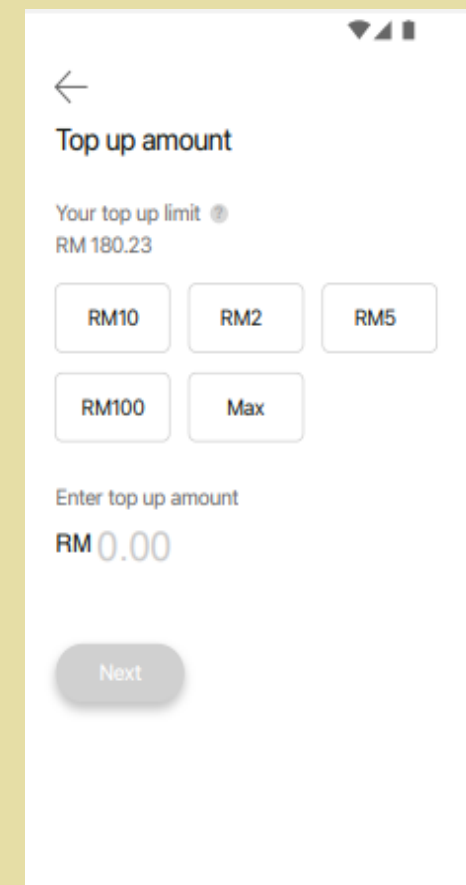
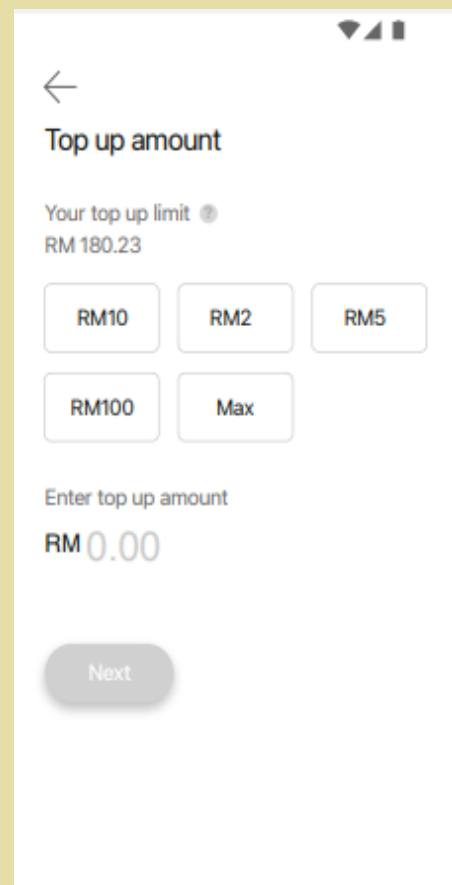
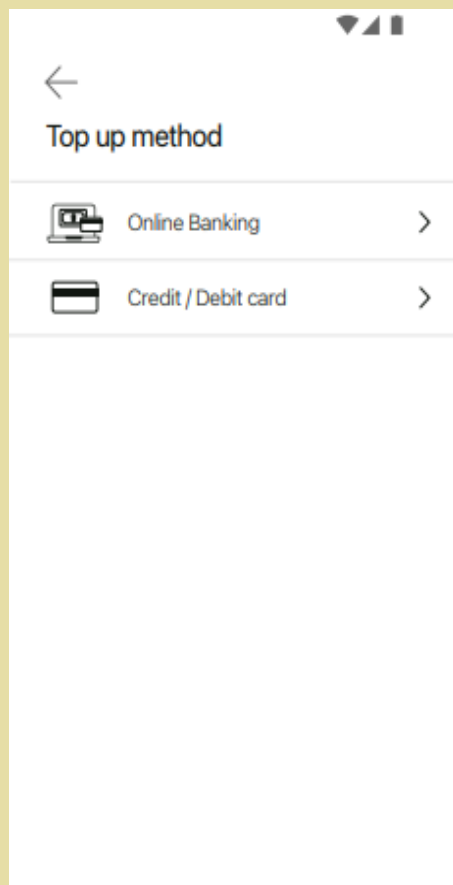
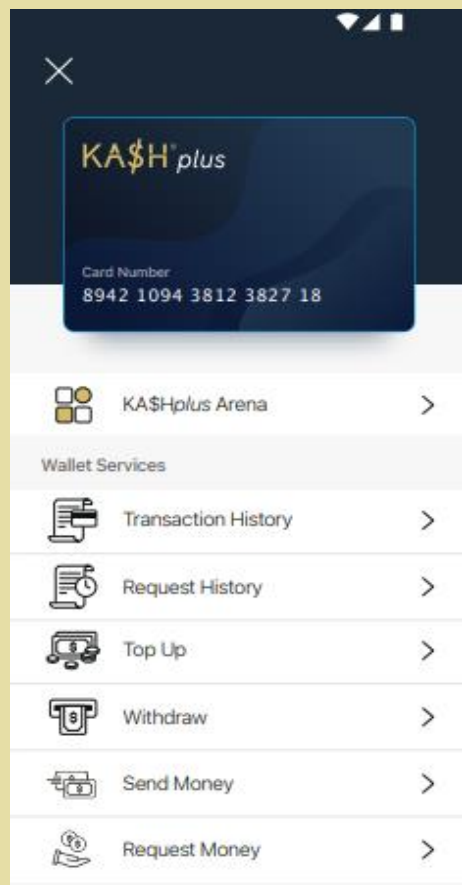
3

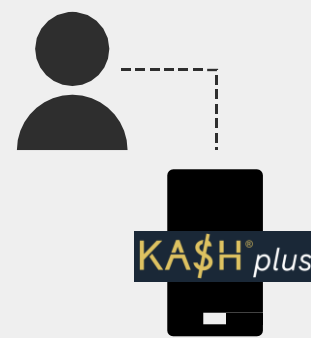
Minimum top up  
amount is RM10

4

Credit card top up limit for  
Premium account :

- a) RM200 max per credit card top up
- b) RM 1,000 per week  
(refresh on every Mon time 00:00)
- c) RM 4,000 per month





VIA CREDIT /  
DEBIT CARD

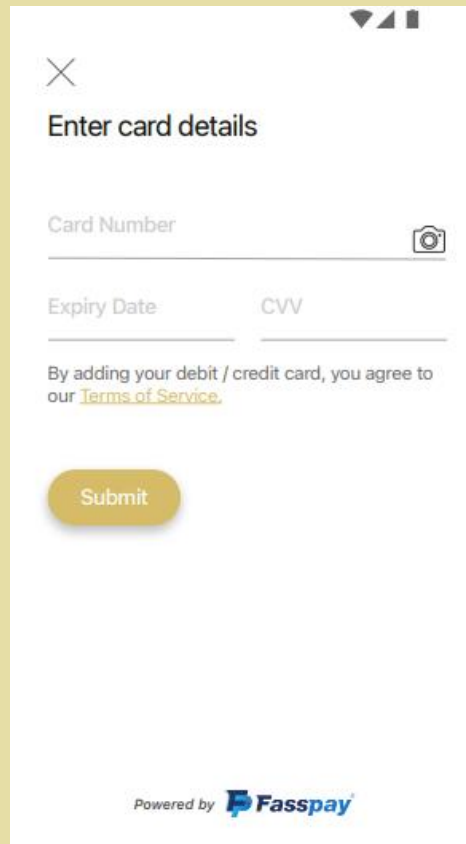
5

Position your credit/debit  
card in the frame for  
verification



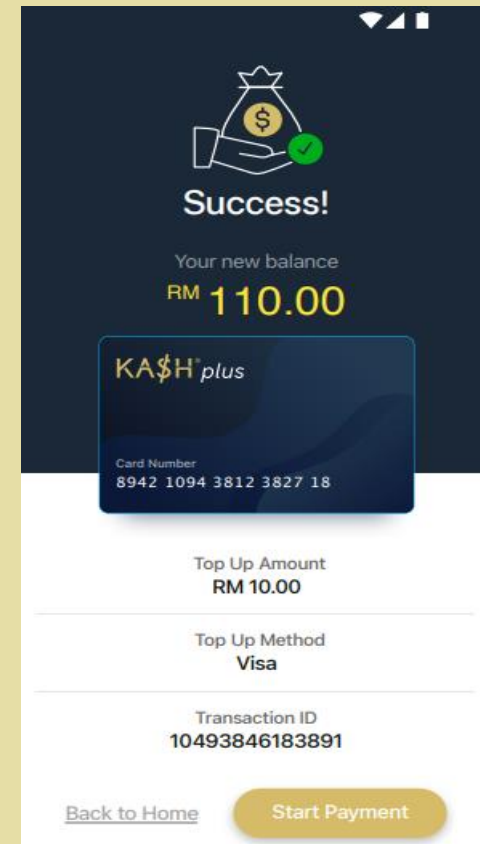
6

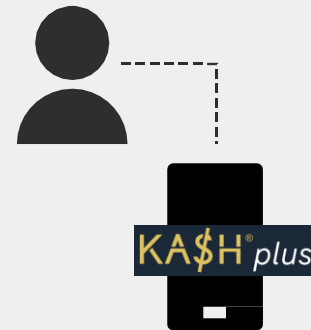
Enter details of your  
credit/debit card



7

Top up successful





VIA ONLINE  
BANKING

1

Tap on the card and  
select 'Top Up'

2

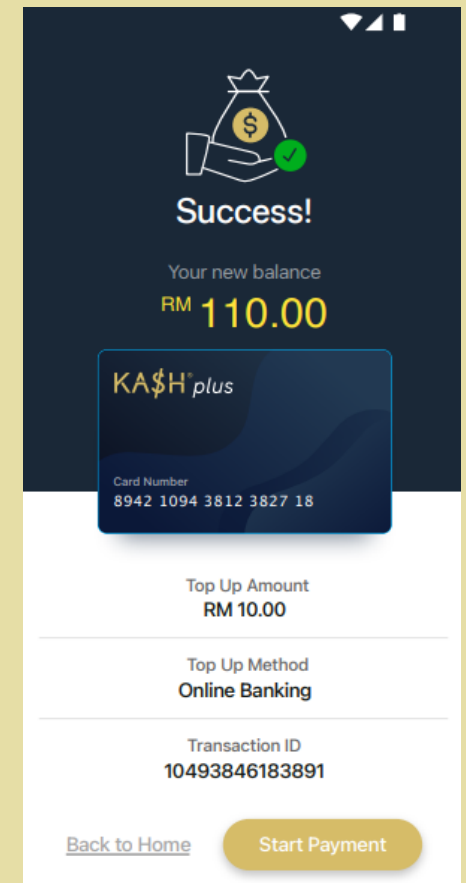
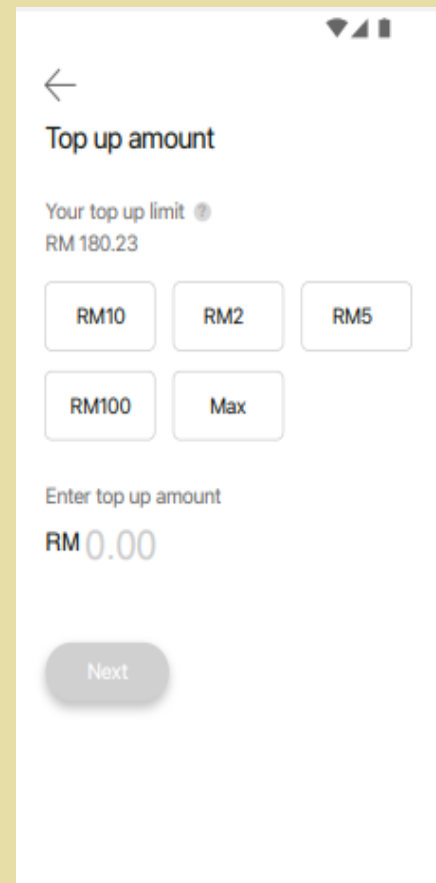
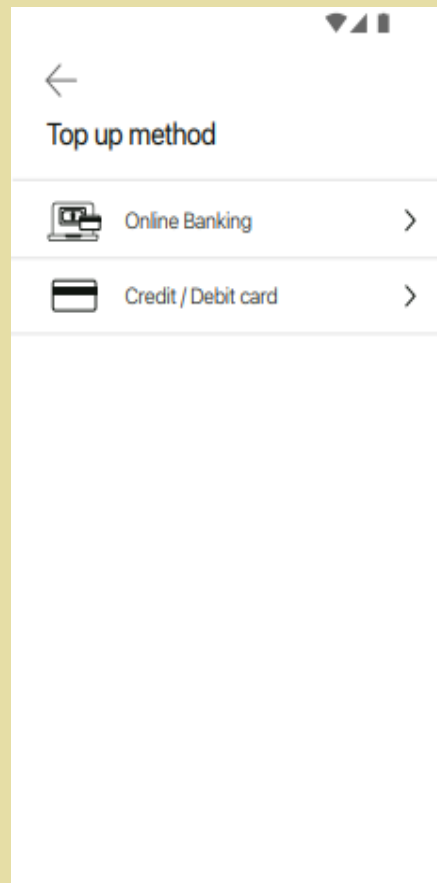
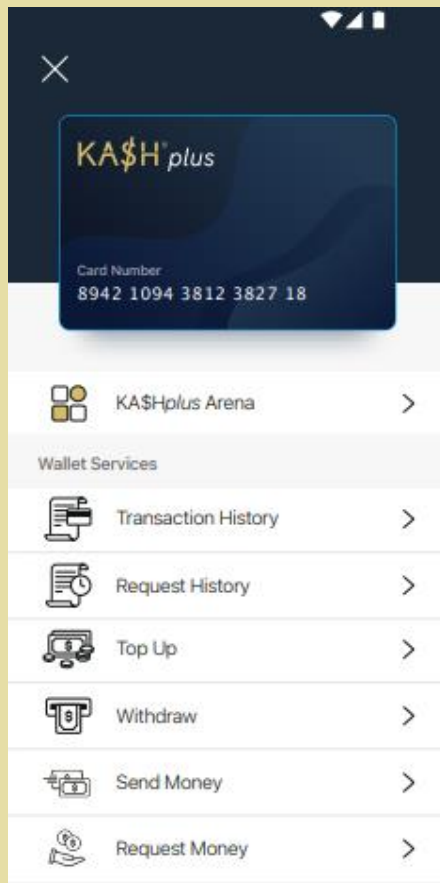
Select 'Online Banking'  
as top up method

