

# Ariel Strayer

## Managerial And Education

Motivated manager with 15 years of experience successfully serving customers in busy, Americana restaurants. Offering in-depth knowledge of craft beers and wine. Recognized for significantly increasing guest check averages by promoting appetizers, specialty items and wine selections. Fast procedural learner with high attention to detail. Looking to apply my skills to a new career.

### Work History

2016-04 - 2019-05	<div><b>General Manager And Server</b> <i>Shelly's Breakfast, Lunch, Diner &amp; Lounge, Burien, Washington</i><ul style="list-style-type: none"><li>Resolved guest and employee complaints to maintain complete customer satisfaction and workforce effectiveness.</li><li>Trained incoming staff on restaurant's practices, culture and procedures to maximize job satisfaction and productivity.</li><li>Performed complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.</li><li>Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.</li><li>Communicated with employees to prepare schedules in a way to maximize morale and keep within projected hours.</li><li>Managed payroll and communicated with accountant.</li><li>Memorized menu details and prices to hand write and total tickets for personal sales upwards of \$2,400.</li><li>Ref. Adam Hicks (206)661-3642.</li></ul></div>
2015-07 - 2016-06	<div><b>Preschool Teacher</b> <i>Fred Hutchinson Cancer Research Center, Seattle, Washington</i><ul style="list-style-type: none"><li>Managed eight two-year-olds.</li><li>Fostered reasoning and problem solving through active exploration games and activities.</li></ul></div>

### Personal Info

<b>Address</b>	SeaTac, WA, 98198
<b>Phone</b>	(206)388-6228
<b>E-mail</b>	arielbs1991@gmail.com
<b>Skills</b>	
Able to improvise in high pressure situations	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Excellent
Able to prioritize tasks efficiently	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Excellent
Communication skills	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Very Good
Able to de-escalate when conflicts arise	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Very Good
Delegation of tasks with clear, detailed instructions	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Excellent
Management and retention of resources	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Very Good
Low-pressure sales maximization. Ensuring	

- Observed children to identify individuals in need of additional support and developed strategies to improve assistance.
- Promoted physical, academic and social development by implementing diverse classroom and outside activities.
- Monitored students' academic, social and emotional progress and recorded in individual files.
- Consulted with parents to build and maintain positive support networks and support continuing education strategies.
- Gave one-on-one attention to children while maintaining overall focus on entire group.
- Maintained well-controlled classrooms by clearly outlining standards and reinforcing positive behaviors.
- Ref. Sue Tregerman stregerman@hutchkids.org

## Education

2009-09 -  
2013-10

### Bachelor of Arts: Psychology

*University of Washington - Seattle, WA*

- Recipient of [Husky Promise Scholarship](#)
- Dean's List Spring 2010 and Winter 2012
- Coursework in [Biology](#), [Animal Behavior](#) and [Sociobiology](#)
- Five quarters of undergraduate research
- Extensive experience using Microsoft Office (Word, Powerpoint, Excel and Publisher)

2005-09 -  
2009-05

### High School Diploma

*Highline High School - Burien, WA*

- Awarded World Language Student of the Year 2009
- Member of [National Honor's Society](#)
- District qualifier in wrestling, shotput, and discus throwing
- Graduated with 3.8 GPA

customers feel that they have made the right consumer decisions



I create a pleasant, comfortable work atmosphere



Matlab



Excel



Powerpoint



Word



Payroll



Presentations



Problem-solving skills



Scheduling

