

E-ticket
Departure Flight



Lion Air
JT-879
Economy

Friday, 15 November 2024

13:00 Sorong (SOQ)
Domine Eduard Osok

15:35 Surabaya (SUB)
Juanda - Terminal 1A

Traveloka Booking ID
1198191324

Airline Booking Code (PNR)
QCDEFQ

REFUNDABLE
Up to a certain time only
(learn more through E-ticket
in App).

Check-in QR Code



Scan the QR code at a Self Check-in kiosk at the airport or present it to the staff at the check-in counter to get your boarding pass.

QR Code is only available for flights with Lion Air group (Lion Air, Batik Air, and Super Air Jet).



Present e-ticket and
valid identification at
check-in



Check-in at least 90
minutes before
departure



All times shown are in
local airport time

Passenger Details

No. Passenger(s)	Route	Flight Facilities	Ticket Number
1. Mr. M ARIF MARDHAVI (Adult)	SOQ - SUB	7 KG Cabin Baggage *With a specific dimension subject to airline's policy 15 KG Baggage	9902155141425

Airline Conditions of Carriage

Please read and understand the following airline's conditions of carriage



JT : <http://www.traveloka.com/x/coc/jt>

Travel Requirements

To ensure a smooth journey, kindly ensure that you are aware of the travel requirements for your destination, including any transit cities.

For the most updated requirements, check <https://trv.lk/safe-travel>

How to Reschedule

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
 2. Go to My Booking and open the booking you want to reschedule. If rescheduling is available for your booking, click Request Reschedule.
 3. Don't worry, your initial booking will still be valid until your new e-ticket is issued.
 4. Select the flight and passenger you want to reschedule.
 5. Enter your new preferred flight details. Then, select your new flight.
 6. Check your booking details and click Continue to submit your reschedule request.
 7. If the price was not available when you were selecting your new flight, wait for your new ticket price to be confirmed.
 8. If you need to pay for the fare difference or rescheduling fee, please complete your payment within the given time limit.
 9. After your payment is successful, you will receive your new e-ticket in My Booking and email.
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How to Refund

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
2. Go to My Booking and open the booking you want to refund. Then, click Request Refund.
3. Don't worry, your booking will still be valid until you have submitted your refund request.
4. Read the general refund info about your booking. If your flight is refundable, click Start My Refund to begin your refund process.
5. Select your refund reason and the passenger you want to refund.
6. Complete your refund requirements, such as uploading your refund documents or filling in your bank account details.
7. Review your refund details and click Submit Refund.
8. We will review your refund request and forward it to the airline.
9. You will be notified of every progress of your refund. But, you can also keep track of your refund status via My Booking.

All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.



Need to buy extra baggage, refund, reschedule, or change your booking details? [Check the Manage Booking section on your E-Ticket.](#)

We're ready to help you

Inform your booking ID 1198191324 when contacting us via call or email below:



cs@traveloka.com



[Contact Us](#)



[Go to Help Center • \[trv.lk/help\]\(http://trv.lk/help\)](#)



No Need to Print

Save trees, go paperless!
View and use your item upon redemption or entry by going to My Booking in Traveloka App.



Real-Time Flight Status

Updates on the latest flight status are available in My Booking in Traveloka App. You can also share this info with friends and family!

