

Airbnb

New User Bookings Project

Introduction

Research Objective

Airbnb's business covers 34,000+ cities across 190+ countries. Being able to accurately identify where new users are heading to is important as it allows Airbnb to recommend rentals that suit customers' needs and as a result, decrease the average time to first booking and improve the site's booking rate overall.

Research Question

Predict which country new users will book their first trip based on users' demographic data, web session records, and some summary statistics of different countries.

Data

The datasets for this project are available on Kaggle. They are:

Training & Testing data:

- Includes information related to Airbnb accounts such as when the user signed up/ made his/her first booking, sign-up flow, language preference, etc.

Country data:

- Includes geographic information of different countries

Session data:

- Users' web session log

Age Gender data:

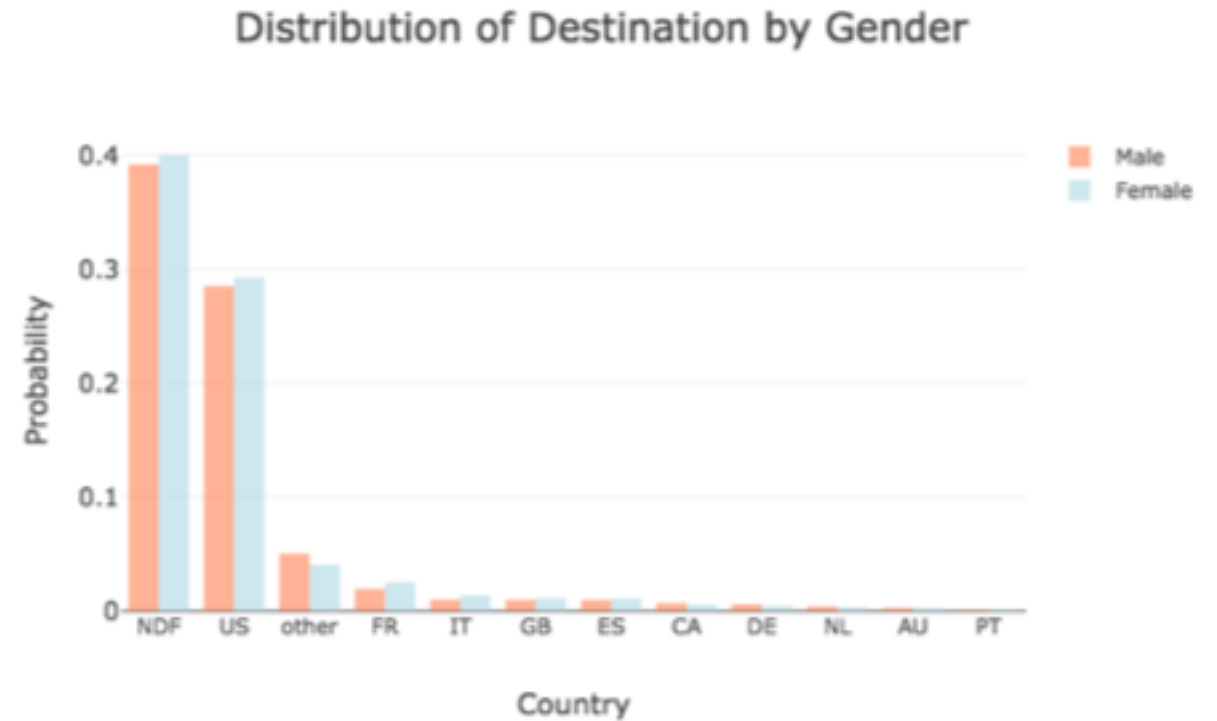
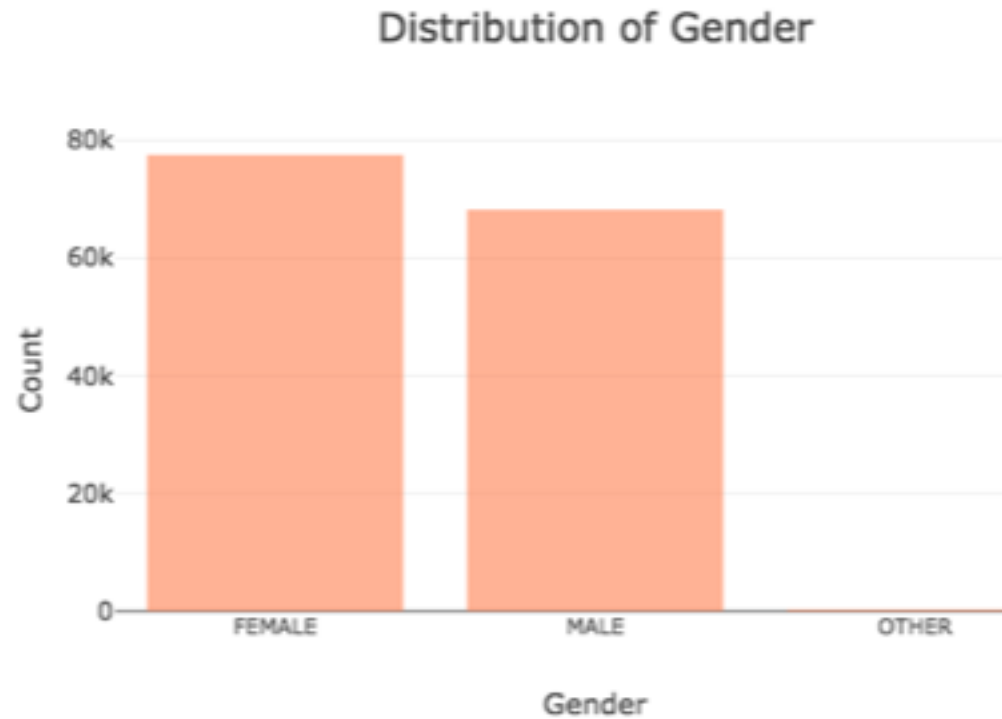
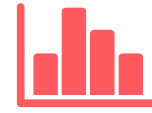
- Includes different countries' age/ gender splits