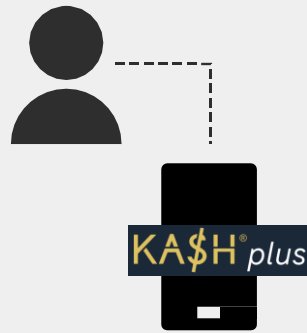
3

Minimum top up amount  
for online banking  
is RM10

4

Top up successful





WITHDRAWAL

1

Click card to reflect  
Card Menu

2

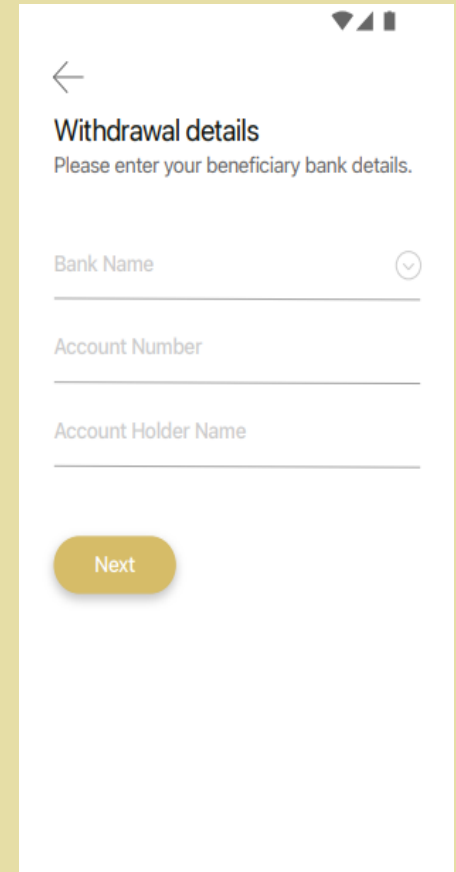
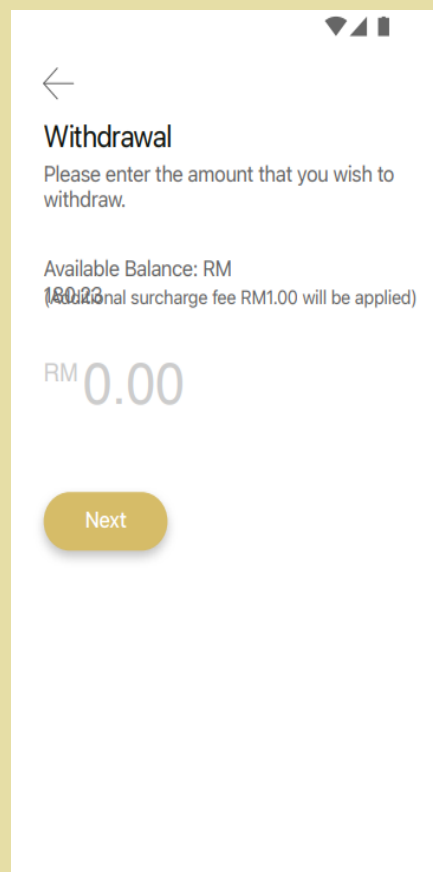
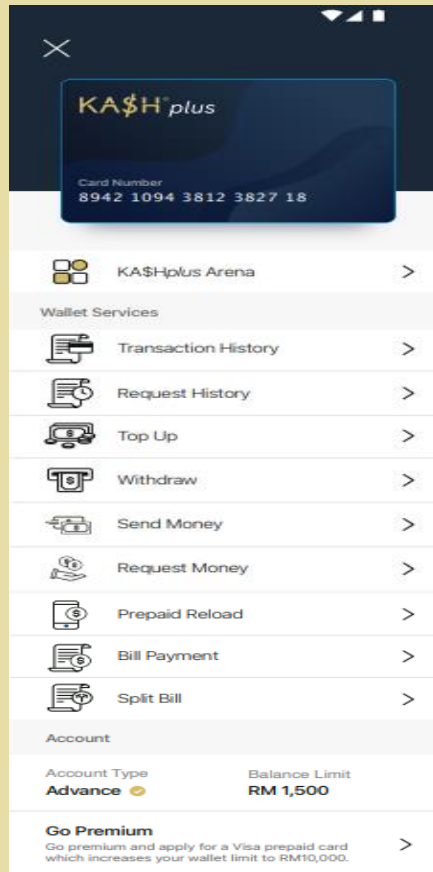
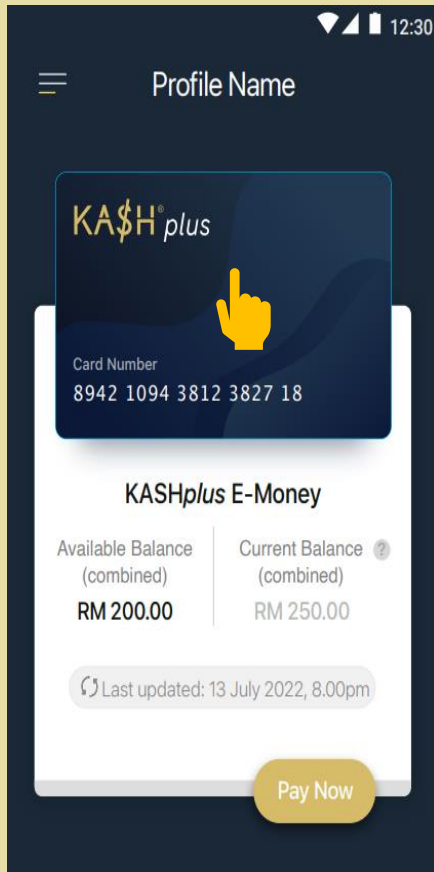
Select 'Withdraw'

3

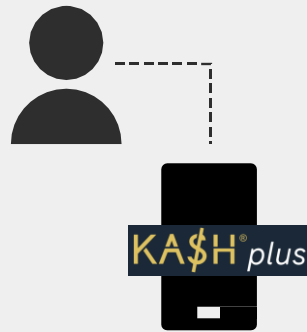
Enter withdrawal  
amount

4

Enter withdrawal  
details



# WITHDRAWAL TO OWN LOCAL BANK ACCOUNT



5

Choose and Select  
your bank

6

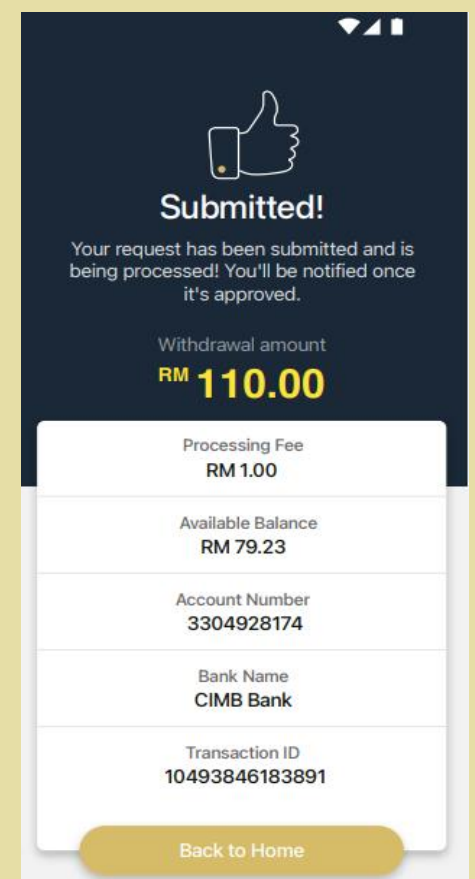
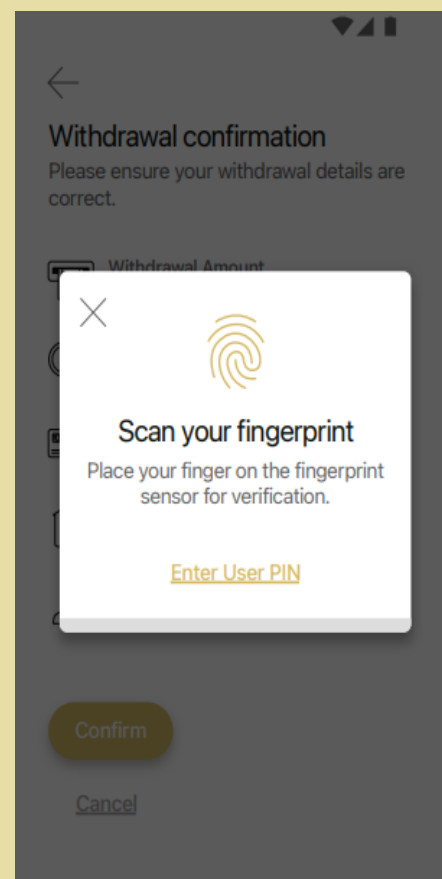
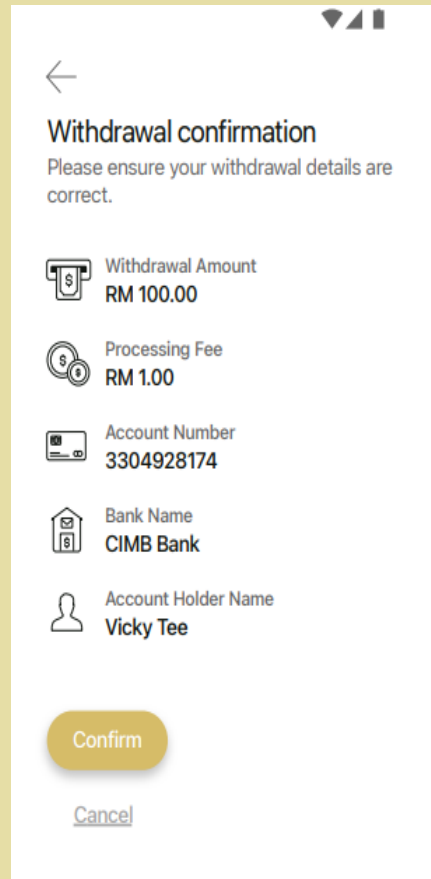
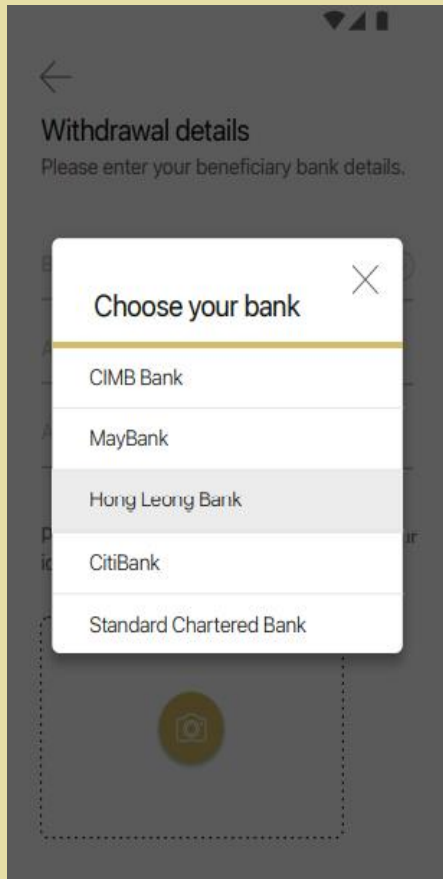
Confirmation Page

