**MD Ariful Islam**

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**PERSONAL PROFILE**

Adaptable professional with a strong background in IT, computer science and a fervor for discovering valuable data insights. Pursuing an entry-level data analyst position to utilize over ten years of diverse experience across IT, Customer service, Telecommunication, Logistics, Retail, Healthcare, and Food Manufacturing. I am eager to do data analysis using tools such as Excel, SQL, Power BI, Python, data visualization, and statistical analysis, acknowledged for adaptability, creativity, and a global perspective. Ready to contribute analytical skills and problem-solving abilities to elevate data-driven decision-making processes, committed to strategically leveraging data for actionable insights and driving business success.

**KEY SKILLS**

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| --- | --- |
| * Microsoft Office Inc Excel * Organisation & Time Management * Attention to Detail. * Communication Skill * Leadership * Creativity * Teamwork * Problem-Solving * SQL(Postgres SQL) * AWS (S3 & EC2) | * Critical Thinking * Statistical Analysis * Python * Data Processing (Pandas) * Data Visualisation (Power BI, Excel) * Data Mining * Data Cleaning * Data Collection |

**EXPERIENCE**

Production Association **/ All Plants LTD - London, UK  05/2021 - 09/2023**

* Consistently uphold high personal hygiene standards, including the use of appropriate protective gear, to mitigate the risk of contamination during food processing.
* Implement robust cleaning and sanitization practices across surfaces, utensils, and equipment to guarantee a hygienic processing environment and prevent cross-contamination.
* Execute precise temperature control measures during both cooking and storage phases, aligning with industry standards to safeguard against bacterial growth.

Manager **/ NIK Shipping and Logistics LTD - London, UK  05/2015 - 04/2021**

* Executed a transformative logistics service overhaul, reducing costs by 20%. Demonstrated strategic acumen in optimizing operations for heightened efficiency and cost-effectiveness.
* Devised and implemented a sophisticated filing system, markedly improving file accessibility and streamlining time-intensive processes. Exhibited strong organizational prowess for heightened workflow efficiency.
* Championed workplace safety by cataloging and dispatching health and safety information and posters. Contributed to establishing a safer work environment, demonstrating a commitment to employee well-being and regulatory adherence.

Manager / **MRA Global Network LTD – London, UK 02/2011 - 05/2015**

* Meticulously managed the company's filing system, implementing strategic organization methods. Recognized for maintaining a highly efficient and easily navigable system, contributing significantly to operational excellence.
* Efficiently handled a high volume of incoming calls with a customer-centric approach, earning commendation for professionalism, courtesy, and adept inquiry resolution.
* Showcased exceptional typing proficiency and attention to detail, consistently delivering accurate and polished documents within tight timelines.

**Education and Training**

DfE - Level 3 Bootcamp: **Data Essential Skills 11/2023**

Cambridge Spark - United Kingdom

|  |  |
| --- | --- |
| * MS Excel * SQL * Data Visualisation (Power BI, Excel) * Data Cleaning * Data Mining | * Data Collection * Statistical Analysis * Python * Data Processing (Pandas) * Power Query |

Level 7 Diploma: **Global Project Management  12/2021**

Oxford Home Study Center - United Kingdom

MSc. : **Information Technology Management  03/2012**

University of Wales - United Kingdom

Bachelor of Science : **Computer Science and Engineering  12/2006**

Darul Ihsan University – Bangladesh

**CERTIFICATION**

* Data science and Machine learning Foundation ([CFI](https://credentials.corporatefinanceinstitute.com/e55b1223-7333-40b7-a2fb-89f1ecb62b75)), May 2023.
* Python Essentials ([AiCore](https://portal.theaicore.com/showcase/certificate/2/3f9a6768-393a-451c-9a16-af758fc55c2c-0512f96d-35b3-49f5-a883-6a0c647439dd)), Mar 2023.
* Python Programming ([AiCore](https://portal.theaicore.com/showcase/certificate/2/3f9a6768-393a-451c-9a16-af758fc55c2c-eb41cda2-b22b-4f88-a53b-a5d60a6b32d4)), May 2023.

**PROJECT**

Hangman Game Project, Mar 2023

* [GitHub](https://github.com/arif9011/Hangman): Hangman Game
* Developed a Python-based Hangman game involving two players. Implemented if-else conditions for guess selection and displayed hangman graphics after three losses.

Computer Vision Rock Paper Scissors Game Project, May 2023

* [GitHub](https://github.com/arif9011/rock-paper-scissors): Rock Paper Scissors Game
* Engineered a Rock Paper Scissors game using Python, TensorFlow, and OpenCV, enabling gameplay through webcam input.

Multinational Retail Data Centralization, Sep 2023

* [GitHub](https://github.com/arif9011/Multinational-Retail-Data-Centralisation): Multinational Retail Data Centralization
* Executed a project focusing on data extraction, cleaning, and querying best practices for centralized multinational retail data. Applied to enhance informed decision-making in a business context.

**HOBBIES AND INTEREST**

* Playing cricket and football
* Listening Music