

# ARIFUR RAHMAN

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LinkedIn: <https://www.linkedin.com/in/arif-rahman-995685181/> | Github:

<https://github.com/arif2301> | Portfolio: <https://arif2301.github.io/Bootstrap-Portfolio/portfolio.html>

## PROFESSIONAL SUMMARY

Web Developer with a background in Finance. Recognized as proactive, resourceful, detail oriented and persistent problem-solver. Excellent communicator with effective client relationship building skills. Graduate of the Full Stack Bootcamp through University of Toronto.

## Technical SKILLS

**Languages:** JavaScript, HTML, CSS

**Applications:** JQuery, Ajax, Firebase, MySQL, Express, Mongo, React, Git, Heroku

**Other:** Microsoft Office

## PROJECTS

**Friend Finder** | <https://github.com/arif2301/FriendFinder> | <https://friend-finder2301.herokuapp.com/>

- Finds a compatible friend match for the user after having the user complete a questionnaire.
- Responsible for all functions as an Independent solo project.
- Application written in JavaScript, HTML, CSS, Node and Express.

**Travel Ten** | <https://github.com/arif2301/Travel-Ten> | <https://arif2301.github.io/Travel-Ten/>

- Search Engine for travel destinations that will find you 10 places to eat, to sleep and to visit.
- Worked in a team of four; responsible for sending api calls and organizing the information sent back.
- Application written in JavaScript, HTML and CSS.

**Trivia Game** | <https://github.com/arif2301/TriviaGame> | <https://arif2301.github.io/TriviaGame/>

- A Pixar movies based trivia game with the countdown to a deadline of 30 seconds.
- Responsible for all functions as an Independent solo project.
- Application written in JQuery, JavaScript, HTML and CSS.

## WORK HISTORY

**BMO Bank of Montreal – Toronto,  
ON**

2010 - Present

**Loan Support Officer – Specialized Sales Support Center**

Responsible for providing complex lending solutions adhering to audit requirements for high net worth customers.

- Proactively created over 20 different processes simplifying official company policies and legal requirements to improve team efficiency.

- Implemented several new types of document preparation methods, increasing personal productivity by 500% and increasing success rate of signing (said documents) from 50% to 95%.
- Informally led a team of 6 for the last 2 years for a specialized lending package that oversees the disbursement of about \$9 million in new loans to about 500 customers, all within a 4 week period.
- Recognized as top performer once a quarter for the last 5 years.

#### **Customer contact agent – Centralized Mortgage Renewals**

Arranged financing solutions by taking and processing lending applications from customers ensuring customer satisfaction while increasing the banks share of wallet.

- Programmed an excel chart used by the team to estimate hypothetical penalties for breaking closed mortgage terms. Customers accepted renewal offers once they knew what the penalty amount was.
- Proven to immediately implement changes at work to improve productivity and adapt to a constantly evolving work environment.
- Created games for the team that increased customer contact by 10%.

## **EDUCATION**

**Full Stack Bootcamp Certificate:** University of Toronto, Toronto, ON

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Coursework towards Economics and Chemical Engineering:** McMaster University, Hamilton, ON