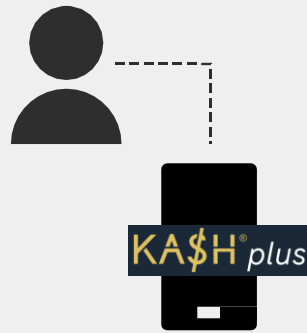
7

Enter user 6-digit PIN /  
scan user fingerprint  
to authorize withdrawal

8

Acknowledgement Page





## FINGERPRINT LOGIN

1

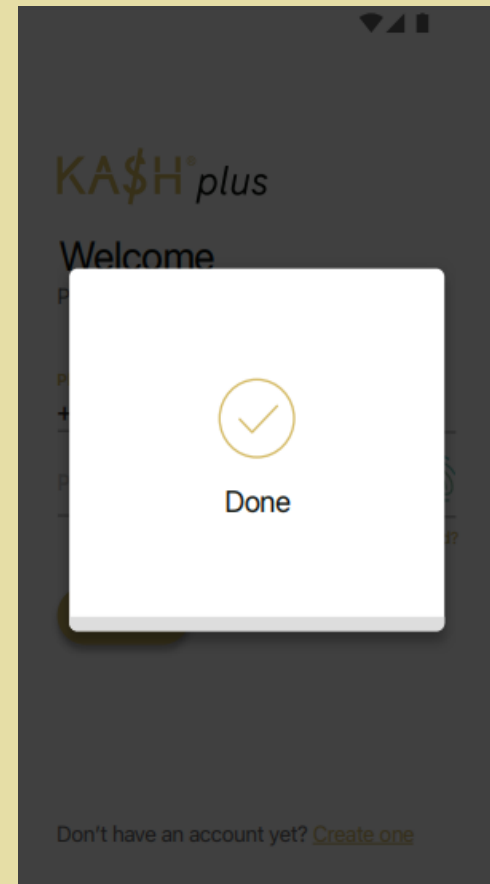
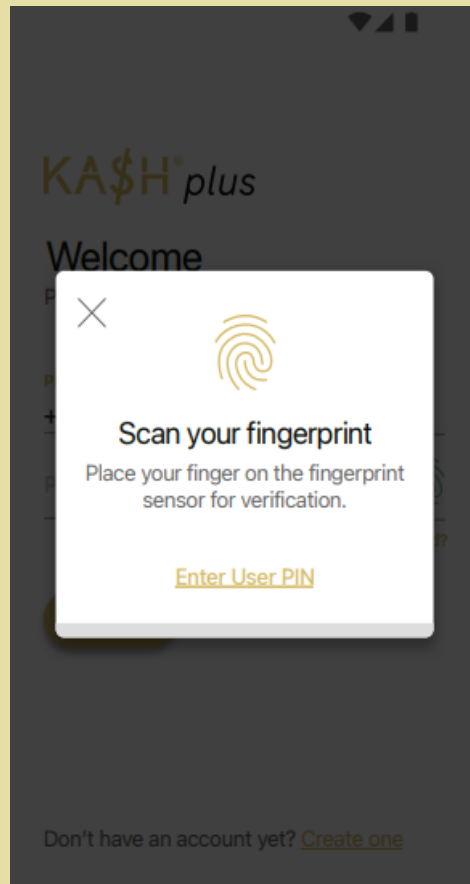
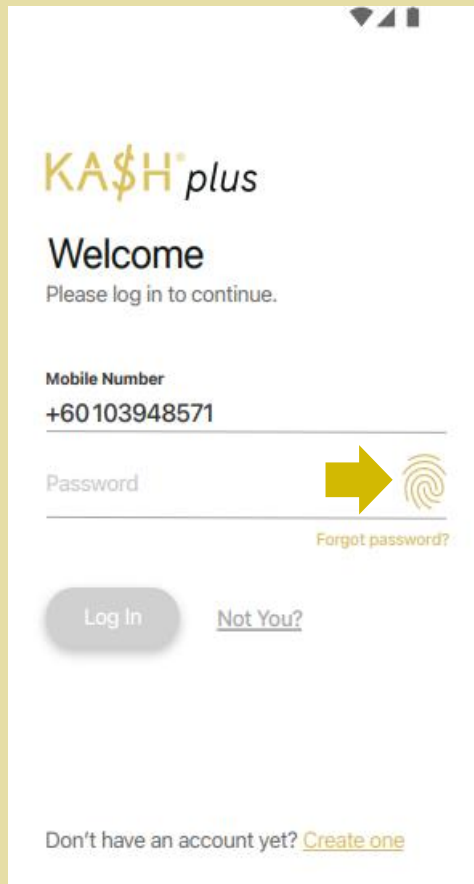
Select Fingerprint for Login

2

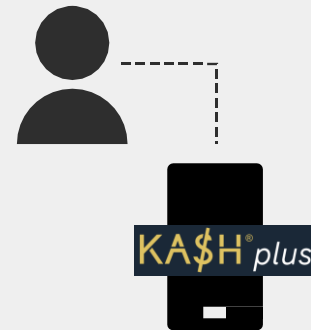
Scan your fingerprint to login

3

Fingerprint authentication successful







**FORGOT  
PASSWORD**

**1**

**Enter details for  
password reset**

**2**

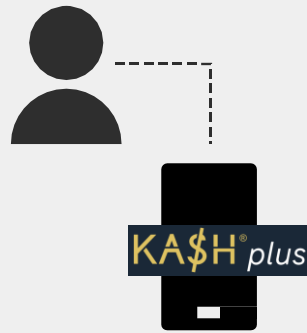
**Enter 6-digit OTP code  
received via SMS**

**3**

**Create and confirm  
new password**

**4**

**Password reset successful  
and click 'Continue' to log in  
with new password**



CHANGE  
PASSWORD

1

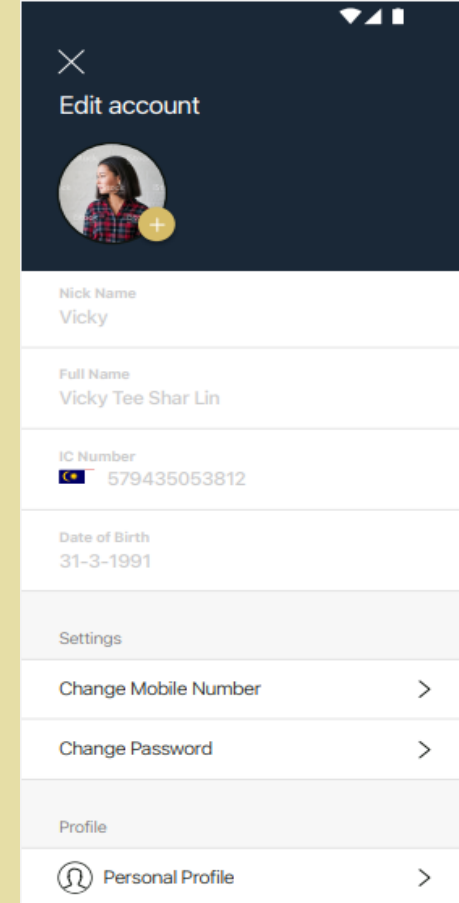
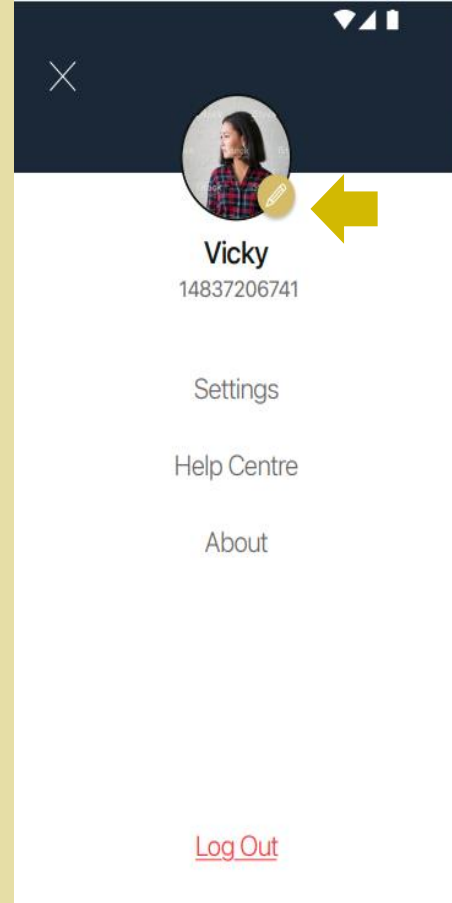
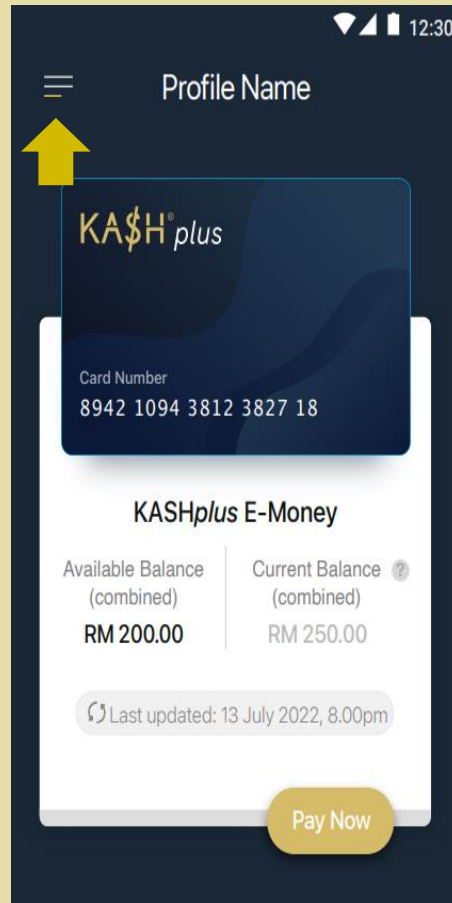
Select menu at  
Home Page

2

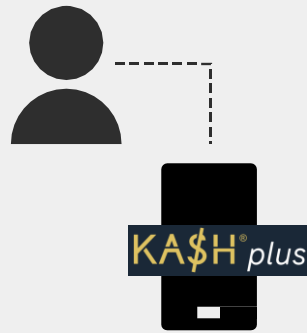
Select 'Edit'  
(pencil icon)

3

Select  
'Change Password'



