

# Quality Management of Software and Systems (WS19/20)

## Problem Set 5

### Problem 1: Measuring and Scales

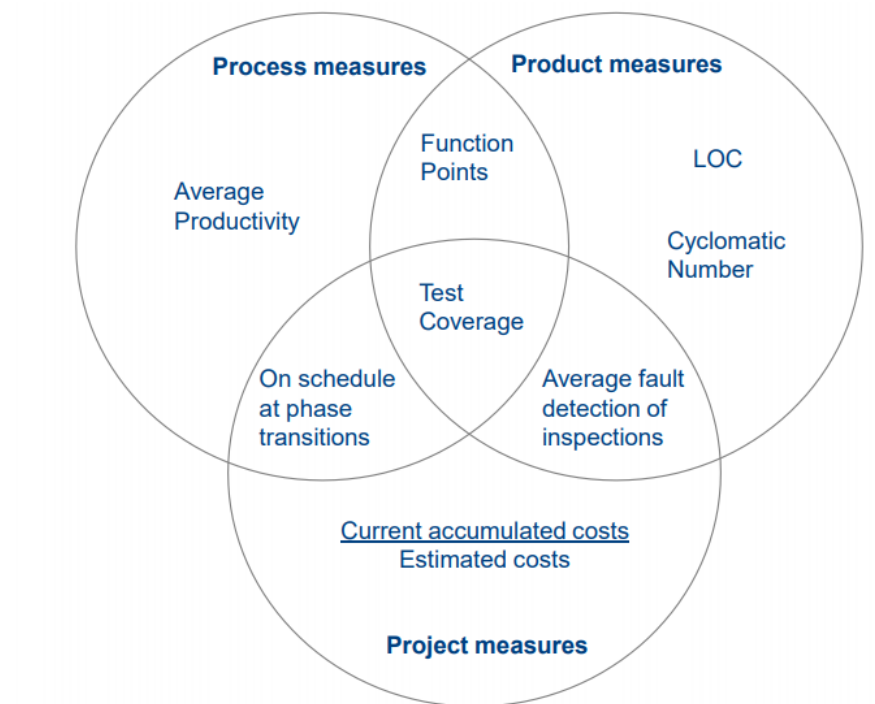
a) What is the objective of measurement? Why is it relevant to software quality?

-

- Substitutes qualitative and usually intuitive statements about software for quantitative and reproducible statements.
- Quality Characteristics could be:
  - Reliability (determined experimentally)
  - Number of faults (determined statistically)
  - Safety (determined in safety cases)
- Brings the quality of software to a defined level (e.g. availability of 99%)
- Helps to have more precise, predictable and repeatable control over the software development process and product -> this way software quality will improve.

b) What can be measured when doing a software development?

-



c) Which measurement scales do you know? Please give a brief explanation and an example of each one.

-

- Nominal scale
  - Free labeling of specific characteristics
  - Inventory numbers of library books (DV 302, PH 002, CH 056, ...)
  - Names of different requirements engineering methods (SA, SADT, OOA, IM, ...)
- Ordinal scale
  - Mapping of an ordered attribute's aspect to an ordered set of measurement values, such that the order is preserved.
  - Mapping of patient arrivals to the waiting list in a medical practice
- Interval scale
  - A scale, which is still valid if transformations like  $g(x) = ax + b$ , with  $a > 0$  are applied
  - Temperature scales in degree Celsius or Fahrenheit. If F is a temperature in the Fahrenheit scale, the temperature in the Celsius scale can be determined as follows:  $C = 5/9 (F - 32)$ . The relations between temperatures are preserved
- Rational scale
  - Scale, where numerical values can be related to each other (percentile statements make sense)
  - Length in meters (It is twice as far from a to b than from c to d)
  - Temperature in Kelvin
- Absolute scale
  - Scale, providing the only possibility to measure circumstances
  - Counting

### Summary:

	Count	Order	Build difference	Build ratio
Nominal scale	Yes	No	No	No
Ordinal scale	Yes	Yes	No	No
Interval scale	Yes	Yes	Yes	No
Rational scale	Yes	Yes	Yes	Yes

## Problem 2: Halstead Metrics

Operators:

- Mathematical operations, function calls, procedure calls, keywords
- Examples: while, for, if, +, -, \*, /, =, (....), {...}, int, string, ...

Operands:

- Variable, constants, jumps, labels
- Example: int text, i++, i=0, Pi=3.14, ...

$n_1$  : number of different operators

$n_2$  : number of different operands

$N_1$  : overall number of used operators

$N_2$  : overall number of used operands

$n = n_1 + n_2$  : size of vocabulary

$N = N_1 + N_2$  : length of implementation

Difficulty to understand the program:  $D = \frac{n_1}{2} * \frac{N_2}{n_2}$

Volume of the program:  $V = N \cdot \log_2 n$

Effort for the implementation:  $E = D \cdot V$

- a) Calculate the Halstead metrics for the given piece of code!