Exploratory Analysis



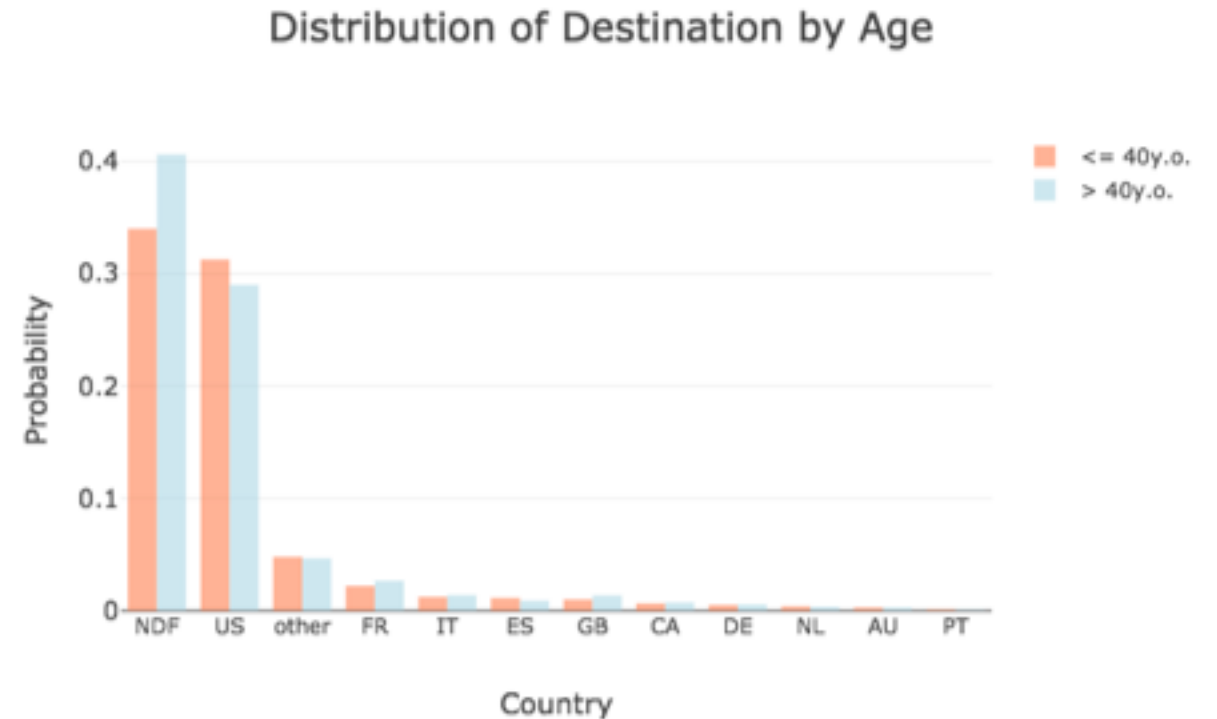
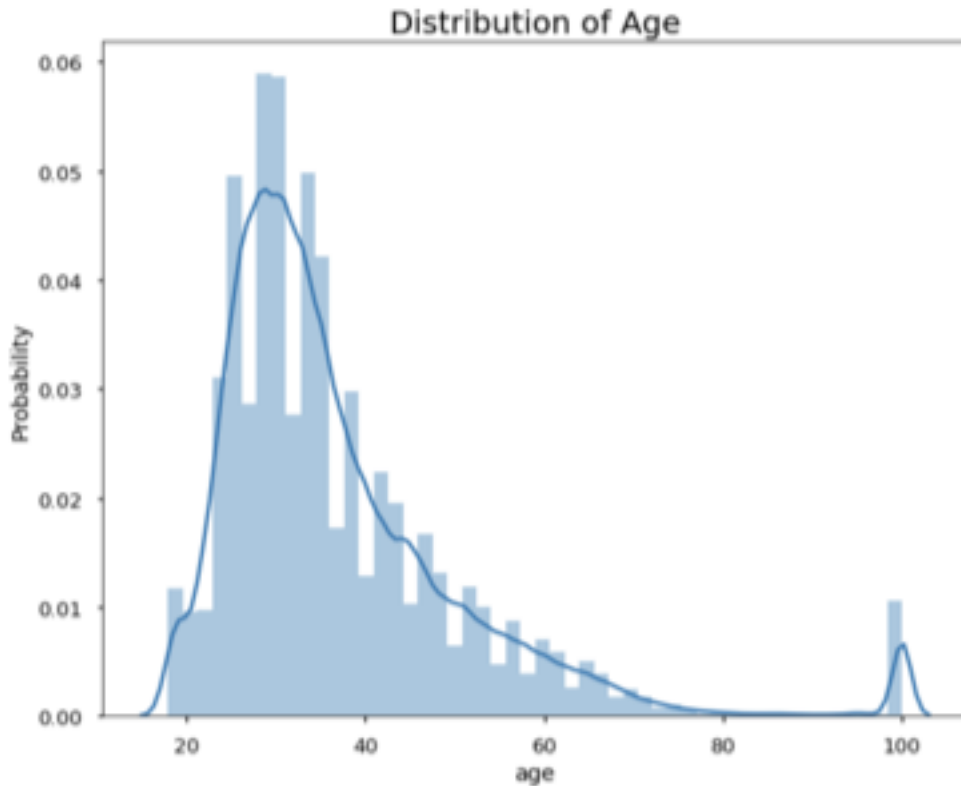
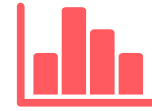
- Most users did not end up booking a trip; for those who ended up booking, most of them booked a trip to the U.S.