## CHANGE PASSWORD



4

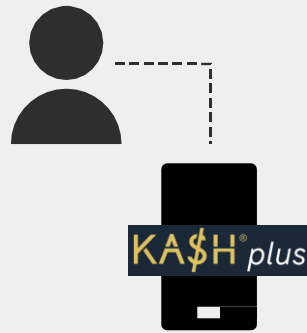
Enter current password

5

Create &  
confirm new password

6

Password successfully  
changed



**1**

Select menu at  
Home Page

**2**

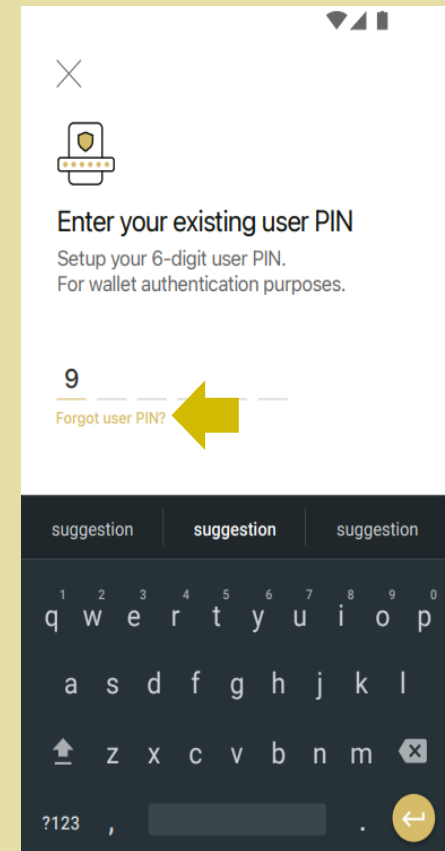
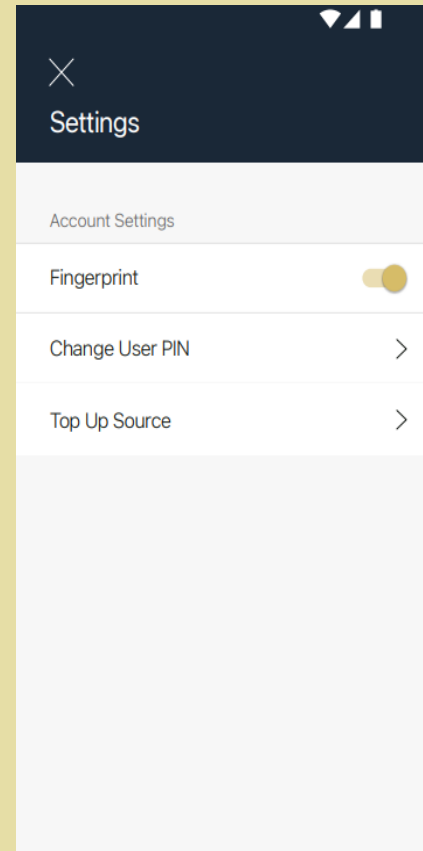
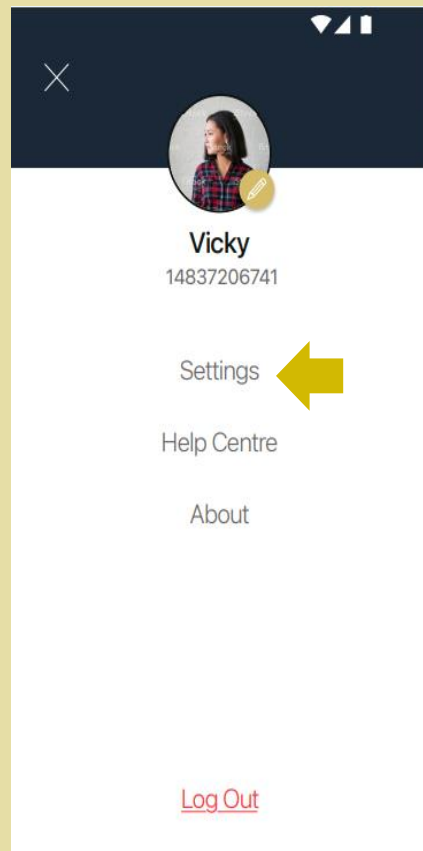
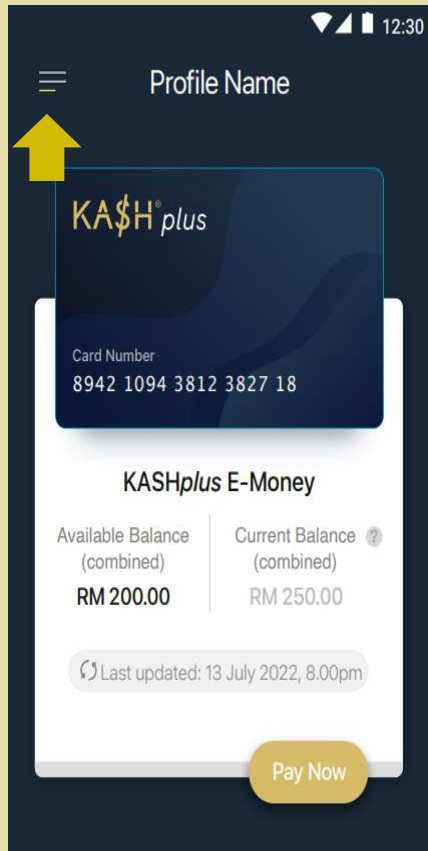
Select 'Settings'

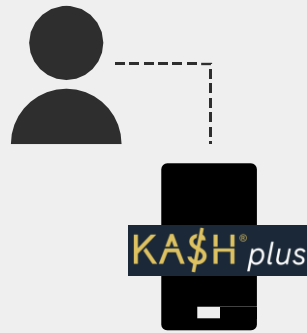
**3**

Select  
'Change User PIN'

**4**

Click  
'Forgot User PIN'





5

Enter 6-digit OTP code  
received via SMS

6

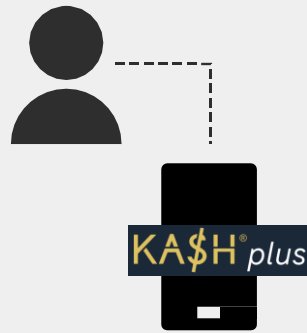
Enter new user PIN

7

Enter again to confirm  
new user PIN

8

PIN successfully  
changed



## CHANGE USER PIN

1

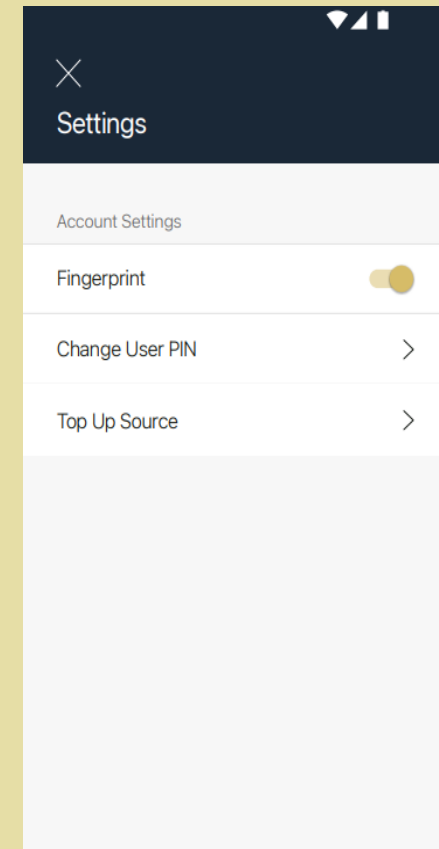
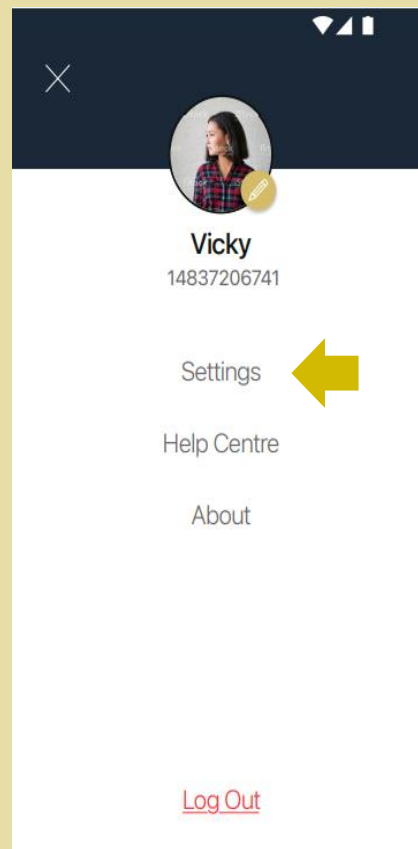
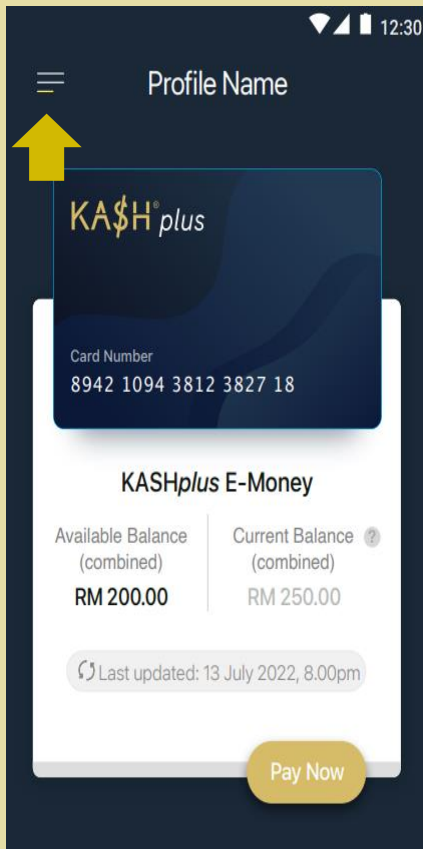
Select menu at  
Home Page

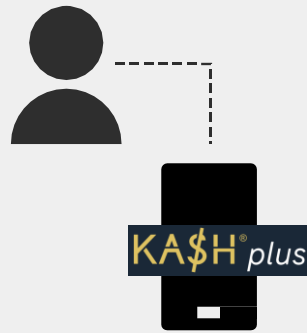
2

Select 'Settings'

3

Select  
'Change User PIN'





