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software engineering dependability

Software Quality Assurance Motivation

Introduction



- Steam engine and software
- Ariane 5
- Safety verification and reliability analyses
- Testing and verification

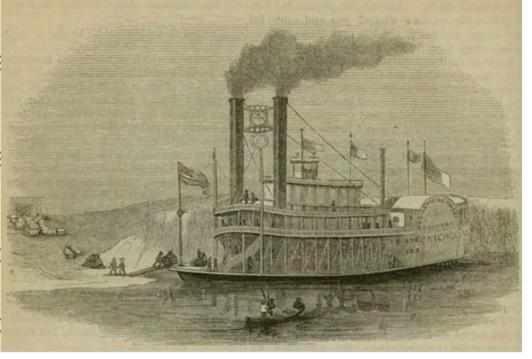
Introduction



... When George Ealer saw the chimneys plunging aloft in front of him, he knew what the matter was; so he muffled his face in the lapels of his coat, and pressed both hands there tightly to keep this protection in its place so that no steam could get to his nose or mouth.

He had ample time to attend to these details while he was going and returning. He presently lande on top of the unexploded boilers, forty feet below the former pilothouse, accompanied by his whee and a rain of other stuff, and enveloped in a cloud of scalding steam. All of the many who breat that steam, died; none escaped.





Introduction of the Steam Engine in the Industrial Revolution



- Well-known personalities (J. Watt among others) are warning of the dangers of high pressure machines.
- Use of the more efficient high pressure machines is preferred to the safer low pressure steam engine.
- From 1816 to 1848 in the United States 233 explosions of steamboats were recorded with 2562 people killed, 2097 people injured and a property damage of more than 3 million US\$.

Causes:

- Use of the new technology accelerates more than the required skills can be developed.
- The theoretic principles are not completely known.
- Construction standards and safety standards do not exist.
- Hardly any standard components do exist.
- Designers do not need a special training.
- No control authority controlling the safety of the system and no control regulation do exist.

Solution of the Problems



- Establishment of the engineering science mechanical engineering with areas such as physics, material science etc.
- Construction of machines by special trained, skilled persons (engineers)
- Creation of construction and safety standards, together with the creation of standard components
- Establishing of test standards in the form of laws; (in Germany: "Reichs-Kesselgesetz" from 9. 1. 1910) and the formation of a testing/control organization (steam engine inspection authority)

compare: Joly: Technisches Auskunftsbuch für das Jahr 1919, 25. Auflage

Dampfkessel Dampfhämmer

Maschinenfabrik, Schnutz, r vorm. C. Deng Erdbergerlände

Verkaufsgesellschaft

Deutsche Packungs- und Isolier. Werke selbstschmierend.

Dampf hammerpack ung aus Garn geklöppelt, imprägniert

Wien III/L,

Zentri fugalpumpen Hochdruckzentrifugalpumpen, Zugmesser usw.) asserreinigung Wasserstanderegler, Pumpen nsteine Dampfkesse Riickspeise

Für Dampfkessel-Anlagen gilt das Reichs-Kesselgesetz Bestimmungen Allgemeine polizeiliche Anlegung von Landdampfkesseln, Minist. Erl. v. sonstigen aller Aufhebung berücksichtigen: unter 1910 \mathbf{z} n noch

zum Gewerbedem Dampfden allgemeinen polizeilichen Bestimmungen von Landdampfkesseln vom Kesselurkunden Feuerung, Feuerzüge usw.) die Inbetrieb eine Prüfung der baulichen Bestimmungen in gewerbetechnischer Beziehung Art u. den nach esselbesitzers die Gewerbetechnische Abnahme durch die Kessels, worauf die Vorprüfung welcher hauptsächlich Dann geben die Druckprobe n. baupolizeilichen Urkunden des sung, Armaturen u. Gesamtanlage prüft, baupolizeiliche. Anlegung Dampf vom Überwachungsverein. Kessels, Unterlagen Konstruktionszeichnung gehen zur u. etwaige Wünsche über G über Abmessungen des werden. Diese I eriolgt Anlage vornimmt, kesselüberwachungsverein, Berechnung Landpolizei - Verwaltung ana Deutsche Reich Gewerbeinspektor stellung des Kessels u. daranf Kurzer Auszug welcher Ė 12, 1908; nahme erfol schreibung ausgestellt nspektor nspektor, age n. das

Wasserrein/gung) Größe Ausschlaggebend für die Wahl der Kessel-Art ist 1 das Speisewasser (s. 4. die Art entnahme u. Verwendung, die Leuteverhältnisse. der zur Verfügung stehende Platz, dessen Zufuhr, 2 material

Unterwind. kombinierte mit außenliegenden Vorfeuerungen. Schlammkohle, Sage Wasserröhrenkessel u. beschränkter Rum bedingen (Staubkohle, Koksfeuerungen hierfür Geringwertiges Brennmaterial bedingt Kessel Große Heizfläche u, bewährtesten Bauarten, die

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Dampfk.-Sicherh.-Apparate Dampfkesselgas-Reinig.