Exploratory Analysis



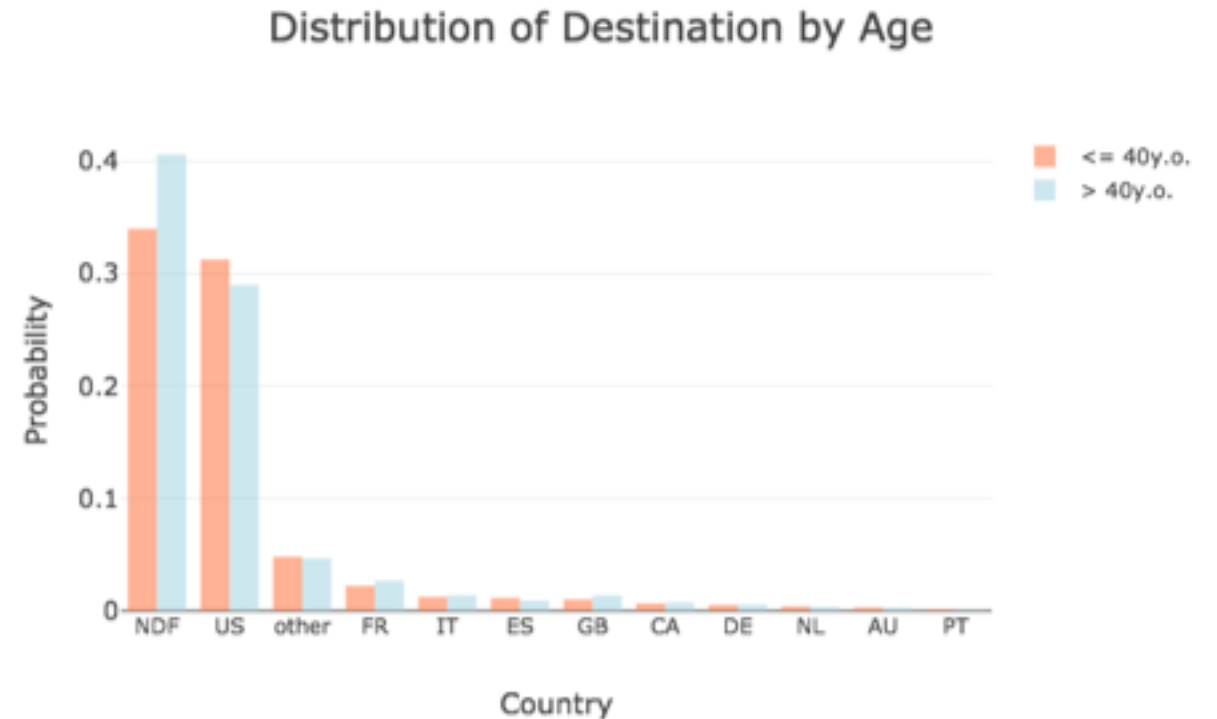
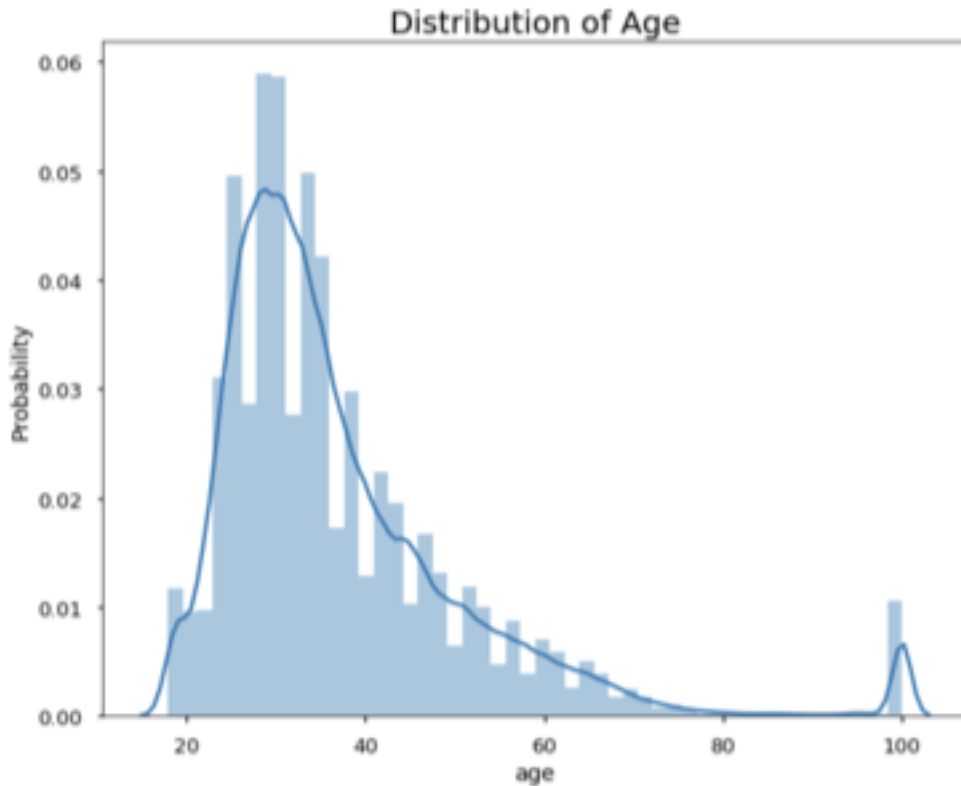
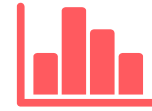
- We have slightly more female users than male. However, male and female users did not seem to show different preference when picking their first destination.