4

Enter your existing user PIN

5

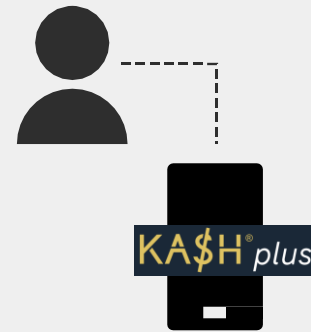
Enter new user PIN

6

Enter again to confirm new user PIN

7

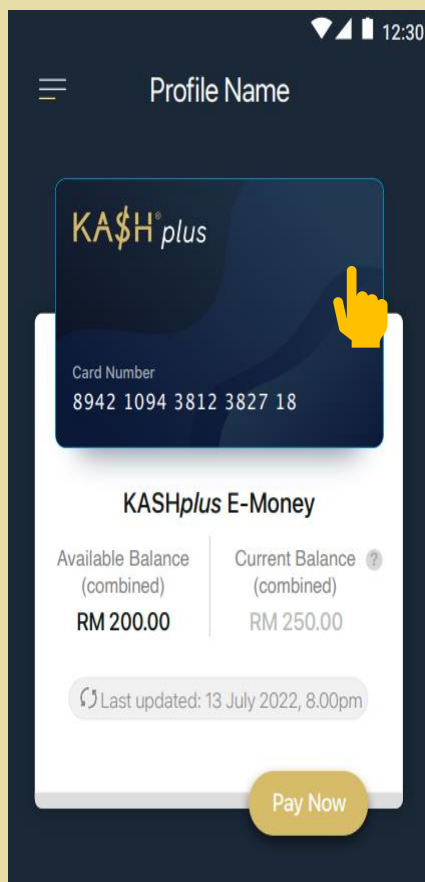
PIN successfully changed



## CHANGE TRANSACTION LIMIT

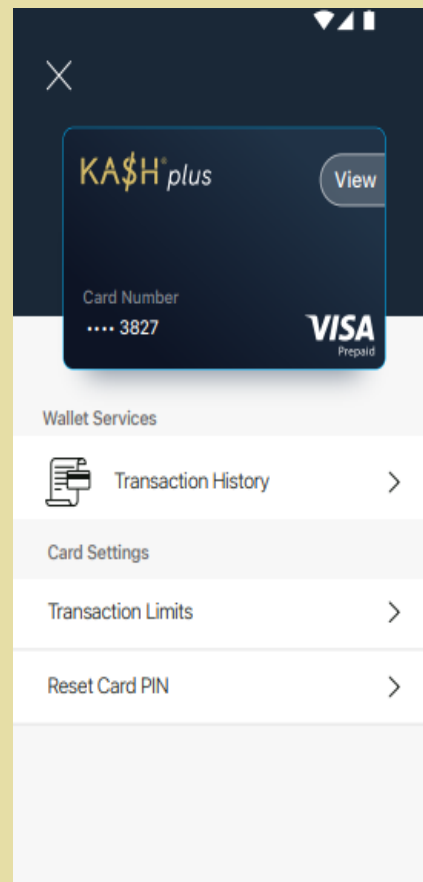
1

Swipe to Visa Card



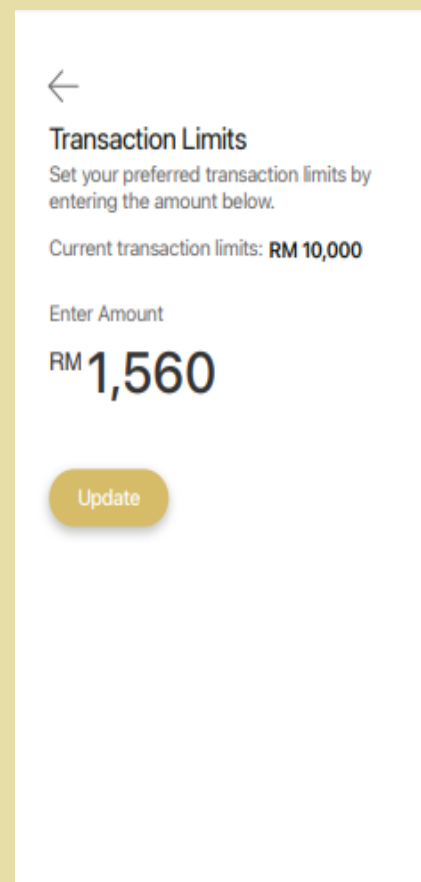
2

Tap on Visa Card and select 'Transaction Limits'



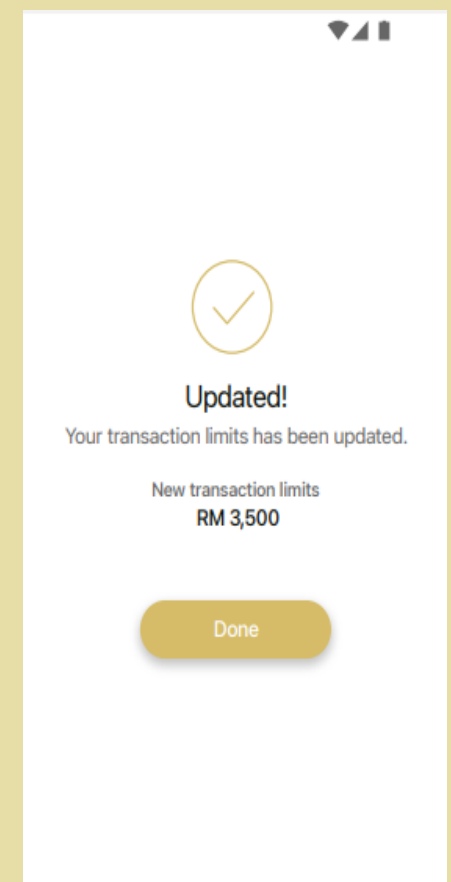
3

Enter amount for transaction limits and click 'Update'

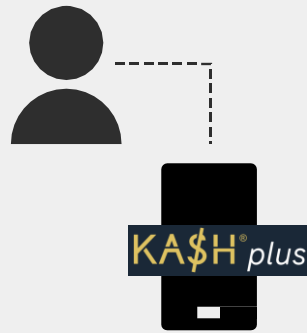


4

Transaction limits updated successful







## RESET VISA CARD PIN

1

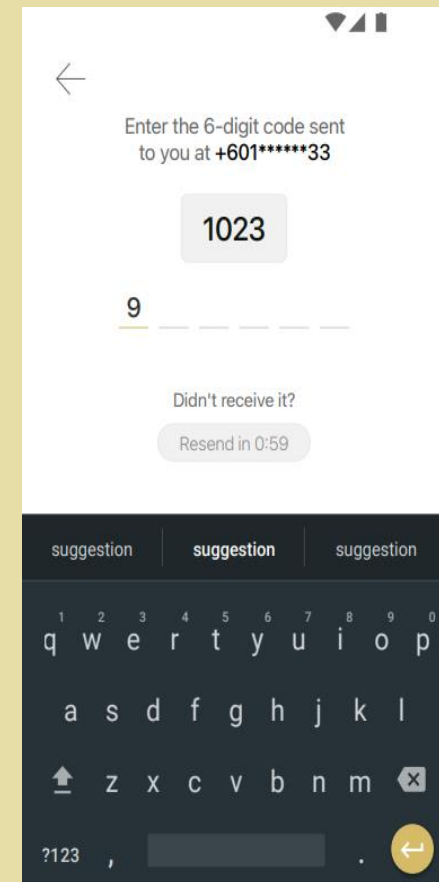
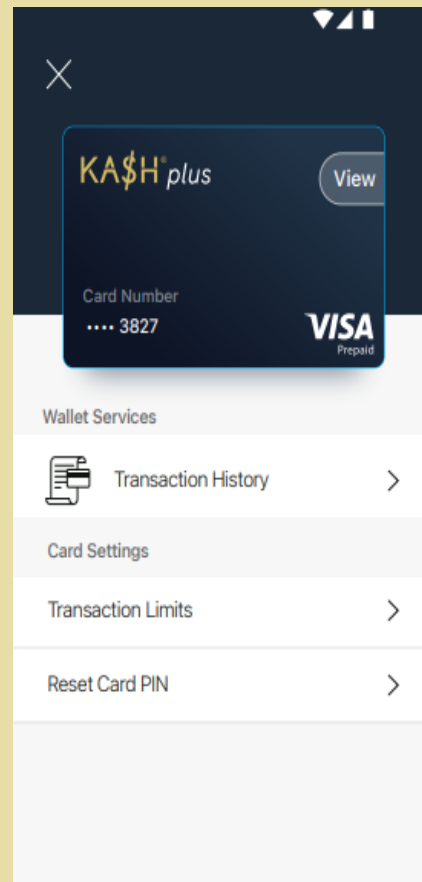
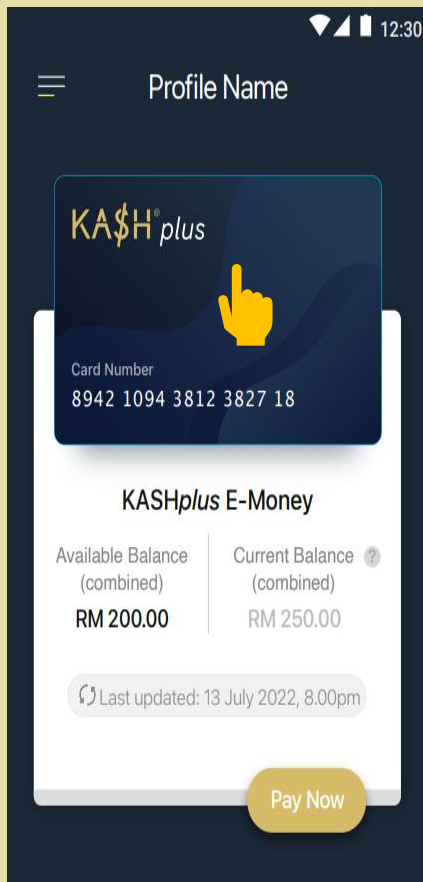
Swipe to Visa Card

2

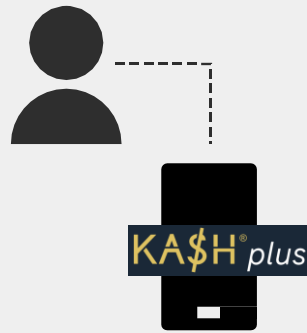
Tap on Visa Card  
and select  
'Reset Card PIN'

3

Enter 6-digit OTP code  
received via SMS



## RESET VISA CARD PIN



### RESET VISA CARD PIN

4

Create new  
card PIN

5

Enter card PIN  
again to confirm  
new card PIN

6

Card PIN reset successful

Create new card PIN

Setup your 6-digit card PIN for future payment authentication purpose.

9

suggestion suggestion suggestion

1 2 3 4 5 6 7 8 9 0

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m ✕

?123 , . ↩

Confirm new card PIN

Reenter your 6-digit card PIN to confirm.

9

suggestion suggestion suggestion

1 2 3 4 5 6 7 8 9 0

q w e r t y u i o p

a s d f g h j k l

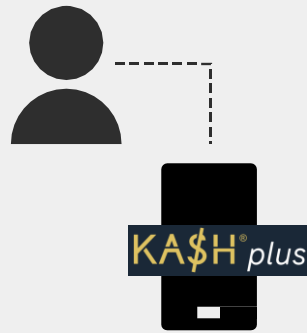
↑ z x c v b n m ✕

?123 , . ↩

Reset Successful!

Your card PIN has been reset.

Done



## CHANGE MOBILE NUMBER

1

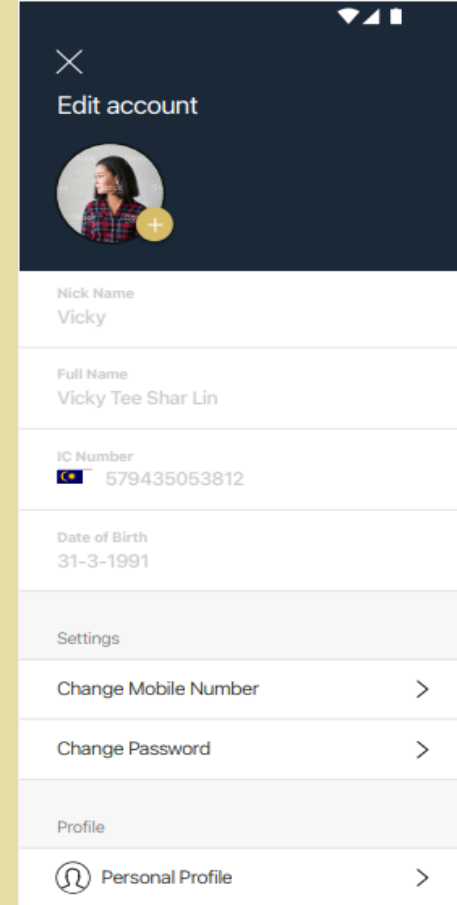
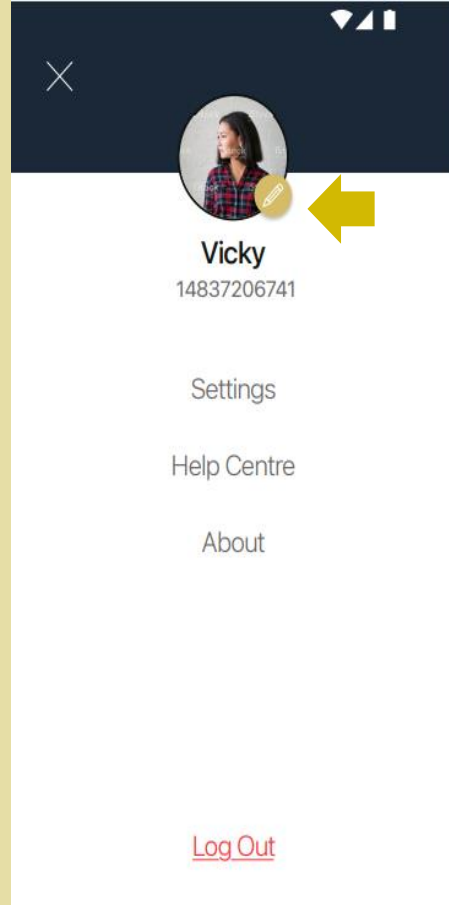
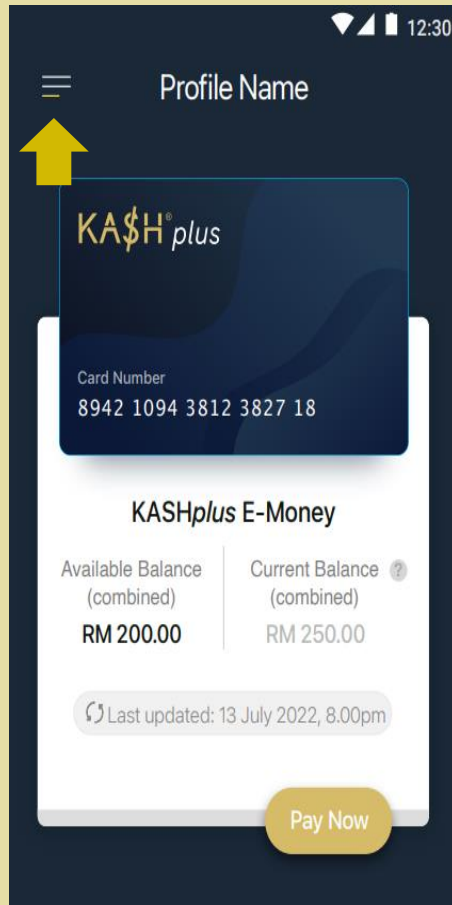
Select menu at Home Page