Baugeschäft, 2de 11 b. duard Steyer, Ban Pl., Nonnenstraße

Sitzfläche kann wührend Betrieb nachgearbeitet esselgas-Reinigung. Dampf kessel-Schlammablaß-Apparate zum Ablassen Mengen kann Schlamm 8118 Ist .Schlamm ohne Teur, Zuschl. Preis geöffnet. Ist.Se I los u. Öffnung abzulassen. Dampfkesselgas-Reinigungs. K Male am Tage abgelassen werden. Jāßt man Hebel cinen Hebel -300 vom Kessel Konstruktion ant ohne Dampi ausgeblasen, Schlammes

Maschinenfa Leipzig 41 Plagwitz. sengisBerei Kone... Chemnitz, E Droop, Gese... Co., M. Gladono., Fenerungs- und Helzungs-

Baldauf,

-Ablaffventile siehe Dampfkesselschlamm

straße 13/14

Frankonthat (Pialz). Hans Reisert, (3. m. b. H., Köln-Brauns

schlamm-Ablabventile

Sauer, Duieburg-Ruhrort. Zuschl. oppo **30**2 Kesselsteins Dampf kessel-Schutzanstrich Drenden-Niedersedlitz Co, Hontsch

sten Wasserstandes, die Überschreitung der höchsten zulässigen Dampi Dampf kessel-Schutzhülzen siehe Brandringe diese) melden die Unterschreitung Sicherheits. standsregler siche

des Kessels. trockenes Apheizen spannungen, sowie

schmilzt unter den mit emem Wassertempeein Pfropfen kostet Alarmpfeifen mit sohmelzbarem Pfropfen (Blacksche Apparate) das Robr, der Pfropfen nicht aber bei im Kessel gefllbrt Dampikessel stehendes Rohr, das den Kessel Wasserstand tritt Dampf in Warnungspfeile. ij der geringsten Wasserstand Pfropfen verschlossen, d suchende Rohr, schmilzt.

mit zwei Gewichten, & Co., G. m. b.

von denen Tonen : bel Oberspelsen Wenn der die Pfeife. Beim ein Ertönen Alarmpfeife Gewicht verliert schließt sich mit Doppelhebe andere des Wasserspiegels Gebühr Auftrieb u tiber Wasser Keseels E

einen Alarmapparat In auf kürzere oder Wasserstand Elektrische Wasserstandszeiger geben auf kür-ungen den Wasserstand des Dampfkessels Wasserstandsregler Patent Emil Hannemann, G. m. b, Wasserstand normale der bottem wenn ausschaltet, zu geringem oder zu

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Steam Engine and Software?



- Computer and software are as once the steam engine in the industrial revolution – the new technologies on the threshold of the information society.
- Use of software accelerates more than the knowledge of their safe construction grows.
- Today in some areas the survival of people depends on the correct function of software.
- In the area of construction methods for software the area of software engineering respectively software technology – methods and technologies are known, but only insufficiently established in practice (constructive and analytic QA-methods).
- Research deals with the realization of standard components and the reusability of components (reuse, class libraries).

Steam Engine and Software?



- Standards for the construction and quality assurance of software partially exist already (e.g., ISO 9001).
- A new science computer science is already established.
- No regulation exists yet concerning the qualification of software developers.

Ariane 5





June 4., 1996, Kourou / Fr. Guyana: Maiden flight of the Ariane 5

```
declare
 vertical_veloc_sensor: float;
 horizontal_veloc_sensor: float;
 vertical_veloc_bias: integer;
 horizontal_veloc_bias: integer;
begin
 declare
  pragma suppress(numeric_error, horizontal_veloc_bias);
 begin
  sensor_get(vertical_veloc_sensor);
  sensor_get(horizontal_veloc_sensor);
  vertical_veloc_bias := integer(vertical_veloc_sensor);
  horizontal_veloc_bias := integer(horizontal_veloc_sensor);
 exception
  when numeric_error => calculate_vertical_veloc();
  when others => use_irs1();
 end;
end irs2;
```

Ariane 5



Cause

• 37 sec. after engine start (30 sec. after liftoff) Ariane 5 had a horizontal velocity of 32768.0 (internal units). The integer conversion of the 64-bit floating point variable caused a data overflow. The second flight controller experienced the same problem 72 msec before and thus was not operational at that time. Diagnosis data were propagated to the main flight computer. These data were interpreted as valid flight data. Incorrect steering commands were sent. These caused a mechanical overload and finally Ariane 501 exploded.

Effect

Total financial loss of 850 Million Euro

Information concerning the situation in the Development of software intensive systems



There is an expanded and more lengthy process of product approval because FDA has significantly increased the scope and complexity of the review process. These actions have led to much more uncertainty surrounding the regulatory process and have significantly increased the financial investment and time required to develop and commercialize new medical products. The net result of these policies has been significant delays in the approval of new products. It now takes a company more than two years, on average, to obtain f.e. pre market approval. Often, the process takes much longer. Review times have also climbed steadily.

(from: A. H. Magazine, "The Impact of Regulation", in: Medical Device Technology, March 1997, pp. 38 ff, ISSN 10 48 - 66 90)

Trends



- Globalization: verifications have to be uncomplicatedly adapted to changing national standards.
- Safety critical functions in software: verifications have to record hardware as well as software.
- Increasing system complexity: automation
- Systems with dependent optimization goals: consideration of interactions,
 e.g. between availability and safety
- Increasingly object-oriented software development

Safety Verifications and Reliability Analyses



- Safety verifications by legal regulations or admission offices demanded, e.g.:
 - Rail traffic: EBA (Germany)
 - Medical technology: FDA (USA)
- Reliability goals are increasingly demanded by customers/clients (e.g. automobile industry)
- Availability requirements as integral part of the contract are provided with penalties (e.g. public switching technology, rail traffic systems
- Performance validation of architecture alternatives is a substantial construction criterion.

Testing and Verification



- Safety- and reliability models:
 - FME(C)A (Failure Modes Effects (and Criticality) Analysis) (IEC 812)
 - Reliability block diagram
 - Fault tree analysis (IEC 61025)
 - Markov-Analysis
- Stochastic reliability analysis
- Inspection
- Testing, Verification
- Supporting methods: TQM, QFD