Exploratory Analysis



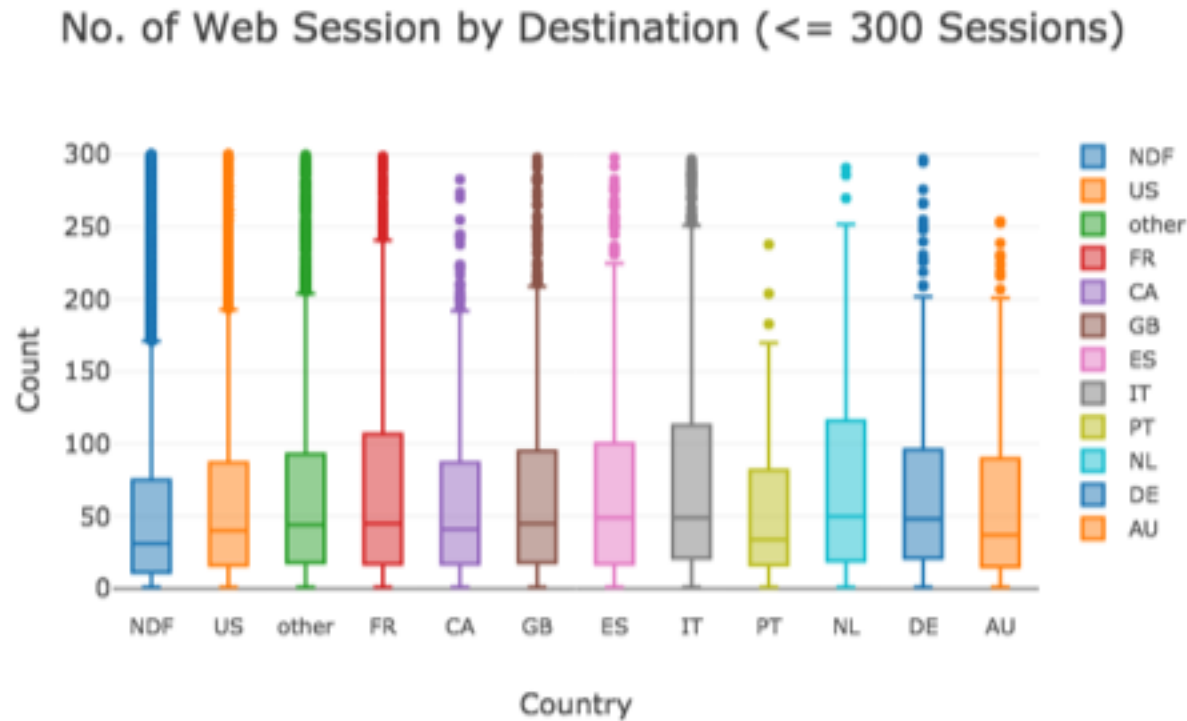
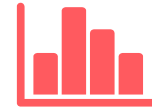
- The majority of Airbnb users are under 40. Younger users (≤ 40 years old) had a higher probability of booking a trip (i.e. lower NDF) than those who are > 40 years old.
- A one-tail z test is conducted to test for this hypothesis and the p-value of the test is $7.20e-68$. Since the p-value is very close to 0, we reject the null hypothesis and conclude that younger users had a higher probability of booking a trip.