2

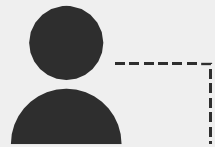
Select 'Edit' (pencil icon)

3

Select 'Change Mobile Number'



## CHANGE MOBILE NUMBER



### CHANGE MOBILE NUMBER

Enter 6-digit code OTP  
received via SMS

5

Enter new  
mobile number

6

Enter user 6-digit pin /  
scan user fingerprint  
to authorize the change

7

Enter 6-digit OTP code  
received via SMS

8

Mobile number  
successfully changed

←

Current Mobile Number  
016-3344958

New Mobile Number

Next

←

Existing Phone Number  
016-3344958

New Phone Number

✕

Scan your fingerprint

Place your finger on the fingerprint  
sensor for verification.

Enter User PIN

←

Enter the 6-digit code sent  
to you at +601\*\*\*\*\*33

1023

9

Didn't receive it?

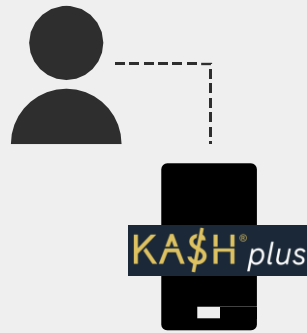
Resend in 0:59

✓

Mobile number changed!

Your mobile number has been successfully  
updated. Your new mobile number is  
+601\*\*\*\*\*33.

Done



## SEND MONEY

1

Click card to reflect  
Card Menu

2

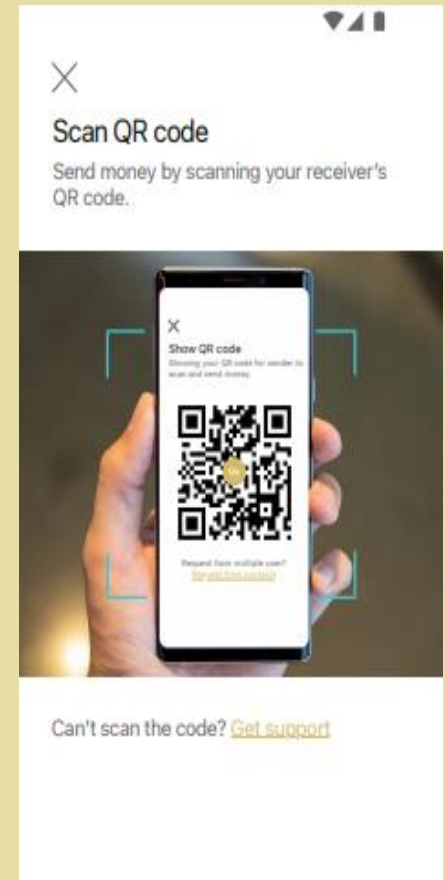
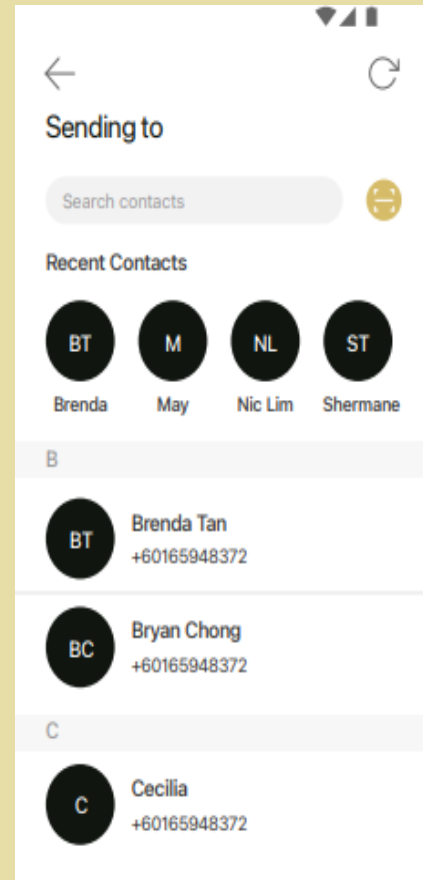
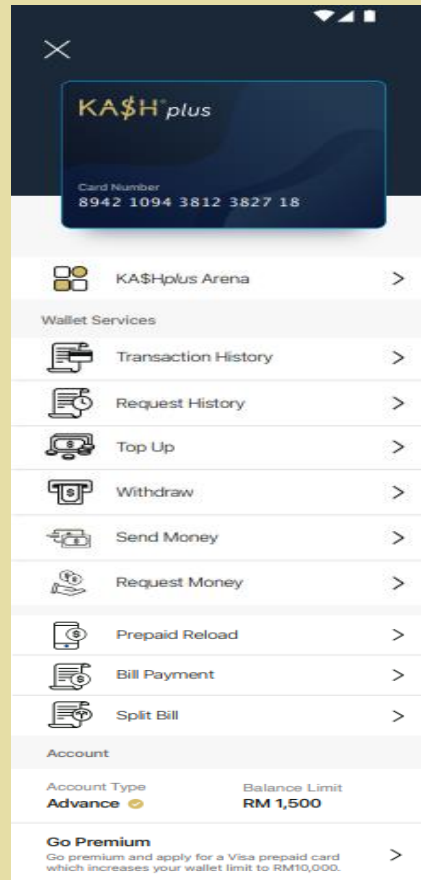
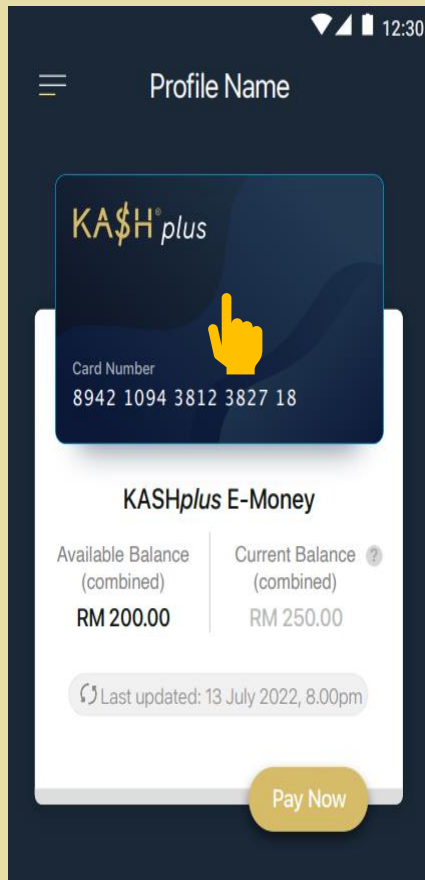
Select  
'Send Money'

3a

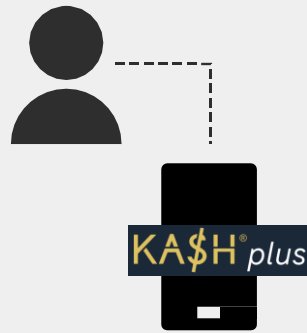
Select contacts  
of receiver

3b

OR Select QR (icon) to  
scan receiver's QR code



## SEND MONEY TO FRIEND



4

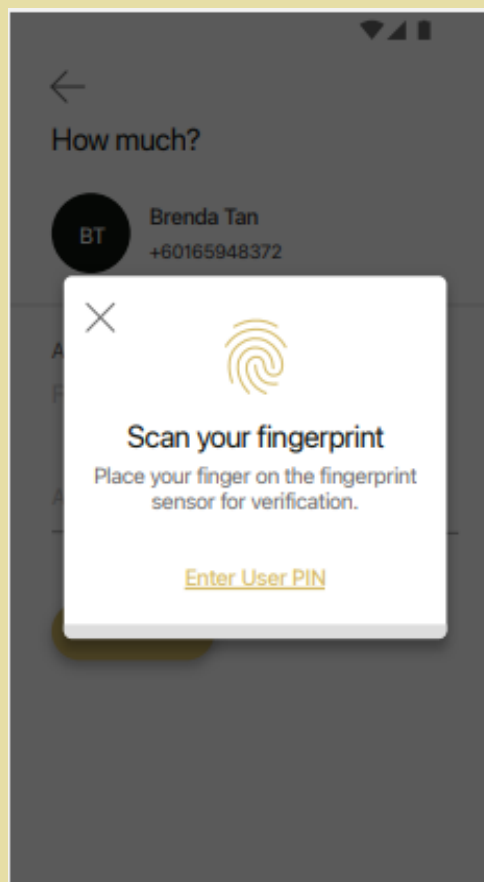
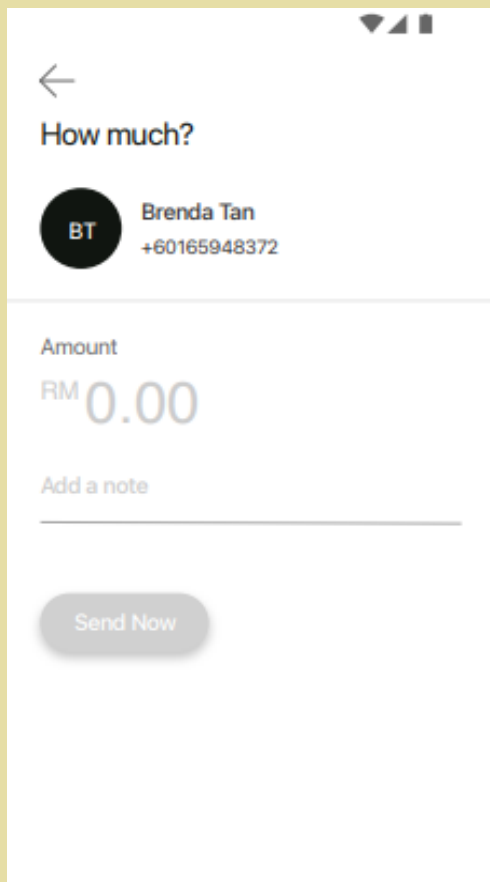
Enter amount

