

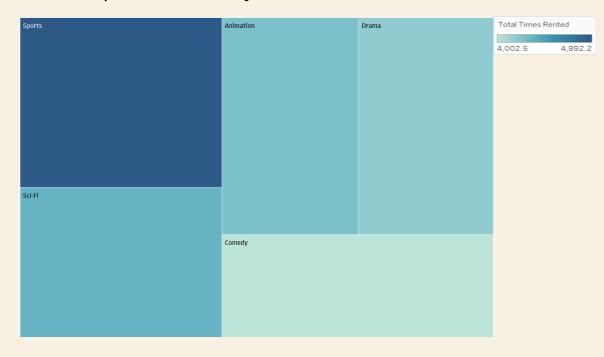
### **AGENDA**

- For this presentation we will delve into some insightful statistics about Rockbuster's global customer base and film preferences.
- Our analysis will help us understand where our customers are located, which regions are most profitable, and identify key customers who significantly contribute to our revenue.

## OVERVIEW OF CUSTOMER BASE AND FILM DATA

- We have 599 active customers in our database.
- Most movies in our inventory are PG-13.
- "Bucket Brotherhood" is our top rented movie by customers.
- The average payment amount per customer is \$4.20.

Top 5 Genres by Rental Amounts



 This overview sets the stage for understanding our audience and their preferences, which is crucial for targeted marketing and content acquisition.

#### **TOP 10 COUNTRIES BY CUSTOMER COUNT**

1. India: 60 customers

2. China: 53 customers

3. United States: 36 customers

4. Japan: 31 customers

5. Mexico: 30 customers

6. Brazil: 28 customers

7. Russian Federation 28 customers

8. Philippines: 20 customers

9. Turkey: 15 customers

10. Indonesia: 14 customers



## TOP 10 CITIES WITHIN THE TOP 10 COUNTRIES BY CUSTOMER COUNT

 Aurora, United States has 2 customers in that city. The rest of the top 10 cities only have one customer.

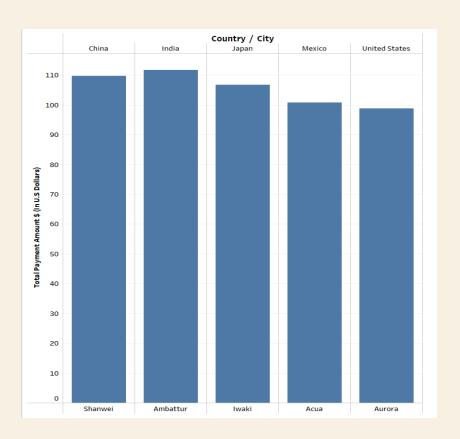
 The United States and China have customers in two cities, so these areas are a good starting target for regional promotion and advertisement.

Country	City	Customer Count
Brazil	So Leopoldo	1
China	Shanwei	1
	Tianjin	1
India	Ambattur	1
Indonesia	Cianjur	1
Japan	Iwaki	1
Mexico	Acua	1
Russian Federation	Teboksary	1
United States	Aurora	2
	Citrus Heights	1

# TOP 5 CUSTOMERS BY PAYMENT IN EACH CITY

 These high-value customers are crucial to our revenue streams.

 Understanding their preferences can help us enhance their experience and possibly offer tailored promotions to retain them



### **SUMMARY & CONCLUSION**

#### Summary:

#### Our top customers are located in:

- Ambattur, India
- Shanwei, China
- Iwaki, Japan
- Acua, Mexico
- Aurora, United States
- The top rented genres are: Sports, Sci-Fi, Animation, Drama, and Comedy

 Our analysis highlights key markets and high-value customers. By focusing on the top countries and cities, we can tailor our marketing efforts and content offerings to better meet regional demands.

 Additionally, recognizing our top customers and their spending patterns allows us to implement targeted retention strategies.

## **THANK YOU**

Ariel Johnson

arielreese33@gmail.com

Tableau Link: <u>SQL visualizations</u> | <u>Tableau Public</u>