Exploratory Analysis



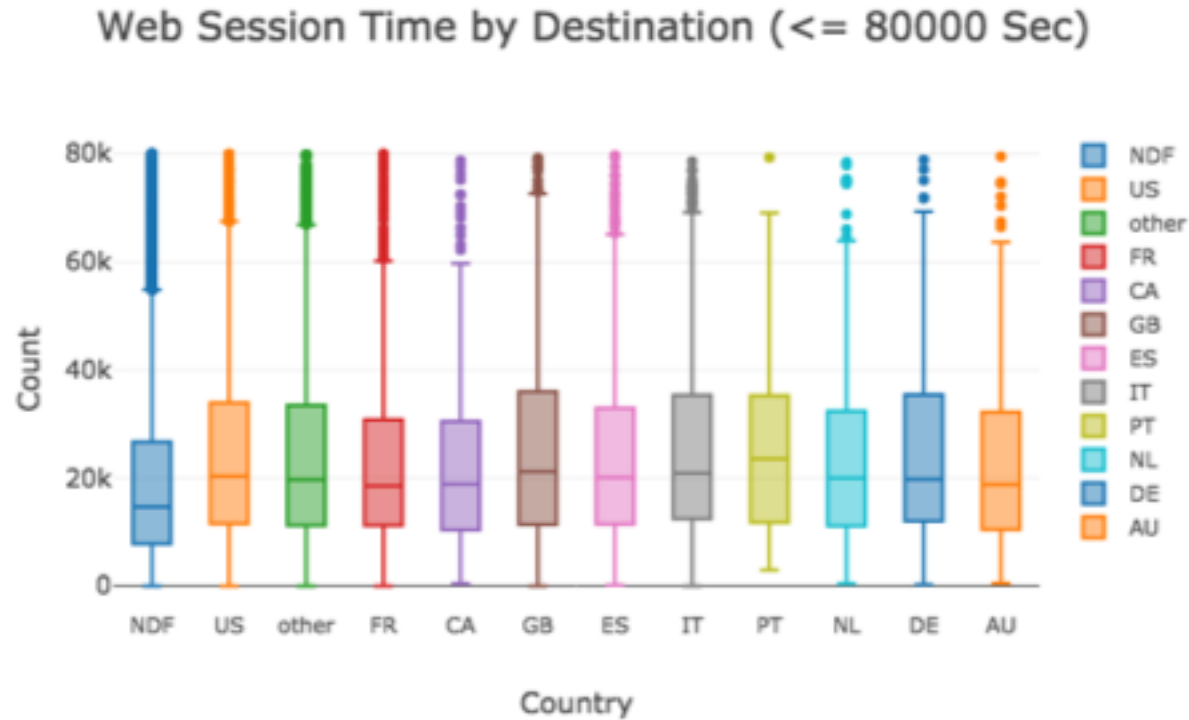
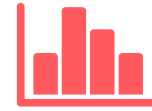
- Younger users were also more likely to pick U.S. as the destination of their first trip.
- Again, a one-tail z test is conducted and the p-value is $3.45e-66$. We reject the null hypothesis because the p-value is very close to 0 and conclude that younger users had a higher probability of booking a trip to the U.S.

Exploratory Analysis



- Users who didn't book a trip seemed to visit Airbnb's website/ app less frequently.
- The p-value of our one-tail z test is $5.12e-104$. Since the p-value is very close to 0, we reject the null hypothesis and conclude that those who booked a trip visited Airbnb's website/ app more frequently.

Exploratory Analysis



- Regarding the length of web sessions, those who didn't book a trip had shorter sessions.
- The p-value of our one-tail z test is $4.68e-34$ and we conclude that those who booked a trip had longer web sessions .

Thank you!