-

Please do not take into account variable declarations, comments as well as procedure declarations. This means you should start from line "pos = 0;" with the calculation.

```
private void ZaehleZchn(String text, ref int gesamt, ref int vokale)
{
    String zchn;
    int pos;
    pos = 0;
    gesamt = 0;
    vokale = 0;
    text = text.ToLower(); //converts to lowercase
    while (text.Length > pos)
    {
        gesamt +=1; //increment of the variable 'gesamt'
        zchn = text.Substring(pos,1); //get the next character of 'text'
        if (zchn == "a" ||
            zchn == "e" ||
            zchn == "i" ||
            zchn == "o" ||
            zchn == "u")
        {
            vokale +=1; //increment of 'vokale'
        } // end if
        pos++;
    } // end while
}
```

- $n_1 = 16$
- $n_2 = 12$
- $N_1 = 43$
- $N_2 = 29$
- $n = 28$
- $N = 72$
- $D = 19.33$
- $V = 346.1$
- $E = 6690.11$

Operators	Occurrences	Operands	Occurrences
=	5	pos	4
;	8	0	3
.ToLower	1	gesamt	2
while	1	vokale	2
(...)	4	text	4
.Length	1	1	3
>	1	zchn	6
{...}	2	a	1
+=	2	e	1
.Substring	1	i	1
,	1	o	1
if	1	u	1
==	5		
"...."	5		
	4		
++	1		

Note: The colon and the parentheses are considered to be a part of switch (...) while for (...) and catch (....)

Loops: for (...), if (...), while (...) etc.

b) Calculate the Halstead metrics and the cyclomatic number for the given piece of code!

```
private int FindeZchn(String Schuhmenge, Char Element)
{
    int pos;
    for (pos = 0; pos <= Schuhmenge.Length; pos++)
        if (Convert.ToChar(Schuhmenge.Substring(pos, 1)) == Element)
            return pos;
    return -1;
}
```

-

Halstead metrics

- $n_1 = 13$
- $n_2 = 7$
- $N_1 = 20$
- $N_2 = 12$
- $n = 20$
- $N = 32$
- $D = 11.14$
- $V = 138.27$
- $E = 1540.35$

Operators	Occurrences	Operands	Occurrences
for	1	pos	5
(....)	4	0	1
=	1	Schuhmenge	2
;	4	Convert	1
<=	1	1	1
.Length	1	Element	1
++	1	-1	1
if	1		
ToChar	1		
.Substring	1		
,	1		
==	1		
return	2		

### Cyclomatic number:

Equation:  $m - n + 2P$

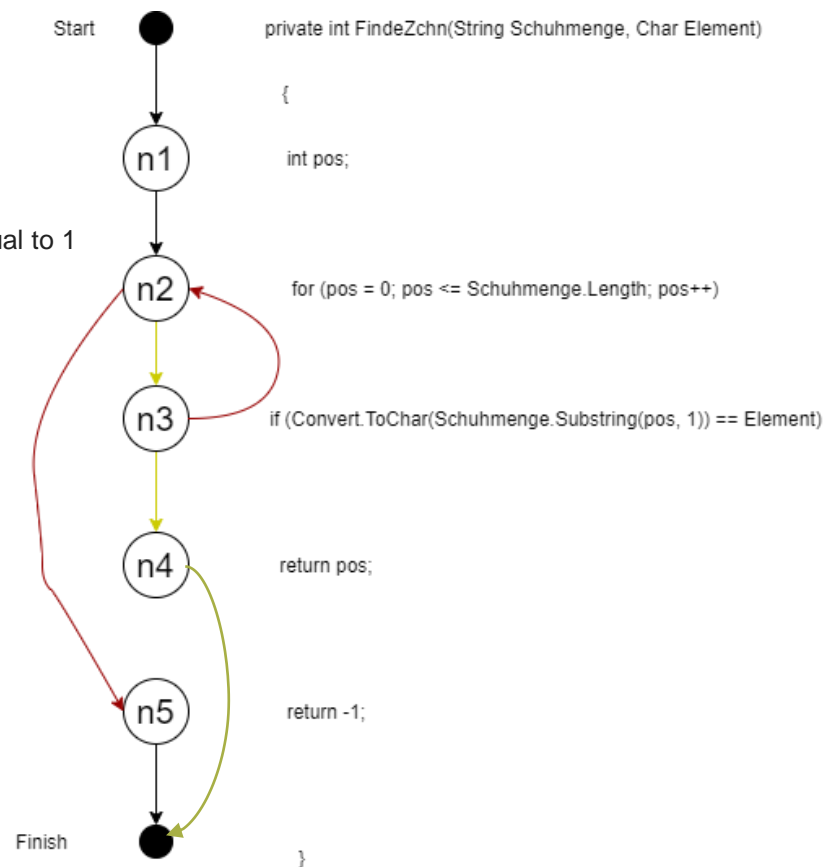
m: the number of edges of the graph.

n: number of nodes

p: number of nodes that have exit points

Note: For a single program,  $P$  is always equal to 1

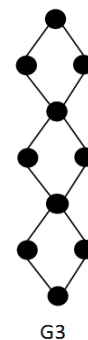
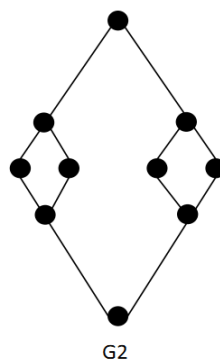
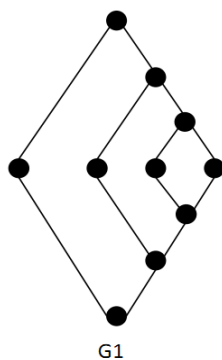
So,  $8 - 7 + (2 * 1) = 3$



### Problem 3: Cyclomatic number

Determine the Cyclomatic number for the following flow graphs. **Compare** this with your intuitive impression.

-



Cyclomatic number of all graph is 4 ( $12 - 10 + 2$ )