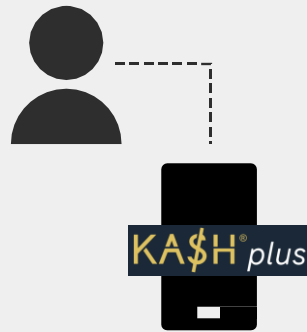
5

Enter user 6-digit pin /  
scan user fingerprint  
to authorize transaction

6

Money transferred to friend  
successful





## SEND MONEY FROM REQUEST

**1**

Click card to reflect Card Menu and select 'Request History'

**2**

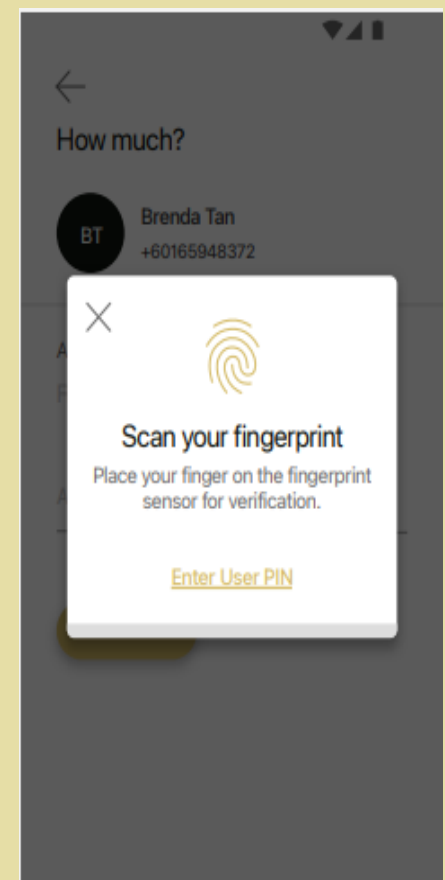
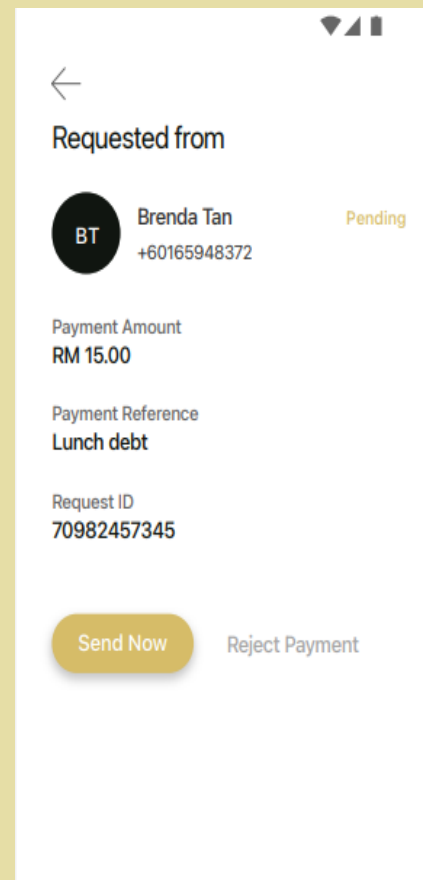
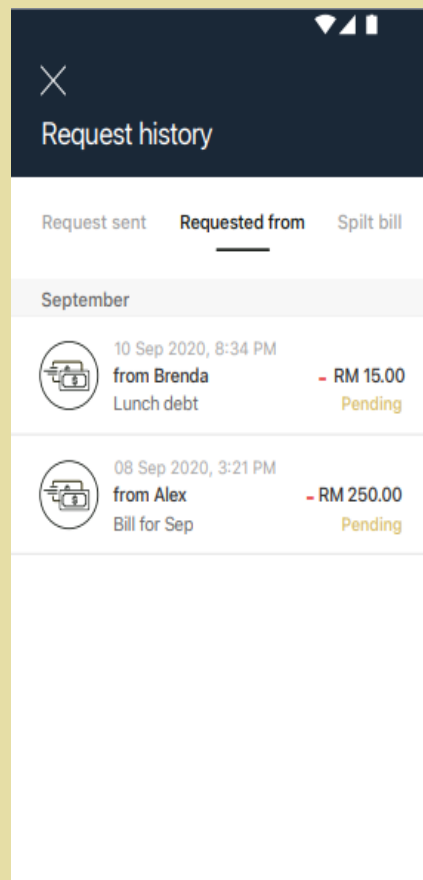
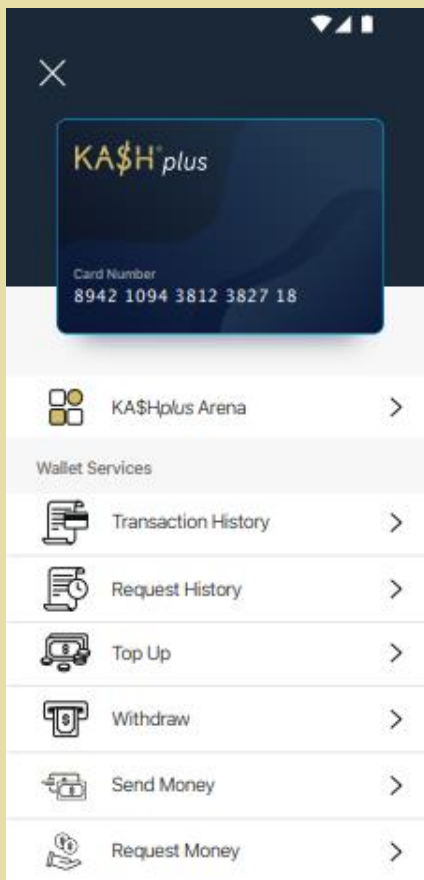
Click 'Requested from' and select the respective request

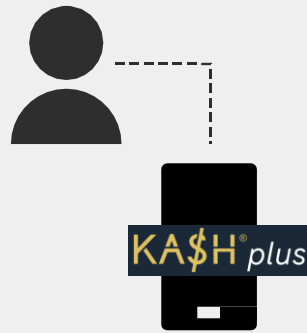
**3**

Click 'Send Now'

**4**

Enter user 6-digit pin / scan user fingerprint to authorize transaction

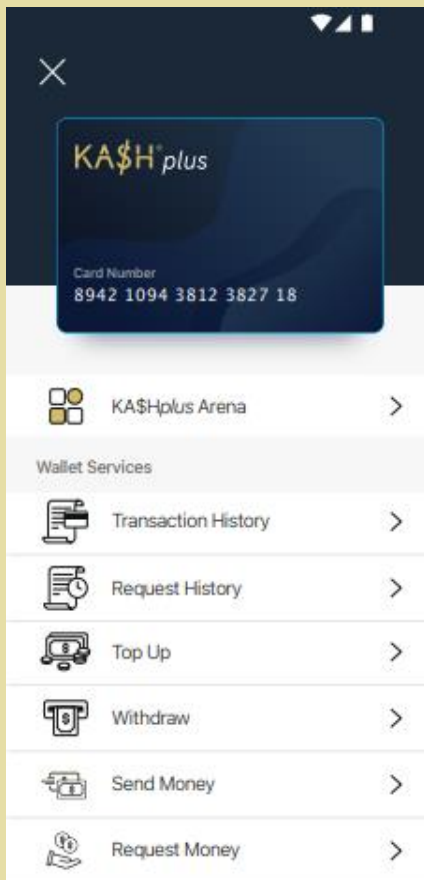




REQUEST MONEY  
FROM OTHERS

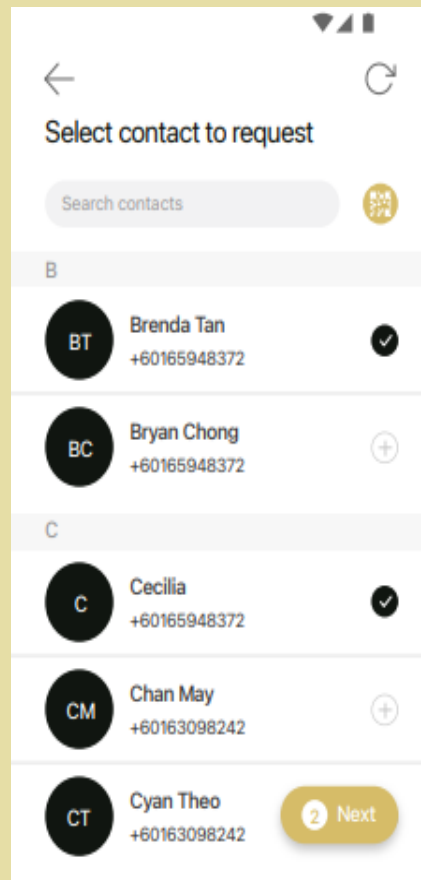
1

Click card to reflect  
Card Menu and select  
'Request Money'



2a

Select  
contact to request



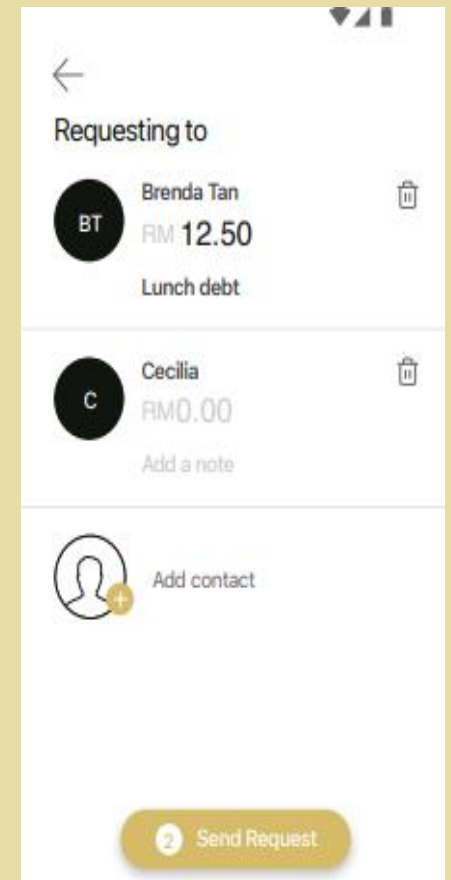
2b

OR Select QR (icon) to show  
your QR code  
For sender to scan and pay

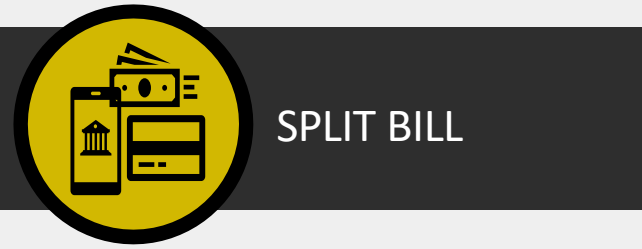
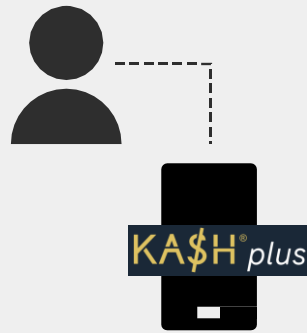


3

Enter amount and click  
'Send Request'







1

Click card to reflect  
Card Menu and select  
'Split Bill'

