Ariel Karagodskiy

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**Summary of Qualifications**: Highly motivated recent University Computer Information Systems bachelor’s degree program graduate. Proficient in Microsoft Office Suite, G Suite, task management, scheduling, effective communication, and problem-solving.

# EXPERIENCE:

Government Employee Insurance Company – Tucson, Arizona Oct/2021-Apr/2022 *Licensed Insurance Agent*

* Updated, maintained, and audited customer insurance records.
* Provided technical support for mobile applications.
* Educated customers on the legal requirements set by their state regarding insurance.
* Participated in Peer training.
* Provided solutions for software improvements for both internal and external use cases.
* Provided technical assessments through a company pilot program.

Jansen Aircraft Systems Controls – Tempe, Arizona Apr/2019-Aug/2021 *Engineering Assembly Technician*

* Restructured automation to technical workflow, streamlined assembly procedures via algorithmic solution, and reduced calculation errors to zero.
* Improved production time of two human-related space flight valves by 300%.
* Improved hardware field-simulation testing results by over 50%.
* Trained new technicians on testing Standard Operating Procedures (SOPs).
* Reviewed and revised engineering documentation.
* Conducted quality assurance on engineering products employing all applications of Microsoft Office Suite
* Coordinated communication across departments maintaining transparency and providing integral support to the supply chain.
* Aided in Product development.

Honeywell – Tempe, Arizona Apr/2018-Apr/2019

*Assembly Technician II*

* Trained new employees on job functions and Standard Operating Procedures (SOPs).
* Trained employees in safety processes and procedures.
* Lead in the continuous improvement system (CIS).
* Lead in the behavioral observation process (BOP).
* Inspected hardware for quality assurance.
* Collaborated with engineering and management to develop specialized tools to improve product quality.
* Aided in Product development.

Arizona Army National Guard – Marana, Arizona Oct/2012-Aug/2015

*15R Apache Repairer*

* Performed maintenance, troubleshooting, and repairs on AH-64 Apache attack helicopters to keep them flight-ready.
* Conducted inspections of aircraft systems including engines, hydraulics, electrical, flight controls, and rotor systems to identify needed repairs.
* Replaced defective parts including gearboxes, engine components, flight control actuators, and avionics equipment.
* Followed maintenance manuals, schematics, and publications to complete repairs according to Army regulations.
* Used diagnostic equipment and tools to pinpoint malfunctions and errors.
* Maintained maintenance records and documentation for each aircraft serviced.
* Participated in training to stay current on Apache maintenance procedures and techniques.
* Coordinated with pilots and other maintenance personnel to manage aircraft servicing schedule.
* Ensured work areas and tools were properly cleaned and organized to maintain safety and efficiency.
* Completed maintenance tasks within strict time constraints to meet flight schedule demands.

# EDUCATION:

Bachelor of Science in CIS - Software Development Dec/2022

*Post University, Waterbury, CT*

Master of Business Administration 2027

*Western Governors University, Millcreek, UT – Estimated graduation: 07/30/2027*

# AWARDS & ACHIEVEMENTS

* President’s List: By achieving and maintaining a GPA of 3.5 or greater (2020-2022)
* Excellence Award: Managing Organizations and Leading People (2023)

# Skills

• Microsoft Office Suite

• G Suite (Google Workspace)

• Software Improvement Solutions

• Technical Support for Online and Mobile Applications

• Quality Assurance (QA) for Engineering Products

• Hardware Inspection

• Algorithmic Solutions for Workflow Streamlining

• Data Analysis for Maintenance Support

• Continuous Improvement System (CIS) Leadership

• Behavioral Observation Process (BOP) Leadership

• Effective Communication

• Coordination Across Departments

• Customer Support

• Problem-Solving

• Streamlining Assembly Procedures

• Engineering Documentation Review and Revision

• Collaboration with Engineering and Management

• Technical Assessment

• Training and Supervising New Technicians

• Leading in Continuous Improvement Systems (CIS)

• Leading in the Behavioral Observation Process (BOP)

• Time Management and Scheduling

• Supply Chain Support

• Maintenance Checks and Inspections

• Aircraft Subsystem Assembly

• Space Flight Valve Production Improvement

• Field-Simulation Testing Improvement