

Arif Syed, Automation QA Engineer

New York City, NY, (917) 244-4648, arsyed0326@gmail.com

PROFILE

Experienced and tenacious professional with over 9 years of robust industry expertise. Proficient in designing and implementing automation frameworks, with an extensive background in advanced programming and hands-on utilization of diverse testing tools. Possesses a composed and composed demeanor, demonstrating a strong commitment to continuous learning, effective collaboration, and mentorship.

TECHNICAL SKILLS

Languages: JAVA, JSON, XML, HTML5, CSS

Testing Tools: Selenium, Appium, Eclipse, IntelliJ, SauceLabs, Maven, Jira, ALM, Katalon, Subject 7

Frameworks: Hybrid Automation Frameworks with POM, Data Driven Frameworks, TestNG, Behavior Driven Frameworks

Software Methodologies: Agile Scrum, Waterfall

EMPLOYMENT HISTORY

Jan 2022 — Jun 2024

Senior QA Automation Engineer, GrantSolutions

Remote

GrantSolutions supports Federal agencies throughout the full grants life-cycle, from pre-award planning through application, award, and closeout.

- Spearheaded and manage a team of three skilled QA engineers, achieving 100% testing coverage across multiple **Agile Scrum** teams
- Proficiently utilize the **Page Object Model** (POM) framework, **JAVA**, and **Selenium Web Driver** library to enhance testing processes
- Demonstrate significant expertise in implementing the **Behavior Driven Development** (BDD) testing framework Cucumber, leveraging **Gherkin** syntax for efficient test case creation
- Collaborate closely with DevOps engineers to establish a robust **CI/CD** pipeline
- Create **test plans** for functional testing cycle for each software release
- Responsible for supervising and reviewing all automation scripts submitted to the automation test repository, guaranteeing high-quality standards were consistently met
- Execute daily automated regression suite

Jun 2021 — Jan 2022

Senior Automation Engineer, Dada Health

New York, NY

Home health care provider based in New York City. Worked as the Senior Automation Engineer to create, execute and maintain automated test scripts for customer facing website and client ingestion service.

- Developed automation framework for all testing need for client ingestion using **Java** and **Selenium Web Driver**
- Employed **Github** branch patterns to automatically test peer written test cases before code quality review
- Experience with software versioning and revision control systems, such as **Subversion**
- Trained all members of scrum team on how to use **Confluence** and **Sharepoint**, including presentations and training material on how to navigate the applications
- - Developed and maintained **JIRA** story tracking for testing teams
- Main contributor for Confluence workspace for document tracking for scrum team

Dec 2017 — May 2021

Selenium Automation Engineer, J.P. Morgan Chase

Columbus, OH

American multinational investment bank and financial services holding company. Worked with the auto loan application team and digital team as a dedicated automation engineer. Feature testing included, but not limited to customer loan servicing, statement processing and customer demographic marketing.

- Experience in **lead role**, managing two automation engineers requiring delegation of tasks pertaining to coding and executing automation test scripts for Pega based application for marketing campaign utilization
- Designed and developed automated test scripts using Selenium WebDriver and TestNG, resulting in a 70% increase in test coverage
- Conducted peer reviews on automation scripts created by automation testers. If approved, test cases were merged into functional and regression test suites
- Extensive experience in both web based and mainframe application testing using **JAVA Selenium** with an emphasis on a behavior-driven development approach using **Cucumber**

- Extensive experience with **IntelliJ IDE**
- Implemented build management with **Maven**, as well as continuous integration with **Jenkins**
- Created Confluence documentation to map out long term growth of hybrid Page Object pattern for frontend testing framework that was continuously updated by testers
- Advanced knowledge in software testing tools, including **HP ALM, QTP/UFT**
- Conduct daily test status calls with all parties involved, including business/client side

May 2017 — Dec 2017

Selenium Automation Engineer, Office Depot

Boca Raton, FL

Global retail and e-commerce company. Worked with automation team for the content and promotion team. Feature testing included coupon validation, shopping cart and checkout.

- Performed Functional testing on Mobile Application for **iOS** and **Android**
- Created **UAT test plan** documents, strategy, test cases, executed and maintained UAT test scripts
- Extensive knowledge of **functional testing, developing software testing process, and test plans**
- Utilized **TestNG** to for in-depth testing documentation
- Led sprints where I overtook exploratory manual testing efforts to map out test cases that are proper automation candidates, after which I developed and included them into the **regression suite** in order of complexity

Nov 2014 — May 2017

Selenium Automation Engineer, Rite Aid

New York, NY

Nationwide pharmacy and consumer goods chain. Worked with automation team to test public facing applications such as account maintenance for rewards program, plenti and wellness+. Feature testing included, but not limited to account registration and shopping cart.

- Experience with POM model, as well as custom automation framework design
- Conducted comprehensive peer reviews for developing the UAT test plan, strategy, and test cases used during application testing
- Extensive experience with **Maven** and **Selenium Grid** to perform testing in parallel
- Experience in dynamic **AGILE** environment
- Source control experience with the use of **Github**
- Worked closely with manual testing team to discuss which test cases should or should not be automated

EDUCATION

May 2010

Queens College - Bachelor's Degree in Communications - Queens, NY
65-30 Kissena Blvd Queens, NY 11367