2a

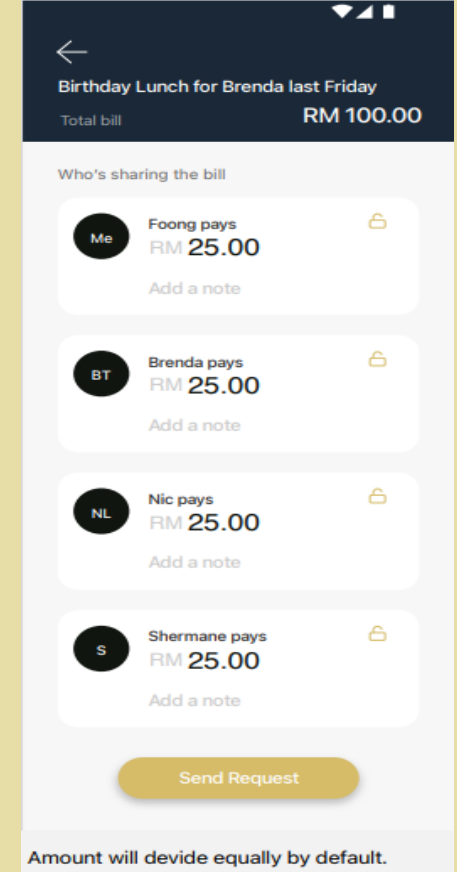
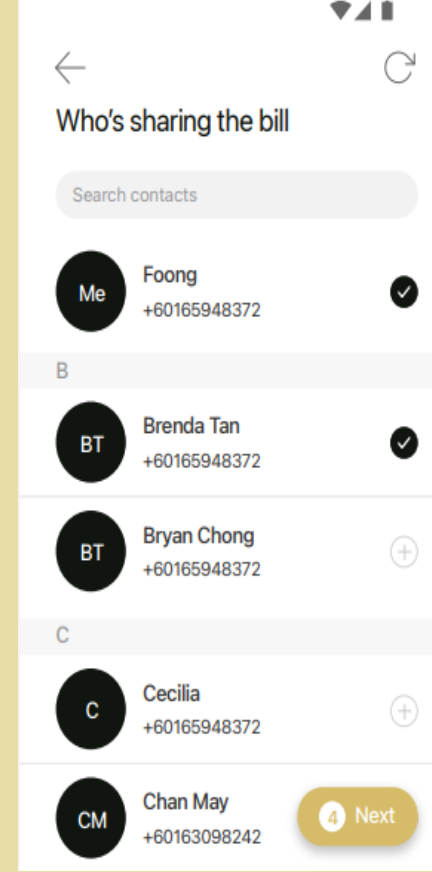
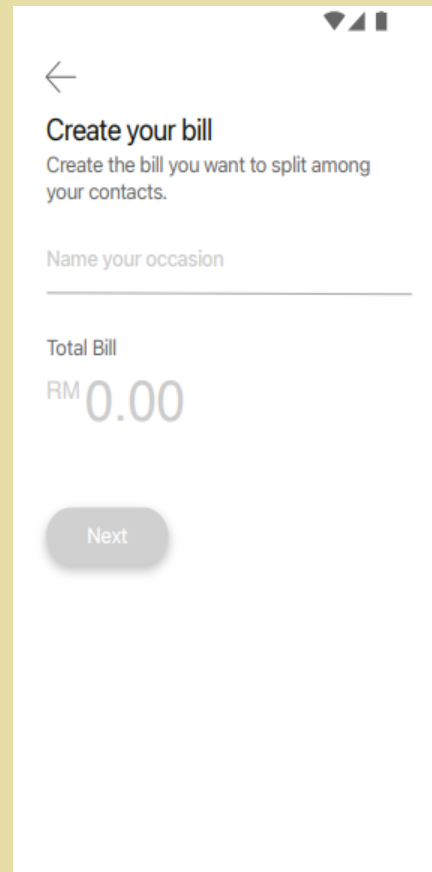
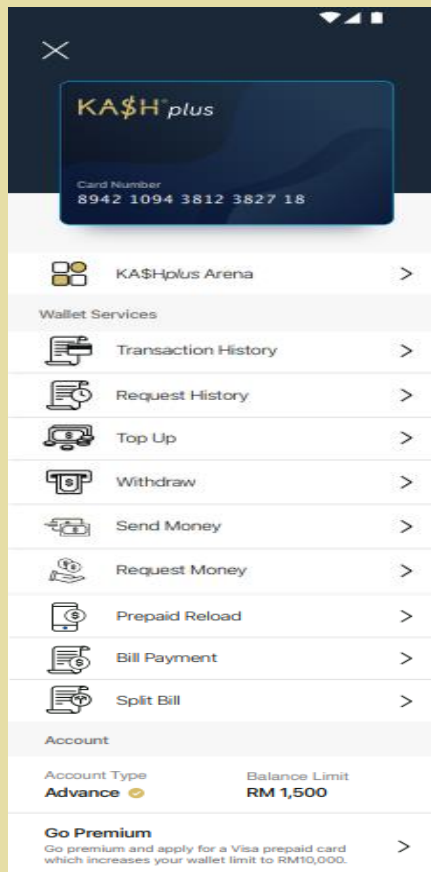
Enter any event name  
to create bill

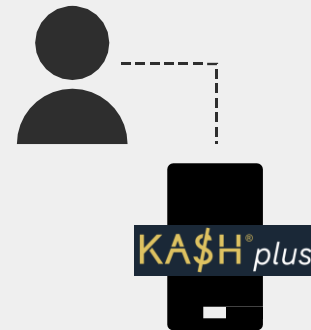
2b

Select contacts to  
add as payer

3

Bill will be split accordingly  
and click 'Send Request'





**CONTACT US & FAQ**

**1**

Select menu at Home Page

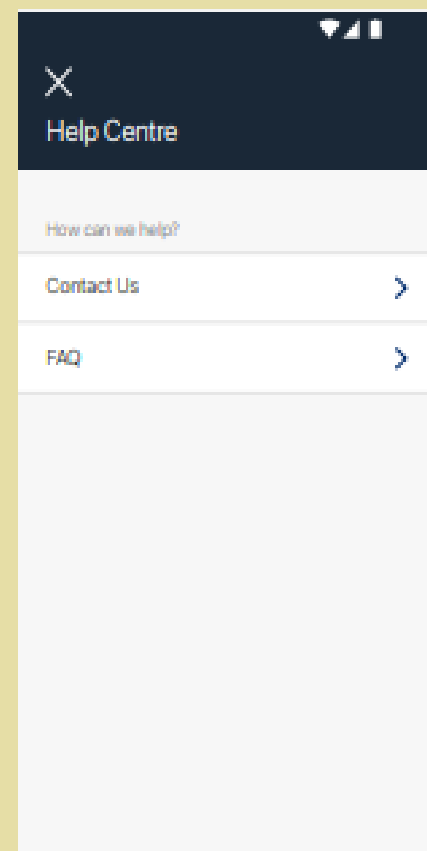
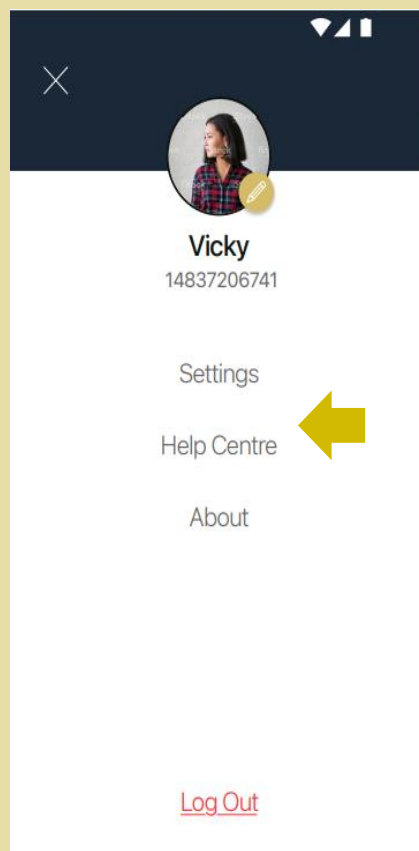
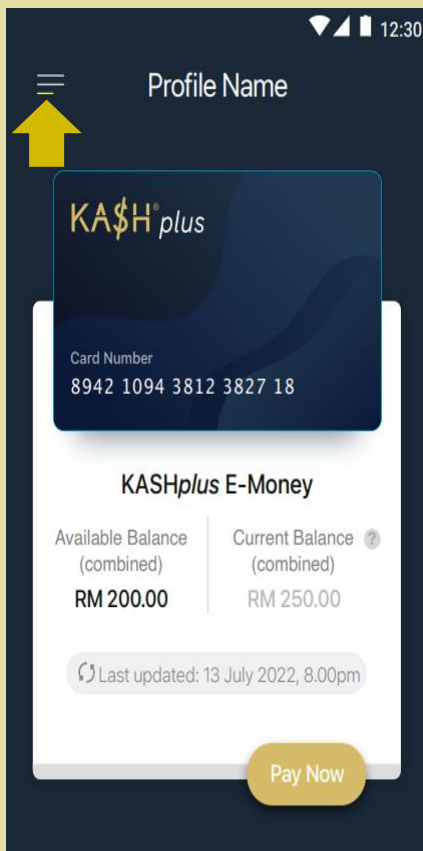
**2**

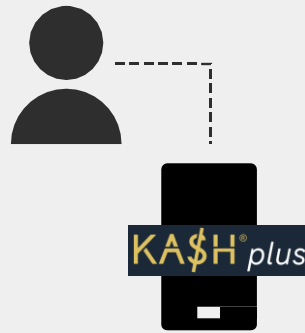
Select 'Help Centre'

**3**

Select:

- a) Contact Us – to reach out to our customer service
- b) FAQ – to look up for frequently asked questions by category





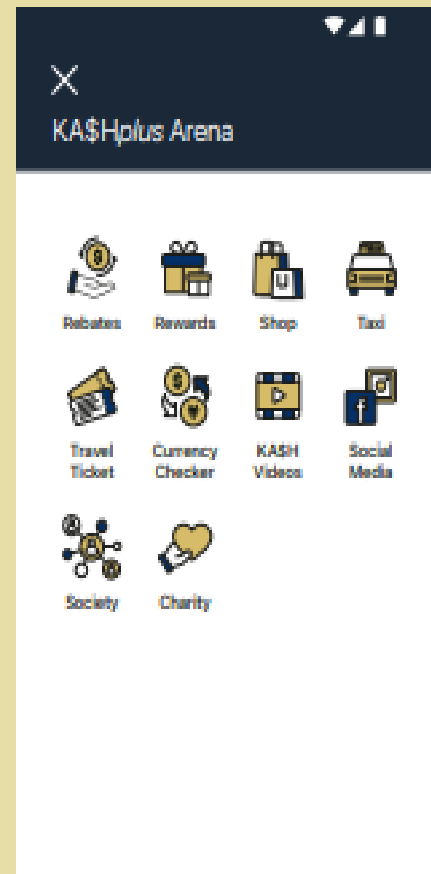
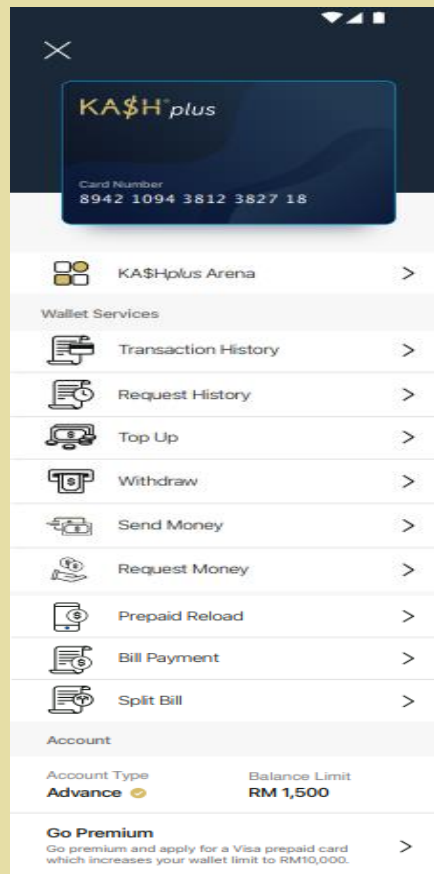
## THIRD PARTY SERVICES

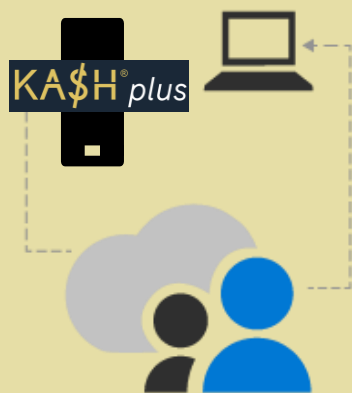
1

Click card to reflect  
Card Menu and select  
'KA\$Hplus Arena'

2

KA\$Hplus Arena





THANK  
YOU

